

## Haringey Council Online

[www.haringey.gov.uk](http://www.haringey.gov.uk)

Make payments, report problems, apply for services and access information 24/7

### Popular links

[haringey.gov.uk/refuse-recycling](http://haringey.gov.uk/refuse-recycling) - find bin collection times and report missed collections or dumped rubbish

[haringey.gov.uk/parking](http://haringey.gov.uk/parking) - pay fines, apply for permits, buy visitor vouchers

[haringey.gov.uk/benefits](http://haringey.gov.uk/benefits) - benefits and welfare reform

[haringey.gov.uk/counciltax](http://haringey.gov.uk/counciltax) - view and pay council tax

[haringey.gov.uk/education](http://haringey.gov.uk/education) - apply for a school place

[haringey.gov.uk/libraries](http://haringey.gov.uk/libraries) - search, renew and reserve library items

[haringey.gov.uk/planning](http://haringey.gov.uk/planning) - make and view planning applications

You can also find the latest news and events, search for jobs and get information about the full range of council services. You can get online for free at Haringey's nine public libraries. All libraries also have free WiFi.

## Call Haringey Council

### Customer Services

**020 8489 1000**

9am - 5pm Monday to Friday

Benefits, council tax, parking, housing, school admissions advice and more

### Refuse, recycling and street cleansing

**020 8885 7700**

Veolia contact centre

### Homes for Haringey repairs and tenancy issues

**020 8489 5611**

Council tenants can also use this number to report emergency repairs out of hours

### 24 hour payment line

**0300 4560 520**

### Out of hours (emergencies only)

**020 8489 0000**

5pm - 9am week nights and all weekend

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# Council Tax Guide 2021/2022



[haringey.gov.uk](http://haringey.gov.uk)

**Haringey**  
LONDON



The impact of the pandemic has been felt in every home, business and community across our borough. What began as a public health crisis swiftly became a food, housing, education and economic crisis.

Our residents have lost jobs and income and opportunities, tens of thousands are furloughed and many are likely to fall into poverty without more help.

The council supported our residents with food and essential items, emergency accommodation and laptops for pupils to do schoolwork at home. We introduced higher pay for invaluable local carers and we've expanded job training to help local people into work.

This year we'll go even further, residents in need can receive welfare assistance and access to food through the Haringey Food Network, and those with the most urgent need will receive debt management support. We are also increasing eligibility for more school children and young people to have Free School Meals.

We are investing more than £5m in our Adults and Children's services. However, to help fund this we plan to add 3% to the Adult Social Care precept. We are also proposing a 1.99% increase in council tax. For the average family that is an extra £1.32 a week.

After a decade of austerity, this is the only way we can continue to protect the services that you and your neighbours value and rely upon and build and invest in our community.

We firmly believe that the government needs to redraw council tax to make it fairer – but Haringey is pushing the envelope locally and has one of the biggest council tax discount schemes anywhere in the country for lower-income families.

We'll continue with our commitment to bring forward new council homes. We're increasing safer and active travel measures and we are investing more improving our roads and pavements.

We are also investing in young people – creating a Wood Green Youth Hub, continuing with school building improvement works and have introduced the Fairer Education Fund.

What drives these investments is a basic belief in fairness – in delivering social change and creating a more equal Haringey. Structural inequality has to be tackled head-on.

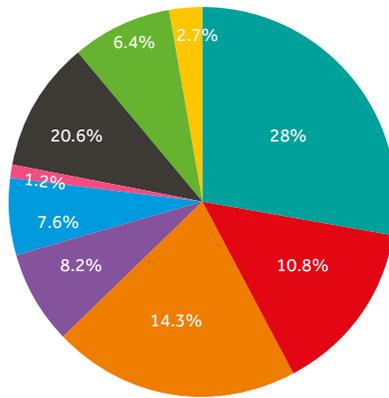
We must support each other. We rely on each other. We need to invest in one another – to build a more equal Haringey together.

This progressive budget sets out our aims to do just that.



**Cllr Joseph Ejiofor**  
Leader, Haringey Council

## Where we spend your money: Total funding for council services in 2021/22



**Adult Social Services**  
£69.70m

**Environment and Neighbourhoods**  
£19.02m

**Non-Service Revenue**  
£27m

**Central services**  
£35.74m

**Housing**  
£15.98m

**Public Health**  
£20.35m

**Children's Services**  
£51.38m

**Libraries**  
£3.08m

**Regeneration, Planning and Development**  
£6.83m

**Total £249.077m**

## How we spend your money

### Equality



We set up the Fairness Commission to tackle inequality and promote fairness in the borough. We'll be investing in our Adults and Children's services to support our most vulnerable people and we have increased access to Free School Meals for our most vulnerable young people in the borough.

Our consultation to rename Albert Road Recreational Ground to O. R. Tambo Recreation Ground, after Oliver Reginald Tambo, is now complete and we will be renaming it shortly.

We are also continuing with our review of street names, buildings and monuments, to ensure our borough is inclusive, fit for society today and represents our rich and diverse community.

### Housing



We are committed to delivering genuinely affordable homes to meet our local needs. Our first 1,000 new council homes at council rents will be on site by March 2022. We have also refreshed our empty homes policy to bring long-term empty homes back into use. Currently, over 4500 homes with planning

permission are being built in our borough, and planning permission for a further 3700 homes has been granted. We aim to create a safe, secure and affordable home for everyone, whatever their circumstances.

### Climate



We want to create stronger, connected communities where together we improve our environment by making it safer, cleaner and greener.

We're engaging with residents to hear their views on proposed Low Traffic Neighbourhoods in the borough. We are also bringing forward £5.1m of our own funds to support the rollout of active travel measures as part of our Streetspace Plan and our Draft Climate Change Action plan sets out how we'll work with partners and the community to become a net zero carbon borough by 2041.

### Economy



We want to build strong families, strong networks and strong communities which nurture all residents to live well and achieve their potential, and we want to create a

growing economy which provides employment opportunities for all our residents and supports our businesses to thrive.

Our Good Economy Recovery Plan sets out how we plan support our businesses through Covid-19 recovery and beyond.

Our Employment and Skills Recovery Action Plan sets out how we will work with our businesses to enhance apprenticeship and training opportunities and how we'll drive up training and recruitment opportunities across the borough.

### Young people



We are investing in our young people, so they have access to support services they need to get ahead. We are planning to open the Wood Green Youth Hub later this year, we are continuing with improvement works on school buildings and completing the refurbishment of Pendarren House. We'll also be implementing the Alternative (school) Provision Strategy.

We have also expanded the number of youth outreach workers and created the Haringey Fairer Education Fund, to offer young people on low-incomes bursaries higher education, work placements and continuous mentoring.