

## **Joint Partnership Board**

### **Meeting on Zoom**

**31 March 1.30-3.30pm**

#### **Attendees:**

Helena Kania	Co-Chair of the JPB
Sharon Grant	Chair of Public Voice and Co-Chair of the JPB
Beverley Tarka	Director for Adults and Health
Lourdes Keever	Older People's reference group member
Anne Gray	Older People's reference group member
Mary Langan	Chair of SCALD
Cathy Statsny	Member of SCALD and Transitions Reference Groups
Debbie Floyd	Co-Chair of Learning Disabilities Reference Group
Paul Allen	Head of Integrated Commissioning – CCG and Haringey Council and Chair of Dementia reference group
Mike Wilson	Director of Public Voice
Raks Patel	Research and Engagement Manager, Public Voice
Jeni Plummer	Interim Assistant Director Adults, Haringey Council
Faye Oliver	Communications and Engagements Project Lead, Whittington Health

Apologies: Graham Day, Isha Turay, Pat Charlesworth, Vida Black

#### **Chairs of the Reference Groups;**

SCALD	Mary Langan
Physical Disability	Graham Day
Carers	Isha Turay
Learning Disabilities	Pat Charlesworth and Debbie Floyd
Dementia	Paul Allen
Transitions	No appointed chair, representative Cathy Statsny
Older People	No appointed chair, representative Anne Gray
Mental Health	Needs to be reformed.
Autism	Needs to be reformed

## **1.Welcome and introductions**

## **2.Chair's Report and meeting minutes**

Public Voice have appointed a new Partnerships Manager Jano Goodchild who will be starting her role on 19 April. This will present an opportunity to have a refresh and recruitment drive for the reference groups.

### **2.1 Low Traffic neighbourhoods**

The last JPB meeting held in December focussed on the introduction of LTNs, and digitisation of disabled parking and blue badges. The Council had consulted with some groups, but it was felt that these important matters should have been brought to the JPB. Following the meeting a letter from the Co-Chairs and minutes from the meeting were sent to all Councillors –we had 4 replies.

An extensive reply was received from Councillor Sheema Chandwani. Transport Planning are doing a survey on carers parking needs. They are likely to have paper/card permit to reduce the stress of people at home applying for online permits. They also want to consult wider post the survey.

Other replies were from:

Councillor Mark Blake

Councillor Culverwell

Councillor John Bevan

Further to this meeting Transport Planning held a meeting on exemptions with JPB members and an invitation will be going out to join an exemptions group.

Sharon – this has been important in raising the profile of the JPB, more councillors are now aware of our presence and are prepared to consult the JPB.

Beverley – LTNs an important area which is Cllr Chandwani's remit. Speaking on behalf of Clls das Neves and Cllr Hakats, they are keen to get comprehensive involvement on this matter. We want to raise the profile of the JPB to ensure the council and partners recognise this group as part of the consultative process.

Mary – since had an email that this will be passed over to a consultant, assumes that they will start again with a fair process.

Beverley – Councillors Chandwani and Hakata are committed to the development of the exemptions policy and assures that this will be a thorough process.

Mary – there was no discussion whether the suggestions made at the meeting on exemptions were well received, felt that we had just aired our views. There need to be minutes to ensure our comments, suggestions are followed up and reported on. This

will enable the consultants to take up these points. At every meeting the same points have been raised. We would like identified progress on our suggestions.

**Action 1:** Beverley – noted and will take this back to the relevant partners.

Cathy – would like to know how the process will work with the Consultants and what will the process and communication be.

**Action 2:** PV – to contact the Council to find out if the consultants brief can be shared.

Lourdes – Concerned about Walking and Cycling policy and the impact of cycling on people with dyspraxia. Lourdes has emailed Councillors about this and not had replies. We also need to hear from people with hidden disabilities.

Helena – vision statement from the Council is that they want everyone to walk and cycle. This is discriminatory against disabled people and needs to change.

Anne – policy on use of streets needs to be dealt with together – link walking and cycling and LTNs. Also needs offline process for digitisation of parking permits. Raises an area of non-policy –if cycling on pavements is a threat, e-scooters are more of a threat. They should be discouraged; they need to go on the road.

Helena – the government also needs to develop a policy on e-scooters.

Takes the point that these policies need to be looked at together, but is concerned not to lose the focus on LTNs.

## **2.2 - Living through Lockdown report –**

The Council have delivered their response to the report. A meeting of the Living through Lockdown working group was planned for 21 March, but this had to be rescheduled, a meeting is planned for May

If you are part of the working group on this, please try to attend.

