

Safe and Sound Community Alarm Service

Haringey Community Alarms is a 24 hour, 365 days a year emergency service provided by Haringey Council that offers a home safety and personal security system providing an instant response if there is an emergency in the home.

How does the service work?

Haringey Council will provide you with a Lifeline home unit and a personal trigger. All that is required is a telephone line and an electrical power point. If you need help or assistance at any time, simply press the button on the personal trigger or the red button on the Lifeline and a call will be raised at the monitoring centre.



Protection from

- Intruders
- Floods
- Fire
- Falls



Please send me further information on the telecare service. Please tick

Please contact me to arrange a FREE demonstration. Please tick

Please fill in and return to the address on the back

Benefits of Haringey Community Alarms

- **Instant response** - our highly skilled operators respond to your call and take the appropriate action to get the help you need when you need it
- **Personal service** - friendly and dignified
- **Complete reassurance** - 24 hour link to the monitoring centre
- **Easy installation** - wireless system so no unsightly wiring

Case Study 1

Mrs E was wearing her personal trigger when she fell on a glass. She pressed the button on the trigger and the monitoring centre was alerted and immediately called for an ambulance. Within a short time, a member of the Emergency Response Team was on site to give access to the ambulance. Due to our quick response, Mrs E did not need to spend any time in hospital.

Should a sensor be activated, a message is sent to the monitoring centre where our trained operators take the most appropriate action, whether it be contacting a family member, neighbour, doctor, emergency services or sending a member of the Emergency Response Team to visit.



How does the technology help?

We can provide a range of telecare sensors which can be activated day or night, to connect you to the monitoring centre either in an emergency or at any other time you need support.

A flexible range of telecare sensors are available including:



Personal Trigger - a call for help can be raised from anywhere in the home or garden

Medication Reminder/Dispenser - provides effective solutions to support medication compliance. Can be used to provide other reminders of required



Flood Detector - this neat unobtrusive radio sensor provides an early warning by alerting the monitoring centre of potential flood situations in the home

Fall Detector - automatically detects a serious fall and raises an alert to the 24 hour monitoring centre



Smoke Detector - potentially a life saving device, the radio smoke detector provides additional protection by raising an instant alarm call to the monitoring centre

Title
(Mr/Mrs/Ms/Miss).....

First Name.....

Surname.....

Address.....

.....Postcode.....

Telephone.....

Email.....



Please
affix
stamp

Haringey Community Alarm
Service
Haringey Council
Woodside House
294 High Road
Wood Green
London
N22 8YX

How can Haringey Community Alarms help you?

The service makes a real difference to people's lives, not only for those using the service to maintain their independence, but also their families and loved ones.

Who would benefit from the service?

Haringey Community Alarms' service may be available to anyone of any age in the community who would like to feel safer, more secure and independent in their own home. The service can offer particular benefits to:

- People at risk of falls
- Those at risk of distraction burglary
- Individuals who have been discharged from hospital and require additional support and assistance at home
- People of any age living alone

Case Study 2

Mr B suffered from dementia and would frequently leave his home and try to return to his childhood address. Haringey Community Alarms provided Mr B with a property exit sensor which alerts the monitoring centre whenever the door is opened. Mr B's son said *"I am delighted that this sensor has been provided. It gives me peace of mind knowing that if dad leaves home, someone will be alerted."*



Haringey Council



Do I qualify for this service?

You qualify for the service if you are:

- Elderly
- A young disabled person
- Living with HIV/AIDS
- Caring for an elderly person
- Caring for a young disabled person or child
- Experiencing harassment (because of your race, gender, sexuality or disability)
- Experiencing domestic violence
- Vulnerable in any other way

How much does it cost?

If you are in receipt of Council Tax Benefit or Housing Benefit you may not have to pay for this service. If you are not in receipt of one of these benefits, you may be required to pay a small weekly charge.

We can provide a range of telecare sensors which can be activated day or night, to connect you to the monitoring centre either in an emergency or at any other time you need support.

For your security and protection all calls are recorded.

For more information please contact
Haringey Community Alarm Service, Haringey Council,
Woodside House, 294 High Road, Wood Green,
London N22 8YX

Telephone: **020 8489 2365** Fax: 020 8881 2867

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Reassurance,
health,
independence



Peace of mind
for you and your
loved ones



Haringey Council