

SEND Executive Highlight Report

SEND Written Statement of Action Progress Update 19 April 2023

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Giving children and young people the best start in life

Feedback from recent WSOA monitoring visit

23rd January 2023

- Focus of meeting was spent addressing consistency of RAG ratings and reporting on actions reported as 'Red' including implementation of CACI system and remedial actions, issues in relation to CAMHS integration within SEND systems, support for young people waiting for autism assessment and need to focus on youth voice and participation work.
- Haringey continue to make positive progress in terms of developing their SEND Executive Partnership and its oversight role; establishing a secure PCF that is building the capacity to participate fully in the development of improved SEND services and in their programme tracking and management arrangements. Statutory assessment timeliness continues to improve steadily, and significant work continues to establish a stable statutory services team and the foundations for systems and processes to offer better services to children, young people and their families.
- There are 14 key actions that are behind target which is concerning; however, evidence of progress and mitigation is in place, but requires more pace. More progress is required in particularly within Area 2 with waiting times for autism assessments.
- Next WSOA monitoring visit is 11/05/2023.

Summary position - what's working well

- Within the WSOA, 16 out of 26 actions have been completed with most of the milestones on track and mitigation in place for all other actions. This is an increase from 14 at the previous reporting period in Jan.

16	Completed	(Feb update 14)
5	On track	(Feb update 0)
1	At risk of delay	(Feb update 5)
4	Delayed/Not started	(Feb update 7)

- Quality and timeliness of EHCPs continues to improve with 82% of plans completed within the month of March.
- The Voices Day was held on 7th March, the Report has been circulated and will be tabled for discussion and next steps at SEND executive away day.
- Completion of Annual reviews continues to increase.
- Keeping wait times for autism assessments under 52 weeks for cyp 0- 11 years
- The ICB have commissioned 2 voluntary sector providers (Markfield & Open Door) to provide families with pre and post-diagnostic support (started Dec 2022) Initial Feedback has been positive
- All partners worked together to ensure families receive early help support information whilst awaiting an assessment.

Summary position - what are the challenges and mitigation in place

- Quality Assurance work continues to demonstrate the need for better social care advice and utilisation of health advice, specifically CAMHs to inform EHCPs. The SEND Service Manager has developed a Team training plan for delivery to all Statutory Assessment Team staff; DSCO and SEND Team Manager undertaking joint training of Social Care teams. This was delayed by ILAC inspection but is now back on track with dates in diaries.
- Work is underway to implement Liquid Logic system, all progressing as planned.
- Youth Voice work is being prioritised as postholder is in place, mitigation work in relation to this to be expedited.
- Noting the number of improvements to be made with the CAMHS (timeliness and quality of health advice, system changes and better understanding of the SEND reforms) we have agreement to increase the DCO role by an extra day per week to become integrated with the CAMHS provider via an honorarium contract. There has been delays in finalising the contract we are working with BEH HR to expedite the situation.
- The number of young people 12-18 awaiting autism assessments is currently at 18 months. The ICB has agreed to invest an additional £137k to support this cohort of young people to bring it in line with under 52 weeks for other cohort of ages.

WSOA Actions Snapshot

(overall ragging based on actions completed)

Completed
On track
At risk of delay
Delayed/Not started

WSOA 1: Improve the co-ordination, quality and timeliness of EHCP's and Annual Reviews

1.1	Restructure statutory assessment team and develop increasing capacity (including health services) to support the statutory assessment and annual review process.	Completed
1.2	Implement the new case management system to ensure consistent co-ordination of the statutory assessment and annual review process.	Delayed/Not started
1.3	Develop a Quality Assurance Framework for all Education, Health and Care Plans and Annual Reviews	Completed
1.4	Work with services to ensure EHC plans and Annual Reviews reflect the needs of children and young people as identified by health and social care and are used to inform positive outcomes for children and young people	On track
1.5	Develop and communicate a clear system for sharing updated plans with all health providers and ensure that each provider has a system in place to upload updated plans onto health records	On track
1.6	DCO to work with key health leads and providers to ensure that health professionals are recording children's planned outcomes , reviews of outcomes and any future actions needed.	At risk of delay
1.7	Agree an annual review recovery plan and ensure all annual reviews are taking place	Completed
1.8	Annual Reviews for all children and young people from year 9 onwards are programmed by the new case management system and they include consideration of the Preparation for adulthood pathways	Delayed/Not started
1.9	Develop and agree a Preparation for Adulthood (PFA) Strategy and action plan	Completed

