

Finsbury park CPZ Review

Consultation Analysis

Residents' Comments by Street Parking enforcement and purchasing of permits

	Satisfied with way CPZ is enforced?							
	Yes		No		Don't know / N/A		Total	
	N	Row %	N	Row %	N	Row %	N	Row %
Albert Rd	7	70%	2	20%	1	10%	10	100%
Cornwall Rd	3	50%	3	50%	0	0%	6	100%
Upper Tollington Park	11	61%	4	22%	3	17%	18	100%
Oakfield Rd	5	45%	4	36%	2	18%	11	100%
Stapleton Hall Rd	20	63%	6	19%	6	19%	32	100%
Mount Pleasant Villas	11	65%	4	24%	2	12%	17	100%
Mount Pleasant Cres	7	78%	0	0%	2	22%	9	100%
Florence Rd	16	67%	4	17%	4	17%	24	100%
Woodstock Rd	7	58%	3	25%	2	17%	12	100%
Dagmar Rd	2	40%	2	40%	1	20%	5	100%
Connaught Rd	1	13%	5	63%	2	25%	8	100%
Ennis Rd	4	50%	4	50%	0	0%	8	100%
Beatrice Rd	2	29%	5	71%	0	0%	7	100%
Ferme Park Rd	1	50%	1	50%	0	0%	2	100%
Marquis Rd	3	60%	0	0%	2	40%	5	100%
Lancaster Rd	11	73%	3	20%	1	7%	15	100%
Lorne Rd	5	63%	1	13%	2	25%	8	100%
Ossian Rd	6	75%	1	13%	1	13%	8	100%
Osborne Rd	1	17%	5	83%	0	0%	6	100%
Perth Rd	5	71%	0	0%	2	29%	7	100%
Oxford Rd	3	43%	3	43%	1	14%	7	100%
Scarborough Rd	7	78%	1	11%	1	11%	9	100%
Stroud Green Rd	4	36%	5	45%	2	18%	11	100%
Victoria Rd	5	28%	9	50%	4	22%	18	100%
Darren Close	2	67%	0	0%	1	33%	3	100%
The Grove	1	50%	1	50%	0	0%	2	100%
Not stated	6	55%	4	36%	1	9%	11	100%
Total	156	56%	80	29%	43	15%	279	100%

	Satisfied with permit buying system?							
	Yes		No		Don't know / N/A		Total	
	N	Row %	N	Row %	N	Row %	N	Row %
Albert Rd	5	50%	5	50%	0	0%	10	100%
Cornwall Rd	0	0%	5	83%	1	17%	6	100%
Upper Tollington Park	5	28%	11	61%	2	11%	18	100%
Oakfield Rd	4	36%	4	36%	3	27%	11	100%
Stapleton Hall Rd	11	35%	14	45%	6	19%	31	100%
Mount Pleasant Villas	9	64%	3	21%	2	14%	14	100%
Mount Pleasant Cres	5	56%	4	44%	0	0%	9	100%
Florence Rd	9	41%	12	55%	1	5%	22	100%
Woodstock Rd	8	73%	3	27%	0	0%	11	100%
Dagmar Rd	2	50%	2	50%	0	0%	4	100%
Connaught Rd	4	50%	4	50%	0	0%	8	100%
Ennis Rd	5	63%	3	38%	0	0%	8	100%
Beatrice Rd	0	0%	5	71%	2	29%	7	100%
Ferme Park Rd	1	100%	0	0%	0	0%	1	100%
Marquis Rd	1	20%	4	80%	0	0%	5	100%
Lancaster Rd	7	47%	8	53%	0	0%	15	100%
Lorne Rd	2	25%	4	50%	2	25%	8	100%
Ossian Rd	6	75%	2	25%	0	0%	8	100%
Osborne Rd	2	33%	4	67%	0	0%	6	100%
Perth Rd	5	71%	2	29%	0	0%	7	100%
Oxford Rd	2	33%	4	67%	0	0%	6	100%
Scarborough Rd	2	22%	7	78%	0	0%	9	100%
Stroud Green Rd	5	45%	6	55%	0	0%	11	100%
Victoria Rd	8	44%	9	50%	1	6%	18	100%
Darren Close	0	0%	0	0%	2	100%	2	100%
The Grove	3	100%	0	0%	0	0%	3	100%
Not stated	2	22%	5	56%	2	22%	9	100%
Total	113	42%	130	49%	24	9%	267	100%

