

## MINUTES OF JOINT PARTNERSHIP BOARD (JPB) MEETING

**Date: 9 May 2024**

**Location: Tottenham Town Hall and MS Teams**

**Time: 13.30 - 16.00**

### Present

Helena Kania	Co-Chair of the JPB (Joint Partnership Board)
Sharon Grant	Co-Chair of the JPB
Isha Turay	Chair of Carers Reference Group
Vida Black	Chair of Carers Forum, and member of SCALD
Amanda Jacobs	Chair of City of London Access Group and Haringey Resident
Jano Goodchild	Partnerships Manager, Public Voice
Patricia Charlesworth	Co-Chair of the LD Reference Group
Judith Symister	Co-Chair of Dementia Reference Group
Cathy Stastny	Member of SCALD
Lourdes Keever	Member of Older People's Reference Group
Andrea Kelly	Head of Service, Central Team
Ajibola Awogboro	Head of Service, East Team
Dan Rogers	Chief Executive, Public Voice
Rachel Sanders	Project Officer, Public Voice

**Apologies:** Qasim Quereshi, Vicky Murphy, Jessica Russell, Sara Sutton, Phil Stevens, Mary Langan, Anne Gray.

### 1.Actions

<b>Actions: May 2024</b>	<b>Assigned to</b>	<b>Deadline</b>
<b>Action 1:</b> (May) Follow up with Sujesh's manager Rebecca Cribb as to why officers are not attending reference groups.	<b>JG, RS</b>	<b>Jun 2024</b>
<b>Action 2:</b> Helena to ask who our contact should be at the Council and who is the right contact at the Council for each group.	<b>HK</b>	<b>Await JPB review.</b>
<b>Action 3:</b> Find out the job description for the Council's Autism lead.	<b>JG</b>	<b>Sep 2024</b>
<b>Action 4:</b> Ask the Council to clearly state on the instructions for filling out the form a list of what paperwork the carer may need and to check when the new form will be introduced.	<b>JG, RS</b>	<b>Jul 2024</b>

<b>Action 5:</b> Jano to write to Sujesh to find out what is the Terms of Reference for the Carers Co-production group and what relationship it will have with the Reference groups.	<b>JG</b>	<b>Jun 2024</b>
<b>Action 6:</b> To follow up with the Council how Haringey is involved in the London Mayor's Age Friendly plan.	<b>JG, RS</b>	<b>Sep 2024</b>
<b>Action 7:</b> Invite Polly Frayne to the next JPB to present on the Ageing Well Festival.	<b>JG, RS, PF</b>	<b>Jul 2024</b>
<b>Action 8:</b> To discuss with the Police Neighbourhoods regular involvement in the JPB.	<b>JG, RS, HK</b>	<b>Sep 2024</b>
<b>Action 9:</b> SCALD to follow up with the police about introducing the Pegasus scheme in Haringey.	<b>JG, RS, ML</b>	<b>Sep 2024</b>
<b>Action 10:</b> To discuss with Scrutiny the need to train all staff involved in the criminal justice system- probation staff, custody officers and other services in awareness training for people with LD.	<b>JG, RS, ML, LK</b>	<b>Nov 2024</b>
<b>Action 11:</b> Helena and Sharon to raise at the transport accessibility meeting the issue of bikes and scooters using pavements and ask what can be done about this.	<b>HK, SG</b>	<b>Sep 2024</b>
<b>Action 12:</b> Rachel to put Andrea and Amanda in touch to discuss accessibility and inclusion needs in Council buildings.	<b>RS, AK, AJ</b>	<b>Jun 2024</b>
<b>Action 13:</b> Ajibola to send the link to the Padlet (virtual pinboard) of services in the East to Rachel to forward to the JPB.	<b>AA, RS</b>	<b>Jun 2024</b>
<b>Action 14:</b> Chris Atherton lead for the Neighbourhoods Programme to be asked to attend a future JPB meeting.	<b>RS, JG</b>	<b>Sept 2024</b>
<b>Action 15:</b> Chairs to talk about financial abuse to their reference groups to find out what the issues are and increase awareness.	<b>Chairs</b>	<b>Jul 2024</b>
<b>Action 16:</b> Graham to discuss fire safety processes with the PDRG and add to the agenda for the JPB.	<b>GD, JG, RS</b>	<b>Nov 2024</b>
<b>Actions: March 2024</b>		
<b>Action 1 (March Meeting):</b> Sara to let Rachel know when John Tomlinson is back from leave to communicate with the co-production group around the financial modelling for Osbourne Grove.	<b>SS, RS</b>	<b>To follow up with Rebecca Cribb</b>
<b>Action 3:</b> Jano/Rachel to write a procedure about how we decide on what consultations we get involved with for the JPB and reference groups to bring back to the next JPB.	<b>JG, RS</b>	<b>Wait until the JPB review reports.</b>

