

Litter & Sweeping



Excellent

The paths and roadways have no leaves, litter or sharp objects. The soft areas have no litter or sharp objects.



Pass

The paths, roadways and soft surfaces have no more litter than would be expected between scheduled cleaning visits.



Fail

The paths, roadways and soft surfaces have a high level of litter.



Fail

The paths, roadways and soft surfaces have an unacceptable amount of litter and or hazardous material such as broken glass.

Refuse Collection



Excellent

There has been no missed collection. Any spillage has been cleared up. The bins have been returned to the refuse store. The refuse store has been closed/locked.



Pass

There has been no missed collection. Most spillages have been cleared up. The bins have been returned to the refuse store but it has been left open/unlocked.



Fail

There has been one or more missed collections. The bins have not been returned to the bin store. Spillage from bins has not been cleared up.

Dumping



Excellent

There is no evidence of dumped items throughout the communal areas.



Pass

One or two items found which are not causing an obstruction or pose a health and safety risk.



Fail

Small amount of dumped items found in the communal areas which are not causing an obstruction, or pose a health and safety risk.



Fail

Large amount of items dumped and/or causing an obstruction and pose a health and safety risk.

Bin Chambers



Excellent

No presence of litter, leaves or food on the floor. Evidence of the use of disinfectant.



Pass

Small amount of leaves, no presence of litter or food. Evidence that it is swept out regularly.



Fail

Litter and rotting food on the chamber floor. Evidence that sweeping is not taking place regularly.



Fail

Split plastic sacks, excessive amounts of litter and food on the floor, dirty walls.

Play Areas



Excellent

The play areas are litter & graffiti free free and the equipment show no signs of wear and tear.



Pass

The play areas would have no more litter than would be expected throughout a normal day. The equipment is in working order and there are no signs of graffiti.



Fail

The play areas have excess litter, the equipment show significant signs of wear and tear. Graffiti is present, there is excess amounts of litter present. Hazardous items may also be present.



Fail

Trees



Excellent

Trees are well formed, not causing a physical obstruction or encroaching onto buildings. There is no evidence of disease.



Pass

Trees are generally well formed, not causing a physical obstruction. Minor encroachment noted but not considered a hazard.



Fail

Trees are poorly formed, causing a physical obstruction and/or encroaching onto buildings/structures. There is clear evidence of disease.

Grass



Excellent

The grass has recently been cut and the area is well maintained.



Pass

The grass length does not exceed 60mm and the area is general well maintained.



Fail

The grassed areas are overgrown, in a poor condition and in need of trimming.



Fail

Grassed areas heavily overgrown and have clearly not been attended to for some time.

Weeds (on hard standing surfaces)



Excellent

The area is completely free of weeds and all dead weeds have been removed.



Pass

The area has a minor amount of weeds and there is evidence of weed treatment.



Fail

The area has a minor amount of weeds and dead weeds have not been removed.



Fail

The area has an unacceptable amount of weeds and there is no evidence that weed treatment has taken place.

Shrubs & Hedges



Excellent

Shrub and hedges are well maintained, cut back and attractive to the eye.



Pass

Shrub and hedges are well maintained, but in need of minor attention.



Fail

Shrubs or hedges in need of attention but likely to be restored with routine maintenance.



Fail

The shrubs or hedges are overgrown, and appear to have not been attended to for a long period of time.

Notice Boards



Excellent

The notice board should be in good condition, clean and dirt free. All the relevant and up to date information should be present.



Pass

The notice board should be in reasonably good condition, with only minor dirt or staining present. All the relevant and up to date information should be present.



Fail

There is presence of dirt and grim and/or signs of disrepair. Missing some or all the relevant and up to date information.

Lobbies & Entrances



Excellent

The floor is free from litter and stains, no dirt build up in the corners and there is evidence that it is swept and mopped regularly.



Pass

There are small amounts of dirt or litter present and there is evidence that it is swept and mopped regularly.



Fail

There is dirt or litter present or cobwebs in the corners and dust along the skirting boards.



Fail

There is dirt and litter present and/or cobwebs in the corners, dust along the skirting boards and no evidence that regular cleaning is taking place.

Lifts



Excellent

The lift doors, walls, panels, and frames are clean with no signs of dirt or dust. Cleaning appears to be taking place daily.



Pass

Small amount of dirt or dust present, cleaning appears to be taking place daily.



Fail

Litter and dirt present, lower walls and some lift doors dirty.



Fail

Litter and dirt present with accumulation in the corners. Lift walls and several doors dirty. Evidence that cleaning is not taking place daily.

Staircases



Excellent

The stairs are free from dirt and litter and there is evidence that they have been swept, mopped or vacuumed.



Pass

The stairs show no more signs of dirt or litter than would be expected between cleaning.



Fail

The stairs have dust, dirt or litter accumulation in the corners and there is little evidence of recent cleaning.



Fail

The stairs have a large accumulation of dust, dirt or litter with significant spillage or hazardous items present. There is no evidence of recent cleaning.

Landings & Corridors



Excellent

The landings and corridors are free from dirt and litter and there is clear evidence that they have been swept, mopped or vacuumed.



Pass

The landings and corridors show no more signs of dirt or litter than would be expected between cleaning.



Fail

The landings and corridors have dust, dirt or litter accumulation in the corners and there is little evidence of recent cleaning.



Fail

The landings and corridors have a large accumulation of dust, dirt or litter with significant spillage or hazardous items present. There is no evidence of recent cleaning.

Chutes & Hoppers



Excellent

The chute/hopper is as clean as it can be with no litter in the surrounding area.



Pass

The chute/hopper is not perfect, with small amounts of dirt, and is no rotten food present. There is evidence of regular cleaning taking place.



Fail

The chute/hopper has an accumulation of dirt with little evidence of regular cleaning. There are items in the surrounding area making it difficult to access the chute.



Fail

The chute/hopper has a large accumulation of dirt and rotten food, is blocked, or showing signs of infestation

Garages



Excellent

Garage areas are clear of litter, weeds, debris. All garages are useable, are free of graffiti, fly tipping and vandalism and have lockable doors.



Pass

Garage area is reasonably clean and well maintained requiring little work to bring back to top standard. It may contain small amounts of weed growth, inoffensive graffiti but should still be in a good state of repair.



Fail

Garage area could contain small amounts of debris and refuse. There may be small amounts of reported but not removed fly-tipping, weed/moss growth, insignificant evidence of inoffensive graffiti and minor vandalism and some evidence of disrepair.



Fail

The garage area has an excessive build-up of litter and debris; presence of bulk refuse that has not been removed or made safe. There may be evidence of hazardous materials and the garages will require significant repairs. (The garage area will also fail if there is any evidence of offensive graffiti present).

