

# Disabled Persons' Freedom Pass Guidance Notes



**Haringey** Council

Please read these notes carefully before completing the application form.

## What is the Disabled Persons' Freedom Pass?

The Disabled Persons' Freedom Pass provides free travel at any time in Greater London on buses, the underground, London Overground, Docklands Light Railway and Croydon Tramlink.

Free travel on National Rail services is also available from 9.30 am Monday to Friday and all day on weekends and public holidays.

It may also be used to travel free of charge on local bus services in England outside London between 9.30am and 11.00pm Monday to Friday and all day on weekends and public holidays.

## Who qualifies for a Disabled Persons' Freedom Pass?

You may automatically qualify for a Disabled Persons' Freedom Pass if you can provide us with evidence that:

- You are blind or partially sighted, or
- You receive the higher rate mobility component of Disability Living Allowance, or
- You receive a War Pensioners' Mobility Supplement

You may also qualify for a Disabled Persons' Freedom Pass if you can provide evidence that:

- You are profoundly or severely deaf, or
- You are without speech, or
- You are without arms or have a long term loss of the use of both arms, or
- You have a learning disability, that is defined as, a state of arrested or incomplete development of mind which includes significant impairment of intelligence and social functioning

We will consider awarding a Freedom Pass if you have been refused a driving license, or if your doctor can provide us with medical evidence to demonstrate that if you applied for the grant of a licence to drive a motor vehicle you would have your application refused on the basis of physical fitness. This can not be on the grounds of persistent misuse of drugs or alcohol. You will need to provide evidence that shows one of the following:

- You suffer from a severe mental disorder which prevents you from driving
- You have had an Epileptic Fit while awake within the last 12 months
- You suffer from sudden attacks of giddiness or fainting
- You are unable to read a registration plate in good light
- Any other condition that prevents you from driving safely.

You may also qualify for a Freedom Pass if you have a permanent and substantial disability which means you cannot walk or can only walk with considerable difficulty. Applicants under this criterion will be required to attend a mobility assessment at the Haringey Teaching Primary Care Trust (PCT).

## How do I obtain an application form?

Download and print an application from our website:  
[www.haringey.gov.uk/disabled\\_persons\\_pass](http://www.haringey.gov.uk/disabled_persons_pass)

Ask us to post an application form to you:  
Telephone us on 020 8489 1865 or 020 8489 1878  
Email us at [concessionary.travel@haringey.gov.uk](mailto:concessionary.travel@haringey.gov.uk)

Obtain an application form from your nearest Customer Services Centre – telephone or email us for the location of your nearest centre.

## How do I renew my expiring Freedom Pass?

We will send you a letter at least six weeks before your pass expires telling you how to renew it. If you require a mobility reassessment we will contact you earlier with the date and time of your assessment.

## Stolen or lost Freedom Passes

If your pass is lost or stolen you will need to report this to the Police who will issue you with a Crime Reference Number or a Lost Property Slip. When you have received this you should telephone us using the contact details below. We will provide you with a new authorisation letter for you to take to the Post Office to receive a new Freedom Pass.

## Any other questions

Please contact us if you have any further questions about the Freedom Pass scheme.

Website: [www.haringey.gov.uk/disabled\\_persons\\_pass](http://www.haringey.gov.uk/disabled_persons_pass)  
Telephone: 020 8489 1865 or 020 8489 1878  
Email us: [concessionary.travel@haringey.gov.uk](mailto:concessionary.travel@haringey.gov.uk)

Or visit your local Customer Services Centre. Please phone us if you are unsure of the location of your nearest centre.