Feedback includes:

- The Council is introducing a Digital Inclusion Network taking in a range of community organisations and has invested in data and devices."
- "Face to face services and assessments are being reintroduced where possible."
- "No blanket 'Do Not Resuscitate' orders were in place in Haringey."
- "There were no evictions during the pandemic, as the government delivered a moratorium on evictions."
- "The Council has commissioned Disability Action Haringey to recruit more personal care assistants."

"It is recognised that there is more to do....the working group has not yet addressed the series of recommendations with NHS partners, but is working to do so at the next meeting."

Key items which are mentioned to work with the JPB further on include:

- Care assessment and annual reviews - backlog info should be shared with the JPB as part of the ongoing relationship
- Carers and caring - suggest sthe JPB continue to work with HDLP families and carers to assess the impact of Covid post the pandemic.
- Mental health – important for the Council to share their plans for post Covid mental health issues with the JPB.
- Housing – the Council will arrange for a housing partners to attend the JPB for a full discussion on housing issues.

### **2.3 Transitions – SEND report**

JPB members took part in a Truth and reconciliation meeting organised by the Head of the Council, we are awaiting notes and actions from this meeting.

### **2.4 Scrutiny and Overview published a report on co-production**

Scrutiny and Overview started working on this report in Nov 2019 which was paused during the pandemic. The report includes lots of mentions of the JPB and talks about an expanded role for the JPB – a presentation on this will be included in the next meeting.

Lourdes – NCL CCG are also doing work on co-production and thinks this should be married with the Council work.

**Action 3:** PV to invite Nadine Pfeifer from the CCG to the next JPB.

Sharon – on 1 July health and social care will be integrated– key theme co-production and engagement – work is being done to co-produce a co-production framework for the JPB in Haringey.

Beverley – we would like to hold a workshop in May after the election to develop this framework and ensure the Council recognise the JPB as a consultative entity. We have listened to the problems that have arisen as a result of the LTNs and we don't want to do this piecemeal as a council but want to work with the JPB to ensure the right profile for the JPB.

**Action 4:** PV to talk to BT about dates for the workshop.

Sharon – hoping that this will mean that we are routinely consulted as part of the decision-making process wherever NHS and Council policies touch on our interests.

Beverley – the Council recognises that with some consultations specific groups were engaged with but not all. We need to work together to have this framework for the Council and partners. Acknowledge that we have gone about this in a piecemeal not fit for purpose way and this needs to be changed. We would like a face-to-face meeting and it can be more than one meeting

Helena – we welcome this and are ready for this. At the next meeting we will look at the report and understand how we've got to where we are and work out where we want to be.

Anne - expresses concern about the composition of the JPB and particularly with a newly expanded role as part of co-production and the integrated care structure—we need more community representatives at these meetings passing on information, we need more diverse members, experts by experience, people from different age and language groups.

Helena – we all recognise this. One of Jano’s first jobs will be to look at recruitment and expand the reference groups. We have a good starting point and we don’t want to lose that. Groups such as Mental Health have fallen by the wayside. This is a key area, but we have a good platform to build on.

Lourdes – the paper on co-production discusses social value. This was discussed at the voluntary sector forum pre the pandemic. This would be a good place to start as they would be keen to take up the work of co-production. We need to resell this to voluntary sector groups to show them how they can work to enhance social value to their groups.

Sharon – in response to Anne we are not at full strength. This is a real opportunity to strengthen and grow the reference groups. With the introduction of the ICS this is part of a national approach and we will need to have resources available to develop this infrastructure. At the moment, this is on a shoe string, resources need to follow to imagine what this will mean for social care users in our borough. We need to highlight what other groups and people need to be involved. It is far cheaper in the long run to talk to recipients in the first place rather than mend fences in the longer term.

### **3. Reference Group Chairs updates**

Helena – we would like to circulate an action log of issues that the reference groups raise to keep track of them and be circulated before the meeting.

#### **3.1 SCALD – Mary Langan –**

- Endorses all points about strengthening our base. The pandemic and people not coming together has had an impact on the groups.
- SCALD has held itself together, we have had zoom meetings. Though this has been difficult for some members who can’t use online.
- We have met new members of Haringey staff – Sujesh Sandarraaj – Interim Commissioner for Learning Disabilities.
- Continue to be concerned about the unevenness of the SCALD group and who in Haringey we should relate to.
- One of our main focus has been the re-opening of the day centres- we don't always get enough information about recruitment of staff and people starting at the day centres. Mary is working with Laura Crouch on this.
- Mary notes that co-production and co-design need to be in place for the full working life of a project – groups need to be engaged at all times, particularly when things are not going well.