<b>Action 4:</b> Sara to let us know who the Autism lead in the Council is?	<b>SS</b>	<b>Complete</b>
<b>Action 5:</b> Sara to find out why officers are not attending the reference groups.	<b>SS</b>	<b>Ongoing</b>
<b>Action 6:</b> Invite James Straw to the JPB and reference groups to discuss Universal credit migration and Jano to discuss how this is being handled with colleagues in Public Voice in Haringey Advice Partnership and Reach and Connect.	<b>RS, JG</b>	<b>Information email to go out with minutes – please feedback.</b>
<b>Last meeting actions (Jan 2024)</b>		
<b>Action 9:</b> Qasim to feedback on his discussions with the NHS about dental care for people with learning disabilities.	<b>QR</b>	<b>Complete and add to agenda</b>
<b>Action 10:</b> To ask the ICB to update us on dentistry.	<b>RS, JG</b>	<b>As above</b>

## 2. Last meeting minutes and actions.

The 10-minute comfort break will be taken from the 30 mins lunch for the next meetings so if the lunch starts at 1pm – the main meeting will start at 1.20pm.

**Action 5:** Sara to find out why officers are not attending the reference groups. Sujesh has said they are still on pause. Jano has followed this up with Susan Oti who said this is not related to the JPB review. We have asked Vicky Murphy but have not had a response.

**Action 1:** (May) Follow up with Sujesh’s manager Rebecca Cribb as to why officers are not attending reference groups.

Lourdes raised that there has been confusion about who should attend the JPB since Charlotte Pomery left.

**Action 2: (May)** Helena to ask who our contact should be at the Council and who is the right contact at the Council for each group.

Ajibola raised other groups which have been developed that the JPB should be aware such as the Commissioning Co-production group.

The JPB liaised with Alexandra Domingue about the setting up of this group and communicated this to JPB and reference group members who now attend.

**Action 6:** Invite James Straw to the JPB and reference groups to discuss Universal credit migration and Jano to discuss how this is being handled with colleagues in Public Voice in Haringey Advice Partnership and Reach and Connect.

Rachel consulted with HAP (Haringey Advice Partnership) and Reach and Connect who said that there should be information and support available, we need to make sure that people are aware of what support is available. Rachel has drafted an email which will be sent with the minutes – please feedback.

## 3. Reference Group updates

### 3.1 Autism RG

They met in May, Jano to send on the minutes. Chaired by Andrew Carpenter and Nnenna Agbasonu. They have around six regular members. Tim Miller has said that he is keen to involve the group in developing the autism strategy.

This group is for autistic adults who do not have a learning difficulty. Cathy asked what groups there are for mild/moderate learning disabilities. Jano responded that this will be covered by the JPB review. Pat asked which group could cover people who have a Learning disability and autism. They are covered by SCALD.

**Action 3:** Find out the job description for the Council's Autism lead, Nkieruka Akwaradu.

### 3.2 Carers reference group

Two actions have been followed up:

3.2.1 Carers Assessment form times out after 30 mins when filling in the form online – Jano has followed this up with the Council who have said that this will be resolved by a new IT system. Ajibola updated that the Council is developing a new digital offer and system that works across all departments in the council, the timescale is 6 months.

**Action 4:** Ask the Council to clearly state on the instructions for filling out the form a list of what paperwork the carer may need and to check when the new form will be introduced.

