



FEEDBACK REPORT: 2022-23

Name of Site	DOWNHILLS PARK
Managing Organisation	London Borough of Haringey
Date of Assessment	10 th June 2022

OVERALL RESULT	Pass	<input checked="" type="checkbox"/>	Fail	<input type="checkbox"/>
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NOTES ABOUT THIS REPORT
<p>Strengths and recommendations are provided for each criteria.</p> <p>Photographs are included, where appropriate, to support the feedback from the judge(s) in relation to both strengths and recommendations.</p> <p>Please refer to the Raising the Standard guidance manual here for further information on the criteria.</p>

DESK ASSESSMENT

(Management plan and supporting documentation)

Criteria	Strengths	Recommendations
Presentation	<p>The management plan is well structured and has good index and referencing supported by plans and photos.</p> <p>Good details about the area and the community profile included in the introduction section.</p> <p>References made to the 2023 open space vision for Haringey.</p>	<p>The plan would benefit from having a clear colour coded change monitoring system with changes that can be highlighted in a different colour each year during the life of the plan. These changes should also be recoded in a change register at the front of the plan. This can help to track</p>

Criteria	Strengths	Recommendations
		trends and group the issues and changes made.
Health, Safety & Security	<p>Details are provided re all the entrances within the park which are fully marked and locate on a plan of the park.</p> <p>Smoking ban in play area detailed</p> <p>Facility and play area inspection details are provided.</p> <p>Details are provided on how graffiti and littering is reported via the Love Clean Streets App.</p> <p>Brief details are included regarding the maintenance and inspection of the tree's</p> <p>Details are provided regarding the emptying of bins and the new policy for removing Dog Fouling bins.</p> <p>a PSPO covers Alcohol restrictions within the park.</p> <p>Planting is designed to minimise ASAB.</p> <p>Brief summary of the Risk Assessments is included in the plan.</p> <p>Generally the information in the plan covers a wide range of Health, Safety & Security issues.</p> <p>details are provided re the signage in the park with contact numbers to report issues.</p>	Consider providing s schedule of all H&S and security inspections detailing frequency of the inspections.
Maintenance of Equipment, Buildings & Landscape	<p>A structure chart provides the teams details for who is responsible for the parks maintenance and management.</p> <p>Details are provided re the asset inspections that are carried out.</p> <p>maintenance tasks are recorded on confirm. Schedule of Grounds Maintenance operation's is provided</p>	<p>Include a link to the Illustrative service standards manual..</p> <p>Consider including more details re the Tree survey and inspection details.</p>

Criteria	Strengths	Recommendations
	Details are provided re the setting of standards using the A-D and illustrative standards manual.	
Litter, Cleanliness, Vandalism	<p>Brief details provided re the Hygiene teams cleansing operations .</p> <p>Details are provided on how graffiti and littering is reported via the Love Clean Streets App.</p> <p>Limited information is provided regarding vandalism and response times for repairs / making safe.</p>	Consider providing more details re the frequency of litter, fly tipping, Bin emptying and graffiti removal.
Environmental Management	<p>Brief information is provided regarding the environmental management of the park.</p> <p>The plan sets out details of the environmental controls within the park including details re pesticide usage and peat use, recycling and pollution controls.</p>	
Biodiversity, Landscape & Heritage	<p>Details are provided about the production of a new Biodiversity Action Plan for the Borough and the new Parks and open space strategy.</p> <p>Summary of habitat types in the park are included along with the designation status as a SINC.</p> <p>Some brief details regarding the heritage of the area and the park are provided.</p>	<p>A more detailed section on the habit survey results should be included along with details re the future opportunities to enhance the biodiversity of the park.</p> <p>The heritage section would benefit from some historical maps to help explain the sites historical development.</p>
Community Involvement	A full detailed summary of all the parks community and volunteering is provided.	Consider providing a more detailed strategy for how community activities will be provided and promoted to target audiences.
Marketing & Communication	The plan contains a detailed summary of all the marketing activity carried out for	Consider producing a more strategic marketing and communication plans for the park. This combined

Criteria	Strengths	Recommendations
	the park. Including website, social media and campaign work.	with the audience development plan as detailed above would help map out how the service will continue to engage the community through the development / investments and into the future.
Overall Management	The management plan provides a good starting point for the reader to understand how the park is maintained and managed. The management section contains a good summary of the budgets and the linkages to all the corporate policies and strategies	The action plan will need to be updated before next year's application to include both an update addressing the points above and details of all the new and developments that are planned.

