

December 2018

Woodside West Controlled Parking Zone Review Survey Analysis Report

Note: Detailed analytical tables are set out in the Appendix to this report.

1. Introduction: The scope and nature of CPZs

Haringey introduces CPZs if public consultations show that the majority of residents are in favour. Consultation questionnaires are delivered to all properties in the area concerned along with a freepost return envelope. Consultations can also be completed online. It is not our policy to introduce CPZs without detailed consultation which shows support for controls.

Without CPZ controls it can be difficult for residents to park near their homes. This particularly affects those with mobility restrictions, those with heavy shopping, and parents with children. CPZs help tackle parking congestion by ensuring that non-local vehicles including commuters, trade vans, campers etc. are not left parked in residential streets during the CPZ operating hours.

CPZs are 'equality-proofed' by the Department for Transport and, by helping to ease parking congestion, not only help residents park closer to home but also make roads and junctions safer for pedestrians by improving visibility and making it easier and safer when crossing the road.

When reviewing CPZs Haringey assesses how effectively these objectives are being met. For example in CPZs with short operating hours such as Woodside West, particular attention is paid to the extent to which non-local drivers may be coming in to park outside the operating hours. A two hour slot can be very effective in stopping all day parking by commuters, but is much less effective in discouraging trade and internet delivery vans which may park outside the operating hours and often be left overnight.

Equally we examine operating days and times to check they are not excessive and do not create unnecessary restrictions on friends and family visits as well as for service calls.

CPZs are not designed to boost revenues, but Government guidance does require all councils to ensure that their parking and related traffic management operations are self – financing. Revenue from parking is used to install and maintain signage, lines, and to cover costs of administration as well as enforcement by our CEOs (parking wardens). Revenue comes from penalty charge notices, parking permit sales, and stop & shop (pay and display) income. Any excess revenue can only be used for parking and traffic management expenditure. It cannot be used to subsidise other areas of council activity.

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Woodside West CPZ

2. CPZ Effectiveness

2.1 Has the CPZ helped?

113 (75%) report that the CPZ has helped parking.

38 (25%) report that the CPZ has not helped.

Agreement that the CPZ has helped is broadly consistent amongst non-permit holders as well as resident permit holders. The following comments illustrate these positive views of the CPZ:

- *It is much better now. We can find parking space at any time. Thank you*
- *It is working quite well at present. Maybe review every 2 years?*
- *It's worked very well - we're in favour, but having to use two one-hour permits for visitors is expensive.*
- *Mon-Fri is great. CPZ has eased congestion and even reduced littering on our road because there are fewer people coming and going in their cars*
- *Overall the CPZ is working well. However lots of cars with blue badges now park on this road.*
- *So far - so good*
- *The CPZ has made a massive improvement by tackling the problem of non-resident parking*
- *The CPZ has made a massive positive difference to tackle the problem of parking space shortages caused by vehicles belonging to non-residents.*
- *The CPZ is working quite well at present - in my opinion*
- *The existing CPZ is working well*
- *The road is much clearer and easier to park in*
- *There has been a huge improvement since the CPZ came in. Living in our road has become bearable again*
- *This is a massive improvement, but the hours need extending*
- *We have a new green van but still pay more, the CPZ has definitely been a benefit and we can park outside our house. However residents have been heavily penalised for owning diesel vehicles even though the government of the day said these were cleaner and more environmentally friendly.*
- *Working well and has stopped commuters parking all day. However the short hours mean the road quickly fills up with vehicles. It would help to have longer operating hours*

Those who report that the CPZ has not helped include residents who drive out to work and then have difficulty finding a parking space on their return in the early evening. Woodside West has a short operating period which is sufficient to deal with parking congestion caused by commuters and other long-stay parking - including shop and office workers, and abandoned vehicles. However it does not reduce parking congestion caused by shoppers or other non-local vehicles who park outside the operating hours.

Also there are a significant number of residents who have difficulty buying visitor permits for friends and family visits. Several complain that the former two-hour permit is no longer available and this has added to the inconvenience. One resident commented:

VP should be obtainable by mobile rather than buying the window cards. Then visitors, plumbers, electricians and other service callers could pay by mobile phone

Some residents do not have residents' permits either because they do not run a car or they may use their cars for work, in which case they are not parked during operating hours. However many residents without cars or permits find the CPZ has benefits.

2.2 Which problems have been addressed by the CPZ?

The table below shows that 108 respondents (70%) report that the CPZ has tackled the main problem of commuters and all-day parkers. However the CPZ has had limited benefits on other types of parking congestion

Congestion caused by the following issues has been tackled to some extent but needs further attention:

- Multicar households
- Shop and business employees
- Trade and internet delivery vans
- Shop and business customers

3. Operating hours and days

3.1 Operating Hours

While there is no significant demand for additional operating days, there is notable demand for increased operating hours with 46% of resident permit holders report that the 2-hour operating period is not sufficient to deal with the extent of extraneous parking. Amongst non-permit holders, demand for increased hours is lower at 33%.