Comments if not satisfied with enforcement and permit buying

	Street Name	If not satisfied please give details
	Albert Rd	Why do we have to go through paperwork every time - it should be computerised and renewable like other things today
	Albert Rd	We no longer seem to be able to buy visitors tickets at Hornsey Town Hall
	Albert Rd	The 'traffic wardens' should adhere to a 10-min 'waiting time' before rushing to issue tickets
	Albert Rd	CEOs unfriendly and unhelpful
	Albert Rd	
	Albert Rd	Getting hold of permits seems unnecessarily difficult. Wood Green is a long way to go
	Albert Rd	
	Albert Rd	
	Albert Rd	it would be helpful if permits could be purchased locally as opposed to the Civic Centre
	Albert Rd	
	Cornwall Rd	1) Parking wardens are too draconian. They come down like a ton of bricks for slight errors, e.g. forgetting to scratch off the minutes off the parking permits. 2) There's no effective route of appeal for un
	Cornwall Rd	Your agents take commission on no of tickets issued. They drive round like pretend police and are very rude
	Cornwall Rd	Postal delivery takes a long time
	Cornwall Rd	Enforcement is too strict, eg op permits start at end of period permit and new permits all start at same time (if visitors are parked for several hours) and visitors have been caught out by this even when following instructions
	Cornwall Rd	Would be nice to buy visitor permits locally - say in a newsagent
	Cornwall Rd	Easier if we could buy online and have prompt delivery
	Upper Tollington Park	Can't get permits at weekend now shop is closed. Other boroughs have day tickets. I waste a lot of 2-hour permits if someone stays over 2 hours but don't need all-day permits
	Upper Tollington Park	
	Upper Tollington Park	
	Upper Tollington Park	Could do with more fast track payment booths. At the moment there is only the Wood Green one - Crouch End is a multi department office, eg benefits etc and sometimes you have to wait for a very long time
	Upper Tollington Park	Too aggressively enforced , leaving no time for visitors to enter house and get permits. Our parents were even issued with a PCN when they had correct permits displayed. Permits hard to get - Wood Green is m
	Upper Tollington Park	They should be available somewhere other than Wood Green, or locally in shops etc
	Upper Tollington Park	
	Upper Tollington Park	

Upper Tollington Park	An online system for paying fines and renewing permits is needed - like Islington which has a good system. It is difficult and complicated to renew permits in Haringey
Upper Tollington Park	
Upper Tollington Park	
Upper Tollington Park	On event days the restrictions are too long for eg if arsenal play at 12:45 or 3pm restrictions are in place until 8:30pm it is unfair that the enforcement issues pcn when game finishes at 3/5pm. causing stress
Upper Tollington Park	its much too hard to buy permit
Upper Tollington Park	
Upper Tollington Park	Would be much easier if you could pay online for the permits rather than printing off the form
Upper Tollington Park	Can we please buy permits online. It always takes ages to buy visitors permits
Upper Tollington Park	
Upper Tollington Park	
Upper Tollington Park	
Upper Tollington Park	It requires too much paperwork and can take too long
Upper Tollington Park	
Oakfield Rd	Jumped-up officials patrolling OUR streets, Council is a fascist organisation
Oakfield Rd	
Oakfield Rd	
Oakfield Rd	
Oakfield Rd	Wardens only work early in the morning. Where are they after 08:30 - 09:00?. Should be able to get permits online even if not a homeowner but you live here
Oakfield Rd	Often repair services, electricians etc are worried about parking
Oakfield Rd	With full time job we be grateful of opportunity to order/pay for visitor permit on line as well as our renewed each year on our permit
Oakfield Rd	
Oakfield Rd	No need for cpz, hours excessive too many days, excessive match controls - no need for any. No adequate warning of match dates permits not easy to purchase / too expensive, as are visitor permits.
Oakfield Rd	as above
Oakfield Rd	Match day patrols penalise non-football fans. There is no readily visible indication of match days anywhere
Stapleton Hall Rd	There was no reminder this year. I would rather not have to produce documents each year,. Joined up government should mean that as I pay my Council tax, I should not have to produce fresh documents each year
Stapleton Hall Rd	
Stapleton Hall Rd	

