

## **Publication of Paulette Safeguarding Adults Review**

### **Independent Chair's Statement on behalf of Haringey Safeguarding Adults Board**

This is a very upsetting case and first and foremost our thoughts and sympathies are with Paulette's family and friends. We are grateful to Paulette's sisters for taking the time to contribute to this review and for continuing to advocate for Paulette after her death.

The Haringey Safeguarding Adults Board commissioned this independently-led Safeguarding Adults Review to identify learning from the events leading to the death of Paulette, who sadly passed away, aged 56, from multiple organ failure and sepsis, almost two years after receiving health diagnoses, including early onset dementia, that led to her moving temporarily into a local care home.

Some changes and improvements have already been made by agencies involved in this review, but the Safeguarding Adults Review has recommended further improvements, including:

- Ensuring Deprivation of Liberty Standards (Dols) procedures are working effectively;
- Reviewing gaps in commissioned services and alternatives to residential care;
- Seeking assurance about quality assurance and care planning at the care home;
- Ensuring specialist wheelchair services are available to local care homes;
- Seeking assurance about joint work on tenancy accounts;
- Reviewing assessment and recording of pressure damage and management of repetitive patterns;
- Embedding the use of multi-agency meetings.

The purpose of a Safeguarding Adults Review is to learn from what has happened and to ensure that there are changes made. The Haringey Safeguarding Adults Board will continue to work with the agencies involved in this case to monitor the implementation of recommendations arising from this review and to ensure that practices improve as a result.

**Dr Adi Cooper, Chair of Haringey Safeguarding Adults Board**

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