Welfare Reform Practical Support Team
• DWP announcement on the 12th December
• Total welfare benefits capped to equivalent of UK median earnings
• Restriction on the amount of housing benefit paid
• Exemptions
• Phased roll out from April 2013
• Joint working with Bromley, Croydon and Enfield
• Mid July 2013 for national roll out.
Welfare Reform Practical Support Team

DIRECTORATE PLAN
Tackling homelessness

TEAM PLAN
Preventing new and repeat homelessness by addressing the causes of homelessness, mitigating the negative impacts of welfare reform and sustaining tenancies
Coming together is a beginning;

Keeping together is progress;

working together is success
Welfare Reform Practical Support Team

CAPPED CUSTOMERS IN THE PRIVATE SECTOR

Number of stock cases up to 31/05/13 = 669

Number of households approved for ‘capping’ as of 19 June 2013 = 714

Private Sector = 317

Seen/appointment for WRPST = 134
Come and discuss your options

We are holding two events where you can come and discuss what your options may be now that your Housing Benefit has been reduced. Please pop in to either event.

We can help you to:
• improve your chances of finding work
• find cheaper accommodation
• consider your housing options
• negotiate a lower rent with your landlord
• manage your money better
• help improve your financial situation

Wednesday 22\textsuperscript{nd} May 2013
10 am – 2pm
Tottenham Green Leisure Centre
1 Philip Lane, Tottenham, N15 4JA

Thursday 6\textsuperscript{th} June 2013
10am – 2pm
Haringey Civic Centre
High Road, Wood Green N22 8LE
Welfare Reform Practical Support Team

HOW DO WE HELP THE TENANT?

- Dedicated Support Worker
- Money Advice
- Partnership with DWP
- Responsive housing benefit changes
- One conversation in the same place at the same time
- Considering the options & future preparation
- Discretionary housing payments
Welfare Reform Practical Support Team

**HOW CAN WE HELP YOU?**

- You will be able to speak to a Caseworker
- Housing benefit contact
- We will & do acknowledge the impact
- Supporting your tenants
- We will provide solutions
- Helping tenants who are at risk of eviction
Making contact with the tenant
Early release during tenancy periods
Rent levels – can there be a level of flexibility?
Possession order or bailiffs warrant secured
Updates and information
Sharing information and data protection
Welfare Reform Practical Support Team

• Duty response line for tenants: 0208 489 4329

• Email: welfarereformteam@haringey.gov.uk

• Duty response line for Landlords: 020 8489 1010

• Councils call centre for general enquiries: 020 8489 1000