

**JOINT PARTNERSHIP BOARD MEETING**  
**WINKFIELD RESOURCE CENTRE**  
**22<sup>nd</sup> March 2018, 12.30-3.30pm**

**Meeting Minutes/Actions**

**Present**

Andrew Carpenter	Autism Reference Group (ARG)/ Co-Chair
Graham Day	Physical Disabilities Reference Group (PDRG)/ Co-Chair
Sharon Grant	Public Voice/ Co-Chair
Sylvia Brookstein	Learning Disability Reference Group (LDRG)
Michael Brookstein	Learning Disability Reference Group (LDRG)
Debbie Floyd	Advocate/Learning Disability Reference Group (LDRG)
Sebastian Dacre	London Borough of Haringey
Gordon Peters	Older People's Reference Group (OPRG)
Lauritz Hansen-Bay	Older People's Reference Group (OPRG)
Martin Hewitt	Severe and Complex Autism and Learning Disability (SCALD)
Sarah Miller	Severe and Complex Autism and Reference Group( SCALD)
Isha Turay	Physical Disabilities Reference Group (PDRG)
Priyal Shah	Haringey Clinical Commissioning Group (CCG)
Beverley Tarka	London Borough of Haringey
Chris Atherton	Principal Social Worker (Adults) London Borough of Haringey/ Guest Speaker
Val Chinaglia	Public Voice
Sue Wedge	Pubic Voice volunteer (Minute taker)

**Apologies**

Vida Black  
Anne Gray  
Mary Langan  
Mike Wilson  
Helena Kania  
Cate Ablett  
Shelley Shenker  
Charlotte Pommery

**1. Welcome and introductions**

- 1.1. Andrew welcomed everyone to the meeting and informed the group that he would chair the first half of the meeting and Graham would chair the half after the break.

- 1.2. Andrew confirmed that JPB meetings will now finish at 3.30pm, as standard.

## 2. Minutes of the meeting 25th January 2018

- 2.1. Corrections:

(Item 4.4) The item referred to people who are not receiving funded packages from the NHS. To add: "Where the user is receiving funding other than the local authority."

(Item 7.3) The item should read "Local Government Association" not agencies.

- 2.2. The minutes were approved.

## 3. Matters Arising

- 3.1. Actions update:

- 3.2. Anne Grey (OPRG) has been added to the mailing list.

- 3.3. Item 4.2 -The three Co-Chairs are to meet with regards to setting up a Carers Reference Group.

- 3.4. Item 4.3 - Gordon said that there has been a meeting with the council about a new home care design proposal, and that the meeting was very positive. Whilst it needs more work, there was a useful discussion about locally appropriate, and sourced providers.

- 3.5. Item 4.3- Shelley Shenker (CCG) confirmed that BSL interpreters do attend CCG meetings. However, Sharon said that she has never seen them at any CCG meeting, and that Loop systems are not available at the usual meeting venue for those with hearing difficulties.

- 3.6. Item 4.3 Support Plan after review. Beverley told the group that on initial investigation, some people have not received it. The matter has been fed back to the Assistant Director of Quality Assurance, and Beverley suggested that this be monitored through the reference groups, and other internal systems. Sarah further emphasised the need for ongoing checks by the reference groups. **Action- JPB to revisit this in six months. Also to be standing item on reference groups agendas.**

- 3.7. Item 4.5 - Val has circulated a list of all reference group Chairs' contact details.

- 3.8. Sharon raised the matter of governance, as there was concerns that the JPB had no communication with the Scrutiny Panel. They were not aware of the JPB's ToR or accountability process. There is a need to firm up on this, but with elections coming up personnel will change. Sharon suggested that the JPB unique set up is to be introduced to new cabinet members' induction packages. Beverley agreed, and Sebastian added that the Co-Chairs can formalise the relationship. **Action- Beverley to take this away to new lead member.**

#### 4. Budget Proposal Consultation Feedback

4.1. Points to note:

- The consultation fed into the 2018/19 budget.
- Funding not changed as a result of the above, but took away the need for further dialogue.
- Final figures for 2017/18 won't be known until "close down."
- There is pressure in three areas- Temporary Accommodation, Adults and Children's Social Care. Savings are predicated on managing demand.
- The Homelessness Reduction Act will lead to more joined up working with Housing in order to reduce rough sleeping.
- North and Central London (NCL), Sustainability and Transformation Partnership (STP), covers five boroughs (Haringey, Enfield, Barnet, Camden, and Islington). The impact of its work is likely to affect local services.

