DRAFT MINUTES OF THE SAFEGUARDING ADULTS BOARD



Thursday 20th April 2023 at 15:00-17:00 Virtual Meeting via MS Teams

MEMBERSHIP & ATTENDANCE:

AGENCY	NAME	Initials	ATTENDANCE	
Safeguarding Adults Board	Dr Adi Cooper, Chair	AC	✓	
	Rebecca Waggott, Governance & Improvement (Minutes)	RW	√	
	Ashraf Sahebdin, Governance & Improvement	AS	✓	
	Farzad Fazilat, Haringey Safeguarding Adults Board Manager	FF	✓	
Volunteer Lay Member	Lauritz Hansen-Bay	LHB	√	
Adult Services	Beverley Tarka, Director of Adults, Health and Communities	ВТ	Apologies	
	Vicky Murphy, Assistant Director of Adult Social Care	VM	√	
	Chris Atherton, Head of Assurance and Principal Social Worker	CA	√	
	Marianne Ecker, Workforce Development Manager	ME	√	
	Ajibola Awogboro, Head of Assessment and Safeguarding	AA	√	
	Louise Daniels, Senior Performance Officer	LD	✓	
Commissioning	Richmond Kessie, Specialist Commissioning Officer	RK	✓	
Children's Services	Beverley Hendricks, Assistant Director Children's Safeguarding and Social Care	BH Apologies		
Public Health/ Community Safety	Dr Will Maimaris Interim Director of Public Health	WM -		
Legal Services	Haydee Nunes De Souza, Assistant Head of Legal	HNS	HNS ✓	
Cabinet Member for Adults and Health	Councillor Lucia das Neves, Cabinet Member for Health, Social Care and Well-Being	LDN	✓	
	David Pennington, Director of Safeguarding	DP	✓	
North Central London ICB	Victor Nene, Haringey Safeguarding Adults Designated Professional	VN	√	
	Dr Lionel Sherman, Adult Safeguarding Lead	LS	✓	
	Tracy Chipoyera, Strategic Commissioner	TC	✓	
	Theresa Renwick, Safeguarding Adults Lead	TR	✓	
	Nadia Hough, Safeguarding Advisor	NH	✓	
NMUH	Sarah Hayes, Chief Nurse	SH	Apologies	

	Theo Baron, Associate Director of Safeguarding	ТВ	✓
	Shahida Trayling, Deputy Chief Nurse	ST	Apologies
BEH-MHT	Amanda Pithouse, Executive Director of Nursing, Quality and Governance	AP	Apologies
	Mandy Park, Interim Head of Safeguarding	MP	✓
Haringey Police	Sebastian Adjei-Addoh, Detective Superintendent	SAA	Apologies
	Paul Crowther, DCI	PC	✓
Housing	Denise Gandy, Assistant Director of Housing Demand	DG	✓
Housing Provider	Phil Johnson, Housing Services Manager, Hornsey Housing Trust	PJ	✓
London Fire Brigade	Keith Wilson, Borough Commander	KW	✓
	Peter Shaw, Tottenham Station Manager	PS	Apologies
Healthwatch	Sharon Grant, Chair	SG	✓
Bridge Renewal Trust	Geoffrey Ocen, CEO	GO	-
DWP	Archibald Okolie, Senior Safeguarding Lead	AO	√
Probation	Shirley Kennerson, Assistant Chief Officer	SK	Apologies
	Russell Symons, Deputy Head of Service	RS	✓

ITEM	SUBJECT/DECISION
	WELCOME AND INTRODUCTIONS/APOLOGIES: AC welcomed everyone to the meeting. Apologies for absence were received from those listed above and accepted by the meeting.
1.	MINUTES OF LAST MEETING AND MATTERS ARISING (26.01.23) The minutes of the January meeting were reviewed and agreed as an accurate reflection of the meeting. ACTIONS BROUGHT FORWARD: 1. AC to chair a meeting concerning the scale of hoarding in social housing in the borough with relevant partners (including LFB, Housing Demand, Tenancy Management, social housing provider representative/s and Public Voice) and report back to SAB. 2. CA to develop and circulate a 7-minute briefing summarising the Self-Neglect and Hoarding Procedure. 3. AS to schedule ICB Safeguarding Annual Report for the Autumn HSAB meeting. 4. RK to include safeguarding issues/concerns in supported living in the Joint Provider Report for the next HSAB meeting.
	BRIEFINGS AND PRESENTATIONS
2.	Adult Safeguarding Referral Analysis and update on service improvement AA presented a report concerning adult safeguarding referrals and service improvement.

