

Consultation Analysis Report

North Hill N6: Pedestrian Facilities

Key elements of this scheme are:

Install 'Green Man' crossing (+countdown) at North Hill jnc with View Rd/Church Rd
Install northbound one way on North Hill Access road from View Road to jcn Storey Rd
Install advanced stop lines for cyclists on North Hill
Widen the pavement slip road junction with Storey Road.

1 Summary of results

Verbatim Comments

"We think the measures are really well thought through, and we were impressed by the helpful, clear information and drawings you sent us"

"You seem to have everything covered"

*"So pleased to hear about these changes. They will make the junction so much safer. Hurray!"
"Completely support this. The extra crossing is needed for residents at the Mary Fielding Guild and the one way system on North Hill access road is most welcome. I very much hope it all goes ahead"*

"I think this is great. Thank you for responding to the community's needs"

"I hope the green light phasing will take into account traffic turning into View Road from North Hill. I think the plan is excellent as people from Mary Fielding House were risking life and limb to get to the southbound bus stop and doctors surgery!"

This project has achieved exceptionally strong support and given that the public are generally more likely to respond when they object to a scheme, it is remarkable.

As Table 1 shows, 83% of local residents who participated in the consultation expressed their support for the proposed pedestrian facilities. Only 8 residents objected – mainly on the grounds they considered the measures unnecessary and a waste of money. Such a view is very much in the minority.

Table 1

		Count	%
Support/ Object	Support	103	83%
	Object	8	6%
	Other view	13	10%
	Total	124	100%

2. Detailed Analysis

Table 2 below shows numbers and percentages within each road who support (or object to) the project. The strong support for the project is consistent in all the participating roads.

Table 2 (percentages read across)

		Support		Support/ Object Object		Other view	
		Count	% >>	Count	% >>	Count	% >>
Road	Bishops /Church /Denewood /Storey roads	5	100%	0	0%	0	0%
	Broadlands Rd	6	86%	0	0%	1	14%
	Gaskell Rd	6	100%	0	0%	0	0%
	Grange Rd	3	50%	2	33%	1	17%
	Kenwood Rd	5	71%	1	14%	1	14%
	North Hill	33	85%	4	10%	2	5%
	Sheldon Rd	3	100%	0	0%	0	0%
	Talbot Rd	18	95%	0	0%	1	5%
	Toyne Way	7	88%	0	0%	1	12%
	View Close	3	75%	1	25%	0	0%
	View Rd	10	71%	0	0%	4	29%
	Yeatman Rd	3	75%	0	0%	1	25%
	Not stated	1	50%	0	0%	1	50%
	Total	103	83%	8	6%	13	10%

Table 3 shows comments made by respondents classified into groups or categories. The issue of traffic light phasing essentially comprises suggestions on traffic flow issues. Some respondents have suggested putting more crossings in on other roads. And there are concerns at excessive speeding and lack of attention to the stated weight limit restriction.

Table 3 Comments coded into categories

		Count	%
Categorised comments	Fantastic / Great idea	39	31%
	Think about traffic light phasing	11	9%
	Cracked pavements	2	2%
	Also need crossings on other roads	6	5%
	Road is like a race track	4	3%
	Weight limit needs monitoring /enforcing	4	3%
	Scheme is excessive / not needed	8	6%
	Other	10	8%
	No comments	40	32%
	Total	124	100%

Verbatim comments from respondents – by road.

Table 4

Card no	Road	Support/ Object	Comments
39	Bishops /Church /Denewood /Storey roads	Support	Crossing and lights very welcome. It's also dangerous as cars cross right into the main road and 2 m/cyclists have been knocked off their bikes in the past few weeks. Also cars come fast down North Hill and often go through red lights. I see it all the time. Speed bumps before the lights would help a lot
48	Bishops /Church /Denewood /Storey roads	Support	Cars and vans parked both sides of View Rd. Please reduce the bays or have some yellow lines on one side. Improvements needed to Broadlands Rd / North Hill junction. Thank you.
17	Bishops /Church /Denewood /Storey roads	Support	There needs to be safe crossing such as traffic lights on Bakers Lane
30	Broadlands Rd	Support	Crossing also needed on Hampstead Lane at the end of Bishops Wood rd - or at least have speed humps, as the traffic is very fast.
50	Broadlands Rd	Support	How about T junction lights at North Hill jcn with Storey rd? This would obviate the need for one-way system or widening of the footway
25	Broadlands Rd	Support	
113	Broadlands Rd	Other view	Countdown timers Should not be priority expenditure, as there are already traffic lights and good visibility. I'm not clear about the one-way system from View Rd to Storey Rd. Map is not clear. Is it necessary?
105	Gaskell Rd	Support	We think the measures are really well thought through, and we were impressed by the helpful, clear information and drawings you sent us
99	Gaskell Rd	Support	North Hill from View rd down to Aylmer Parade (towards E Finchley) is used like a F1 race track, please can you install speed cameras that work. Trying to cross the road at Kenwood Rd jcn is dangerous as is crossing at the lights down opposite Aylmer Parade