WSOA Actions Snapshot

(overall ragging based on actions completed)

Completed
On track
At risk of delay
Delayed/Not started

WSOA 2: Improve the autism assessment waiting times for children and young people and support whilst they are waiting

2.1	Reduce numbers of children waiting for autism assessments through short term investment to April 2022	Delayed/Not started
2.2	Reduce the numbers of Haringey children waiting for autism assessment through health commissioners providing additional support and resources across the Integrated Care System	Completed
2.3	Ensure effective performance monitoring of performance data from each provider providing assessments	Completed
2.4	Work with partners to improve the current autism assessment pathway to bring long term benefits	On track
2.5	Improve clarity and communication with parents about the autism assessment process	Completed
2.6	Support professionals working with children to be confident around autism processes and pathways	Completed
2.7	Improve communications to parents following a referral for an autism assessment	On track
2.8	Ensure there is effective support for families with children with social communication difficulties who do not yet have a diagnosis	Completed
2.9	Ensure that there is effective support for families requiring more intensive support to ensure families do not reach crisis point	Completed

WSOA Actions Snapshot

(overall ragging based on actions completed)

Completed
On track
At risk of delay
Delayed/Not started

WSOA 3: Improve the co-ordination, quality and timeliness of EHCP's and Annual Reviews

3.1	Work with children, young people and parents and carers and partners to ensure EHC plans are co-produced	Completed
3.2	Co-produce with parents and carers a training programme about co-production for delivery to all client-facing staff (Amaze report recommendation)	Completed
3.3	Work with Bridge Renewal to establish a supportive and effective Parent Carer Forum (PCF) (Amaze report recommendation)	Completed
3.4	Review the existing governance arrangements and membership of key boards to ensure effective parent/carer participation and co-production (Amaze report recommendation)	Completed
3.5	Develop an inclusive approach to young people's participation and coproduction	Delayed/Not started
3.6	Work with parents, carers and partners to ensure we have a good comprehensive local offer that is accessible, clear and well communicated	Completed
3.7	Improve services' communications with parents and carers	On track
3.8	Develop an annual partnership parents' satisfaction survey to report on satisfaction of families	Completed

Written Statement of Action 1

Ref	Measure/indicator of success	Baseline data	WSOA Target	Jan – Dec 2022 Performance	2023 YTD Performance
EHCP 1	Percentage of EHCPs completed in 20 weeks	Jan 22 : 27% Dec 21 (YTD) : 37%	80% (in month) 59.9% (YTD)	27% 44%	Mth : 82% ↑ YTD : 74% ↑
EHCP 2	Percentage plans adhering to the co-production expectations (take up of co-production meeting)	Apr 22 : 22%	60%	N/A (co-production meetings being piloted)	67% ↑
EHCP 3	Percentage advice submissions which are deemed to be of good quality	Jan 22: Education : 83% Health : 83% Social Care : 56%	Health 75% Social Care 75% Education 90%	Jan 22: Education : 83% Health : 83% Social Care : 56%	Health : 67% ↓ Social Care : 67% ↓ Education : 79% ↑
EHCP 4	Percentage plans demonstrating the voice of the CYP/ parent carer/s as a golden thread through the plan	Jan 22 SENDQA Section A - 50%	65%	Jan 22 SENDQA Section A - 50%	87% ↑
EHCP 5	Percentage plans which are legally compliant, including specific and quantified provision in Section F General is 87%, Section F above 90% usually	General : 87% Section F : 89%	General : 90% Section F : 90%	General : 87% Section F : 89%	General : 83% ↓ Section F : 78% ↓
EHCP 6	Percentage audits rated as compliant	Overall quality of plan 81%	95%	Overall quality of plan 81%	78% ↓
EHCP 7	Percentage of annual reviews completed on time (issuing of final outcome letter)	56% YTD (December 2021)	80%	56% YTD (December 2021)	59% YTD ↑
EHCP 8	Children, young people and their parents and carers tell us that they were involved in co-producing their EHC plans and the plans will provide them with the right help at the right time so that they can make progress towards identified outcomes.	100%	100%	100%	100% ↑
EHCP 9	Young people and their parents and carers tell us there are more options for young people moving into employment, education and training with timely advice and guidance.	(Sep 22) 44%	100%	44%	25% ↓