- 4.2. Sharon made the point that it is not just figures that are important, but rather how the service users are going to be affected.

- 4.3. Martin asked about the £1.5million saved in 2017/18 on the Day Opportunities Programme. He added that it is difficult to know what is going on with the budget because there are so many layers, and reorganisations. **Action- Martin to communicate with Beverley with regards to this.**

- 4.4. Sharon mentioned that little is known by the JPB about the CCG budget and that their crisis and its management, which will inevitably push some expenses onto local authorities. She felt that it is important for the JPB to remain focused on the local. **Action- CCG to be invited to present on budgetary proposals.**

- 4.5. Lauritz asked Beverley about the local area co-ordinator project/posts, and whether funding would continue. Beverley told the meeting that Leeds University will be evaluating the project and that the project is BCF funded. There has been some good feedback, and she feels that it is a good way of working. **Action- PV/Council to arrange a presentation on this for a future meeting.**

#### 5. Issues raised by reference groups.

## **OPRG**

- 5.1. Gordon fed back that better communication is needed between service users and services, and that this keep coming up. There is a need for one place to go to get advice/ signposting.
- 5.2. There has been a positive meeting with the council about a new model for home care, based on not for profit, local providers.
- 5.3. Osborne Grove- the remaining residents, who want to stay there, should be supported through the closure process.
- 5.4. Lauritz stressed the need for a 'One Stop Shop' model for people to learn about services in Haringey. Beverley agreed that it is vital people know where to go for help, and that steps have been made in that direction by The Bridge Renewal Trust, and the Haricare website. She said that there is a need to align more with healthcare. A physical one stop shop would be more difficult, because of resources. Sarah mentioned that the Family Resources Directory used to be good, but that there is no longer a dedicated person to keep it up to date. **Action- Haricare to be a future agenda item.**

## **SCALD**

- 5.5. Andrew asked the members of SCALD present at the meeting about the court case mentioned in item 9.5 of their March meeting minutes, where it was judged illegal for someone to be asked to use their DLA/PIP to facilitate transport to access a service. **Action- Sarah has had an email in the last two months on this and will bring details back to the JPB.**
- 5.6. Beverley added that the council has a duty to meet assessed needs. **Action- Beverley to speak to legal team about case law.**
- 5.7. With regards to item 3.7 in SCALD minutes, Andrew commented that the appeals process for social care assessments (s72 of The Care Act 2014), does not have to come in until 2020. At the moment people only have recourse to their local authority's complaints procedure.

## **ARG**

- 5.8. Andrew told the meeting that they have a new member, but that they are still struggling to recruit.
- 5.9. They have adjusted their ToR because issues around carers are not very relevant to this group, as people self-represent.
- 5.10. Sarah asked whether the group was only for people who have a diagnosis of autism, or whether family members could join. Andrew confirmed that the ARG is only for people who have been given a formal diagnosis, and that they will be full members, with voting rights. Other people may be invited to individual meetings, and would be associate members, but could not vote.

5.11. Sharon said that it is good to see the reference groups getting going.

## **6. Proposal for a new Transitions Reference Group.**

6.1. This item was postponed, as Sue could not attend the meeting.

## **7. Social Care Pathway Presentation( Council)**

7.1. Chris Atherton, Principal Social Worker (Adults LBH), gave a presentation on Haringey's social care pathways for adults; people with a learning disability, and people managing mental health issues.

