

Haringey, Here to Help

HELP WITH UTILITY COSTS



www.haringey.gov.uk/HereToHelp

Haringey
LONDON

Help with utility costs

With the cost of gas, electricity, and water bills steadily rising, we know some residents may find it hard to make their budget stretch.

Don't worry, there is help and support available for residents who are on low incomes and facing mounting utility costs.

For more detailed information about some of the support below, please visit:

www.haringey.gov.uk/StayWarm

GAS AND ELECTRICITY

FINANCIAL SUPPORT

Warm Home Discount

You could get £140 off your electricity bill for winter 2021 to 2022 under the Warm Home Discount Scheme.

Cold Weather Payment

Residents in receipt of certain benefits could get a payment to cover extra heating costs if the temperature drops below freezing seven days in a row.

Green Homes Grant

From October 2021 to March 2022, low-income owner occupier properties and rented householders could get up to £10k for energy efficiency installations.

Haringey Support Fund

This is a scheme to support residents who are facing unexpected costs and require emergency help, including gas and electricity reconnection.

 www.haringey.gov.uk/haringey-support-fund

SWITCHING SUPPLIERS

The energy market is complicated at the moment so please contact one of the support service below before deciding to switch suppliers.

London Power

If you do need to switch, London Power offers one of the cheapest pre-pay tariffs and doesn't roll over residents to expensive variable tariffs.

 www.mylondonpower.com

 hello@mylondonpower.com

WATER

WaterHelp

If you live in a low-income household, Thames Water may be able to offer a 50% discount on your bill through WaterHelp.

WaterSure

Thames Water can cap bills through WaterSure if you have a water meter but are finding it hard to save water because you have a large family or a water-dependent medical condition.

 www.thameswater.co.uk


 0800 980 8800

SUPPORT SERVICES

SHINE London

We have partnered with SHINE London to provide a one-stop referral service for residents who are struggling to pay their energy bills.

 www.shine-london.org.uk


 0300 555 0195

 contact@shine-london.org.uk

Haringey Citizens Advice Bureau (CAB)

Haringey CAB offers advice on benefits, heating, grants, and debt.

 www.haringeycabx.org.uk

 0300 330 1187


If your energy company has gone bust, SHINE London and Haringey Citizens Advice Bureau can offer help and advice, as well as more general support.

Priority Services Register (PSR)

This is a free service provided by suppliers to customers who may need some extra support. Contact your supplier to find out more information and to register.


General Advice

Please use the above services for immediate advice. If you have a specific query about an item of support, or need more information about the Green Homes Grant, please contact our Affordable Warmth Team:

 affordable.warmth@haringey.gov.uk

 020 8489 3489

For more general information about help and support available such as benefits, other financial help, employment and skills, housing, or mental health, please visit:

 www.haringey.gov.uk/HereToHelp

TRANSLATIONS

We want to make sure all Haringey residents get the help and support available to them.

This leaflet outlines a range of support to help with the cost of gas, electricity, and water bills. If you would like this leaflet translated into your own language, please email:

translationandinterpreting@haringey.gov.uk

TURKISH

Tüm Haringey sakinlerinin kendilerine sunulan yardım ve desteği almalarını sağlamak istiyoruz. Bu broşürde gaz, elektrik ve su faturalarının maliyetine yardımcı olacak bir dizi destek özetler. Bu broşürü kendi dilinize çevirmek istiyorsanız, lütfen e-posta ile e-posta ile adresinize e-posta ile tıklayın:

translationandinterpreting@haringey.gov.uk

POLISH

Chcemy mieć pewność, że wszyscy mieszkańcy Haringey otrzymają dostępną dla nich pomoc i wsparcie. Ta ulotka przedstawia zakres wsparcia, które ma pomóc w kosztach rachunków za gaz, energię elektryczną i wodę. Jeśli chcesz, aby ta ulotka została przetłumaczona na Twój język, wyślij e-mail:

translationandinterpreting@haringey.gov.uk

SPANISH

Queremos asegurarnos de que todos los residentes de Haringey reciban la ayuda y el apoyo disponibles para ellos. Este folleto describe una gama de apoyo para ayudar con el costo de las facturas de gas, electricidad y agua. Si desea que este folleto se traduzca a su propio idioma, envíe un correo electrónico a:

translationandinterpreting@haringey.gov.uk

GREEK

Θέλουμε να βεβαιωθούμε ότι όλοι οι κάτοικοι του Haringey θα έχουν τη βοήθεια και την υποστήριξη που έχουν στη διάθεσή τους. Αυτό το φυλλάδιο περιγράφει μια σειρά υποστηρίξεων για να βοηθήσει με το κόστος των λογαριασμών αερίου, ηλεκτρικού ρεύματος και νερού. Αν θέλετε αυτό το φυλλάδιο να μεταφραστεί στη δική σας γλώσσα, στείλτε email:

translationandinterpreting@haringey.gov.uk

SOMALI

Waxaan rabnaa inaan hubino in dhammaan deganeyaasha Haringey ay helaan caawimaad iyo taageero ay heli karaan iyaga. Buug-yarahaan wuxuu sharxayaa taageero badan oo kaa caawinaya qiimaha gaaska, korantada, iyo biilasha biyaha. Haddii aad jeceshahay in buug-yarahaan loo tarjumay luqaddaada, fadlan e-mayl:

translationandinterpreting@haringey.gov.uk