

Haringey's Community Engagement Framework Summary

WORKING TOGETHER TRANSPARENTLY
SO COMMUNITIES CAN INFLUENCE AND
IMPROVE PUBLIC SERVICES

FOREWORD

Community engagement is much more than just consulting local people and communities.

Good community engagement activity is already happening in Haringey. The Community Engagement Framework will take this a step further, through a common approach that will raise the profile, improve the quality and achieve better co-ordination of community engagement across the agencies that make up the Haringey Strategic Partnership (HSP).

The **aim** of the Community Engagement Framework is to enable the HSP agencies:

To engage with local communities and empower them to shape policies, strategies and services that affect their lives.

To help us develop the Framework, we listened to people's views on engagement in Haringey, reflected on previous and current community engagement in the borough and looked at research that had already been carried out both here and elsewhere.

The Framework was agreed by all members of the HSP in April 2009. This summary document explains more about it.



CLlr Claire Kober
Chair, Haringey Strategic Partnership
Leader of Haringey Council





WHAT DO WE MEAN BY COMMUNITY ENGAGEMENT?

In Haringey we have defined the following different methods of community engagement:

- **Informing** - for example, websites; newsletters and leaflets; public meetings
- **Listening** - for example, the NHS Community Survey; Haringey Residents' Survey
- **Consulting** - for example, statutory consultation on school admission arrangements; Local Area Assemblies
- **Involving** - for example, Safer Neighbourhood Ward Panels; Young Advisors to the Council
- **Collaborating** - for example, Haringey's Community Link Forum
- **Empowering** - for example, Learning Disabilities service users set up and run a dating and friendship agency, Stars in the Sky

All these methods are necessary and are appropriate for different circumstances.

OUR COMMUNITY ENGAGEMENT PRINCIPLES

The principles set out below are the heart of our Community Engagement Framework.

All organisations on the Haringey Strategic Partnership will work to these principles to make sure that community engagement works effectively and consistently.

We will:

- Work in partnership to join up our engagement activities
- Engage when it will make a difference
- Be clear about what we are asking
- Be inclusive and aim to engage with all communities
- Communicate the results of engagement activity
- Build capacity of communities to take part in engagement activities

We will regularly monitor and review the effectiveness of the Framework.



Find out more

To see the full framework document and for further information:

visit: www.haringey.gov.uk/framework

email: policy@haringey.gov.uk

call: 020 8489 2979

WHY A COMMUNITY ENGAGEMENT FRAMEWORK?

Community engagement lies at the heart of the services delivered by the organisations that make up the Haringey Strategic Partnership, and is central to our partnership vision:

A place for diverse communities that people are proud to belong to.

Good engagement will help us to:

- Empower people to define and shape their own communities
- Make public services more responsive and better tailored to meet people's needs
- Make our citizens better informed
- Encourage democratic involvement
- Build responsible citizenship
- Build people's capacity to take part in engagement activities

The HSP is a partnership of local public agencies, community groups and businesses working together to improve services and address key issues in the boroughs.

Partners include: Barnet, Enfield and Haringey Mental Health Trust • College of North East London (CoNEL) • Greater London Authority • Haringey Association of Voluntary and Community Organisations (HAVCO) • Haringey Children's Trust • Haringey Community Link Forum • Haringey Council • Haringey Members of Parliament • Haringey Registered Social Landlords • Haringey Youth Council • Homes for Haringey • Job Centre Plus • Learning and Skills Council • London Fire Brigade • Metropolitan Police • Middlesex University • NHS Haringey • The Bridge New Deal for Communities

More information on the HSP can be found at: www.haringey.gov.uk/hsp

Shqip

Ky dokument ju jep një përmbledhje se si organizatat në Haringey do të lidhen me komunitetin lokal. Për një kopje në gjuhën tuaj, plotësoni formularin dhe dërgojeni tek adresa e mëposhtme me POSTIM FALAS.

Kurdî Kurmancî

Ev belavok li ser ku sazîyên li Haringey ê bi civaka herêmê re çawa têkilîyan çêbike, kurte-agahîyê dide. Heke hun kopîyeke bi zimanê xwe dixwazin, ji kerema xwe formê tije bikin û ji navnîşana POSTA BÊPERE ya jêrîn re bişînin.

Français

Ce document résume l'engagement des organisations de Haringey auprès de la communauté locale. Pour en obtenir un exemplaire dans votre langue, veuillez compléter le formulaire et le renvoyer à l'adresse en PORT PAYÉ ci-dessous.

Soomaali

Warqaddani waa macluumaad la soo koobay oo kus aabsan sida ay ururrada reer Haringey ay ula xidhiidhi doonaan beesha mandaqadda. Si aad u heshoo koobbi luqaddaada ku qoran, buuxi foomka oo ku soo celi cinwaanka boostiisu LACAG LA'AANTA yahay ee hoose.

Polski

Niniejsza publikacja podsumowuje, w jaki sposób organizacje w dzielnicy Haringey współpracują z lokalną społecznością. Jej kopię w języku polskim można otrzymać po wypełnieniu formularza i przesłaniu go na podany poniżej BEZPŁATNY adres.

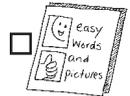
Türkçe

Bu belgede Haringey'deki kuruluşların yerel toplumla nasıl bağ kuracakları açıklanmaktadır. Bu belgeyi kendi dilinizde istiyorsanız, formu doldurup ücretsiz olarak aşağıdaki FREEPOST adresine gönderin.

Please tell us if you would like a copy of this leaflet in another language that is not listed above or in any of the following formats, and send the form to the Freepost address below.

In large print On audio tape In Braille

In another language, please state:



Name:

Tel:

Address:

Email:

Please return to: Freepost RLXS-XZGT-UGRJ, Haringey Council,
Translation and Interpretation Services, 8th Floor, River Park House, 225 High Road, London N22 8HQ

Haringey Council offers this translating and interpreting service to Haringey residents. We can translate this document into one language per resident ONLY.

Community Engagement 10/2009

published by Haringey Council's
Communications Unit 22993 • EM/FVR/10/2009



One tonne of recycled paper saves 17 trees,
32,000 litres of water, and enough electricity
to heat an average house for 6 months

