

# Experience Still Counts: Summary

The Haringey Strategic Partnership's  
strategy for improving the quality of  
life for older people  
2009-2012

## **What is the strategy about?**

The strategy aims to tackle discrimination and to promote positive attitudes towards ageing. It is the outcome of an extensive review of the original Experience Counts 2005-2010. It describes our priorities and commitments to people aged 50 and over.

## **Who is the strategy for?**

The strategy is for all older people in Haringey.

## **What is the vision of the strategy?**

**'To ensure that older people are enabled to be as informed, active, healthy and independent as possible, and empowered citizens at the heart of the community.'**

## **What is in the strategy?**

The strategy is based on what older people said was important to them. It continues to identify the ten outcomes chosen by older people in 2005, with priorities and initiatives within each goal for 2009-2012. It includes 33 priorities and 77 key initiatives. Some of these are set out on the next page.

Throughout its development, older people worked with the Haringey Strategic Partnership which includes local public agencies, community groups and businesses.

What people said	Outcome	Examples of initiatives for 2009-2012
“Involve us and listen.”	Being respected	Involve older people in decision-making, with an appropriate and recognition and reward system to ensure that no one is prevented from having their say for financial reasons
“Information is still not reaching hard-to-reach groups.”	Keeping informed	Make sure that older people know where to go to get advocacy support
“Low cost footcare should be available.”	Staying healthy	Develop a preventative footcare service
“We need culturally appropriate facilities for the provision of leisure activities, day opportunities, for utilising our time fruitfully, getting enjoyment and peace.”	Being active	Provide non-sport related recreational and social activities for people aged 50 and over involving voluntary sector and community sector organisations, health and drop-in groups
“The tax and benefit system can be a disincentive to people taking on paid work after retirement.”	Choosing work	Run refresher skills services and courses for people aged 50 and over
“Crime prevention has been expanded with Neighbourhood Watch and the Safer Neighbourhoods Team which is a deterrent for young people. But the back streets are still ignored.”	Feeling safer	Widely publicise contact details for crime prevention advice with a programme of advice, support and information, outreach work and visit to hard-to-reach groups using community networks, neighbourhoods and through public events
“The over 60s should get help with repairs, especially those with a disability.”	Having a safe, comfortable and well-maintained home	Provide a low cost membership scheme for older people who are homeowners and private tenants to help with repairs, domestic services and gardening

What people said	Outcome	Examples of initiatives for 2009-2012
“The social care system needs improvement. We need a better, fairer, more personalised social care system in residential homes, sheltered housing and home care which meets cultural needs.”	Living with support	Provide more information and help to explain and promote individual budgets and direct payments
“We need better access to public toilets when we are out and about.”	Getting out and about	Pilot a Community Toilet Scheme, encouraging cafés, pubs and other places to let the public use their toilets without obligation
“Financial problems and paying bills are greatest for those in the middle, that is, those not earning loads but not in poverty.”	Making the most of your income	Hold more <i>Claim It</i> events each year, to include council, benefits, voluntary sector, job centre plus and employment advice and representatives from the GP collaboratives

## What will happen next?

The Older People’s Partnership Board, which reports to the Haringey Strategic Partnership via the Well-being Partnership Board, will monitor implementation and delivery of the strategy. The Older People’s Partnership Board includes older people in its membership and is co-chaired by an older resident and by a senior manager from the HSP.

## How can I get a copy of the strategy?

The strategy can be downloaded from Haringey Council's website at:  
[www.haringey.gov.uk/experiencecounts.htm](http://www.haringey.gov.uk/experiencecounts.htm).

Alternatively, you can request a copy from:

Chairs, Older People's Partnership Board  
Adult, Culture and Community Services  
Haringey Council  
40 Cumberland Road  
Wood Green  
London N22 7SG  
Tel: 020 8489 2326

## Shqip



Për një kopje në gjuhën tuaj të strategjisë së Partneritetit Strategjik të Haringejit për përmirësimin e kualitetit të të moshuarve 2009-2012 'Eksperienca Akoma Vlen', ju lutem shënjoni ✓ kutinë, plotësoni formularin dhe dërgojeni tek adresa e mëposhtme me postim falas.

## Polski



Aby otrzymać w języku polskim kopię dokumentu zatytułowanego 'Experience Still Counts' ('Doświadczenie wciąż się liczy') opracowanego przez Haringey Strategic Partnership i wyznaczającego strategię poprawy jakości życia osób starszych na lata 2009-2012, należy zaznaczyć odpowiednie okienko, wypełnić druczek i przesłać go na podany poniżej bezpłatny adres.

## Français



Pour obtenir un exemplaire de cette stratégie de Partenariat de Haringey pour améliorer la qualité de vie des personnes âgées en 2009-2012 « l'Expérience compte toujours » dans votre langue, veuillez cocher la case, compléter le formulaire et le renvoyer à l'adresse en port payé ci-dessous.

## Soomaali



Si aad u hesho koobbi ah Istraatiijiyadda Shuraakada Haringey Istraatiijiyaddeeda horumarinta tayada dadka da'da ah ee 2009-2012 'Khibraddaada weli waa la tixgelinayaa' ('Experience Still Counts') oo ku qoran luqaddaada, fadlan calaamdi boosta, buuxi foomka, oo ku soo jawaab cinwaanka boostiisu lacag la'aanta yahay ee hoose.

## Kurdî Kurmancî



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## Türkçe



Haringey Stratejik Ortaklığı'nın (Haringey Strategic Partnership) 2009-2012 dönemi için yaşlıların yaşam kalitesini iyileştirme stratejisi olan 'Experience Still Counts' (Deneyim Hâlâ Önemlidir) adlı belgesini kendi dilinizde istiyorsanız, lütfen kutuyu işaretleyin ve formu doldurup ücretsiz olarak aşağıdaki 'freepost' adresine gönderin.

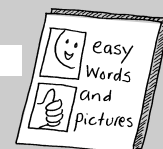
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