FIELD ASSESSMENT

Criteria	Strengths	Recommendations
A Welcoming Place	<p>The park is very visible in the local area and has signage at all entrances. The park is very flat and accessible. The entrances are clearly marked and were clean and presentable on the day of the inspection.</p>	<p>The old 2020/21 Green Flag certification is still on display – Ensure that up to date 2021/22 certification and information is displayed and updated as needed.</p> <p>Signs looked like they needed a good clean and updating with new information.</p> <p>See pic 1</p>
Healthy, Safe & Secure	<p>The park has a mixture of areas and facilities.</p> <p>The park has Good facilities that are all being well used engage the community in positive activities.</p> <p>Vehicle restriction barrier has been installed to restrict access from travellers. See pic 3</p> <p>Graffiti is removed within 24hrs or 72 hours if not offensive.</p> <p>The park is very active and well used by the community this helps to discourage anti-social behaviour and encourage more people to enjoy using the park.</p> <p>The site-based gardener provides a reassuring presence within the park and ensures work priorities are proactively managed.</p> <p>The café and provides a fantastic community hub and provide support for the local community.</p>	<p>Some minor areas of graffiti needs removing in a few locations.</p> <p>See pic 2</p>
Well Maintained & Clean	<p>The park is very clean and well maintained.</p>	<p>The play area is starting to look tired, and plans need to be confirmed to upgrade</p>

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	<p>The new site based gardener is helping to provide a more proactive and responsive maintenance presence within the park.</p> <p>Ornamental areas are being developed despite the challenge of plant thefts.</p>	<p>and replace in the near future.</p> <p>The Tennis court improvement project will soon be delivered and will significantly improve what is a very popular Tennis venue.</p> <p>Maintenance of horticultural features could be improved with some beds are choked out with grass – consider replanting or remove the beds back to grass. See pic 4</p> <p>Some footpaths are starting to show signs of deterioration. Handrail needs replacing on the steps See pic 5</p>
Environmental Management	<p>Some green waste is removed from site to be recycled.</p> <p>Some benches within the parks are made from recycled plastic,</p> <p>Waste bins are being replaced with dual bins to help encourage more recycling – waste is also being sorted to ensure it can be recycled.</p>	<p>Consider introducing more electric fleet and machinery to help reduce carbon emissions and remove HAVS risks .</p>
Biodiversity Landscape & Heritage	<p>Some areas of the park are being maintained as grass meadows.</p> <p>Trees are being inspected and monitored.</p> <p>Heritage features such as the Historic Gates and the balustrades are in good condition and well maintained</p> <p>See Pic 6&7</p>	<p>Lots of opportunities to continue to build on the greening and biodiversity of the park. Consider installing bird and bat boxes to improve habits it the parks.</p>

Criteria	Strengths	Recommendations
<p>Community Involvement</p>	<p>The park has lots of community activities taking place, The Café is a fantastic community hub and provides lots opportunities to support activities in the park.</p> <p>The park has an active parks friends group who are involved in helping to shape the future investment in the park.</p> <p>The Tennis courts are well used and are soon to improved in partnership with the LTA</p> <p>The sculptures are a great addition to the park and help celebrate local heroes.</p> <p>See pic 9</p> <p>The park has good support by the ward cllrs and this is helping to secure funding allocations for the park.</p> <p>See Pic 10</p>	<p>The community is very active in the park.</p> <p>The new LTA Investments and proposal for the new play area will provide opportunities to engage the community and ensure there views help inform the improvements.</p> <p>See pic 8</p> <p>Consider discussing the environmental education opportunities with TCV.</p>
<p>Marketing and Communication</p>	<p>The park does have a number of information boards. There is a number of interpretation boards within the park.</p>	<p>Consider reviewing the site branding and ensure that information is updated in the notice boards.</p> <p>Consider developing some heritage interpretation boards to promote the sites history and links to the wider area.</p>
<p>Management</p>	<p>The overall management of the park is generally good.</p>	<p>I am sure that the new investment planned for the Play Area and the Tennis Courts will help to both improve the parks and quality of life of the local community.</p>

Summary and additional comments:

(Highlighting the result, and the main areas of strength and recommendation)

The park is well used but there are several opportunities to improve the facilities and infrastructure. The Play Area and Tennis court improvements will help to update the facilities and provide improved opportunities to engage the community. The maintenance standards in the parks could be better and consideration should be given to either improving the maintenance standards or rationalising some of the beds that have become overgrown. The community and council are working well together to confirm the proposed park improvements. The park has great community and political support, and the new improvements will help to refresh and update the quality of the facilities.

Picture Schedule



Pic 1



Pic 2



Pic 3



Pic 4



Pic 5



Pic 5



Pic 6



Pic 7



Pic 8



Pic 10