

HARINGEY COMMUNITY SAFETY PARTNERSHIP

TACKLING ANTI-SOCIAL BEHAVIOUR

Haringey Council, the Police, the London Fire Brigade and partners are working together to reduce crime and Anti-Social Behaviour and increase safety in your neighbourhood.

This booklet gives you more information and some practical advice about what you can do to keep yourself, your home and your car safe.

In an emergency, always call 999. To contact the Police with non-urgent issues, call 101.

For more safety advice visit
www.haringey.gov.uk/keepsafe



ANTI SOCIAL BEHAVIOUR

Haringey Council, The Metropolitan Police and partners recognise the seriousness of anti-social behaviour and the impact it can have on people's lives. Through sharing information and working in partnership with other statutory and voluntary agencies within Haringey, we can reduce risk, challenge unacceptable behaviour and achieve a safer community we all desire.

You can report anti-social behaviour in a number of ways:

POLICE

To report anti-social behaviour to the police call **101** – this will be logged and passed on to your local Neighbourhood Team. If you are in danger or in an emergency, always call **999**.

HARINGEY'S CUSTOMER CONTACT CENTRE

Anyone living, working, studying or visiting the borough can make an Anti-Social Behaviour report on **020 8489 1000**.

Opening hours: **Monday to Friday, 9am - 5pm.**

If you are Housing Association tenant you should contact your housing provider. Examples of ASB include, littering, dumping, graffiti, street drinking, dangerous/intimidating dogs, harassment, abusive and rowdy behaviour.

Once you have registered your report, a decision will then be made as to which service is best placed to carry out an investigation. This could be the Council's Anti-Social Behaviour Action Team (ASBAT), Neighbourhood Action Teams (NATs), e.g. concerning dumped rubbish, or other Council Services.

Noise nuisance issues are dealt with by Haringey's Enforcement Response service, which has powers to deal with noise problems affecting residents or businesses. To report noise nuisance call the Customer Contact Centre or out of office hours call, 020 8348 3148. Our website www.haringey.gov.uk/noise has further information about how to resolve noise nuisance.

If you have any doubt about who to contact, please call Haringey's main switchboard on **020 8489 0000**, who will be able to advise you further.

HOMES FOR HARINGEY TENANTS

Homes for Haringey tenants can report anti-social behaviour by calling:

0800 195 3404 (freephone from landlines) or

020 8489 5611 (cheaper from mobiles)

If you are a housing association tenant you should contact your housing association.

If you have any doubt about who to contact, please ring the council's main switchboard number on **020 8489 0000** - opening hours: Monday to Friday, 9am - 5pm.

If you have information about crime call Crimestoppers anonymously on **0800 555 111**

Find out more about Haringey Police at:

Twitter: **@MPSHaringey**

www.met.police.uk/haringey

VICTIM SUPPORT

For help and support for anyone affected by crime or ASB contact Victim Support on **020 7336 1777**.

PREVENTING CAR CRIME

It can take as little as 10 seconds to steal from your car.

Keep your vehicle safe from theft:

- Don't leave your Sat Nav holder in place;
- Don't leave a ring on your windscreen where the Sat Nav was in place;
- Don't leave items visible in your car;
- Don't leave your disabled badge on display.

Leave nothing on display in your vehicle and never leave valuable items in your car such as your sunglasses, mobile phone, Sat Nav or removable car radio fascia.

Wipe away the ring left by your Sat Nav – but try not to leave an obvious clean patch. Register your Sat Nav on **www.immobilise.com** and use the security PIN code.

Leave your glove box empty and open to make it obvious there is nothing to steal in the car.

Consider fitting anti-tamper screws to your number plate – people steal number plates to disguise the identity of another car used in crime, such as petrol theft. The legitimate owner will receive all the enquiry notices and will have to respond to each one.

Always lock your car and leave windows shut, even if leaving the car for just a few moments such as taking your shopping indoors. Consider using additional security such as a steering wheel clamp.

Never leave your keys in the ignition and the car unattended – not even on your front drive such as waiting for the car to de-ice.

KEEPING YOUR HOME SAFE

Fit locks and use them! Doors are the primary route for most burglars.

Close and lock all windows and doors. On UPVC doors, lift the handle to engage the hooks, then turn the key to lock.

Do not leave keys in or near your front door – they could be hooked out through your letterbox.

Make it look like you are in when you are out – leave lights and a radio on timer switches. Light a room, not the hall.

Don't open your door to strangers.