- On average, Haringey receives 150 safeguarding concerns per month. 55% are completed within 2 weeks. 23% of cases go on to a Section 42 enquiry. Currently ASC is performing below the target of 85% of Section 42 enquiries to be completed in 28 days. As at 31/03/2023, performance was at 56%.
- To improve practice, the Assessment and Safeguarding Service now has a duty system in place, with two qualified social workers and a manager dedicated to duty daily from Monday to Friday.
- This enables the service to be more proactive and undertake welfare visits to assess urgent/emergency situations, undertake face-to-face mental capacity assessments and, when necessary, facilitate an immediate safeguarding protection plan. The assessment and safeguarding duty service also provides telephone support and guidance.
- Recruiting qualified social work staff has been a major issue for the service which has impacted on allocation, throughput, and completion of Section 42 enquiries in the team.
- However, all cases are triaged, and immediate protective measures are put in place pending allocation for a formal investigation/enquiry taking place.
 This ensures that people are immediately safeguarded where needed, although documentation may not be completed within the target timescales.
- AC noted that it is helpful for partners to understand the context within
 which the service is operating, and that duty arrangements and triage risk
 assessment is in place. She highlighted that recruitment and retention of
 social workers across London is a common challenge.
- AC noted that although the service is not as responsive as it would like to be, the SAB can be assured that resources are being targeted at risk assessment and immediate protection work.
- AA added that four social work officers are joining the service in May, which will help to improve the team's performance.

ACTIONS:

5. AA to provide an update on performance to the SAB meeting in October 2023.

3. Learning and Development Annual Training Report

- ME presented the Learning and Development Annual Training Report. The report looks at mandatory training levels one and two for statutory partners and the voluntary sector.
- The report looks at what was delivered, how it was delivered, take up and completion against agencies' own targets.
- The case studies at the end of the report help to illustrate the impact of the training on the practice of staff.
- The report provides a benchmark as the Board focuses on the priorities for 2023-28 of increasing training for the voluntary sector and other partners.
- AC suggested that some of the case studies could be incorporated into the SAB Annual Report.
- LHB noted the importance of making safeguarding information available to the community. ME noted that the report relates mainly to staff training but the priorities for 2023-2028 will look at further outreach of safeguarding awareness into the voluntary sector and the community.

 The Board agreed the report's recommendations. AC asked ME to ensure that the recommendations of the report are followed through via the new priorities in the 2023-2028 Strategic Plan.

ACTIONS:

- 6. AS to incorporate training case studies into SAB Annual Report.
- 7. ME/Prevention & Learning Subgroup to progress the report's recommendations and link to the new Strategic Plan.

STANDING ITEMS

4. COVID19/Cost of Living Safeguarding Concerns and safeguarding pressures in the ICB

- No COVID19/cost-of-living safeguarding concerns raised by agencies.
- DP presented a report concerning safeguarding pressures in the ICB. The report includes national guidance on responses to the cost-of-living crisis.
- DP noted that nurses are due to strike over the next Bank Holiday weekend. The level of service to be available during this strike is yet to be determined.
- DP noted that it was too early to understand the impact of strikes on patients, but services within the NCL area, including physiotherapists, nurses and social care, have worked well together during recent industrial action to manage risks and emergency presentations.
- The ICB will continue to work with partners to ensure that emergency care
 is available across all acute, community and mental health providers. While
 the publicly available data can be analysed, it is too early to comment on
 the financial and patient safety impact of industrial action across NCL.
- DP noted that industrial action is expected to have an impact on patients' receiving a swift diagnosis and delays to elective surgical procedures. It will take some time to assess the impact on diagnosis and treatment.
- The Board noted the report. AC thanked DP for the helpful update.

5. Safeguarding Performance Report

- In March 2023, 174 safeguarding concerns were reported.
- Two section 42 enquiries were completed in March, a 21% reduction on 2021/22 figures. LD noted that these figures would increase as enquiries are completed. AA noted that this reflects his analysis in item 2 and that cases requiring emergency protection plans are being prioritised.
- 48% of victims were from a white ethnic background and 25% from a black ethnic background.
- Emotional and psychological abuse accounted for 51% of concerns.
- 71% of safeguarding concerns had taken place in the victim's own home.
- 83% of people were asked and expressed their desired safeguarding outcomes; with 100% of these having outcomes met or partially met. For 2022/23, 85% of people have been asked what they want to happen. This is a great improvement from 76% last year.
- Safeguarding concerns referred by the NHS remain the greatest proportion of referrals (41%) and have increased compared to the same period last year. There has been a significant decline in concerns raised by Police.
- TR suggested that the increase in concerns from the NHS is due to the increase in deprivation and gaps in services, such as staff shortages in care

