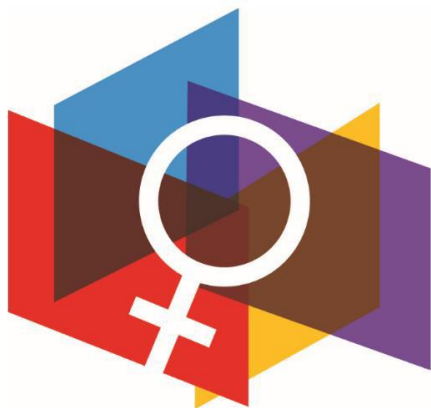




## Haringey Violence against Women and Girls Partnership

### Service Directory for Professionals



# END VIOLENCE AGAINST **WOMEN** AND **GIRLS**

*Together we can stop it*

This service directory outlines services in Haringey that support those who may be affected by violence against women and girls (VAWG).

Services are listed in alphabetical order. The contents page summarises the focus of each service and the client group they work with.

National helplines are included at the end of the directory.

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Name of service/organisation	Ascent Advice and Counselling – Solace Women’s Aid
Description of service(s) provided	<ul style="list-style-type: none"> <li>▪ Advice, support and counselling to women and girls aged 16+ affected by all forms of gender-based violence as well as support to professionals.</li> <li>▪ 1 Pan London Caseworker role for women aged 14-25 years (WGN).</li> <li>▪ Specialist BME focused advice.</li> <li>▪ Specialist Housing Advice, Young Women’s Advice (aged 14+), and Sexual Exploitation / Problematic Substance Use Advice</li> <li>▪ 1-2-1 counselling and group therapy.</li> </ul>
Contact details	<p><b>Advice Line</b> FREEPHONE 0808 802 5565</p> <p><b>Website:</b> <a href="http://www.solacewomensaid.org">www.solacewomensaid.org</a></p> <p><b>Generic organisation email</b> <a href="mailto:advice@solacewomensaid.org">advice@solacewomensaid.org</a> (egress)</p> <p><b>Secure email</b> <a href="mailto:advice@solacewomensaid.org">advice@solacewomensaid.org</a></p>
Hours of operation	<p><b>Days of the week/hours</b> <b>Mon-Fri 10am-4pm</b> <b>Tues 6-8pm</b></p>
Referral criteria	<p><b>Who do you work with/support?</b> Women aged over 16 who have experienced VAWG.</p> <p><b>Agency, self referrals accepted</b> Yes both accepted</p>
How to make a referral	<p><b>Form required?</b> Yes – only from agencies. Self referrals can be made via calling the advice line.</p>
Accessibility	<p><b>Provision of interpreters, support and access for people with disabilities</b> Able to provide interpreters through language line.</p>

Name of service/organisation	Domestic Violence Intervention Project (DVIP)
Description of service(s) provided	<p>Assessment and group or individual interventions with adult perpetrators of Intimate Partner Abuse, along with integrated support for their partners/ ex-partners;</p> <p>Assessment and individual interventions with adolescents (aged 11+) using abuse against parents, carer or other family members, along with integrated support for the affected individuals;</p> <p>DVA expert workers co-located within Children’s Services for consultation and direct client work.</p>
Contact details	<b>Telephone</b> 0207 633 9181
	<b>Helpline</b> N/A
	<b>Website:</b> <a href="http://www.dvip.org">www.dvip.org</a>
	<b>Generic organisation email</b>
	<b>Secure email</b> <a href="mailto:DVIP.VPP@richmondfellowship.org.uk">DVIP.VPP@richmondfellowship.org.uk</a>
Hours of operation	<b>Days of the week/hours</b> Monday – Friday 9.30am – 5.30pm
Referral criteria	<b>Who do you work with/support?</b> Any adolescent or adult using abuse or violence in relationships who wants to address this; any professional seeking advice or support around working with DVA
	<b>Agency, self referrals accepted</b> Any agency or self-referral accepted
How to make a referral	<b>Form required?</b> Yes, for agencies – this can be obtained by Social workers via the co-located workers or for other agencies, via the email or phone number listed. Self referrals can just call the number.
Accessibility	<b>Provision of interpreters, support and access for people with disabilities</b> Group and 1-2-1 work is undertaken in accessible buildings; interpreters are used where English is not a first language.

<b>Name of service/organisation</b>	<b>Emma Project - nia</b>
<b>Description of service(s) provided</b>	<p>A pioneering refuge and outreach service for women who are escaping domestic and sexual violence and who use substances problematically; more than a third of the women who have lived in the refuge have also been exploited through prostitution. The women who enter the project have frequently been excluded from and/or refused access to other types of refuge provision.</p> <p>Emma Project offers a specialist staffing which means that we are able to work with women who still use drugs and/or alcohol problematically. We also help agencies supporting women with problematic substance use to better meet their needs and provide training on violence against women and problematic substance use</p>
<b>Contact details</b>	<p><b>Telephone</b> 07590 712872</p> <p><b>Website</b> <a href="http://niaendingviolence.org.uk/refuge/index.html">http://niaendingviolence.org.uk/refuge/index.html</a></p> <p><b>Generic organisation email</b> <a href="mailto:info@niaendingviolence.org.uk">info@niaendingviolence.org.uk</a> To enquire about referrals call 07590 712872</p> <p><b>Address</b> The PO Box address is 945, London N15 4TN Office number is: 0208 880 2737</p>
<b>Hours of operation</b>	<p><b>Days of the week/hours</b> Monday - Sunday 09:00hrs - 22:00hrs</p>
<b>Referral criteria</b>	<p><b>Who do you work with/support?</b> Women who have experienced domestic and sexual violence including women who have been exploited through prostitution and who also use substances problematically</p> <p><b>Agency, self-referrals accepted</b> Agency and self-referrals</p>
<b>How to make a referral</b>	<b>To enquire about referrals</b> call 07590 712872
<b>Accessibility</b>	<b>Provision of interpreters, support and access for women with disabilities</b>

