

Adults and Health Scrutiny Panel

Adult Social Care Commissioning – Draft Scope and Terms of Reference (2019/20)

Rationale	<p>A key outcome of the Council’s Borough Plan 2019-23 is that that all adults are able to live healthy and fulfilling lives with dignity, staying active and connected in their communities. How services are commissioned by the Adults and Health department can contribute to delivering this outcome is an issue of particular significance and the Panel has determined that it will conduct a review into how this process is currently working.</p> <p>The review will examine the process behind commissioning decision-making including how decisions are tracked and measured, what key performance indicators are used, how return on investment is calculated and what criteria are used to make the decision on which organisations to tender to. It will also look at the wider strategic approach to commissioning including how the process fits in with other strategic objectives such as community wealth-building and insourcing and with the commissioning approaches of other partners including the local CCG. The review will consider how social objectives are achieved including through the ‘social value’ model of commissioning and how the Council ensures that staff are paid the London Living Wage when work is outsourced through contracts. It will also examine at the involvement of the local community and voluntary sector including the role of the Bridge Renewal Trust. The review will look at the currently ongoing commissioning process for new social care projects including the new learning disability centre and autism hub in Waltheof Gardens to help gain an understanding of the financial and social value considerations and of how the outcomes benefit Haringey residents.</p> <p>The Panel will seek to consider evidence from a broad range of witnesses and to develop recommendations to Cabinet on possible improvements to the commissioning process.</p>
Scrutiny Membership	<p>The Members of the Adults and Health Scrutiny Panel that will carry out this review are:</p> <p>Councillors: Pippa Connor (Chair), Patrick Berryman, Nick da Costa, Eldridge Culverwell, Mike Hakata, Felicia Opoku, Matt White.</p> <p>Co-opted member: Helena Kania.</p>

Terms of reference	<p>The aims of this project are:</p> <p>To review the current arrangements for commissioning of services within the remit of the Adults & Health department including:</p> <ul style="list-style-type: none"> • The overall strategic approach to commissioning, including how health and social care commissioning is being joined up locally. • The approach to communicating information about available services to residents who are likely to benefit from them. • The 'social value' model of commissioning, including how social value elements are embedded within contracts and balanced against financial priorities and how their outcomes are measured. • The role of the Bridge Renewal Trust in the commissioning process in Haringey. • The budget assigned to commissioning of adult and health services, how best value for money is achieved, how outcomes are measured and what approach is taken in determining which local community groups receive contracts.
Links to the Corporate Plan	<p>Priority 2: People. "Our vision is a Haringey where strong families, strong networks and strong communities nurture all residents to live well and achieve their potential"</p>
Evidence Sources	<p>A broad selection of interested parties will be invited to take part in the review and to submit evidence.</p>
Witnesses	<p>TBC</p>
Methodology/Approach	<p>A variety of methods will be used to gather evidence from the witnesses above, including:</p> <ul style="list-style-type: none"> • Desktop research • Evidence gathering sessions with witnesses • Site visits to residents centres
Equalities Implications	<p>The Council has a Public Sector Equality Duty under the Equality Act (2010) to have due regard to the need to: (1) Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act; (2) Advance equality of opportunity between people who share those protected characteristics and people who do not; (3) Foster good relations between people who share those characteristics and people who do not.</p>

	<p>The three parts of the duty applies to the following protected characteristics: age; disability; gender reassignment; pregnancy/maternity; race; religion/faith; sex and sexual orientation. In addition, marriage and civil partnership status applies to the first part of the duty.</p> <p>The Panel should ensure that it addresses these duties by considering them during final scoping, evidence gathering and final reporting. This should include considering and clearly stating: How policy issues impact on different groups within the community, particularly those that share the nine protected characteristics; Whether the impact on particular groups is fair and proportionate; Whether there is equality of access to service and fair representation of all groups within Haringey; Whether any positive opportunities to advance equality of opportunity and/or good relations between people, are being realised.</p>
Timescale	<p>Draft scoping document submitted to Overview & Scrutiny Committee – 25th November 2019</p> <p>Evidence gathering sessions – December 2019 to February 2020</p> <p>Analyse findings / develop recommendations – March 2020 to April 2020</p> <p>Report published – Spring 2020</p>
Reporting arrangements	The Director of Adults & Health will coordinate a response to Cabinet to the recommendations of the panel’s final report.
Constraints/Barriers/Risks	The timescales are set above with the aim of completing the draft report before the end of the 2019/20 financial year. If the panel later determines that this timescale is not sufficient to gather enough evidence then it may be necessary to extend the schedule. However, it is possible that the membership of the panel could change in 2019/20.
Officer Support	Lead officer: Dominic O’Brien, Principal Scrutiny Officer, 020 8489 5896, Dominic.Obrien@haringey.gov.uk