

# **My Account** - Housing Benefit and Council Tax Support Registration Guide

Just use the email and password you used to set up your My Account to Log in.

[Home](#) » MyAccount

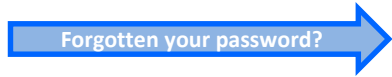
## Log in

Email

Password

[Reset password](#)

[Log in](#)



[Need help? \(opens in new window\)](#)

If you have any trouble or need assistance, please click here to send us an email

If you have forgotten your password, you can reset it by selecting 'Reset password'.

Missed the activation email? Please create a new account

[Create an account](#)

Once you have logged in to your My Account the following page will appear. Select 'Housing Benefit and Council Tax support' or '+ More options...'

## My Account



My details

- [+ Change email address](#)
- [+ Change password](#)
- [+ Deactivate your account](#)



Council Tax

- [+ Moving in to, within or out of Haringey](#)
- [+ View and manage your Council Tax account\(s\)](#)
- [+ Pay your Council Tax](#)
- [+ More options...](#)



Housing Benefit and Council Tax support



- [+ Apply for Housing Benefit and Council Tax reduction](#)
- [+ View your existing Housing Benefit claim](#)
- [+ Tell us about a change in circumstances](#)
- [+ More options...](#)

**The following page will appear. Select 'Register to view your existing Housing Benefit claim'.**

**Apply for Housing Benefit and Council Tax reduction**

You can use this form to calculate what you may be entitled to and make a claim



**Register to view your existing Housing Benefit claim**

You will need your Housing Benefit claim reference number and your name as it appears on your benefit letters

**View your existing Housing Benefit claim**

**Tell us about a change in circumstances**

You must tell the council if any of your circumstances change

**Upload evidence to support your claim**

Please use this form to provide us with evidence to support your benefit claim

**Benefits Enquiry**

You can contact us about your Housing Benefit claim, request a backdate or appeal

**Apply for Discretionary Housing Payments**

You can use this form to apply for a one-off or short-term payment to help pay your rent

# Benefits - Register to check your benefit claim

50%

You must be the main claimant to register.

If you are receiving housing or Council Tax Reduction you can use this service to view details of your claim, unless you have only recently claimed and have not yet received a notification letter.

For security, you will need to enter details exactly as they appear on your most recent benefit notification letter, and you will need to confirm your identity by providing either your date of birth or National Insurance number as requested.

Fields marked with an asterisk (\*) must be completed.

## Claim details

**Claim reference number \***

You will find this number written on letters that we have sent you

**First name \***

**Middle names and/or initials**

**Last (family) name \***

**Select your address from the list of addresses presented.**

**Enter your claim reference number and name exactly as shown on your notification letter.**

**Enter your post code and select 'Complete address'.**

## Address search

**House name or number**

**Postcode \***

**Complete address**

Your address is within the Haringey area. Please select it from the list to confirm the relevant address.

- 2, Station Road, London, Wood Green, N22 8TR
- 4, Station Road, London, Wood Green, N22 8TR
- 6, Station Road, London, Wood Green, N22 8TR
- 8, Station Road, London, Wood Green, N22 8TR
- 10, Station Road, London, Wood Green, N22 8TR
- 12, Station Road, London, Wood Green, N22 8TR

# Benefits - Register to check your benefit claim

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## Claim details

**Claim reference number \***

You will find this number written on letters that we have sent you

**First name \***

**Middle names and/or initials**

**Last (family) name \***

**For security reasons we will need to confirm your identity by asking you a question about your claim.**

**This may be your date of birth or national insurance number. Now enter this and select 'Register'.**

## Address search

**House name or number**

**Street name**

**City or town**

**Postcode**

**Search again**

**Your address will now appear on the Address Search section.**

## Claim security information

**Date of birth \***

Please format your date of birth as dd/mm/yyyy



**Well done!**

**You have now successfully registered your Benefit claim and will be able to view your claim details by selecting 'Done'.**

[Home](#) » [MyAccount](#)

[Need help? \(opens in new window\)](#)

## Benefits

### Benefits - Registration successful

100%



Thank you for registering. You will now be able to access your benefit/support information online.  
If any information in your claim is incorrect, please [contact us](#) (opens in new window) to inform us immediately.



[Done](#)