Stapleton Hall Rd	
Stapleton Hall Rd	Need to be able to buy/renew permits online
Stapleton Hall Rd	moving in was tricky as you have to park and you don't have a permit, on my street you can't buy tickets so you have to negotiate with aggressive CPZ wardens, very stressful at a time when you should be supporting Enforcement - not happy that I got a ticket when parking bay was suspended but when I tried to challenge on the basis that insufficient notice was given I was just told it was 'sufficient'. I asked for detail
Stapleton Hall Rd	
Stapleton Hall Rd	Having to buy permits form the poorly run office in Wood Green is ridiculous. You fail to send reminders and we often have to wait for long periods before being served by unhelpful and often rude staff
Stapleton Hall Rd	I don't like giving car tax and other details and standing in the queue at the parking shop is always a nightmare
Stapleton Hall Rd	ridiculous fines for having half of one wheel over a kerb no taller than 2cm - totally unreasonable
Stapleton Hall Rd	
Stapleton Hall Rd	Should be available at local post offices, and reminders should be sent to existing residents
Stapleton Hall Rd	
Stapleton Hall Rd	Every year we have to produce bits of paper. Why is all this not computerised so that residents are recognised
Stapleton Hall Rd	The only complication with buying permits is Haringey's poor understanding that 3 people who live in the same house but who have different names, but actually send in the correct money for 2 cars, are actually residents
Stapleton Hall Rd	
Stapleton Hall Rd	
Stapleton Hall Rd	
Stapleton Hall Rd	
Stapleton Hall Rd	permits for visitors are ridiculously bureaucratic - 3 items to identify when you all ready have an annual permit - why do we have to repeat it each time for visitors permits
Stapleton Hall Rd	
Stapleton Hall Rd	
Stapleton Hall Rd	
Stapleton Hall Rd	Don't know as I haven't had to buy permits yet
Stapleton Hall Rd	
Stapleton Hall Rd	
Stapleton Hall Rd	Permits should be available at local outlets on production of a certificate. Wardens are over zealous - not to prevent parking but to make money
Stapleton Hall Rd	Needs to be easier (phone, online) to obtain permits for visitors
Stapleton Hall Rd	
Stapleton Hall Rd	
Stapleton Hall Rd	
Stapleton Hall Rd	
Mount Pleasant Villas	The cpz hours are not enforced or patrolled on regular basis - why?

Mount Pleasant Villas	
Mount Pleasant Villas	We were told originally that the DYL wouldn't be enforced, but they were.
Mount Pleasant Villas	
Mount Pleasant Villas	
Mount Pleasant Villas	Should be possible to order/exchange permits(daily parking for guests) by post or online. we have expired permits but will have to queue at Wood Green or Crouch End or exchange them
Mount Pleasant Villas	
Mount Pleasant Villas	
Mount Pleasant Villas	
Mount Pleasant Villas	Some CEOs are draconian and cause tension. Remove their bonus scheme so they can play more of a role assisting the community rather than issuing as many tickets as they can
Mount Pleasant Villas	
Mount Pleasant Villas	Could permits be more widely available at post offices and local shops
Mount Pleasant Villas	
Mount Pleasant Villas	It would be good to be able to get in the post as well
Mount Pleasant Villas	
Mount Pleasant Villas	
Mount Pleasant Villas	
Mount Pleasant Cres	
Mount Pleasant Cres	
Mount Pleasant Cres	Should be able to order permits online
Mount Pleasant Cres	A very slow and bureaucratic process
Mount Pleasant Cres	
Mount Pleasant Cres	
Mount Pleasant Cres	1)difficult to do it by post 2) form for ordering them is unclear and badly designed 3) what has happened to the 2 week passes, you have to now stipulate dates.
Mount Pleasant Cres	
Mount Pleasant Cres	You should be able to buy online - if working it is very difficult to get to council offices

Florence Rd	It's annoying to have to travel to Wood Green to get visitor permits - need to be available at local outlets
Florence Rd	It would be very useful to have half-day permits for when contractors visit
Florence Rd	
Florence Rd	
Florence Rd	
Florence Rd	reminder notice instead of pcn for recently expired permits
Florence Rd	Complicated system to buy tickets - should at least be able to purchase online
Florence Rd	Warden patrols seem to be fairly infrequent. Vehicles without permits often park for long periods without getting a parking ticket
Florence Rd	patrolling: but we twice received a ticket despite displaying a permit (which is a pain) Generally arrangements are ok to purchase permits but it would be useful if you could purchase annual permit up to 2 m
Florence Rd	
Florence Rd	Arrangements for buying permits is too complicated. Docs required are not logical or clear and if a permit is required quickly you have to queue for too long. would be better if permits were not with parking fin
Florence Rd	
Florence Rd	
Florence Rd	Wouldn't it be possible to register as a resident and then order /pay for visitor permits online?
Florence Rd	Having to visit council office with so much ID in advance of a visit is a nightmare - and unexpected visitors with cars can do nothing. Post takes too long.. Can't these be bought in local shops or post off
Florence Rd	
Florence Rd	
Florence Rd	Queuing up at Wood Green is a hassle as is having to remember when permit expires. It is a very inconvenient system
Florence Rd	Controls for Sundays, match days and holidays are confusing and need clearer explanation, CEOs lack consideration and issue tickets or penalty charges within 5 minutes of arrival
Florence Rd	
Florence Rd	
Florence Rd	
Florence Rd	These should be more widely available
Florence Rd	Visitors permits and residents emits should be able to purchase at post office, Islington Parking office and newsagents more widely in the borough
Woodstock Rd	Possibility to buy online
Woodstock Rd	
Woodstock Rd	Would be good if the permits could be renewed by internet/post
Woodstock Rd	I'm unable to buy permits on Saturday which will be useful as I work in the city Mon-Fri.
Woodstock Rd	traffic wardens are very quick to issue tickets
Woodstock Rd	
Woodstock Rd	
Woodstock Rd	However some cars park on Oxford Rd in the business yard opposite Oxford House. With cars protruding on to the pavement. Wardens do nothing about it
Woodstock Rd	

