Statutory Notification
Permanent Accessible Stops on the W4 Bus Route

Dear Resident or Business,

Following complaints of poor bus stop accessibility on the W4 ‘hail & ride’ route, we are working with Transport for London (TfL) to install 23 permanent (fixed) bus stops along the route. Many residents tell us that fixed bus stops offer more benefits for passengers. These include:

- Clear information – fixed stops make it clear where you can get the bus to and from. They also enable TfL to display posters and journey time information - including advance notification of any changes or diversions.
- Improved accessibility – we propose having fully accessible bus stops.
- A more reliable journey – currently the W4 can be stopped numerous times along this stretch of the route, with consequent delays. Fixed stops would improve punctuality and allow TfL to more accurately predict the journey time.

Bus operators and local authorities are also required to provide safe, accessible boarding and alighting points which meet accessibility standards as set out in the original Disability Discrimination Act. We have identified suitable locations to ensure that the fixed stops are accessible and not obstructed by parked vehicles. This will also improve road safety for all road users. We have also worked to minimise any loss of on-street parking space.

Detailed location plans for the proposed fixed bus stops are available on the ‘current road safety consultations’ page of the website.

This notification letter marks the start of a three week period during which we welcome all comments and representations using either the enclosed freepost feedback card or our online comment form. If you have a mobile device with a QR reader you can access the web page and online comment form by scanning the QR code above. Please write ‘W4 Bus Stops’ in the title line of your card or online form and ensure that your comments reach us by 4 August 2017. If you wish to object to the proposals please give reasons for your view.

Your feedback will enable us to decide if we should go ahead with the scheme as planned, or if changes are required.

Yours faithfully

Sustainable Transport: Highways Engineering