#### 3.2.2. Delays to carers assessments

Vicky has responded that the problems are in part due to staffing and the move to localities working and increased staffing will help with this.

Cathy raised her social worker does not know how to update the care plan.

Andrea updated that many social workers are locums, and most London boroughs use the Mosaic recording system but in Haringey they use Liquid Logic. All social workers are being trained in this, but it is a complicated system. Haringey have moved to this system as it provides detailed reporting and financial information.

The group raised the problems in Haringey of keeping hold of social workers. Andrea and Ajibola updated that they have created a new post called social work officers, these are trainees who are being trained in house, people who are in the council who have the skills, care, and compassion. They noted the national shortage of social workers. Haringey has not reviewed its social work allocation for 10 years so have been working with the same staffing levels that are 10 years out of date. Vicky Murphy has instigated a review and there is a 2.4 million boost to increase staffing.

Andrea said that carers can fill in assessment forms by themselves or they can fill them in with a social worker. All reviews and form filling should be face to face, then the social worker should send the carer a copy.

3.2.3 Brokerage – there were some issues around clarity about NHS and self-funding as the council charge a brokerage fee.

Response: If the council arranges support for you and you are a self-funder Brokerage charge for this.

3.2.4 Emily Snelling brought the new Carers Co-production group to present to the meeting. The Council sent a letter to around 2000 carers, 60 expressed an interest and 20 have joined the group. They have had training in co-producing and are looking at co-producing services for carers with a budget of around £500,000.

The Carers reference group asked how this fits in with CRG, DRG and SCALD whose Terms of Reference (ToR) is also co-production and what will the relationship between the reference

groups and the new group be. Emily has said they are not replacing these groups but need to work out how they work together. They also asked what the role is of the Carers Working group too which has not met for a while as this was made up of carers for young adults, dementia, physical disabilities, learning disabilities.

**Action 5:** Jano to write to Sujesh to find out what is the ToR for the Carers Co-production group and what relationship will it have with the Reference groups.

Lourdes raised that Scrutiny discussed co-production and the word that should not be used until it is defined in Haringey. Lourdes recommended looking at South Yorkshire Housing Association guides to co-production. [Co-production toolkit - South Yorkshire Housing Association | SYHA](#)

### **3.3 Dementia Reference Group – Judith Symister**

The DRG met in May and discussed acute support for people with dementia in hospitals, the Dementia lead nurses attended to talk about how they are connected to any patients who have dementia in hospital and the carers gave their feedback.

Jo Carroll from the newly formed North London Partnership (Barnet, Enfield and Haringey and Camden and Islington Mental health trusts are planning to merge in October 2024) came to discuss plans to support people with dementia across North Central London (NCL) and to bring parity across the 5 boroughs. In Haringey this will mean improving support post diagnosis and providing ongoing support –this ties in with the Dementia Charter which is a DRG initiative.

The meeting was attended by Barbara Sopitan who is replacing Paul as Age Well Commissioner for Haringey.

### **3.4 Older People’s Reference Group**

The Older People’s Reference group discussed problems with extra care housing, had a presentation on Falls from Ronald Jabonete at Whittington Health which the group found very useful and received a presentation from Sara Sutton and Tim Miller on the borough partnership. How the Council and the ICB work together.

Anne and Lourdes attended a London wide Age meeting – London's Mayor’s plans for Age Friendly London. 7 London boroughs have already signed up to this.

**Action 6:** To follow up with the Council how Haringey is involved in the London Mayor’s Age Friendly plan.

### **3.5 Physical Disabilities Reference Group - Graham Day**

The PDRG reviewed blue badges misuse – someone has been fined £2k for misuse and had to do community service, more generally people are fined. The council will continue these operations and some of the group will get involved in this. Helena noted that the parking enforcement team are good at chasing up misuse of disabled bays. Graham said the group has a good relationship with the Parking teams.

They also had a presentation from Polly Frayne, Reach and Connect Programme Manager on the Ageing well Festival they are planning for 21 September in Bruce castle park.

