



My Community



My Community

Things to do in my area

LIBRARIES

Visit your local library. Most libraries have a board where they advertise local activities and opportunities for you to share your skills (e.g. language, cooking).

They also host community events and events for children.

In addition to books and newspapers, local libraries have free computer access and Wi-Fi. Many also have pay to use printers.



It is **free** to join your local library.

You will need to provide proof of your name and address.

Libraries in Haringey:

Library	Address	Phone Number
Coombes Croft Library	High Road, N17 8AG	020 8489 4560
St Anns Library	Cissbury Road, N15 5PU	0208 489 4560
Marcus Garvey Library	Tottenham Green Centre, 1 Phillip Lane, N15 4JA	0208 489 5350
Wood Green Central Library	High Road, N22 6XD	0208 489 4560
Alexandra Park Library	Alexandra Park Road, N22 7UJ	0208 489 8770
Highgate Library	1 Shephards Hill, N6 5QJ	0208 489 8772
Hornsey Library	Haringey Park, N8 9JA	0208 489 4560
Muswell Hill Library	Queens Avenue, Muswell Hill, N10 3PE	0208 489 8773
Stroud Green and Haringey Library	Quernmore Road, N4 4QR	0208 348 4363

Marcus Garvey & Wood Green both have customer service areas where residents are able to access various council services.



www.haringey.gov.uk/haringey-libraries

WHAT'S ON IN HARINGEY?

www.haringey.gov.uk/whatson

Top 10 things to do in Haringey

- Bruce Castle Museum
- Comedy and live music at The Kings Head
- Wireless Festival
- Alexandra Palace and Park
- Park Road Lido
- Beavertown Brewery
- Green Lanes Restaurants
- Arthouse Cinema
- Tottenham Green Market
- Marcus Garvey Library

 www.haringey.gov.uk/top-10-things-do-haringey

CHARITIES & COMMUNITY GROUPS

Visit local charities and community support groups.

Many organise their own events and activities for refugees and migrants.

Some areas run schemes that connect volunteers with people who are settling in the UK, to help them practice and improve their spoken English and adapt to life here.

They also organise group outings to free public attractions, such as parks or museums.

 www.bridgerenewaltrust.org.uk

 www.selbytrust.co.uk

PARKS

Visit your local community garden or park. Some have schedules, events, gardening classes and activities you can get involved in.

Growing things in the community garden is free and you can do this anytime the garden is open.

 www.haringey.gov.uk/parks-and-open-spaces

PUBLIC ATTRACTIONS AND MUSEUMS

Visit free local public attractions or museums.

Many places in London and the UK have free museums, art galleries, historic sites and monuments that welcome visitors all year.

 www.visitlondon.com/tag/free-attractions-in-london

TRANSPORT

There are various forms of public transport in London, including bus, tram, tube and train.

A single bus journey in London costs £1.50 – you can pay with an oyster card or contactless debit/credit card. Bus and tram passengers can take two journeys the price of one within an hour of starting their journey.

Train and tube costs vary. It is generally more expensive to travel on trains and tubes during 'peak' times. Monday to Friday between 06:30 and 09:30, and between 16:00 and 19:00 are 'peak' times.

Oyster cards:

An Oyster card is a smart card that you add money to, so you can pay as you go.

You can pay as you go to travel on bus, Tube, tram, DLR, London Overground, TfL Rail, Emirates Air Line and River Bus.

You can also travel on most National Rail services in London and some outside London.


Touch your Oyster card in at the start of your journey and touch out at the end on yellow card readers to pay the right fare. Only touch in on buses and trams.