The reasons given for requesting increased operating hours are illustrated by the following comments from residents:

- *2 hours is inadequate. Cars disappear between 11 - 1 and then return. Need to be extended*
- *Almost impossible to find space after 9pm (see also Q4b)*
- *CPZ works fine during the day but parking in the evening and overnight is still a problem*
- *During the school runs, parents completely block Earlham Grove. This takes a long time and residents are unable to get away in an emergency and for urgent and important appointments. Better enforcement needed*
- *Fine during the operating times but needs to operate in the evening if it is to be of any use.*
- *Include Sundays as it's very busy and hard to find a space*
- *It works for me well - however I think the 2 hours could be extended*
- *It's great to stop commuters and shoppers but the church is an issue. We pay for residents' and VPs but struggle to find space at weekends (and during the week when funerals are taking place)*

- *Local businesses still park lots of vehicles here outside the operating periods. There are no businesses on this road! NB the permit buying system is too bureaucratic*
- *My parents are disabled and it is difficult for them to get in or out of the car when there is nowhere to park. Too many cars. Maybe it would be better to have a DB please*
- *Needs to be 8am to 4pm. As well as George Meehan Hse, there are now weddings etc. at Woodside House. We need longer restrictions in Glendale Ave.*
- *Operating hours are too short. Too many heavy vehicles speeding, drivers parking on kerbs, shoppers parking and obstructing pavements*
- *Operating periods should be 0900-1100 and 1700-2000. Permits for second cars should be much more expensive*
- *Parking problems not helped outside the operating hours. Also trade vans are left parked evenings and weekends.*
- *Scheme does not help residents who work, because when they return home, the roads are full of non-local parked vehicles. This is no help and just a financial gain for the council*
- *Some overlap with Dunbar Rd close to the junction with WHL would be welcome*
- *The church on Arcadian Gdns issues loads of photocopied 'funeral' notes that seem to allow a lot of cars to fill up the road for hours on weekdays. They should not be allowed to occupy permit bays. This needs attention ASAP. There are plenty of public transport options for churchgoers.*
- *Too expensive for only 2 hours restricted parking.*
- *Works fine during the operating hours but non-local vehicles are then left parked. CPZ must be extended into evening/overnight - or very early morning - to stop the evening congestion. Alternatively have two periods e.g. 0700-0900 and 1700-2200*
- *Works well when operational but still lots of cars and trade vans parking outside the operating hours*
- *Fewer cars in the day, but at night there are many vans parked - including many with the engines left running. Not sure why.*
- *Some loading bays needed near the main road. Delivery vans often block the road exit*

3.2 Enforcement

Unusually with CPZ reviews there is some slight concern over perceived lack of enforcement. 13 residents have raised this as an issue and views are illustrated below:

- *Can we please have some enforcement - including of DYL during the school runs. It is gridlocked every day*
- *I would like it to be enforced*
- *Resident parking is strictly for residents - not clinic staff. Please enforce effectively*
- *I'm pleased that the CPZ is checked, but I'd like it to be more often. I feel it is only checked on a Monday.*
- *Operating times need to be extended and the CPZ enforced effectively.*
- *There are 2 DBs here which are used by non-badge holders to park overnight. This should be stopped or the DBs reviewed. CPZ has not helped pedestrian safety*
- *To help residents, the CPZ needs to be better enforced to ensure its purpose is achieved and traffic on this narrow road reduced*
- *We have two disabled residents in our property - with DBs. We regularly see taxis as well as non-disabled drivers using the DBs.*
- *You need to check the DBs. There are 3 which are used by non-blue badge holders.*

4. Demand for Electric Vehicle Charging Points (EVCP)

41 (27%) of those responding say they would like an EVCP installed. 64 (42%) do not want an EVCP and a further 48 (31%) "Don't know".

APPENDIX

Data Tables

Operating hours

		Resident or business permit holder?			
		Permit holder		No permit (exc VP)	
		Count	Column N %	Count	Column N %
Operating hours	Remain the same	59	54%	23	55%
	Operate for longer	45	41%	13	31%
	Operate for a shorter time	6	5%	6	14%
	Total	110	100%	42	100%

Has the CPZ helped?

		Count	Column N %
CPZ has helped?	Yes	113	75%
	No	38	25%
	Total	151	100%

		Resident or business permit holder?			
		Permit holder		No permit (exc VP)	
		Count	%	Count	%
CPZ has helped?	Yes	81	76%	32	71%
	No	25	24%	13	29%
	Total	106	100%	45	100%

Which of these parking issues has the CPZ helped tackle?

		Count	%
Commuters / long stay parking	Not selected	46	30%
	Yes	108	70%
Multicar households	Not selected	127	82%
	Yes	27	18%
Business customers / shoppers	Not selected	116	75%
	Yes	38	25%
Trade vans / campers	Not selected	100	65%
	Yes	54	35%
Shop and business employees	Not selected	138	90%
	Yes	16	10%
Abandoned / dumped vehicles	Not selected	93	60%
	Yes	61	40%
Other parking congestion	Not selected	123	80%
	Yes	31	20%
None of these			
	N/A has not helped	34	22%

Additional comments offered by respondents – grouped into categories

		Count	%
Additional comments	Permit buying / renewal is very difficult	6	4%
	Lack of effective enforcement - including blue badge and DB abuse	13	8%
	Include Sundays	4	3%
	Works well - has tackled the main problem	27	18%
	Problem in evenings and overnight (esp white vans and other non local	12	8%
	Changes to VP are very unhelpful - prefer not to have to use scratch cards	10	6%
	Hours are too short - need 8-4 or 11-7	34	22%
	Non locals (incl white vans) still park here	8	5%
	Too expensive / money making scheme	10	6%
	No comments offered	38	25%
	Other	20	13%
	Total	154	100%