- homes resulting in an increase in pressure ulcers. The increase may also be due to increased awareness of adult safeguarding.
- TR asked whether the demographics of adult safeguarding victims reflects the census data for the borough. DP questioned why self-referral has increased and whether there is a reason that other agencies are not reporting increased concerns in line with the NHS. AC asked that the QA Subgroup consider these issues.
- VM noted that the NHS sees the most vulnerable residents and that they
 are well trained in identifying and reporting adult safeguarding concerns.
- Emotional/ psychological abuse remains the highest abuse type, following a similar trend to the same period last year. Self-neglect has seen the biggest increase when comparing the number of concerns to the same period last year (10% and 22%). AC noted that this may be an impact of the cost-of -living crisis but would need to be confirmed by data analysis.
- DP noted the importance of ensuring agencies are aware of the pathways to refer people for support who are presenting with signs of self-neglect. AC noted that the one-off meeting to discuss hoarding and self-neglect will address some of this.
- TR suggested that there may be some work around publicising access to welfare benefits. She noted that some patients have expressed that they do not want a care package due to the cost.
- AC asked FF to collate information about national and local resources for income maximisation and debt relief for the Board to refer to, irrespective of their agency. SG noted the importance of this information including phone numbers as well as web addresses to avoid digital exclusion. FF shared the weblink to the Haringey Here to Help webpage, which contains this information: Haringey, Here to Help | Haringey Council.

ACTION:

8. QA Subgroup to consider: whether the demographics of adult safeguarding victims reflects the census data for the borough; why self-referral has increased; and possible reasons that other agencies are not reporting increased concerns in line with the NHS.

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BUSINESS ITEMS

7. HSAB Management Report

- AC presented the Board Managers report.
- The SAR Subgroup terms of reference have been updated to include referral of learning from domestic homicide reviews any issues coming from coroners' prevention of future death reports. The Board agreed the revised terms of reference.
- Feedback was noted from the public consultation with representatives from the VCS to understand their experiences of reporting safeguarding concerns. ME is feeding in the concern around the online reporting form to the Council's Liquid Logic project team.
- It was noted that the DHSC has announced their intention to step away from the introduction of the Liberty Protection Safeguards (LPS) and the implementation of the Mental Capacity (Amendment) Act 2019 (the 2019 Act). The government has confirmed that the necessary legislation to implement the LPS will not be brought forward within this Parliament.
- TR highlighted that the postponement of LPS implementation does not stop the Board and partners from undertaking their statutory duties, including for 16- and 17-year-olds and adults living in their own homes.
- The findings and actions from the multi-agency case file audits were noted.
 AC highlighted the findings around mental capacity and consent and the actions coming out of the audit.
- The draft timetable for the HSAB Annual Report 2022/23 and date to submit partner statements was noted. AS will circulate a template for partner statements. The report will come to the July SAB meeting.
- Noted that there are gaps in updates to the 2022/23 Strategic Plan; all partners to ensure that AS is sent a year-end update for the Annual Report.
- The 2022/23 HSAB budget update was noted, and the Board agreed partner contributions for 2023/24.
- HSAB forward plan and agenda items for July 2023; any concerns about the items to be raised with AS as soon as possible.

ACTION:

12. ALL to ensure AS receives year-end updates on the 2022/23 Strategic Plan.

8. Shaping the HSAB Strategic Plan

- The Strategic Priorities update was noted. AC thanked AS, FF and the JPB for their contribution to this process. The draft 2023-2028 Strategic Plan has been circulated and some comments received.
- AS is awaiting feedback from SG/Rachel regarding the report's accessibility following the Easter break.
- The Plan has been co-produced with the JPB and sets out three high level priorities. Agreed that the LPS implementation subgroup should be renamed Mental Capacity Act subgroup; AS to amend.
- The Board agreed the Plan, subject to this change and any feedback from the JPB, to be used for the public consultation. AS is also preparing an easy read version of the Plan.
- ME noted the importance of identifying the capacity to deliver the plan. AC
 proposed that the Chairs Executive develop a proposal to bring to SAB in
 July about revising the subgroup structure.

ACTIONS:

- 13. AS to rename LPS implementation group as MCA subgroup.
- 14. Chairs Executive to develop proposal to support delivery of the Strategic Plan.

9. AOB

Baroness Casey Review

- PC noted that the report was published in early March, identifying discrimination within the Met, including homophobia, sexism, misogyny and racism.
- Officers have been given time to read printed versions of the report and to reflect on it.
- Mr Rowley, the Met Commissioner, initially held daily drop-in sessions for staff and continues to hold these twice weekly. Local sessions are also being held for the Public Protection Unit.
- PC described staff as being angry about the discriminatory behaviour of other officers described in the report. However, there is a lot of hope amongst staff and managers that the report will be used to make radical change within the Met.
- Chapter 5 highlights the imbalance of resources in public protection. AC
 noted that this confirms the trends that the SAB has identified and the
 importance of this area to adult safeguarding. It was agreed that this item
 should remain on the forward plan and PC to bring back updates on action
 taken to address the review as appropriate.

ACTION:

15. AS to add Baroness Casey Review to SAB forward plan.

Home Fire Safety Visits

KW noted that there are revised service levels for the LFB Home Fire Safety Visits.

ACTIONS:

- 16. KW to send RW/AS LFB information regarding HFSVs to be circulated with the SAB minutes.
- 17. KW to share the LFB HFSV presentation at the July SAB meeting.