

Apprenticeships

Case Study: Focus on the RM Apprenticeship Scheme with Zenos IT

RM has been providing 16-18 year olds in Haringey the opportunity to achieve ICT qualifications and work experience through their innovative programme led pathway apprenticeship scheme.



In partnership with **Zenos IT Academies**, RM has been offering a programme of advanced technical and business skills. All this supports and enhances the skills and employability of our apprentices in the future. Zenos, helped to recruit learners from the borough onto the five month block training programme at their London based training academy. During this time learners gain industry and internationally recognised qualifications including:-

- NVQ Level 3 in IT Systems Support
- Key Skills Level 2
- Advanced Diploma for IT Practitioners (ADITP)
- CompTia Network +

- Microsoft Certified Desktop Support Technician

Once their training phase was completed, RM offered them a ten-month paid work placement alongside our onsite technicians. These work placements have given learners the opportunity to consolidate the skills gained in their studies in a real business environment. During their work placement learners have received mentoring and job training from RM technicians and managers.

At the end of the work placement where appropriate permanent vacancies arise learners will be supported and encouraged through RM's full recruitment process. Throughout the programme learners are supported in developing personal skills such as timekeeping and professional behaviour expected in the workplace.

- 24 learners have completed the apprenticeship scheme as part of the RM ICT BSF Managed Service
- 4 learners have completed their apprenticeship to date, and one person Aaron Roberts has secured a full time job with RM