7.2. Points to note:

- There has been significant change in pathways in the last few years.
- Locality model for people managing mental health issues.
- Definitions have changed in adult services and there is now a generic pathway, used since 2017.
- Legislation such as The Care Act 2014, and availability of resources have been drivers toward the new models.
- 2,200 people receive adult social re support in Haringey.
- All referrals go to the biggest team, which is multi-disciplinary and known as 'First Response'. They respond within 5 days of contact.
- First port of call is the Reablement Team, and they work with people for six weeks. There is also a service that provides 12 week support, and finally case work.
- There is a new team for reviews, and these should take place within a year.
- Can refer between services.
- Hospital referrals have a single access point.
- The key is to help people retain their independence for as long as possible.
- The Learning Disability Partnership has 780 service users.
- 720 are in receipt of a local authority package.
- 20 people receive health input.
- People are allocated to pathways- physical health, mental health, transitions, and they can be in receipt of services from more than one area.
- 1,200 people receive help from mental health services. 400 get a social care package.
- The service is a locality model, predicated on GP practices.
- Specialisms are accessed as required.
- Aim is to discharge back to the GP.
- Carers can access support through the First Response Team. They will then go through to adults, learning disability or mental health teams.
- A Carer's Assessment is completed just once, and should be reviewed annually.
- As of April both carers and cared for people will have their reviews at the same time.

- There is an out of hours service between 5pm and 9am and bank holidays. Staffed by social workers and on-call managers.
- The line is a joint one between children and adults at the moment 0208-489-0000.
- Adults' Directory is <http://www.haringey.gov.uk/social-care-and-health>.
- This includes Haricare a list of resources, it supports self-assessments, offers information and advice.

## 8. Social Care Pathway Table Discussion and Feedback.

- 8.1. Andrew commented that there was no mention of people with autism. He stressed to Chris the need for this due to The Autism Act 2009. This led to the Government producing a strategy for adults with autism (published March 2010). Guidance for local councils and health bodies was also developed and they were expected to implement the adult autism strategy by the end of 2010.
- 8.2. Gordon asked whether Chris had sufficient staff numbers, that there was no mention of carers within the boxes shown on the pathways. Chris explained that anyone who does not have a mental health or learning disability diagnosis would use the First Response point of access. He said that there are never enough staff, but that is an issue wider than Haringey. He felt that Haringey does utilise the resources it has, well. He mentioned that he has a stable and static frontline social work team.
- 8.3. Sarah asked whether the teams have target timescales and outcome measures. Chris explained that performance is looked at on a monthly basis. They are always asking themselves how effective they are being, and what needs improving. If a referral cannot be responded to within the First Response target of 5 days it goes to another service. The data is published in the annual reports list.
- 8.4. Lauritz wondered what the strategy is for supporting people who are homeless. Chris mentioned that there is new legislation coming out in the form of The Homelessness Reduction Act, and that they will need to work much closer with the Housing Department.
- 8.5. Martin pointed out that it can be difficult to assess yourself during radical change, and asked Chris and Beverley how they felt they are doing. Beverley responded that the statutory duties never go away, and also that there is always room for improvement. Now that there is a distinct reviewing team the percentage of adults and carers reviews completed within the yearly timeframe has increased, and is now over 90% for adults and over 80% for carers. Chris added that problems are picked up in the monthly case file audits that he conducts. Issues are taken back to the case worker, and there may be extra training done as a result, and that they will be discussed in supervision. In the last audit 84% came back as good, or outstanding. He said that anything less is not acceptable.
- 8.6. Quality Assurance have quarterly meetings, and these should be put on the Haringey website. **Action-Beverley to check whether minutes are posted.**

## **9. Next meeting-Actions, Priorities, and Agenda**

- 9.1. Presentations on CCG budget to be arranged.
- 9.2. Board members to email the Co-Chairs with issues for the agenda.

## **10. AOB**

- 10.1. There will be a meeting at Wood Green Library on Friday 24<sup>th</sup> 1-3.30pm about the problems people experience using hospital transport. Part of Age UK's project, and supported by Public Voice. Catherine West will be amongst the speakers.
- 10.2. Sarah requested that actions on JPB minutes be printed in or be presented clearly in some way. This was agreed, actions will now be in bold font.
- 10.3. Debbie asked that the minutes be sent out in a timely manner, as she needs to develop an easy read format of it for the LDRG members. She also mentioned that the LD reference group is organising a coffee morning details to follow.

END 3.30pm

**Next meeting dates:**

**Thursday 24<sup>th</sup> May 2018**

**Thursday 26<sup>th</sup> July 2018**