

Letters to: Local Taxation Service, PO Box 10505, Wood Green, N22 7WJ

Tel: 020 8489 1000

www.haringey.gov.uk

email: council.tax@haringey.gov.uk



Online Council Tax and Business Rates Terms and Conditions

1. You are responsible for keeping your username and password secret to prevent unauthorised viewing of your account. If you suspect either of the above have been compromised you will need to cancel the service and re-apply.
2. Information regarding your last statement is shown at the date the statement was produced and is subject to change. You should contact us at council.tax@haringey.gov.uk if you have any queries relating to Council Tax or business.rates@haringey.gov.uk if you have any queries relating to National Non Domestic Rates. You are reminded that payments are due as advised on the dates shown.
3. Although we take steps to ensure our websites and links are virus-free, you are advised to ensure that you have adequate anti-virus protection on your computer.
4. Access to the service may sometimes be unavailable due to maintenance. It can also be affected by your Internet Service Provider, your dial-up connection and your PC. If you experience connection difficulties you are advised to retry accessing the service.
5. Payments made through the Council's Internet payment service will normally be credited to your account up to two business days after they are made on-line. You should bear this in mind, and also check the exact amount you are paying is correct.
6. Unauthorised access to the e-billing service (to specific account detail level) contravenes the Computer Misuse Act 1990 and may incur criminal penalties as well as damages. Please proceed only if you are an authorised user.
7. Data in respect of your accounts is held in accordance with Data Protection legislation in force.
8. By entering the unlock code you will be deemed to have agreed with the Council until you otherwise tell the Council in writing at the above address:
 - (a) that all future demands on you by this Council for payment of Council Tax and any information the council is required to serve on you with any such demand in respect of the account may be served on you by publication on a website;
 - (b) that you shall be notified by the Council of the publication of such demands and information by e-mail;
 - (c) that e-mails to you will be sent to the e-mail address given by you when you requested access to the account on-line; *and*
 - (d) you will notify the Council in writing of any change in your electronic contact address.