Woodstock Rd	
Woodstock Rd	
Woodstock Rd	more advertising needed so that residents know they can buy permits and visitors permits from Crouch End 1 stop shop
Dagmar Rd	They are very rude and give tickets even when you have a resident's permit. When you say something they put their finger up at you and then you have problems getting the ticket cancelled
Dagmar Rd	
Dagmar Rd	Please raise the annual limit on visitor permit quantities
Dagmar Rd	
Dagmar Rd	I never wanted the CPZ - a cynical exercise in taking money from residents and pretending it's a service
Connaught Rd	Parking restrictions have been a source of anxiety, embarrassment, expense and a general nuisance
Connaught Rd	
Connaught Rd	There is no Pay & Display!
Connaught Rd	
Connaught Rd	I was fined for having 3cm of tyre on a very low profile kerb. I appealed successfully but this kind of trivial fine makes residents hostile to the scheme
Connaught Rd	
Connaught Rd	Can't order visitor permits online - very annoying as it requires a long drive to council office. Also the forms are ridiculously complicated - make them simpler.
Ennis Rd	
Ennis Rd	
Ennis Rd	need more patrols especially on Saturday and match days
Ennis Rd	
Ennis Rd	I'd like an online system for buying visitor permits or when I hire a car
Ennis Rd	Too easy for non-local residents to get permits
Ennis Rd	A nuisance having to remember to buy and use the permits for visitors, workmen etc. who use vehicles
Ennis Rd	The patrol can be more lenient especially when picking up or dropping off a child, or delivering something
Beatrice Rd	Wardens use any pretext to issue PCNs eg if permit is slightly obscured. It should be possible to renew online without having to show documentation every time esp. as council hold tax data/ rental agreements
Beatrice Rd	Incredibly difficult buying permits. Need local outlets as council hours are so inconvenient. They should of course be available online. Rude, awful CEOs - I expect to be treated with courtesy
Beatrice Rd	should be online via internet
Beatrice Rd	
Beatrice Rd	Match days appear to be used as a cash cow, with insufficient signage and confusing hours of operation. The Arsenal stadium is approx. 2 miles away, yet I or my visitors are expected to know the fixture date
Beatrice Rd	I would prefer it if there were some common sense used in relation to parking appeals.. I.e. not a blanket rule based approach. also the response time of the appeals office is ridiculous - 2 weeks per email
Beatrice Rd	buying permits (visitor) takes time and is expensive and unnecessary
Ferne Park Rd	