<b>Name of service/organisation</b>	<b>Floating Support Service – Solace Women’s Aid</b>
<b>Description of service(s) provided</b>	<p>Specialist service providing advice, support and advocacy to women and girls aged 16+ affected by all forms of domestic/sexual violence. We provide practical and emotional support through 1- 1 sessions or via telephone with:</p> <ul style="list-style-type: none"> <li>• Improving safety. <ul style="list-style-type: none"> <li>▪ Housing advice including referrals to refuge accommodation.</li> <li>▪ Financial and welfare benefits support.</li> <li>▪ Support to access education and training courses and to stay in work safely.</li> <li>▪ Parenting and children support</li> <li>▪ Referrals to local solicitors, advice on civil remedies and support at court.</li> <li>▪ Referrals to substance use services</li> <li>▪ Referrals to counselling and group work including Solace’s 6 week domestic awareness workshop.</li> <li>▪ Emotional support</li> </ul> </li> </ul> <p>Please call us if you have a support need not listed as we may still be able to assist.</p>
<b>Contact details</b>	<b>Telephone</b> 020 8885 3557
	<b>Helpline</b> 020 8885 3557
	<b>Website:</b> <a href="http://www.solacewomensaid.org">www.solacewomensaid.org</a>
	<b>Generic organisation email</b> <a href="mailto:haringey.fs@solacewomensaid.org">haringey.fs@solacewomensaid.org</a> <a href="mailto:haringey.floatingsupport@solacewomensaid.org">haringey.floatingsupport@solacewomensaid.org</a>
	<b>Secure email</b> <a href="mailto:haringey.fs@solacewomensaid.org">haringey.fs@solacewomensaid.org</a>
<b>Hours of operation</b>	<b>Days of the week/hours</b> Monday- Friday 9am – 5pm
<b>Referral criteria</b>	<b>Who do you work with/support?</b> Women and girls aged 16 and over who have experienced domestic abuse/sexual abuse, who currently live in Haringey and are of standard to medium risk.
	<b>Agency, self-referrals accepted</b> Yes both are accepted
<b>How to make a referral</b>	<b>Form required?</b> Yes from agency please contact us for more details
<b>Accessibility</b>	<b>Provision of interpreters, support and access for people with disabilities</b> Can provide face to face and telephone interpreters. Able to support women with disabilities. Arrange to meet clients either in our offices or a safe accessible community venue.

<b>Name of service/organisation</b>	<b>HAGA – Haringey Advisory Group on Alcohol</b>
<b>Description of service(s) provided</b>	HAGA supports people who are concerned about their drinking or that of someone close to them. A Domestic Violence and Substance Misuse Worker supports domestic violence victims (both male and female) who have substance misuse issues or who live with someone who does.
<b>Contact details</b>	<b>Telephone</b> 0208 800 6999 (HAGA)
	<b>Website</b> www.haga.co.uk
	<b>Generic organisation email</b> hello@haga.co.uk. This is only for generic enquires, for referrals please see below.
	<b>Address</b> 171 Park Lane, N17 0HJ
<b>Hours of operation</b>	<b>Days of the week/hours</b> Monday – Friday, 9 am – 5 pm
<b>Referral criteria</b>	<b>Who do you work with/support?</b> Adult victims of domestic violence (male and female) who have substance misuse issues or who live with someone who does. Must be resident in Haringey.
	<b>Agency, self referrals accepted</b> Both.
<b>How to make a referral</b>	<b>Form required?</b> Yes – please access the referral form on HAGA’s website and submit to: <a href="mailto:harccg.haga@nhs.net">harccg.haga@nhs.net</a> . More information can be found <a href="#">here</a> .
<b>Accessibility</b>	<b>Provision of interpreters, support and access for people with disabilities</b> People with disabilities can be seen at home or other community settings. Provide up to 3 sessions with an interpreter if needed.



<b>Name of service/organisation</b>	<b>Hearthstone Domestic Violence Advice and Support Centre</b>
<b>Description of service(s) provided</b>	<p>Free and confidential information, support and advocacy services for women and men who have experienced domestic violence and abuse all including:</p> <ul style="list-style-type: none"> <li>▪ Legal advice on a range of civil remedies such as injunctions</li> <li>▪ Access to solicitors who provide free legal advice</li> <li>▪ Housing advice including access to refuge accommodation</li> <li>▪ Access to counselling</li> <li>▪ Safety planning</li> <li>▪ Sanctuary home security improvement</li> <li>▪ Hearthstone is part of the Haringey housing services; therefore any housing option that is related to domestic violence and abuse would be dealt by the Hearthstone centre</li> <li>▪ Sessions with specialist case workers around: <ul style="list-style-type: none"> <li>➤ Child contact issues</li> <li>➤ Impact of domestic violence and abuse on children</li> <li>➤ Impact of domestic violence and abuse on women</li> </ul> </li> <li>▪ Offer workshops for women survivors of domestic violence and abuse around gendered violence <ul style="list-style-type: none"> <li>▪ Work with different stages from crisis, early intervention to prevention and with all levels of risk including cases that have been highlighted as high risk MARAC cases.</li> </ul> </li> </ul>
<b>Contact details</b>	<p><b>Telephone</b> 020 8888 5362</p> <p><b>Helpline</b> As above</p> <p><b>Fax</b> 020 8889 6508</p> <p><b>Website:</b> <a href="http://www.haringey.gov.uk/hearthstone">www.haringey.gov.uk/hearthstone</a></p> <p><b>Generic organisation email</b> <a href="mailto:hearthstone.domesticviolence@homesforharingey.org">hearthstone.domesticviolence@homesforharingey.org</a></p> <p><b>Secure email:</b> All staff have secure e-mail accounts</p> <p><b>Address:</b> 10 Commerce Road, Wood Green, London N22 8ED</p>
<b>Hours of operation</b>	<p><b>Days of the week/hours</b></p> <ul style="list-style-type: none"> <li>• Monday, Tuesday, Thursday and Friday; emergency duty service: 9:00am – 17:00pm. Wednesday 1pm-17:00pm</li> <li>• Daily appointments Monday- Friday to make an appointment call between 9:00am – 17:00pm.</li> </ul> <p><b>Emergency out of hours provision.</b> 020 8489 0000 (Haringey council out of hours service)</p>
<b>Referral criteria</b>	<p><b>Who do you work with/support?</b> Provide advice and support to both women and men who are or who have experienced domestic violence.</p> <p><b>Agency, self referrals accepted:</b> Yes agency and self referrals</p>
<b>How to make a referral</b>	<p><b>Form required?</b> Yes for agencies</p>
<b>Accessibility</b>	<p><b>Provision of interpreters, support and access for people with disabilities:</b> All of the above</p>