100	Gaskell Rd	Support	I see that there are new build outs to improve visibility from Storey Road onto North Hill. At present visibility is hugely restricted. Driving out of Storey Road is a nightmare try to see if there is traffic heading northwards down North Hill, often by trying to see a very limited portion of North Hill by glimpsing through the bent green railings on the right. It is only a matter of time that there will be an accident. This build out needs to solve all these problems.
7	Grange Rd	Support	
4	Grange Rd	Object	All that's wanted in one green man crossing on North Hill from E to W adjacent to Highgate group practice. The proposal is overkill and a waste of taxpayers' money.
76	Grange Rd	Object	I agree to most i.e. green man on North Hill main road. However this is not needed at junction of View Rd / North Hill, neither is footway widening needed. There is already provision. You are unlikely to listen to residents I suppose.
21	Grange Rd	Other view	Please consider impact of Archway roundabout improvement on North Hill. Will traffic be increased during development? Suggest waiting until this is finished before implementing the scheme to avoid traffic chaos.
42	Kenwood Rd	Support	So pleased to hear about these changes. They will make the junction so much safer. Hurray!
87	Kenwood Rd	Support	Please do NOT give right of way to Storey Rd traffic. This would be more dangerous for children crossing from the slip road.
23	Kenwood Rd	Support	Better crossing for North Hill /Bakers Lane / Kenwood road junction. Currently very unsafe.
68	Kenwood Rd	Support	
9	Kenwood Rd	Support	
26	Kenwood Rd	Object	Leave it as it is. Can't see how a one-way system will help traffic. It will merely create more problems
111	Kenwood Rd	Other view	Need green man crossing or zebra at NH junction with Kenwood Rd from Archway Road (A1). I have problems with my hip



102	North Hill	Support	Agree to install Green Man crossing on North Hill junction with View Road and Church Road. -Agree with northbound one way system on North Hill Access Road. -Agree to install advanced stop lines for cyclists on North Hill. -Can you please provide me with further details of the proposed widening of footway at junction of slip road with Storey Road? I live at North Hill. From the diagram it looks like there is going to be a footway on both sides of the slip road, is this correct? A lot of people drive up Storey Road from North Hill, which is the wrong direction as it is a one way road. I have also seen other people say something to these drivers about it being one way and they are not concerned. I find this quite alarming as the Highgate Primary School takes up one whole side of Storey Road, very dangerous.
15	North Hill	Support	Completely support this. The extra crossing is needed for residents at the Mary Fielding Guild and the one way system on North Hill access road is most welcome. I very much hope it all goes ahead.
122	North Hill	Support	Crossing is currently a serious accident waiting to happen. You need to install a Stop, Caution, Go system both ways. HELP. We have to escort some of our residents in order to be safe. You are not offering a cautionary interval?
63	North Hill	Support	Delighted. This is a very busy road - not safe to cross. Please also consider traffic calming measures on North Hill eg speed bumps, cameras etc.
3	North Hill	Support	Do this ASAP please
108	North Hill	Support	I am very much support of all the proposals outlined in the Statutory Consultation. This is historically a highly dangerous cross roads with hundreds of residents trying to reach the Doctors Surgery and the Primary School on foot in this location but have no save passage to cross at any time. In the last two weeks alone there have been two motor bike and car collisions at this junction and over the years there have been many incidents and a huge increase in road traffic up and down the hill especially at peak hours. I hope now the process to start works after the Consultation period will be swift before any more injuries occur. I would like to thank the Council for finally trying to improve this junction.
.	North Hill	Support	I think this is great. Thank you for responding to the community's needs
90	North Hill	Support	I totally support what is being proposed. The traffic lights on Church Rd are MUCH needed. Thank you