Written Statement of Action 2

Ref	Measure/indicator of success	Baseline data	WSOA Target	Jan – Dec 2022 Performance	2023 YTD Performance
ASC 1	Average waiting times for under 18 year olds will reduce from c.70 to 52 weeks by April 22	70 weeks	52 Weeks – Apr 22		
	Average waiting times for 0- 5 year olds will reduce from c.39 to 35 weeks by April 23	39 weeks	35 weeks – Apr 23		Feb '23: the mode average was between 18-36 weeks (improvement from 46 weeks in Aug)
	Average waiting times for 6-18 year olds will reduce from c.85 to 40 weeks by April 23	85 weeks	40 week Avg 52 Week Max Apr 23		Feb '23: the mode average was between 18-36 from 51 weeks in July)
COM3	Parents tell us that communication following referral to an autism assessment is good and they feel informed	93%	<i>95% Improvement quarterly</i>		Will be reported in Q4
COM3	Parents tell us they feel that they have support whilst they are in the process of waiting for / having an ASC assessment	80%	<i>90% Improvement quarterly</i>		Will be reported in Q4

Written Statement of Action 3

Ref	Measure/indicator of success	Baseline data	Target	Jan – Dec 2022 performance	2023 YTD performance
COM 1	Parents, carers and practitioners tell us that the online local offer is easy to use and provides useful information (feedback report on Local Offer site)	Jun 22 - 50%	Local offer feedback survey June 2022 form indicates that satisfaction is 44% Jan 23	Jun 22 - 50%	No feedback from parents recorded on LA survey. Findings being collated from POET and Voices Day
COM 2	Parents tell us that they feel increasingly more informed through the SEND newsletter As per COM 1 (response to feedback survey on newsletter)	Jun 22 - 50%	100% Jan 23	Jun 22 - 50%	66% ↑
COM 4	Increase sign up to the SEND newsletter by 40% by July 2022	Jan 22: 986 Subscribers	1000 Jul 22	Jan 22: 986 Subscribers	3,265 Subscribers ↑
COM 5	An increasing number of people using the local offer website (monitored through increase of page views – target 50%)	6185 page views (10/21) 4992 unique page views (10/21)	9277 page views 7448 unique page views Jul 22	Page Views: 95,796 ↑ (+6%) Unique Page Views: 75,221 ↑ (+7%)	2023 YTD Page Views: 20,511 ↑ (+6%) Unique Page Views: 17,531 ↑ (+7%)
COM 6	Older young people are actively participating in annual reviews	Jun 22 - 50%	100% Jan 23	Jun 22 - 50%	66% ↑
COM 7	Children and young people with SEND are actively influencing service delivery and design across the SEND system	Sep 22 : 71%	85% Jan 23	Sep 22: 71%	77.2% ↑

Next steps and recommendations for the SEND Executive

1. Note the contents of the WSOA progress update.
2. Note that whilst the majority of milestones in the WSOA are on track or have been completed, some objectives linked to those actions have not been fully achieved and require ongoing work as we move forward.
1. Actions and next steps in relation to WSOA progress will be discussed at SEND Executive away day in May 2023 and used to inform our 2023 SEF.