<b>Name of service/organisation</b>	<b>IDVA - Independent Domestic Violence Advocacy Service - nia</b>
<b>Description of service(s) provided</b>	<p>Independent Domestic Violence Advocacy Service is a specialist service for women and their families in Haringey who have been assessed at being at the highest risk of serious domestic abuse and homicide. The Haringey IDVA service is double accredited holding SafeLives Leading Light status and the Advice Quality Standard for casework with women.</p> <p>nia is an organisation run by women to support women and children victims of domestic and sexual violence. Our Haringey IDVA Service is also contracted to support male victims with the same high standards of support and advocacy.</p>
<b>Contact details</b>	<b>Telephone</b> Helpline: 03000 120 213 for public and professionals Office: 02076831270
	<b>Fax</b> 02072881751
	<b>Website</b> <a href="http://www.niaendingviolence.org.uk">www.niaendingviolence.org.uk</a>
	<b>Generic organisation email</b> <a href="mailto:administrator@niaendingviolence.org.uk">administrator@niaendingviolence.org.uk</a> <a href="mailto:haringeyIDVA@niaendingviolence.org.uk">haringeyIDVA@niaendingviolence.org.uk</a>
	<b>Secure email</b> <a href="mailto:haringey.idva@nia.cjism.net">haringey.idva@nia.cjism.net</a>
	<b>Address</b> PO Box 58203 London N1 3XP
<b>Hours of operation</b>	<b>Days of the week/hours</b> Monday to Friday 10:00am-17:30pm
<b>Referral criteria</b>	<b>Who do you work with/support?</b> Women aged 16+ living or working in Haringey. The Helpline also provides information, support and signposting to male victims.
	<b>Agency, self-referrals accepted</b> High risk MARAC (Multi Agency Risk Assessment Conference) referrals through MARAC/Standing Together and all Domestic violence and abuse referrals through our Help Line 03000 120 213.
<b>How to make a referral</b>	<b>Form required?</b> No
<b>Accessibility</b>	<b>Provision of interpreters, support and access for people with disabilities</b> We arrange to meet clients in accessible venues and use of language line

<b>Name of service/organisation</b>	<b>Imece Women's Centre</b>
<b>Description of service(s) provided</b>	<p>Provide various services for women:</p> <ul style="list-style-type: none"> <li>▪ Dedicated violence against women and girls team which provides domestic violence and Harmful Practices crisis intervention and support</li> <li>▪ General Advice service which has different slots designed for different needs for Turkish, Kurdish, Turkish Cypriot and any other Turkish Speaking women</li> <li>▪ Mental Health Team provides one-one counselling and support to Turkish, Kurdish, Turkish Cypriot and any other Turkish Speaking women</li> <li>▪ Volunteering service which enables Turkish, Kurdish, Turkish Cypriot and any other Turkish Speaking women to gain experience and skills and get ready for employment.</li> <li>▪ Specialist group work that focuses on awareness raising and confidence building.</li> </ul>
<b>Contact details</b>	<b>Telephone:</b> 020 7354 1359
	<b>Helpline:</b> 020 7354 1359
	<b>Website</b> www.imece.org.uk
	<b>Generic organisation email</b> <a href="mailto:info@imece.org.uk">info@imece.org.uk</a> For referrals: <a href="mailto:VAWGReferral@imece.org.uk">VAWGReferral@imece.org.uk</a>
	<b>Secure email</b> <a href="mailto:VAWGReferral@imece.org.uk">VAWGReferral@imece.org.uk</a> IMECE Women's Centre (via Egress Web Access)
	<b>Address</b> 2 Newington Green Road, N1 4RX
<b>Hours of operation</b>	<b>Days of the week/hours</b> Monday- Friday 09:30am-17:30pm
	<b>Emergency out of hours provision</b> None
<b>Referral criteria</b>	<b>Who do you work with/support?</b> VAWG Advice : Black, Asian, Minority Ethnic and Refuge (BAMER) Counselling- Turkish, Kurdish, Turkish Cypriot and any other Turkish speaking women Advice - Turkish, Kurdish, Turkish Cypriot and any other Turkish speaking women
	<b>Agency, self-referrals accepted</b> Yes both accepted
<b>How to make a referral</b>	<b>Form required?</b> Yes agencies complete referral form
<b>Accessibility</b>	<b>Provision of interpreters, support and access for people with disabilities.</b> Use language line.