- Mary was involved in a group that acted as an advisory group to act as replacement for Brikshand as Head of LD. No one was recruited on that occasion – asks Beverley has a replacement been recruited.
- Beverley Andrea Kelly is starting on 16 May as Interim Head of LD and will be coming to this and other meetings as part of her induction process.
- Also recruiting a deputy service manager on an interim basis to start sooner.
- Mary no longer aware of chairs of reference groups -
- **Action 5:** PV to include list of reference group chairs, include each time.

### **3.2 Transitions:**

Cathy asks what's happened to Transitions – last meeting was focussed on the new PCF group which overlaps with Vida's carers group.

Helena – Transitions still very much in existence and needs to be focussed on with Jano's appointment. There have been workshops with the Bridge group.

#### **Action 6: PV to make a priority to schedule a Transitions group.**

Sharon – Transitions should still be a reference group what is different about the JPB structure is that we have a constitution built into this and we have accountability to the council and NHS locally – and involvement to Scrutiny panel and cabinet members. This should still exist as a group under this structure. We can work with Jano to reinstate the Transitions reference group.

Cathy – what is controversial about the setting up of this group where does it sit with other forums.

Sharon – this was set up in response to the SEND report – felt there was not enough consultation about this.

Lourdes – is involved with the Parent Carers Forum (PCF) as chair of primary school governors, they seen a massive increase in SEND issues. The group have recognised that hey mainly have parents involved who have older children. They are trying to link in with younger people, building up relationships with primary schools to empower parents to engage. Recognition that the transition period to adult social care is crucial. The chair is very engaged with this. Transitions group needs to have a life and maybe a new life. Confusion about break off point for send which is 25 years.

Mary – JPB's constitution needs to be protected and groups need to have a chair. Concerned that the new Partnerships role has a lot to do. Each reference group has a responsibility of its own and needs to appoint a chair, recruit on the ground and each chair has a proper system that reports into the JPB. Not clear about on what basis people turn up to JPB.

Raks – new Partnerships manager does need to work on recruitment for Transitions and other groups.

### **3.3 Dementia – Paul Allen –**

Working on increasing the membership, too many professionals, need to have more people with lived experience. Meeting planned for later in April. Working to identify people who will be able to attend. We did have more carers at previous meetings and have benefitted from their insight and need to build on this to shape the plan around dementia.

**3.4 Mental Health** – needs to restart.

**3.5 Older People – Anne Gray** – we have been meeting regularly, we sadly lost our chair Gordon Peters. We have regular attendants but need better representation from the community before we recruit a chair. There is a plan in place to email and contact organisations to expand recruitment and we hope this happens soon.

Past issues we have dealt with include:

- Housing - Feedback on housing, concerns over the quality of sheltered housing and we have met with Homes for Haringey, but would like to expand this to other housing associations in the borough. Feeding back on the development of Ivatt way.
- Ageing well – Given advice on the Ageing well guide and website and been part of the Ageing well board.
- Health service - given feedback to Healthwatch on problems people have faced with the Health service largely due to digitalisation of the health service and the need to emancipate the older generation with the use of digital, but also ensure that GPs can serve people on the phones and face-to-face.
- Parks and Toilets given feedback about facilities for people in parks and worked with the wider London forum on the toilet manifesto to expand number and quality of public toilets.

Future plans:

- Better information for older people.
- Want to work on widening scope for finding out about sheltered housing to other housing associations
- Want to build on links to scrutiny panel and the way this fits in with our co-production strategy for older people.

Helena – good Janet Shapiro came from Hornsey pensioners, need Tottenham pensioners group.

Anne – need to tap into all the retired professionals who have worked with older people and carers and across different minority and language groups.

**3.6 Learning Disabilities – Debbie**

- They were to put the groups on hold until Val's replacement.
- Looking forward to new appointment to increase attendance and reach out to new people.

- Carers with LD group never really took off, has ideas to come up with a new plan.
- Concerns – need younger attendees.