 <https://tfl.gov.uk/>

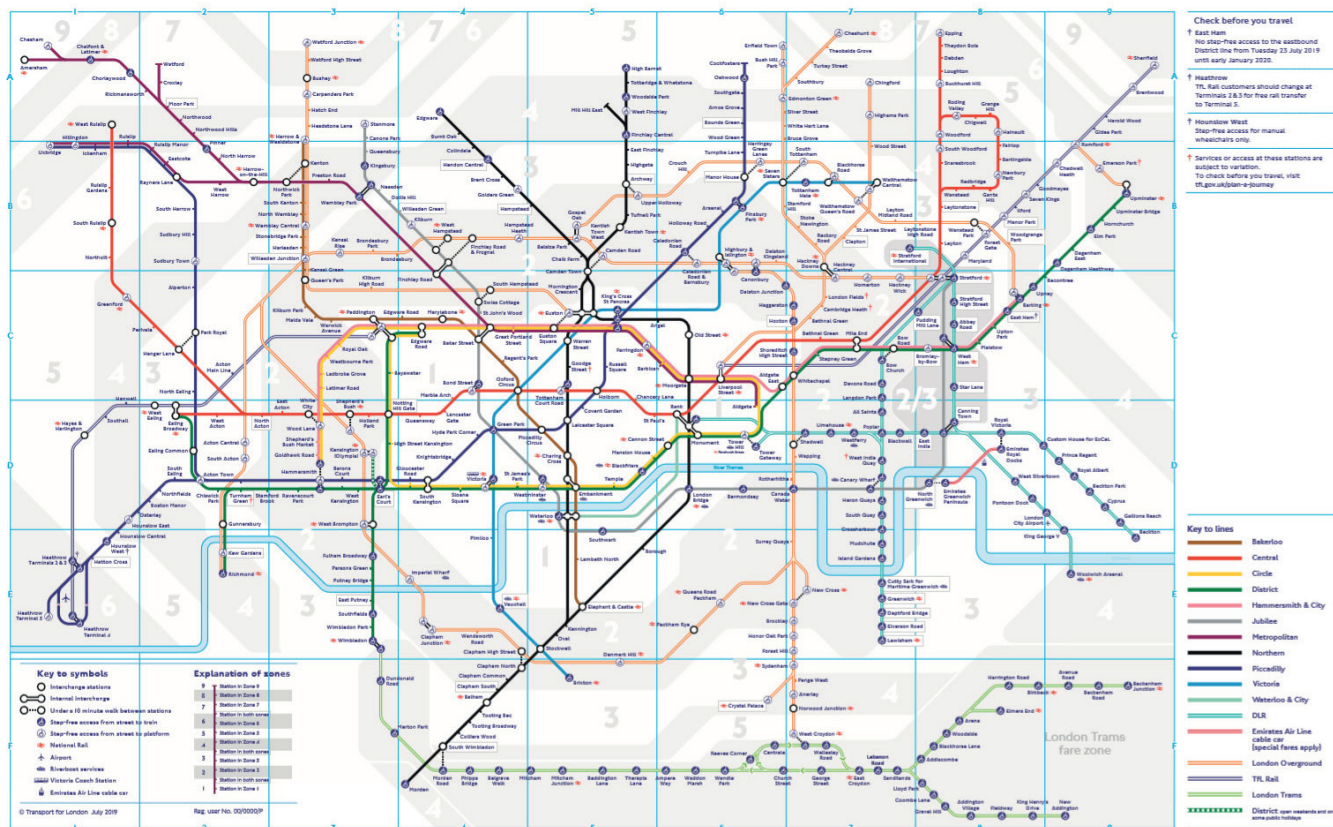
Discounted travel:

You may also be eligible for discounted travel.

- In London, you get free travel on buses with an **older persons freedom pass**, tubes and other transport if you are 60 years and older
- **Disabled person's freedom pass** provides free travel on the bus, tram, over ground and DLR
- Children - assistance with home to school travelling from your local council or discounted travel with a **zip card** for under 18 years.
- Older students - by asking student services at your education centre about a **student photocard**
- If you are receiving particular types of financial support from the government

 Visit <https://www.railcard.co.uk> for information on discounted rail travel.

Tube map



MAYOR OF LONDON

tfl.gov.uk

24 hour travel information
0343 222 1234*

Sign up for email updates
tfl.gov.uk/emailupdates

@TfLTravelAlerts



TRANSPORT FOR LONDON
EVERY JOURNEY MATTERS

*Service and network changes may apply. See tfl.gov.uk/terms for details.
Online maps are strictly for personal use only. To license the Tube map for commercial use please visit tfl.gov.uk/mapping



CYCLING

There are free lessons available for everyone who lives, works or studies in Haringey to learn to cycle safely and confidently, individually or in group sessions.

We will help you learn to ride or improve your skills.

The lessons are for children aged 9+ and adults.

To book a free cycle training session:



www.cycleconfident.com



020 3031 6730

RUBBISH DISPOSAL

The UK has laws on disposing rubbish in order to keep homes, public spaces and the environment tidy and safe for all to use.

Most councils collect residential waste once a week, on a particular day.

To check your collection day, ask your landlord or visit:



www.veolia.co.uk/haringey/services-facilities/collection-day-finder



020 8885 7700

Some areas in Haringey have timed collections, this may be applied if you live above a shop, in a block of flats, in a gated development or mews.

For more information visit:



www.haringey.gov.uk/collection-days#timed

How to put your bins out:

- As close to the collection time as possible
- As close to the edge of your property as possible
- With the lids shut
- With any sharp objects wrapped in newspaper

For more information on sorting rubbish, visit:



www.haringey.gov.uk/recycling-z

Assisted collection:

If you have any difficulty putting your bin by the front gate, we can help.

A member of staff will visit and help work out your needs.

This service is aimed at residents who are physically unable to present their bins for collection.

For more information please contact the Veolia Haringey Contact Centre:



020 8885 7700



Enquiries.haringey@veolia.com

RECYCLING

Recycling is required by law, so you will need to separate your rubbish into recyclable and non-recyclable waste.