<b>Name of service/organisation</b>	<b>Immigration Service – Solace Women’s Aid</b>
<b>Description of service(s) provided</b>	<p>The immigration service advises women of domestic and sexual violence within London who have insecure immigration matters or need to have their immigration status changed.</p> <p>The service assists women who have had recent domestic violence issues (within the last 6 months).</p> <p>The service is only available to those who cannot seek legal advice or assistance via legal aid i.e those who are highly destitute or have difficulty obtaining legal advice.</p>
<b>Contact details</b>	<b>Telephone</b>  Sikisa Barnes is the main point of contact for the immigration service on 020 3795 9245 or <a href="mailto:s.barnes@solacewomensaid.org">s.barnes@solacewomensaid.org</a> . <b>Professionals wishing to make a referral must contact the Advice line on 0808 802 5565 and request a referral form.</b>
	<b>Helpline</b> 0808 802 5565
	<b>Website:</b> <a href="http://www.solacewomensaid.org">www.solacewomensaid.org</a>
	<b>Generic organisation email</b> <a href="mailto:advice@solacewomensaid.org">advice@solacewomensaid.org</a>
	<b>Secure email</b> egress via <a href="mailto:advice@solacewomensaid.org">advice@solacewomensaid.org</a>
<b>Hours of operation</b>	<b>Days of the week/hours</b> Monday- Friday 09:00am-17:00pm
<b>Referral criteria</b>	<b>Who do you work with/support?</b> See description of service above for referral criteria.
	<b>Agency, self referrals accepted</b> Yes both accepted
<b>How to make a referral</b>	<b>Form required?</b> Yes – only from agencies. Self-referrals can be made via calling the advice line and won’t need to complete form.
<b>Accessibility</b>	<b>Provision of interpreters, support and access for people with disabilities</b> Able to support women with disabilities. Meet clients in the community so are able to meet in a space that is safe and accessible to them. Can provide interpreters.

Name of service/organisation	Identification of Referrals to Improve Safety (IRIS) - nia
Description of service(s) provided	A domestic violence partnership with general practices in Haringey providing training on identification of survivors and perpetrators of domestic violence and abuse with direct pathways for both groups of users. The service includes advocacy support for survivors of domestic violence and abuse.
Contact details	<b>Telephone</b> 0207 683 1270
	<b>Fax</b> 0207 288 1751
	<b>Website</b> <a href="http://www.niaendingviolence.org.uk/advocacy/iris.php">http://www.niaendingviolence.org.uk/advocacy/iris.php</a>
	<b>Generic organisation email</b> <a href="mailto:irisharingey@niaendingviolence.org.uk">irisharingey@niaendingviolence.org.uk</a>
	<b>Secure email</b> Please contact <a href="mailto:administrator@niaendingviolence.org.uk">administrator@niaendingviolence.org.uk</a> FAO IRIS Haringey for a secure email address.
	<b>Address</b> PO Box 58203 London N1 3XP
Hours of operation	<b>Days of the week/hours</b> Monday to Friday 10:00am-18:00pm
Referral criteria	<b>Who do you work with/support?</b> GP and self-referrals. Women (16+) experiencing domestic violence and abuse who are patients of a general practice in Haringey.
How to make a referral	GP's can refer directly to the IRIS Advocate Educator, self-referrals from women registered with a GP in Haringey may call 020 7683 1270.
Accessibility	<b>Provision of interpreters, support and access for people with disabilities</b> Provision of interpreters and accessible venues across Haringey.

<b>Name of service/organisation</b>	<b>Irish and Irish Traveller Outreach Worker – Solace Women’s Aid</b>
<b>Description of service(s) provided</b>	<p>Provides individual support over the phone and in person for Irish and Irish traveller women, including:</p> <ul style="list-style-type: none"> <li>▪ Improving safety</li> <li>▪ Exploring what your options are</li> <li>▪ Finances and welfare benefits</li> <li>▪ Access to legal services</li> <li>▪ Counselling and emotional support</li> <li>▪ Honour Based Violence (HBV)</li> <li>▪ Finding safe accommodation</li> </ul> <p><b>The service can be accessed from the same advice line: 0808 802 5565.</b></p> <p>Project also hosts workshops to raise awareness around domestic abuse.</p>
<b>Contact details</b>	<b>Telephone</b> 0808 802 5565
	<b>Helpline</b> 0808 802 5565
	<b>Website:</b> <a href="http://www.solacewomensaid.org">www.solacewomensaid.org</a>
	<b>Generic organisation email</b> <a href="mailto:advice@solacewomensaid.org">advice@solacewomensaid.org</a>
	<b>Secure email</b> egress via <a href="mailto:advice@solacewomensaid.org">advice@solacewomensaid.org</a>
<b>Hours of operation</b>	<b>Days of the week/hours</b> Monday- Friday 09:00am-17:00pm
<b>Referral criteria</b>	<b>Who do you work with/support?</b> Irish and Irish traveller women aged 16 and over who have experienced domestic violence and currently live in London
	<b>Agency, self referrals accepted</b> Yes both accepted
<b>How to make a referral</b>	<b>Form required?</b> Yes – only from agencies. Self referrals can be made via calling the advice line.
<b>Accessibility</b>	<b>Provision of interpreters, support and access for people with disabilities</b> Able to support women with disabilities. Meet clients in the community so are able to meet in a space that is safe and accessible to them. Can provide interpreters.