**Action 7:** Invite Polly Frayne to the next JPB to present on the Ageing Well Festival.

The PDRG also updated ToR to include visual and hearing impairments. They did have a 3-year membership clause which has been removed and agreed to continue to meet quarterly.

The group noted the Phoenix group has closed since Covid. Graham said that BSL requirement was needed by one member of the group who is no longer attending, and this was provided by the Council.

### **3.6 SCALD Reference Group**

Members of the group met with new police recruits in their 12<sup>th</sup> week of training at the Quick Silver Patrol Base in Wood Green. Mary gave background about LD and autism, and we had a very open conversation and asked them if they had experience of LD and autism, and some had family experience. We gave examples of incidents that their loved ones have experienced with the police including going missing and challenging behaviour and discussed how we would like the police to approach people with autism and learning disabilities with kindness and respect. We hope that SCALD will become a regular community group to take part in this training.

Helena asked if the board would like the police to come regularly to the JPB, possibly the Neighbourhoods team.

**Action 8:** To discuss with the Police Neighbourhoods regular involvement in the JPB.

Andrea mentioned a scheme called Pegasus which is used by some police authorities – this is a card-carrying scheme for people who have problems communicating – Haringey doesn't have this, but we can ask them if they will consider this.

**Action 9:** SCALD to follow up with the police about introducing the Pegasus scheme in Haringey.

The group raised the need to include probation staff, the courts, custody officers and other services who are involved in criminal justice in awareness training for people with LD.

Lourdes suggested taking this work to Scrutiny Committee in the council.

**Action 10:** To discuss with Scrutiny the need to train all staff involved in the criminal justice system including probation staff, custody officers and other services in awareness training for people with LD.

## **5. LTN Sub-group – Rachel Sanders**

The group are reviewing the TOR to become a wider forum for transport issues.

Issues that have been raised are:

- Improving the wording of parking notices and penalty charge notices.
- Pavement parking
- Accessibility of bike hangars
- Improvements to the Council's Transport IT system to make it more dynamic are planned - changes will enable the IT systems to talk to each other, cameras to be updated and residents to change their vehicle registration online.
- Problems with Lime and Forest bikes being dumped on pavements. Please send Cllr Hakata photos of badly parked bikes
- Bike hangars –Cllr Hakata is keen that people who use bikes for mobility be given priority and accessible hangars will be introduced.

Pat raised people riding bikes and electric scooters on the pavement which is illegal and is an issue for the police.

The experimental traffic order which gives permission to LTNs runs out in April 25.

The Council are drawing up 2 surveys – one for disabled people and one for carers.

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which they will run past us and is a precursor to formal consultation.

**Action 11:** Helena and Sharon to write to the Borough Commander to raise the issue of bikes and scooters using pavements and ask what the police can do about this. (CC Copy David Lammy and Catherine West)

Lourdes raised that it is very difficult to convict cyclists through the current Criminal Justice bill. They are trying to make changes to the bill, but this is unlikely to happen before the election.

## **6. Localities update – Andrea Kelly and Ajibola Awogboro**

**See also slides.**

**Phase 1** - social workers have been moved into the locality areas of East, West and Central and they plan to extend this to have DWP, housing including repairs, occupational therapists, a handyman service, and a district nurse drop-in service. All council services will be together to create a one stop shop. The vision is no wrong front door and local services for local people. They are gathering lots of demographic data about health conditions – i.e. where health conditions are most prevalent set up e.g. a respiratory clinic in the area it is most needed. There will be a postcode checker to check where you are. This aligns with GP surgeries.

The east has a physical base at NRC (Northumberland Park Resource centre) starting from 17 May. There is a redesign programme at NRC which is meant to be completed by Dec 2025. They are still trying to locate buildings for central and west possibly Haynes Dementia hub in the west. Central and West are currently at the council offices in Station Road. The buildings need to be on bus routes, have parking and have accessible toilets.

Pat noted the need for toilets to be fully accessible with a hoist and shower.

Andrea said that buildings will be adapted. They will bring in Sense to provide advice.

