

Haringey Safeguarding Adults Board



Our Draft Safeguarding Adults Plan 2023 to 2028





Welcome

Hello

We are the Haringey **Safeguarding** Adults Board.



We are writing our **plan** for the next 5 years.

The **is a** long-term plan to keep people safe from harm.



This is an easy read paper of the full plan. You can read the full plan on this website

www.haringey.gov.uk/hsab



We want to hear your views about our plan



You can fill in the question booklet to tell us what you think, you can ask someone to help you do this.



You need to tell us what you think by **26 June 2023**.



What the words mean

There are some difficult words in this paper. They are in **bold**. There is a list of what they mean at the end.

About the Haringey Safeguarding Adults Board



Who we are:

We are a **partnership** including:

- Haringey Council
- Haringey Police
- Health
- Haringey Fire Service
- Voluntary Organisations



Our Board is chaired by an independent person.

This keeps things fair.





We work together to keep adults at risk safe from **abuse** or **neglect**.

Abuse is when someone does or says things that frighten you or cause you harm.

Neglect is when your care and support needs are not being met.

Some examples of **abuse** and **neglect** are:



- physical **abuse** when someone is hurting your body
- emotional **abuse** when someone says or does bad things that make you feel upset or worried
- financial **abuse** when someone takes money that belongs to you without permission and uses it for their own benefit, which is not fair or right.





- neglect when the person who is supporting you does not do it properly



An **adult at risk** is someone 18 or older with care and support needs who may not be able to keep themselves safe from **abuse** or **neglect**.

In this booklet we will call the adult at risk 'adult'.

What we do



1. We make sure that **organisations** are:

- helping *adults* in a **person-centred** way

Person-centred means the *adult* is at the centre of everything we do



- talking to each other about how they can help *adults*



- giving everybody information about us in ways they can understand



2. We write a report every year about:

- what works well in keeping *adults* safe
- what **organisations** can do better.



3. We offer training to our partners to make sure that their staff are trained in **safeguarding**.



4. We write local **policies & procedures**.

Policies give everyone the right information on what they should do to **prevent** and protect *adults* from being **abused**.



5. We try to **prevent** harm by making sure everyone knows about the different types of **abuse**.



We also make sure they know what to do if they, or someone they know, is being **abused**.

Here is our plan for the next 5 years

Our plan has three priorities



1. Prevention & Awareness

this means finding and dealing with risks and helping everyone to better understand safeguarding.



2. Learning, Reflection and Practice Improvement

this means learning from mistakes and help everyone do better next time.



3. Safeguarding and Quality of Services

this means protecting people from abuse helps **organisations** work better.



1. Prevention & Awareness

1. We will work together with the community in Haringey to raise awareness about safeguarding issues.

To do this we will:



- set up a new group to communicate and engage with people.
- write a plan about how we will talk to people about what we do so we can focus on what matters most and plan our efforts accordingly.
- plan events and meetings to raise awareness about safeguarding.





- make sure *adults* know who to talk to if they don't feel safe.
- listen to people who care for *adults* and make sure they know what help they can get.



We will know we are doing things right if people are joining in and participating in the events and programs to learn more about how to keep themselves and others safe.



2. We will talk and work together with our partners

To do this we will:

- stay in touch with local **community** groups to share information



- continue to work closely with our partners involving them in decision-making.



We will know we are doing things right if people know how to talk to us.



3. We will find out which groups in our community need more help and attention.

To do this we will:



- keep using information to focus on activities that help us work together.



- check how well these activities are working.



- work together with others to plan and carry out activities to prevent harm and abuse from happening.



We will know we are doing things right if:

- More people are learning and becoming more aware about safeguarding.
- It's like more people are getting smarter and knowing more about things that are important to them.



- *adults* tell us that they feel they have been listened to.



4. We will look at difficult things like not having enough money for food or fuel, can affect safeguarding. We will do what we can to protect people.

To do this we will:

- make sure that adults are provided with clear information about the support and help that is available to them.
- regularly check how well our safeguarding efforts are working and take action if needed to make them better.



We will know we are doing things right if:

People who use services, carers, and families are saying good things about the services and support they are receiving.



This is important because it means that the services are doing a good job.

2. Learning, Reflection and Practice Improvement



1. We will learn from what we do and think about how to do better.

We will also help others to learn and do better too.

To do this we will:

- set up a special group to review and improve how we do things.
- work on being better at helping people who might not be taking good care of themselves.
- learn from past mistakes and use that knowledge to do better in keeping vulnerable adults safe.
- regularly report to the Board to make sure we are doing a good job.





- Look at the information we have to see if we can find ways to do better and work better together. It's like a check-up to make sure we're doing our best!



We will know we are doing things right if lessons are being learnt and mistakes are not repeated.