	88	North Hill	Support	Improvements suggested are a great idea. North Hill junction with View Rd and Church Rd are currently very dangerous. It would also be good to think about having a pedestrian crossing between the 2 bus stops near the primary school, as a lot of children cross there on their own even though there is a lot of traffic.
	84	North Hill	Support	It's a dangerous crossing for children / young people as there is always a chance of cars coming from different directions
	61	North Hill	Support	Looks quite good. Thank you!
	93	North Hill	Support	My husband is partially sighted, so a crossing at N Hill / View Rd / Church Rd would be very good for us.
	86	North Hill	Support	Not clear from the plans if there is to be a reduction in parking bays on the access road. This is a good idea along with DYL to stop people parking where the road narrows - forcing cars onto the pavement. Also when are all the Victorian railings going to be repaired?
	75	North Hill	Support	Unsure what 'advanced stop lines for cyclists' means, but I wholeheartedly approve of the other suggestions. Crossing the road at View Rd / North Hill junction is increasingly dangerous - with vehicles approaching from all directions. Green Man crossing is excellent strategy.
	65	North Hill	Support	You seem to have everything covered
	29	North Hill	Support	Green man to be shown simultaneously at all crossings so that pedestrians can cross diagonally if required
	82	North Hill	Support	Green man urgently needed. Parking spaces on slip road need to be reduced to stop road blocking and having to drive on the pavement. No mention of speed restriction / cameras on North Hill; which is used like a race track and currently dangerous. Thanks
	2	North Hill	Support	Have green light filter for cars turning right from North Hill into View Rd
	57	North Hill	Support	While you're at it, please also move the green man crossing on Archway Rd at Church Rd down to the corner - and not in the middle of Archway Rd where it is now
	28	North Hill	Support	North Hill pavements are very badly cracked and raised in places. It needs complete replacement between North Hill Ave and Church Rd.

	101	North Hill	Support	<p>These are welcome but insufficient. 1. No mention of enforcing the weight limit on North Hill. This is disregarded by many. 2. The road surface is worn out and noisy. 3. The road between the junction with View Rd and the school is used by drivers to accelerate before hitting the long curve at the A1 junction. This encourages dangerous driving. 4. The crossing by the school is life threatening. Seen traffic pass in both directions. Including buses and police cars when green man is showing. . North Hill traffic speeds. 5. Proposals for the junction between Storey Rd and the access road on North Hill will not work and will lead to accidents. Traffic leaving Storey Rd pays no regard to traffic coming down the access road. Improving visibility misses this point completely. Impatient drivers simply ignore the right of way signs and charge out of Storey with no regard to the right of way or pedestrians. I have been frustrated by statements from the council that claim there have been no accidents on this stretch of road.</p>
	92	North Hill	Support	<p>About time! Currently dangerous crossing and vehicles speed up North Hill to Highgate Village.</p>
	77	North Hill	Support	<p>Also need to look at heavy vehicles (exceeding weight limit) travelling up North Hill. These are a danger to pedestrians incl young children</p>
	73	North Hill	Support	<p>Concern at no of HGVs using North Hill. It seems almost to have become part of the Archway Road. The weight limit is not being enforced!!!</p>
	94	North Hill	Support	<p>Need enforcement of the 7.5 ton limit on North Hill. Also need measures to stop motor cyclists speeding down North Hill - usually from the lights at junction of North Hill / Church Rd / View Rd.</p>
	85	North Hill	Support	<p>Please proceed with crossings ASAP. Please ensure that the existing maximum vehicle weight restrictions are enforced.</p>