Amanda raised she is Chair of the City of London Access group, and they do lots of work on accessibility. There does not seem to be anyone involved in this in the building of the new Council offices in Haringey for example a new library building had had bright, garish carpets which are not suitable for people who are neurodiverse or have neurodegenerative conditions.

Amanda asked what are plans to work with a broad spread of organisations or a specialist group on accessibility and inclusion as there are lots of other considerations. There needs to be an accessibility group as most professional access consultant and architects don't have lived experience and architects don't have accessibility training.

**Action 12:** To put Andrea and Amanda in touch to discuss accessibility and inclusion needs in Council buildings.

Andrea noted she has retained responsibility for Day services and Shared Lives.

Ajibola continues to be the Safeguarding Lead.

Within each locality there is an Older Adults' team, LD team and mental health team and a duty function and a Head of service and service manager. So, all a family's needs will be covered by the same team. Social workers will retain their caseloads e.g. mental health workers will still work with mental health cases.

Phase 2 – will be financial alignment and push into the community, who do we engage with – which groups are present in the localities. In the East there is a padlet (Virtual pin board) which shows what services there are in the borough run by the voluntary and community organisations. They are now developing this for other localities. Haricare has been redesigned Haringey Joint Partnership Board

to show services in the East, West and Central localities. Working hours are 9am-5pm, but staff can work flexibly.

**Action 13:** Ajibola to send the link to the Padlet of services in the East to Rachel to forward to the JPB.

The group would like the structure of the locality groups with names. Helena asked Chris Atherton, lead for Neighbourhoods to update at a future JPB. Any questions please let us know and we can forward them to Chris Atherton.

**Action 14:**

Chris Atherton led for the Neighbourhoods Programme to be asked to attend a future JPB meeting.

## **7. Safeguarding – Financial Abuse**

Sharon updated that last year the JPB was involved in writing the Council's Safeguarding strategy for the next 5 years. From this the JPB asked for an engagement and prevention subgroup This has been set up and is chaired by Sharon and Andrea Kelly and they have been working out how to engage the community.

The first issue that they would like to focus on is financial abuse. This is the third most heavily reported form of abuse. They plan to get feedback of what issues there in the borough and spread awareness about what people can do to help themselves, but there is no budget. They have talked to council about how they can help communicate e.g. through Haringey People magazine and want input on how we can use the page in the borough magazine to communicate this. They want to reach hard to reach groups and need to cater for all community languages.

Social care users who control their loved one's money might feel vulnerable. If you are managing someone's money, benefits, people need to have legal backing such as a lasting power of attorney.

Pat raised problems of autonomy. There can be problems within families; families may keep family members alive in hospital to collect their benefits.

People need a simple, clear message to understand financial abuse, recognise it and alert when they see signs.

**Action 15:** Chairs to talk about financial abuse to their reference groups to find out what the issues are and increase awareness.

Lourdes raised the need to involve DAH and personal budgets. They raised concerns that carers can be accused of things as there is a lack of structure.

Andrea has talked to Phil Stevens, and he has offered the DAH website will be used as a platform which offers a translation service. Graham suggested the DAH user's forum as a platform to raise awareness.

## **8. AOB**

**8.1 Age Well Festival** - Judith gave more information about the Age well Festival on 21 September which came out of last year's Loneliness awareness conference. The festival will be based on 5 themes of Ageing Well – food, connectivity, physical activity, creativity, thinking well

– plans include a BBQ, bingo, picnic area, museum activities, tennis, yoga, tai chi, Nordic walking, and dancing.

## **8.2 Fire Safety**

Amanda raised how Haringey is dealing with fire safety issues for disabled people and procedures on evacuating buildings. There are PEEPS – personal emergency evacuation plans, but the government says these are too expensive to implement and not practical.

70% of people who died in Grenfell were disabled. Concerns about contractors, fire practices, and fire safety doors being sub-standard. This applies to people who are autistic and have learning disabilities as well as physical disabilities.

**Action 16:** Graham to discuss fire safety processes with the PDRG and add to the agenda for the JPB.

**Next meeting date: Thurs 13 June 1.00-3.30pm.**