Name of service/organisation	JAN Trust
Description of service(s) provided	JAN Trust provides advice and guidance for women who have experienced or fear they may experience domestic or sexual abuse including forced marriage, so called 'honour'-based violence and FGM. JAN Trust provides ongoing personalised support to women.
Contact details	Helpline 0208 889 9433
	Website <a href="http://www.jantrust.org">www.jantrust.org</a>
	Generic organisation email <a href="mailto:info@jantrust.org">info@jantrust.org</a>
	Secure email
Hours of operation	Days of the week/hours Monday – Friday 10am-5pm
Referral criteria	<b>Who do you work with/support?</b> JAN Trust provides free impartial, culturally sensitive and confidential advice and guidance in English and South Asian languages either on the phone or in person.
	Agency, self referrals accepted
	Yes bot accepted.
How to make a referral	Form required?  No
Accessibility	Provision of interpreters, support and access for people with disabilities
	Interpreters available

<b>Name of service/organisation</b>	<b>Latin American Women's Rights Service</b>
<b>Description of service(s) provided</b>	<p>Provide various services for women:</p> <ul style="list-style-type: none"> <li>• Dedicated Violence Against Women and Girls (VAWG) team which provides specialist advice to women victims and survivors of VAWG (e.g. domestic abuse, sexual violence, harmful practices, trafficking for sexual exploitation, etc.) into safety and protection and in rebuilding their lives free from violence.</li> <li>• Specialist advocacy support, legal and practical advice, and confidence building groups that carry out a process of empowerment and healing and focuses on VAWG awareness raising.</li> <li>• Dedicated Counselling and Psychotherapy team which provides crisis intervention and short-term therapy to Latin American women and girls 16+ victims and survivors of any type of VAWG at any point of their lives.</li> <li>• VAWG Prevention work with young people at schools and training to professionals.</li> <li>• Volunteering programme which enables Latin American women to gain work experience and skills and get ready for employment.</li> </ul>
<b>Contact details</b>	<b>Telephone: 0207 336 0888</b>
	<b>Helpline: 0207 336 0888</b>
	<b>Fax: N/A</b>
	<b>Website: <a href="http://www.lawrs.org.uk">www.lawrs.org.uk</a></b>
	<b>Generic organisation email: <a href="mailto:lawrs@lawrs.org.uk">lawrs@lawrs.org.uk</a></b>
	<b>Secure email: <a href="mailto:referrals@lawrs.org.uk">referrals@lawrs.org.uk</a></b>
	<b>Address: 52-54 Featherstone St, London EC1Y 8RT</b>
<b>Hours of operation</b>	<b>Days of the week/hours:</b> Monday- Friday 10:00a.m.-18:00p.m. Closed between 1:00p.m. and 2p.m.
	<b>Emergency out of hours provision:</b> None
<b>Referral criteria</b>	<b>Who do you work with/support?</b> Work with and support Latin American women residing in London affected by VAWG.
	<b>Agency, self-referrals accepted</b> Yes both accepted
<b>How to make a referral</b>	<b>Form required?</b> Yes, agencies complete a referral form. Self-referrals can be made via telephone and won't need to complete the referral form.
<b>Accessibility</b>	<b>Provision of interpreters, support and access for people with disabilities.</b> Groupwork and one to one appointments are undertaken in an accessible building; interpreters are provided where the English language is a barrier.



Name of service/organisation	LGBT Domestic Abuse Partnership (DAP)
Description of service(s) provided	<p>The LGBT Domestic Abuse Partnership (DAP) is a way for LGBT victims/survivors of domestic abuse to get specialist advice and support. The DAP is open to any LGBT person experiencing domestic violence who is living or working in London.</p> <p>The DAP is made up of 5 LGBT agencies who each provide different services for LGBT survivors of domestic abuse, including Galop, The National LGBT+ Domestic Abuse Helpline, Stonewall Housing, London Lesbian and Gay Switchboard. Services include;</p> <ul style="list-style-type: none"> <li>Advice, support and advocacy</li> <li>Housing advice and advocacy</li> <li>Specialist one-to-one Counselling</li> <li>Support on navigating the criminal justice system</li> <li>Specific support around sexual abuse and trans matters (Galop)</li> <li>Group workshops for survivors</li> </ul>
Contact details	<p>Telephone Galop 020 7697 4081</p> <p><b>National LGBT+ Domestic Abuse Helpline: 0800 999 5428</b>            10am – 5pm Monday, Tuesday, Wednesday            10am – 8pm Thursday            1pm – 5pm Friday            12pm - 4pm Sunday            1pm – 5pm Tuesday is trans specific service.            Online chat: 3pm- 7pm Saturday and Sunday            Galop: 020 7704 2040 (Mon, Tues, Thurs, Fri 10am-4pm, Weds 1.30-4pm)</p> <p>Fax: n/a</p> <p>Website <a href="http://www.lgbtdap.org.uk">www.lgbtdap.org.uk</a></p> <p>Generic organisation email <a href="mailto:info@galop.org.uk">info@galop.org.uk</a> <a href="mailto:help@galop.org.uk">help@galop.org.uk</a></p> <p>Secure email <a href="mailto:peter.kelley@galop.org.uk.cjism.net">peter.kelley@galop.org.uk.cjism.net</a></p> <p>Address (if public) Can be supplied on request</p>
Hours of operation	<p>Days of the week/hours            Hours: 9.30am – 5pm Mon-Fri. Please see information above on helpline opening hours.</p> <p>Emergency out of hours provision: n/a</p>
Referral criteria	<p>Who do you work with/support?            Work with any LGBT person in London who has been victim of domestic abuse. Must live, work or study in London.</p> <p>Agency, self referrals accepted            Yes</p>
How to make a referral	<p>Form required?            Online referral form via <a href="http://www.lgbtdap.org.uk/">www.lgbtdap.org.uk/</a> call Galop 020 7697 4081</p>
Accessibility	<p>Provision of interpreters, support and access for people with disabilities            The DAP is able to provide interpreters (though not for counselling).            Our advocacy services are accessible to people with disabilities</p>