	107	North Hill	Object	I'm astounded that the council are proposing to spend money on a totally unnecessary scheme. Apart from the normal early morning traffic between 7 am and 9 am and 3pm to 4.30 pm there are hardly any cars in the road. On weekends it's a ghost town! THE ONLY terrible traffic congestion occurred and when this road was at a standstill, was when temporary lights were installed on the side of the crossing whilst water works were carried out. I fail to understand the point of the enormous financial expenditure in carrying out this scheme. As far as cyclists are concerned, I see 1 a day sometimes not at all. Who is carrying out this ludicrous research. Have the council nothing better to do with their money! I think repairing broken paving stones all over this road and employing more street cleaners (or any street cleaners as at the moment they are nonexistent) would be a wise decision.
	35	North Hill	Object	Leave things as they are
	109	North Hill	Object	No need for pedestrian crossing N Hill, View Rd., Church Rd. It will cause more congestion. Also parents should park in View Rd - not double park in Storey Rd and outside the primary school. Storey Road should become 2-way traffic
	103	North Hill	Object	I have lived in Highgate for 50 years and now at No 8 North Hill directly opposite the pedestrian crossing in question and have never experienced any problems with the existing arrangement. Introducing green man pedestrian crossings would create traffic build up and noise outside my house , with significant pollution risk from stationary cars , with engines revving , which at 70 years old creates a health risk for me This would have a detrimental impact on my residential amenity and I strongly object to the proposal
	72	North Hill	Other view	Don't see need for green man crossings when the same result could be achieved by changing the light phasing on those roads and would be cheaper to implement as well.
	19	North Hill	Other view	Mainly support but please avoid intrusive signage as this is a conservation area. Turning into the access road from North Hill could be very tight for those needing to go north on it from the southbound side of North Hill
	31	Sheldon Rd	Support	We use this route to walk to school / woods / GP etc. The scheme would improve the pedestrian experience

	34	Sheldon Rd	Support	I hope the green light phasing will take into account traffic turning into View Road from North Hill. I think the plan is excellent as people from Mary Fielding House were risking life and limb to get to the southbound bus stop and doctors surgery!
	98	Sheldon Rd	Support	
	119	Talbot Rd	Support	Great idea. Very hard to cross at present - especially with young children. Not sure green man is needed on Church / View roads but it definitely is on North Road. A cycle lane on North Hill would be great!
	13	Talbot Rd	Support	Great scheme - long overdue. Please link the traffic lights phasing with the new green man crossings
	22	Talbot Rd	Support	Great!
	114	Talbot Rd	Support	Green man is very welcome for elderly and disabled like me. But it needs to be longer - suggest 12 seconds.
	71	Talbot Rd	Support	Smart Work. ASAP
	12	Talbot Rd	Support	Strongly support the scheme. Will make this stretch of North Hill much safer - esp. for children. Many thanks for finally taking action
	121	Talbot Rd	Support	Strongly support this
	18	Talbot Rd	Support	Very much needed safety enhancements for children and elderly
	41	Talbot Rd	Support	Given planned removal of parking bay (and another outside 76/78 Talbot Rd) it makes sense that the lowered kerb opposite the side of the church on Church Rd should be converted to parking bays. That kerb is no longer used for driveway access as the latter was built over.
	43	Talbot Rd	Support	
	116	Talbot Rd	Other view	Don't think the Green Man crossing is needed. However I agree with the other proposals
	53	Toyne Way	Support	Wholeheartedly support this proposal. I have to cross this junction several times a day on foot with my 3-year old plus baby in a pram. Currently no crossing so I have to cross between sets of lights which is dangerous. I look forward to this being actioned soon
	70	Toyne Way	Support	Green arrow filter lights needed. Also loud beeps because there are a lot of elderly people living in the area
	14	Toyne Way	Support	You should make the North Hill one way access two-way for cyclists. Also allow cyclist entry into Storey Rd as this is the only safe route onto North Hill from Toyne Rd. I'm a long standing resident and cyclist, as well as a driver

112	Toyne Way	Other view	Support northbound one-way system on NH access road and to widen the footway at junction of slip road with Storey Road. We object to a green man crossing. There is already a zebra crossing higher up the hill and a green man lower down. We've lived here for 15 years and never had a problem crossing the road.
38	View Close	Support	Essential to have a crossing between View Rd and Church Rd for elderly going to the surgery and children going to the primary school. I hope this goes ahead. It's about time.
120	View Close	Support	Good idea
54	View Close	Support	
64	View Close	Object	Completely unnecessary. I've lived here 55 years and have never had difficulty crossing. Don't waste any more money on such schemes. The map is totally misleading and fails to clarify your argument.
89	View Rd	Support	As an 11 year-old who walks to school, I have always found crossing North Hill a very scary experience. The crossing will make my journey to school a nicer experience
80	View Rd	Support	Delighted by this decision
32	View Rd	Support	Hope it can be done without any more delays
79	View Rd	Support	Thank you
40	View Rd	Support	Give cars emerging from View Rd more time. Lights currently favour North Hill traffic.
5	View Rd	Support	I'd prefer the one way system in Storey rd to run downhill rather than uphill.
8	View Rd	Support	Priority is to install green man crossing at North Hill junction with View Rd and Church Rd
36	View Rd	Other view	Given the GP surgery and nearby school, we support the crossing. However it must be a 'silent' crossing in consideration of the residents.
59	View Rd	Other view	Green man crossing is good - also advance stop lines for cyclists. Not good to have a northbound one way system from View Rd. This is because all traffic will be routed to Storey Rd and right over into Archway Rd, which is already heavily congested. It will mean all View Rd residents will have to use this route; even if they just want to go to Highgate, Shepherds Hill Rd., Archway for work or school. Employing lollipop persons should be considered as an alternative.