You should have a separate bin and special plastic bag for recyclable waste. You can ask the council to provide them through the website:



www.haringey.gov.uk/order-new-wheelie-bins-or-sacks

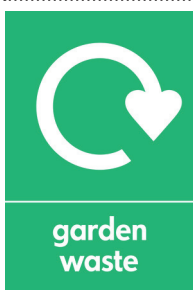
Blue Bin Recycling:



Brown Bin: Food Waste



Green Bin Recycling:



Haringey's Recycling Centre is located at:

Western Road, Wood Green N22 6UG

(Monday-Sunday, 8:45am to 4:15pm)

Good quality clothes, shoes, toys and household goods can be donated to charity shops.

Items for reuse and recycling accepted at recycling centre



Collection of items

There is a fee of £25 to Veolia to collect up to four bulky items in Haringey.

Additional items will be charged at £10 per item, up to a maximum of 10 items per collection.

Collections are booked through the Veolia Haringey Contact Centre:



020 8885 7700



Enquiries.haringey@veolia.com



www.veolia.co.uk/haringey/contact-us#no-back

Items Veolia will collect

Furniture	White Goods / WEEE (Standard household appliances only)
Beds and bed frames	Computers/PCs
Bedside cabinets	Computer monitors
Bookcases	Cookers
Carpets and rugs contained within a tied bag (maximum 80 litres)	Dishwashers
Chairs	Freezers
Doors (no fire doors or metal doors)	Fridges
Mattresses	Ovens
Sofas and sofa beds (please dismantle sofa beds)	Tumble driers
Tables	TVs
Wardrobes (must be dismantled)	Washing machines

In public

You can find a rubbish bin on every street.

If you do not dispose of your rubbish correctly, you may have to pay a fine of up to £100.

If you want to throw away large pieces of rubbish that do not fit in the outdoor bin e.g. a table, a sofa, visit a local waste and recycling centre.

You may have to pay a fine if you are found disposing of large pieces of rubbish on the street.

SAFETY AND CRIME

Antisocial behaviour

Examples: littering, graffiti, street drinking, dangerous/intimidating dogs, harassment, abusive and rowdy behaviour.

You can report antisocial behaviour in several ways:



Police



101 – this will be logged and passed on to your local Neighbourhood Team. If you are in danger or in an emergency, always call 999.

Haringey's Customer Contact centre



020 8489 1000 Monday – Friday, 9am–5pm for Anti-

Social behaviour reports.



020 8348 3148 Monday–Friday 5pm–9am, Saturday and Sunday for noise nuisance.

Housing for Haringey Tenants:



0800 195 3404 (freephone from landlines)



020 8489 5611 (cheaper from mobiles)

If you are a housing association tenant, you should contact your housing association

Victim support

For help and support for anyone affected by crime or anti-social behaviour, contact North London Victim Support.



0808 168 9291 (8am–8pm Monday to Friday and 9am–5pm on Saturdays).

Victim Support helps anyone affected by crime, including friends and family and any other people involved.

Preventing crime



999: If it is an emergency or a crime is in progress



101: To contact the police in a non-emergency situation



0800 555 111: Crime Stoppers to report a crime anonymously

For more advice about crime prevention, please visit:



www.met.police.uk/cp/crime-prevention/

Car Crime

To keep your vehicle safe from theft:

- Don't leave your Sat Nav holder in place
- Wipe away the ring left by your Sat Nav
- Don't leave items visible in your car, especially valuable items
- Don't leave your disabled badge on display
- Always lock your car and leave windows shut

Keeping your home safe

- Close and lock all windows and doors
- Do not leave keys in or near your front door
- Leave lights on when you leave the house
- Don't open your door to strangers
- Register your valuable items on www.immobilise.com –

this is a free national register of property ownership.
For more advice on keeping your home safe visit:

 www.met.police.uk/cp/crime-prevention/residential-burglary/

IN PUBLIC

- Keep bags zipped and never leave your bags or other valuables unattended in public places.
- Don't leave phones on the table in cafes or restaurants.
- Don't display expensive jewellery or electronic devices in public.
- Download the application 'Find my Phone' – this is an effective way to track lost and stolen phones.
- Each phone has a unique code called a IMEI number, find yours by dialling *#06#, then register it at

 www.immobilise.com

- Take care at cash points – cover your PIN and make sure you don't get distracted when using ATMs or paying by card.



FIRE SAFETY



999 to report a fire

Make your kitchen safe by:

- Keeping electrical leads, tea towels, loose clothing and anything that may catch fire away from the oven and hob.
- Keeping the oven, hob and grill clean – fat and grease can easily catch fire.
- Keep your toaster clean and away from curtains or anything else that may catch fire.
- Never leave children alone in the kitchen.
- Take pans off the heat and turn off the hob or grill if you have to leave the kitchen while cooking.

In London, smoking-related fires are the second most common cause of fire in the home. Never smoke in bed.

Every home should have a working smoke alarm.

The London Fire Brigade offer free home fire safety visits to all Haringey residents, providing advice on how to make your home safe, and fit a smoke alarm for free when appropriate.

To find out more see:



www.london-fire.gov.uk/HomeFireSafetyVisit.asp



08000 284428 (quoting reference Haringey P1-06)