Name of service/organisation	London Black Women's Project
Description of service(s) provided	<p>London Black Women's Project (LBWP) is a women-only black feminist organisation to serve the needs of black minority ethnic and refugee women affected by VAWG. Services include:</p> <ul style="list-style-type: none"> <li>• Accommodation-based emergency services focusing on recovery and healing from domestic violence and harmful practices, delivering housing support and resettlement services to enable women to move on to independent living free from violence and harm.</li> <li>▪ Counselling and therapeutic support addressing trauma, anxiety, PTSD and depression linked to healing and recovery from gender violence.</li> <li>▪ Human rights-based community law project providing free legal advice and information to women in East and North London.</li> </ul>
Contact details	<b>Telephone:</b> 020 8472 0528
	<b>Helpline:</b> NA
	<b>Fax:</b> 020 8503 5673
	<b>Website</b> <a href="http://www.lbwp.online">www.lbwp.online</a>
	<b>Generic organisation email:</b> <a href="mailto:info@lbwp.online">info@lbwp.online</a> For referrals: <a href="mailto:info@lbwp.online">info@lbwp.online</a>
	<b>Secure email</b> N/A
Hours of operation	<b>Days of the week/hours</b> Monday- Friday 09:00am-17:00pm
	<b>Emergency out of hours provision</b> None
Referral criteria	<b>Who do you work with/support?</b> Work with black, minority ethnic and refuge women affected by VAWG
	<b>Agency, self-referrals accepted</b> Yes both accepted
How to make a referral	<b>Form required?</b> Yes agencies complete referral form
Accessibility	<b>Provision of interpreters, support and access for people with disabilities.</b> Maintain a language bank of 30+ language and also use use language line.

<b>Name of service/organisation</b>	<b>Multi Agency Risk Assessment Conference (MARAC) – coordinated by Standing Together Against Domestic Violence</b>
<b>Description of service(s) provided</b>	<ul style="list-style-type: none"> <li>▪ Day-to-day administration of the MARAC</li> <li>▪ Briefings / trainings to frontline professionals on the MARAC process, the referral pathway and the Risk Assessment</li> <li>▪ Inductions to all new MARAC Representatives</li> <li>▪ Quarterly DV &amp; MARAC Workshops Haringey frontline professionals.</li> </ul>
<b>Contact details</b>	<b>Telephone</b> 0208 748 5717
	<b>Fax</b> 0208 748 5921
	<b>Website</b> <a href="http://www.standingtogether.org.uk">www.standingtogether.org.uk</a>
	<b>Generic organisation email</b> MARAC@standingtogether.org.uk
	<b>Secure email</b> Haringey.MARAC@standingtogether.cjsm.net
	<b>Address (if public)</b> Room 44D, The Polish Centre, 238-246 King Street, W6 0RF
<b>Hours of operation</b>	<b>Days of the week/hours</b> Monday to Friday 9:00am to 17:00pm
<b>Referral criteria</b>	<b>Who do you work with/support?</b> N/A
	<b>Agency, self referrals accepted</b> All agencies can refer to MARAC provided that the cases meet the referral criteria
<b>How to make a referral</b>	<b>Form required?</b> Yes for agencies
<b>Accessibility</b>	<b>Provision of interpreters, support and access for people with disabilities</b> N/A

<b>Name of service/organisation</b>	<b>Rape Crisis Service - Solace Women's Aid</b>
<b>Description of service(s) provided</b>	<p>Support women who have experienced any form of sexual violence who live, work or study in Barnet, Camden, Enfield, Haringey, Islington, Westminster, and Kensington and Chelsea (this can include child sexual abuse, rape, sexual assault, sexual exploitation, prostitution and female genital mutilation).</p> <p>Provide free and confidential support, including:</p> <ul style="list-style-type: none"> <li>▪ One-to-one specialist counselling</li> <li>▪ A range of therapeutic groups in the daytime and evening</li> <li>▪ Advice and Information from our Independent Sexual Violence Advocates</li> <li>▪ Practical and emotional support with navigating the criminal justice system</li> <li>▪ Body therapies, including massage, reflexology and aromatherapy.</li> </ul> <p>The service is independent of statutory services and will support clients whether or not they choose to report to the police.</p>
<b>Contact details</b>	<b>Telephone</b> 0808 801 0305
	<b>Helpline</b> 0808 801 0305 (support and referral line) open Mondays 10-2pm, Tuesdays 10-1pm and 6-8pm, Wednesdays and Thursdays 1-5pm, Fridays 10-2pm
	<b>Website</b> <a href="http://www.solacewomensaid.org">www.solacewomensaid.org</a>
	<b>Generic organisation email</b> <a href="mailto:info@solacewomensaid.org">info@solacewomensaid.org</a> or <a href="mailto:rapecrisis@solacewomensaid.org">rapecrisis@solacewomensaid.org</a>
	<b>Secure email</b> <a href="mailto:nlrc@solacewomensaid.org">nlrc@solacewomensaid.org</a>
<b>Hours of operation</b>	<b>Days of the week/hours</b> Monday – Friday 09.0am – 17.00pm
<b>Referral criteria</b>	<b>Who do you work with/support?</b> Work with women and girls over the age of 14 who have experienced any form of sexual violence at any time in their life. Must live, work or study in 1 of our 7 boroughs.
	<b>Agency, self referrals accepted</b> Yes both accepted
<b>How to make a referral</b>	<b>Form required?</b> Yes. Survivors can call the support and referral line and enter the service that way also.
<b>Accessibility</b>	Provision of interpreters, support and access for people with disabilities, support with childcare, women only spaces

<b>Name of service/organisation</b>	<b>Refuge – Solace Women’s Aid</b>
<b>Description of service(s) provided</b>	Offers safe accommodation to women who have experienced domestic abuse and all form of VAWG.
<b>Contact details</b>	<b>Telephone:- 07584166605</b>
	<b>Website:</b> <a href="http://www.solacewomensaid.org">www.solacewomensaid.org</a>
	<b>Generic organisation email:-</b> <a href="mailto:haringey.refuges@solacewomensaid.org">haringey.refuges@solacewomensaid.org</a>
	<b>Secure email:-</b> <a href="mailto:haringey.refuges@solacewomensaid.org">haringey.refuges@solacewomensaid.org</a>
<b>Hours of operation</b>	<b>Days of the week/hours:-</b> Monday to Friday 9am – 5pm
<b>Referral criteria</b>	<b>Who do you work with/support?</b> Women and Children who are threatened with homelessness due to domestic Abuse.
	<b>Agency, self-referrals accepted</b> Both are accepted
<b>How to make a referral</b>	<b>Form required?</b> Agencies need to fill a form while self-referrals can telephone our Referral help Line - 0808 802 5565
<b>Accessibility</b>	Provision of interpreters. Support and access for women and children with moderate disabilities.