	106	View Rd	Other view	<p>I live on View Road N6 and I think that to install 'green man' Pedestrian crossings at the junction of North Hill is good. Also advanced stop lines for cyclists will be a good idea. I don't think it would be good to turn the whole junction of View Rd up to Storey Rd into a one way system as this would mean that all residents/traffic exiting View Road would be forced to turn left into the proposed one- way system and up to Storey Rd to wait to turn right then around the petrol station then right again into busy Archway Rd. which is already very heavily congested with slow moving traffic coming down from East Finchley station simply to get to Highgate Station/Shepherds Hill area or to get to Archway which they can get to easily at the moment by driving over into Church Rd opposite or heading towards Highgate Hill. Most of us take this route because Highgate Hill is also very congested during rush hour. There is also a care home across the road from us and if someone needed to get to the Whittington Hosp quickly then they couldn't because they would be forced into lots of traffic on Archway Rd. To avoid this situation many people will congest the roads behind View Road instead to avoid the one way system as some people have no choice but to drive to work as the one-way system will cause delays. It would be good for a representative from the Highways Dept to visit View Rd and drive up to Storey Rd and turn right into Archway Road towards Highgate Station at rush hour mornings or afternoons to experience this for themselves as they probably do not live in the area and do not know what it is like. Wouldn't it be a better idea to employ traffic wardens or 'lollipop ladies/men' that would safely enable any unaccompanied children to cross the affected roads instead of causing permanent disruption to the whole area by introducing a one-way system.</p>
	6	View Rd	Other view	<p>Re-phasing the traffic lights to include a 30 sec all red phase would introduce safety with no cost. Should have been done years ago. A one-way system is irrelevant</p>
	33	Yeatman Rd	Support	<p>Delighted this is going ahead. A traffic light system that allows pedestrians to cross safely on demand via a button would work best as the flow of cars onto the A1000 and Aylmer Rd needs to be maintained to avoid jams backing up into Highgate Village - esp. during rush hour.</p>
	49	Yeatman Rd	Support	<p>Fantastic plans - long overdue. Thank you</p>
	52	Yeatman Rd	Support	

	47	Yeatman Rd	Other view	Ped crossing is good idea. Since you made Storey Rd one way + the road ending in Storey to North Hill is quite steep it can be dangerous in winter when it's not gritted. Also to get to our house we have to go to Kenwood Rd and if ambulance or dust carts are parked we now can't go up Storey. Changes are not always good. You don't have to live here
	123	Not stated	Support	A speed camera should be part of the plan - it would pay for the work. Please enforce 30mph - if not, don't bother with the plan
	104	Not stated	Other view	I am a resident living in the corner of View Road and North Hill, by the slip Road. I am in favour of better pedestrian crossing facilities on View Road and Church Street. There are too many accidents at this junction, particularly involving motorcyclists for some reason. With regards to making the slip road one way, I see no benefit or reason for doing this, particularly at the wider top end. We access the slip road from our car park at the rear of Wetherley Court. If we are made to turn left and go down the slip road, we are creating more traffic at the school junction and also during school hours, more cars going down the slip road, where children often walk in the road or on the pavement where the road is so narrow, motorists have to mount the kerb to go down. This will be dangerous for the pedestrians. It is much safer under the current regime where we turn right up the slip road and there is a more guarded approach by pedestrians as they have just crossed the roads and remain vigilant to cars. The nearer they get to school the more they seem more carefree. I would request that you re-consider the plan to make the slip road one way. It works well as it is.