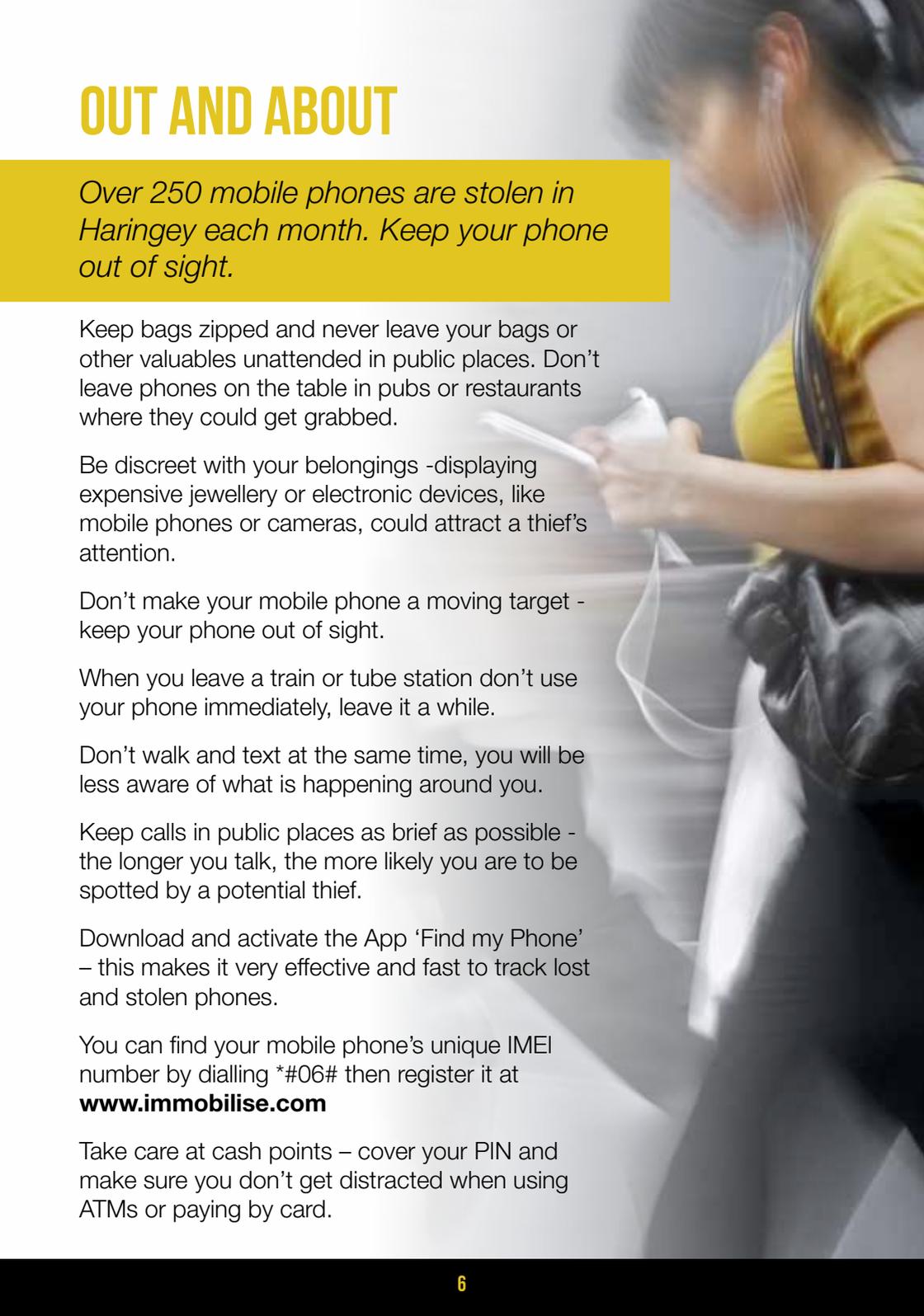
Lock tools away in your shed so a thief can't use them to break into your home.

Register your valuable items on **www.immobilise.com** – this is a free national register of property ownership. The Police will check the website if they recover your items. It is a free service and takes a few minutes on-line to register your details.

Mark your property – it is a quick and effective way of protecting your property. It will make it less attractive to thieves to steal it in the first place as they know that marked property can be easily identified by the police.

For lots more advice on keeping your home safe see **www.metbumblebee.org**

OUT AND ABOUT



Over 250 mobile phones are stolen in Haringey each month. Keep your phone out of sight.

Keep bags zipped and never leave your bags or other valuables unattended in public places. Don't leave phones on the table in pubs or restaurants where they could get grabbed.

Be discreet with your belongings - displaying expensive jewellery or electronic devices, like mobile phones or cameras, could attract a thief's attention.

Don't make your mobile phone a moving target - keep your phone out of sight.

When you leave a train or tube station don't use your phone immediately, leave it a while.

Don't walk and text at the same time, you will be less aware of what is happening around you.

Keep calls in public places as brief as possible - the longer you talk, the more likely you are to be spotted by a potential thief.

Download and activate the App 'Find my Phone' - this makes it very effective and fast to track lost and stolen phones.

You can find your mobile phone's unique IMEI number by dialling *#06# then register it at **www.immobilise.com**

Take care at cash points - cover your PIN and make sure you don't get distracted when using ATMs or paying by card.

FIRE SAFETY

Around 60 per cent of accidental fires in the home start in the kitchen.

Make your kitchen safe by:

- Keeping electrical leads, tea towels, cloths, loose clothing and anything else that may catch fire away from the oven and hob.
- Keeping the oven, hob and grill clean – a build-up of fat and grease can easily catch fire.
- Keeping your toaster clean, free of crumbs and away from curtains, kitchen rolls and anything else that could catch fire.
- Never leaving children alone in the kitchen. Keep matches, lighters and pan handles where children can't reach them. Fit a child safety catch to the oven door.
- Taking pans off the heat and turn off the hob and/or grill if you have to leave the kitchen while cooking, and make sure the oven, hob and grill is turned off when you have finished cooking.

In London, smoking-related fires are the second most common cause of fire in the home. Never smoke in bed, and take extra care if you have been drinking or are on medication that could make you sleepy.

A working smoke alarm is essential to every home. It provides vital early warning and extra time to escape if there is a fire. Every home should have at least one working smoke alarm.

The London Fire Brigade offer free home fire safety visits to all Haringey residents but in particular elderly and vulnerable residents providing advice on how to make your home safe, and where appropriate, fit a smoke alarm for free.

To find out more see

www.london-fire.gov.uk/HomeFireSafetyVisit.asp

Visit or call **08000 284428** quoting reference Haringey P1-06.

More information about preventing fires is available on the London Fire Brigade website at **www.london-fire.gov.uk**