<b>Name of service/organisation</b>	<b>The Silver Project – Solace Women’s Aid</b>
<b>Description of service(s) provided</b>	<p>The Silver Project works with women over the age of 55 who are, or have been, affected by domestic and sexual violence. It offers a range of practical support, such as:</p> <ul style="list-style-type: none"> <li>▪ Improving safety</li> <li>▪ Housing and homelessness</li> <li>▪ Finances and welfare benefits</li> <li>▪ Access to legal services</li> <li>▪ Parenting and children</li> <li>▪ Emotional support.</li> </ul> <p>The project also offers free training to practitioners to highlight the issues older women can face in accessing services and how professionals can support them.</p>
<b>Contact details</b>	<b>Telephone</b>
	<b>To make a referral – 0808 802 5565</b> <b>For training information - 020 3875 6288</b>
	<b>Helpline</b> 0808 802 5565
	<b>Website:</b> <a href="http://www.solacewomensaid.org">www.solacewomensaid.org</a>
	<b>Generic organisation email</b> <a href="mailto:silverproject@solacewomensaid.org">silverproject@solacewomensaid.org</a>
<b>Secure email</b> As above using Egress	
<b>Hours of operation</b>	<p><b>Days of the week/hours - helpline</b> Monday- Friday, 10am to 4pm Tuesday evenings, 6 to 8pm</p> <p><b>Silver Project: 9am to 5pm</b></p>
<b>Referral criteria</b>	<b>Who do you work with/support?</b> Women aged 55 and over who are currently experiencing domestic/sexual violence and living in Haringey.
	<b>Agency, self referrals accepted</b> Yes both accepted
<b>How to make a referral</b>	<b>Form required?</b> Yes for agency referrals
<b>Accessibility</b>	<b>Provision of interpreters, support and access for people with disabilities</b> Able to support women with disabilities. Meet clients in the community so are able to meet in a space that is safe and accessible to them. Able to provide interpreters.

<b>Name of service/organisation</b>	<b>Victim Support</b>
<b>Description of service(s) provided</b>	<p>Help those who have been a victim of crime. Support people whether or not they have reported the crime to the police.</p> <p>Emotional Support – to help people deal with the effects of crime</p> <p>Information – so that victims and witnesses can make better informed choices after a crime, particularly in relation to their rights and in their dealings with the criminal justice service</p> <p>Advocacy – Liaison with other agencies to ensure all needs are met and specialist support is accessed</p> <p>Practical Support – Criminal Injuries compensation, links with SNTs and Crime Prevention Officers, Security alarms.</p>
<b>Contact details</b>	<b>Telephone</b> 08081689291
	<b>Helpline</b> 0808 16 89 111
	<b>Website</b> <a href="http://www.victimsupport.org.uk">www.victimsupport.org.uk</a>
	<b>Generic organisation email</b> <a href="mailto:vs.haringey@victimsupport.org.uk">vs.haringey@victimsupport.org.uk</a>
	<b>Secure email</b> <a href="mailto:vs.haringey@victimsupport.cjsm.net">vs.haringey@victimsupport.cjsm.net</a>
	<b>Address Admin address:</b> Victim Support, 2 <sup>nd</sup> Floor, Whitecross Studios, 50 Banner Street, London, EC1Y 8ST
<b>Hours of operation</b>	<b>Days of the week/hours</b> Monday- Friday 09:00am-17:00pm
	<b>Emergency out of hours provision</b> Support line 08 08 16 89 111 Hours of operation: 24/7
<b>Referral criteria</b>	<b>Who do you work with/support?</b> Those who have been a victim of crime. Support is available for both adults and for children and young people from the age of 4 up to 18 years old. In relation to domestic violence the Victim Support CORE service provides direct support to standard risk clients and risk assessment and referral to high risk clients.
	The MOPAC Pan London Haringey DV Service offers: Support to male victims (high risk) Support to victims of DV perpetrated by family members other than current or previous partner (high risk)
	<b>Agency, self referrals accepted</b> Yes both
<b>Referrals</b>	<b>Form required?</b> Yes for agencies
<b>Accessibility</b>	<b>Provision of interpreters, support and access for people with disabilities</b> Provide an inclusive service ensuring equal access to support. The service is tailored to meet individual client needs which can include provision for other languages and different support locations for face to face support to facilitate any access needs.

