

Members' Room
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www.haringey.gov.uk



Cabinet Member for the Environment Councillor Nilgun Canver

Haringey Council

Your ref: -
Date: 21 November 2011
Our ref: Taxicard – Double Swiping
Direct dial: 020 8489 1844/1848
Email: Concessionary.travel@haringey.gov.uk

Dear Taxicard Member,

As you are aware at the beginning of this year, the council was forced to take the very difficult decision and removed double swiping from the Taxicard scheme. This was particularly necessary to prevent the whole scheme being suspended for the first three months of this year. During this period, many members of the scheme have raised the difficulties that they have encountered with me personally. Recognising these difficulties, as I have previously reported at different forums, I have asked officers to closely monitor the budget and find ways of reintroducing double swiping.

I realise, particularly at this time of the year, the Taxicard scheme and the ability to double-swipe is extremely valued. While there continues to be some funding difficulties around double-swiping, I'm very pleased to inform you that we will be able to reintroduce double swiping to Taxicard members in Haringey from 1st December 2011 until at least the end of March 2012.

Obviously, we will have to continue to closely monitor the budget. If an overspend is expected, we will have to remove double swiping for a period of time to ensure the scheme remains affordable. In such case, we will make sure we give you at least one month's notice before any changes are made. We will also keep groups such as Haringey Disability First Consortium and Transport for All informed if any changes are needed to the scheme.

I am also appealing for your help to keep the costs down. As you can appreciate, each time we write to Taxicard members this can be quite expensive due to postage costs, etc. As I am sure you will agree, we would rather see that this money is spent on actual journeys rather than administration costs.

We would therefore like to reduce the number of letters sent out as much as possible. As such, we're keen to set up an electronic mailing list for future notifications whereby those who are able to access email will receive their notifications that way. If this applies to you, I would be grateful if you could contact the team with your details so that we can add you to this mailing list that we are keen to create. We will not use this information for any other purpose.

The email address for you to contact us with your details is:
concessionary.travel@haringey.gov.uk.

For those of you who do not have direct access to internet, please remember that it can be accessed free of charge at any of our libraries throughout the Borough. If we do not hear from you, we will continue to write to you via the postal service.

I am fully aware of how valuable the Taxicard scheme is for you and I assure you we remain committed to helping all scheme members to retain their independence as much possible by using double swiping to get out and about.

I would also encourage you to register with TfL's Dial-a-Ride accessible transport service (they can be contacted on 020 7309 8900).

I hope you enjoy the festive period and have a wonderful New Year.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'N Canver', with a horizontal line underneath.

Cllr Nilgun Canver
Cabinet Member for the Environment

cc. Haringey Disability First Consortium
Transport for All