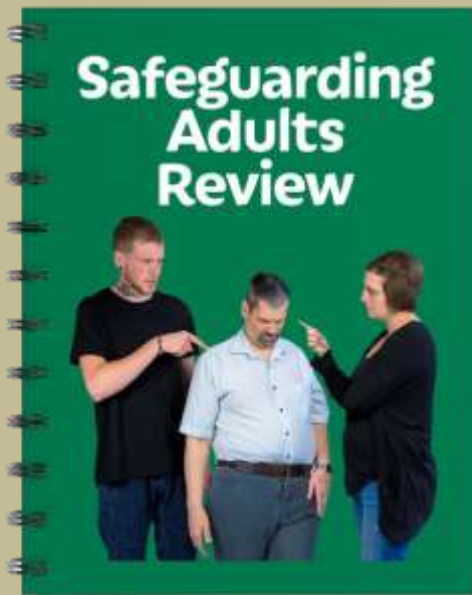


2. We will have a plan to learn from what we do and share it with others, so we can all get better at it.

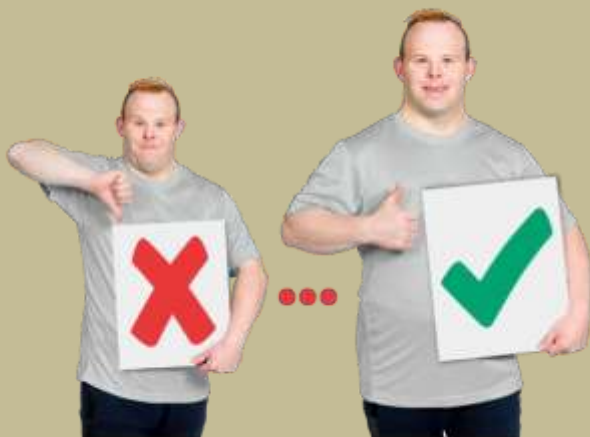


To do this we will:

- use reports and events to share this information so that everyone knows how to help adults stay safe.



- keep checking how we learn from reviews about keeping adults safe so that we can get better at it over time.
- have a special event every year to keep learning from reviews about how to keep adults safe.



We will know we are doing things right if we and organisations can show how we have used learning to make things better and safer for adults.



3. We will use good ideas and new ways of doing things from other areas to help us get better at keeping adults safe.

To do this we will:

- work with others to share what we know and learn from them.



- check if people are being asked about what they want when they report a concern about their safety
- check if organisations are following the rules about how they make decisions for people who may not be able to make decisions for themselves.
- share our ideas and experiences with others to help make things better for everyone.



We will know we are doing things right if:



- The adult is at the centre of everything we do.
- We are sharing important news or updates with others to make sure everyone knows what's happening and can work together to keep adults safe.
- We are asking for permission before doing something and keeping a record of what the person said.



3. Safeguarding and Quality of Services



1. We will ask organisations to make sure they are giving good quality service and taking steps to make sure people are safe

To do this we will:

- ask **organisations** to show us that *adults* and people who help them are given the right:



— type of help

— amount of help

— help when it is needed.





And that the **organisations** write good records about this.

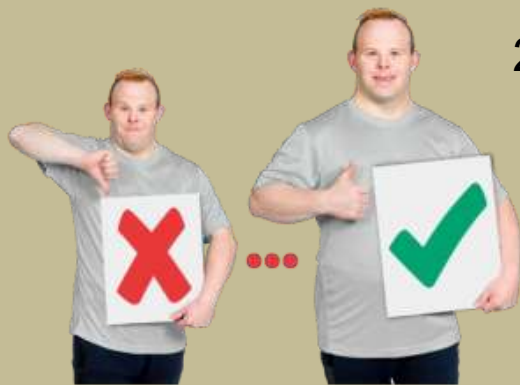
We will know **organisations** are getting things right if their records show that:



- they are talking to *adults* at risk of **abuse** or **neglect**
- they are asking *adults* for their **consent** (saying yes or no)



- The places that take care of adults are getting better ratings from inspectors that check if they are doing a good job.



2. We want to keep getting better at what we do.

To do this we will:

- We will work together with other groups to solve problems and make sure that people are kept safe from harm.
- look at what works to keep *adults* safe and share it with **organisations**
- look at what doesn't work and learn from our mistakes so we can do better.



We will know we are doing things right if:

- we have shared what works well, in lots of different ways.
- **organisations** can show us how they are using this to train their staff.





3. The Board makes sure it does everything it's supposed to do by law. It follows the rules and makes sure it does its job properly.

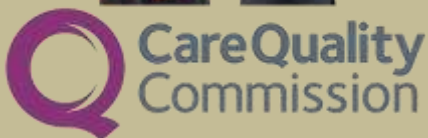


To do this we will:

- The Board checks and reviews its work every year. It will publish a report every year.



- The Board will get ready for an inspection by a group called Care Quality Commission



- The Board will check and update their rules and ways of doing things to make sure they are current and still make sense



We will know we are doing things right if our reports show we check with each other when we say we will; and

If the right people come to our meetings to work together to keep adults safe from abuse or neglect.

What the words mean

Abuse is when someone does or says things that frighten you or cause you harm.

Community is the town or place where you live.

Consent is when you agree to something.

Feedback is telling a person or an organisation if you are happy with their help.

Local Councils are in charge of services like council houses, local planning, recycling and bin collections and leisure like swimming pools.

Neglect is when your care and support needs are not being met.

Organisations are a group working together under the same name.

Partnership is working closely together.

Person-centred means you are at the centre of everything we do with you and for you.

Policies are plans on how to do things.

Prevent means trying to stop something before it happens.

Reflection means taking time to think about something so that we can understand it better and learn something from it.

Safeguarding is keeping you safe.

How to contact us



You can visit our website
www.haringey.gov.uk/hsab



or contact us at
haringeysab@haringey.gov.uk



If you think someone is doing or saying something to hurt you or a person you know, it is important that you tell someone.

Contact the First Response Team
Telephone: **020 8489 1400**



Email:
firstresponseteam@haringey.gov.uk
