

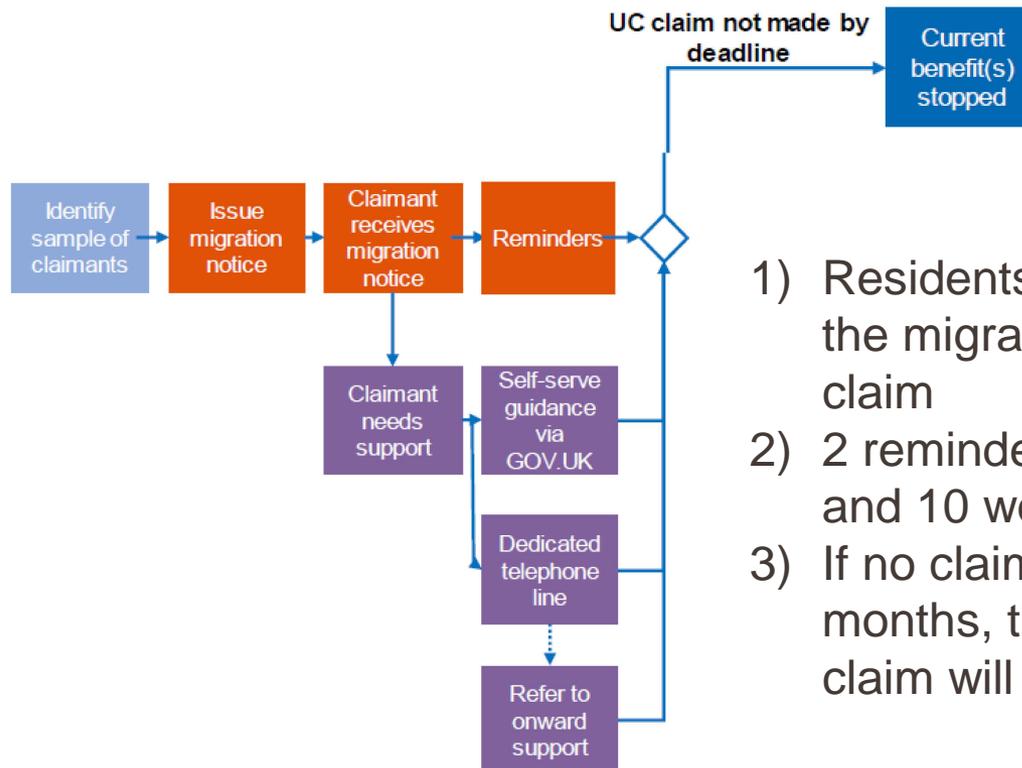
Universal Credit Managed Migration

James Straw
Benefit Manager

Background

- 1) Originally rolled out in Haringey in 2018, using natural migration.
- 2) Replaces Housing Benefit and 5 other legacy benefits.
- 3) Housing Benefit can only pay new claims for pension-age residents, and those in temporary or supported accommodation
- 4) From April some residents will be required to transfer to UC via managed migration.
- 5) There are currently approximately 5,800 working age private tenants and 4,500 council tenants on Housing Benefit

Managed migration



- 1) Residents will have three months from the migration notice to make a UC claim
- 2) 2 reminder letters will be sent, after 7 and 10 weeks.
- 3) If no claim is made within three months, then the Housing Benefit claim will be stopped.

Managed migration (cont.)

The DWP have advised that the current timetable for UC managed migration is:

- 1) April – June 2024 – Residents in receipt of Income Support
- 2) July – September 2024 – Residents in receipt of Employment & Support Allowance and Child Tax Credit
- 3) September 2024 – Residents in receipt of Jobseekers Allowance

What this means?

- Your tenants will still be required to verify their rent and occupancy. If you do not have a written agreement, you will need to confirm the rent to the DWP.
- Rent will normally be paid to the tenant, instead of the landlord. If Housing Benefit was paid to you, you will need to speak to your tenant to make arrangements.
- If your tenant is vulnerable, or more than 2 months in arrears with their rent, then you can apply for payments to be made to you (Alternative payment arrangement).
- This can be done online at:
<https://directpayment.universal-credit.service.gov.uk/>
- You can apply for recovery of rent arrears, if the arrears are on the tenant's current address. Former tenant arrears are not recoverable from Universal Credit

Further information

You can find further information on gov.uk, where there is a guide for landlords:

<https://www.gov.uk/government/publications/universal-credit-and-rented-housing--2/universal-credit-and-rented-housing-guide-for-landlords>

Tenants can get more information at:

<https://www.gov.uk/universal-credit/contact-universal-credit>