### **3.7 Physical Disabilities - Graham update by email–**

- Meeting held in early March attended by 7 members.
- Faye Oliver gave a presentation about the proposed Wood Green Health Hub.
- Members welcomed the addition of a health hub in Wood Green although there were concerns about the proposed location in the Shopping Mall. Concerns centred around parking, whether that is street level or in the attached multi storey car park. There was a suggestion about having dedicated disabled parking bays for the health hub but concerns were raised about how the use of these bays would be monitored.
- It was suggested the hub operated an appointment system where disabled bays could be allocated to the person attending for an appointment. Once again if someone left their car in the bay and after completing their appointment at the hub went shopping, this could prevent the next patient from being able to access the bay.
- Facilities at the hub need to include an accessible toilet and hoist for patients who need assistance in getting out of their wheelchairs from day one.
- If the hub is located on 2 floors an internal lift needs to be considered as the lifts in the shopping mall can become overcrowded with shoppers at busy times.
- There was a discussion about Haringey Circle and the different levels of service available.
- Planning another meeting for June.

### **3.8 Carers** – Isha update by email, next meeting is planned for later in April:

- Carers are experiencing great financial difficulties particularly with the rising cost of living. Coupled with the difficulties they face with their caring duties such as stress, isolation, etc.
- Planning to invite someone from Disability Action Haringey to talk about direct payments at the next meeting.

Mary – Noticed that Anne has advertised recruitment in the HO50 forum newsletter for involvement in the JPB and the reference groups which is very welcome.

Suggests that we have not really replaced the LD partnership board – this was a very vibrant group could this be a priority for the new head of service for LD to assist with this to help recruit people with LD.

Debbie and Pat have been in contact with Haringey regarding this but have not received feedback so far.

**Action 7:** Jeni will talk offline about this about what is needed. Rachel to contact Jeni about this.

Mike – Haringey Circle has reduced the age of members with LD to 18 and are working with Vibrance to work with LD members on our group. Putting in a bid with the Henry Smith foundation to assist with this and would like to work with the council on this.

Lourdes – suggests starting with schools with LD students at the age of 16-18 – give them rewards to build up their confidence, add to their cv then track them through their education and employment.

## **4.Consultation on the Wood Green Health**

### **Hub and Diagnostics centre – Faye Oliver**

Wood Green Community Integrated Hub – creation of new central Health and wellbeing hub, located in the centre of the borough, they are looking at the Mall.

- Looking to bring together podiatry, community dentistry, audiology and mental health services and one GP practice.
- Bounds Green and St Ann's health centres are not fit for purpose.
- Opportunity to work in partnership – different organisations to work together, remove the digital burden, have digital booths to have accessibility with support – have digital appointments and book appointments.
- Will be close to new Diagnostic centre opening this summer offering blood tests, eye clinic and ultra-sound and x-rays.
- Want to create a modern, accessible health and wellbeing hub. Offer something more than what exists already

- Hornsey and Wood Green GP practice will be located there, currently it is located in a house, GP service has expanded during the pandemic.
- Diabetic retinopathy service might be relocated there.
- One stop clinic can be useful for people to have different appointments on the same day.
- Barnet, Enfield and Haringey mental health service are thinking about what they could locate there.
- Working with Haringey council to see what services they can bring in there.
- Been discussed for a while that this service is needed in Wood Green asked 120 people in a survey – 94 per cent of people said they would welcome an integrated service in Wood Green. Good transport links and services people use in Wood Green.

How do you feel about having a Health and wellbeing hub in the Mall and what services would you like to see there?

Feedback:

Helena - What is the catchment area? Is this just for people in the centre of the borough or could it be anyone who uses them?

Faye - Currently it is expected that people who live in the centre but attend Lordship Lane and St Ann's will use it, but thinks it could be open to anybody. Faye will check and get back to us.

Helena - Important for people with podiatry to visit local services.

Healthcare professionals may be located at all centres which is why people are offered appointments in different sites.

Helena – want community services to be closer to home. Note that the PDRG had lots of questions about accessibility of the service which needs to be looked at.

Debbie – requests information in easy read.

**Action 8:** PV to pass on to Debbie easy read slides and survey

Sharon – has this already been decided that the hub will be in Wood Green. Concerned also about the growth in population in Wood Green – expansion of housing will the new GP practice be able to deal with this expansion in population.

Mike – 1700 homes in the Hartland areas and there will be a new super practice in the West green area with capacity for 20,00 patients. Concerned that there will be a lot of pressure on the GP practice.

Faye – this hasn't already been decided. We are consulting at the moment as there is an opportunity in the mall, consultation will end in May and will be presented to Council's Scrutiny and overview committee at the end of June.

Diagnostic centre is going ahead, NHS England initiative – additional capacity.

Primary care is the responsibility of the CCG they will need to look at capacity across the borough and will need to keep on expanding services as needed

5. AOB and next meeting date

28 April next meeting date.