

Terms and Conditions: Take the Plunge, Adult Swimming Lesson programme

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When you make a booking, registration and take part in any Take the Plunge - Adult Swimming Lesson programme you are a 'participant' and as so you are required to read and abide by the Terms and Conditions of the programme which are at all times:

- Haringey Council's Sport & Leisure Services; Leisure Centre Rules and Regulations apply in all circumstances.
- The participant must abide by the Sport & Leisure Services 'active card scheme'.
- The participant must register themselves onto the lesson programme where consideration is made to enrolment www.haringey.gov.uk.
- Any missed lessons are redeemable only on the production of a medical certificate and will be paid in the form of a credit note onto another lesson or preferred activity with the Sport & Leisure Services portfolio.
- Cancelled lessons will be credited back to the participant in the form of a credit note onto another lesson or preferred activity with the Sport & Leisure Services portfolio.
- Lessons are subject to change in the form of: teacher, time, venue or occupancy without prior notice.
- Lessons are subject to availability and uptake.
- Bookings are only confirmed on receipt of payment
- Haringey Sport & Leisure Services do not accept responsibility for missed priority bookings or enrolment periods whether or not notification is sent.
- Lesson terms and further information is made available from the website at: www.haringey.gov.uk/leisure_centres
- The participant may request in writing a move to an alternative lesson schedule subject to availability.
- Booking made via telephone or online services will be subject to a "cooling off" period of 10 working days during which the participant may amend or cancel their booking with no cost incurred