Name of Service	WiSER Project
<b>Description of service(s) provided</b>	<p>The WiSER Project is delivered by nia Haringey. The WiSER Project supports women experiencing VAWG and severe and multiple disadvantage. They work with women who are frequently excluded from mainstream services and/or find it hard to engage with support. The outreach activity, trauma informed approach and flexible 1-1 and group support helps women and girls to get the support they need. They can work with women to:</p> <ul style="list-style-type: none"> <li>• Access safe housing &amp; benefits</li> <li>• Stay safe and improve health</li> <li>• Engage in other support services</li> <li>• Build self-esteem and confidence</li> <li>• Access work, education and training</li> <li>• Become financially independent</li> </ul>
<b>Contact details</b>	<p><b>Telephone</b> 020 7683 1270 WiSER Manager – 07483014414 Specialist Advocate (Haringey) – 07881335078</p> <p><b>Fax</b></p> <p><b>Website</b> <a href="http://www.solacewomensaid.org/wiser">www.solacewomensaid.org/wiser</a></p> <p><b>Generic organisation email</b> <a href="mailto:wiser@solacewomensaid.org">wiser@solacewomensaid.org</a></p>
<b>Hours of operation</b>	<p><b>Days of the week/hours</b> Monday to Friday 9:00am to 17:00pm</p>
<b>Referral criteria</b>	<p><b>Who do you work with/support?</b> We work with women and girls over 16 living in Camden, Enfield, Haringey &amp; Islington who are experiencing VAWG and are affected by severe and multiple disadvantages, including:</p> <ul style="list-style-type: none"> <li>• Homelessness</li> <li>• Substance misuse</li> <li>• Mental health/physical health</li> <li>• Insecure or uncertain immigration status</li> <li>• Affected by or at risk of prostitution</li> <li>• History of offending behaviour</li> <li>• History of children being removed from her are and/or at risk of further removals</li> </ul> <p>For more details on the eligibility criteria for the WiSER project <a href="#">click here</a>.</p> <p><b>Agency, self referrals accepted</b> All agencies can refer to MARAC provided that the cases meet the referral criteria</p>
<b>How to make a referral</b>	<p><b>Form required?</b> Download a referral from at <a href="http://www.solacewomensaid.org/wiser">www.solacewomensaid.org/wiser</a> and email to <a href="mailto:wiser@solacewomensaid.org">wiser@solacewomensaid.org</a></p>
<b>Accessibility</b>	<p><b>Provision of interpreters, support and access for people with disabilities</b> Provision of interpreters and accessible venues across Haringey.</p>



### National Service Details

Name	Description	Number
<b>DeafHope UK</b> <i>(London, Kent and Sussex)</i>	Specialist domestic violence and abuse service for deaf, deafened, hard of hearing and Deaf/Blind people based in sign language. <ul style="list-style-type: none"> <li>Website: <a href="https://www.signhealth.org.uk/our-projects/deafhope-projects/">https://www.signhealth.org.uk/our-projects/deafhope-projects/</a></li> <li>Email: <a href="mailto:deafhope@signhealth.org.uk">deafhope@signhealth.org.uk</a></li> </ul>	Voice call: 0208 772 3241 Text only (crisis line) 07970350366
<b>Forced Marriage Unit</b>	Joint Foreign and Commonwealth and Home Office Unit – helpline to provide advice and support to victims of forced marriage. <a href="http://www.gov.uk/forced-marriage">www.gov.uk/forced-marriage</a>	020 7008 0151
<b>FGM Helpline (NSPCC)</b>	Helpline if you are worried a child is at risk of, or has had Female Genital Mutilation. <ul style="list-style-type: none"> <li>Website: <a href="http://www.nspcc.org.uk">www.nspcc.org.uk</a></li> <li>Contact email: <a href="mailto:fgmhelp@nspcc.org.uk">fgmhelp@nspcc.org.uk</a></li> </ul>	0800 028 3550
<b>FORWARD</b>	Specialist FGM charity. Work to safeguard and advance the health and rights of African girls and women. <ul style="list-style-type: none"> <li>Website: <a href="http://www.forwarduk.org.uk">www.forwarduk.org.uk</a></li> <li>Contact email: <a href="mailto:support@forwarduk.org.uk">support@forwarduk.org.uk</a></li> </ul>	0208 960 4000 (ext.1) or 07834 168 141
<b>Galop</b>	The LGBT+ anti-violence & abuse charity. Give advice and support to people who have experienced homophobic, biphobic or transphobic hate crime, sexual violence or domestic abuse. <a href="http://www.galop.org.uk">www.galop.org.uk</a>	020 7704 2040
<b>IKWRO</b>	Protect and promote rights of Middle Eastern and Afghan women and girls who are at risk of ‘honour’ based violence, forced marriage, child marriage, female genital mutilation and domestic violence. <a href="http://www.ikwro.org.uk">www.ikwro.org.uk</a>	0207 920 6460
<b>Karma Nirvana</b>	Support for people at risk of forced marriage and honour based violence. <a href="http://www.karmanirvana.org.uk">www.karmanirvana.org.uk</a>	0800 599 9247
<b>Men’s Advice Line</b>	Support and advice to men in abusive relationships. <ul style="list-style-type: none"> <li>Website: <a href="http://www.mensadvice.org.uk">www.mensadvice.org.uk</a></li> <li>Email address: <a href="mailto:info@mensadvice.org.uk">info@mensadvice.org.uk</a></li> </ul>	0808 801 0327
<b>National Domestic Violence Helpline</b>	24-hour, 7 day a week free phone helpline run in partnership between Refuge and Women’s Aid. <a href="http://www.nationaldomesticviolencehelpline.org.uk">www.nationaldomesticviolencehelpline.org.uk</a>	0808 2000 247
<b>Paladin</b>	Paladin is a trauma-informed service established to assist high risk victims of stalking in England and Wales. <a href="http://paladinservice.co.uk/">http://paladinservice.co.uk/</a>	020 3866 4107
<b>Rights of Women</b>	Specialist legal advice for women on family law, criminal law and immigration and asylum law. Provide women with legal advice and information to understand and use the law and their legal rights. Works to improve the law for women and increase women’s access to justice. <ul style="list-style-type: none"> <li>Advice lines and opening times: <a href="http://rightsofwomen.org.uk/get-advice/">http://rightsofwomen.org.uk/get-advice/</a></li> <li>Support for professionals: <a href="http://rightsofwomen.org.uk/professionals/">http://rightsofwomen.org.uk/professionals/</a></li> </ul>	London Line 020 7608 1137 9see website for opening times)
<b>Respect</b>	Phone line for anyone who is concerned about their violence and or abuse towards a partner or an ex-partner. <ul style="list-style-type: none"> <li><a href="http://respect.uk.net/">http://respect.uk.net/</a></li> <li><a href="http://www.respectphonenumber.org.uk">www.respectphonenumber.org.uk</a></li> </ul>	0808 802 4040