Ferme Park Rd	Overcrowding on Ferme park road makes it difficult for local residents to park. There are photocopied disabled no parking signs on a recently refurbished house conversion in Ferme park road, surely it is time this was looked at
Marquis Rd	You have to queue at CSC and wait for number to be called. Archaic and inefficient - should be available at reception to save time
Marquis Rd	Like to be able to apply for permits via internet
Marquis Rd	Purchasing online or at local post office would help. There are large queues at the Parking centre
Marquis Rd	
Marquis Rd	
Lancaster Rd	Very inconvenient and time consuming to get temporary permits. Restrictions were inadequate for structural repair work vehicles
Lancaster Rd	
Lancaster Rd	
Lancaster Rd	How does it ease non-existent congestion when wardens are waiting to issue FPNs at 08:30?
Lancaster Rd	Unreasonable and inflexible attitude of parking wardens. A tradesman visiting was given a ticket as he was unloading warden not prepared to listen.
Lancaster Rd	I would prefer to buy permits over the phone and not have to keep providing the same information - it must be on your records
Lancaster Rd	You have to travel to Wood Grn (parking impossible) to get new vouchers. I need 1 day passes. Weekend passes are useless for me
Lancaster Rd	Find it inconvenient to have to supply exactly the same personal and motor car information each year to renew permit and believe we should only provide information which has changed.
Lancaster Rd	objects to supplying documents each time you apply for permit- cant they be kept on record
Lancaster Rd	
Lancaster Rd	
Lancaster Rd	Slipshod wardens often do not 'see' the permits and just issue tickets even though permits are in the car. Postage/cheque system is archaic. Take cards over phone and online. Cheques will soon be obsolete
Lancaster Rd	
Lancaster Rd	A permit renewal form should be sent automatically to save people a phone call or visit
Lancaster Rd	
Lancaster Rd	Why aren't visitors permits available in more places eg local shops? When we moved recently it took weeks to organise until we had proof of address
Lorne Rd	
Lorne Rd	Clearly we should be able to do this online
Lorne Rd	Not enough full-day permits allowed
Lorne Rd	I would like to be able to buy these online. I would also like to register and provide supporting documents to you only once rather than every time I need more permits. Also payment by credit card.
Lorne Rd	
Lorne Rd	
Lorne Rd	Very inconvenient having visitors and constantly checking time during their visit and also having to try and find out when match day / event restrictions apply. Ridiculous permit application system

Lorne Rd	
Ossian Rd	
Ossian Rd	Not enough patrols
Ossian Rd	
Ossian Rd	
Ossian Rd	
Ossian Rd	Confusing system for getting visitors' permits
Ossian Rd	
Ossian Rd	
Ossian Rd	
Osborne Rd	Match day enforcement (esp. Sundays) is very poor
Osborne Rd	Enforcement on Match days is too strict. want to buy permits on line
Osborne Rd	Silly, small-minded and petty wardens. Permits last for too short a time - I've got loads that expired at the end of the year
Osborne Rd	
Osborne Rd	Parking wardens show no common sense or cooperation even when it's clear someone is unloading or picking up small children. Unacceptable waiting times / backlogs for postal applications
Osborne Rd	Hard to buy permits. Bureaucratic nightmare. Parking enforcers have no soul, just enforce the rules as if it were law. it makes having visitors to the house unpleasant and the residents and their friends a
Perth Rd	
Perth Rd	
Perth Rd	I found the process of buying a new permit quite difficult since you needed a lot of information, but the staff were very helpful and quick so the overall process was good
Perth Rd	
Perth Rd	
Perth Rd	Wood Green parking centre is excellently run and efficient but a long way relatively, Crouch End parking office is the opposite with long waiting times and inefficiently run
Perth Rd	
Oxford Rd	Hardly ever see patrols in Oxford Rd. Unhappy that I can only buy a limited amount of visitor permits (daily - 2 hours)
Oxford Rd	
Oxford Rd	
Oxford Rd	Too far away to get permits
Oxford Rd	Please make permits easier to order online
Oxford Rd	Not enough wardens patrolling - cars are parked here before 18:30 without permits and get away with it
Oxford Rd	Traffic wardens too focused on giving tickets. Insufficient flexibility. Prices too high
Scarborough Rd	
Scarborough Rd	not enough letters sent through and query system in parking centre is rubbish
Scarborough Rd	Better to open on Saturday am again and close at some other half day if necessary. Service structure seems fine only for people without jobs. How could the CPZ improve safety etc?!
Scarborough Rd	
Scarborough Rd	poor service and no renewal notice
Scarborough Rd	-and effort to buy permits costly - requires inconvenient trip council only

	winners here
Scarborough Rd	
Scarborough Rd	Permits should NOT have expiry dates as I've not yet used all I have paid for and it's hard to predict how many one will need
Scarborough Rd	Have to go to a council office to get permits. Phone is not possible and post is a waste of time. No opportunity to get a permit outside usual working hours and no office is open out of hours
Stroud Green Rd	Office now closed on Saturday to buy parking permits
Stroud Green Rd	
Stroud Green Rd	I have been fined on several occasions, all but one of which I felt unreasonable. An example of this, I was advised by the council where to park outside the cpz, faithfully parked there. Then returned to find a PCN
Stroud Green Rd	Our customers cannot find spaces to pay & display find it hard to visit our office
Stroud Green Rd	Permits far too expensive, compared to neighbouring Haringey.
Stroud Green Rd	1) Vehicles using bays without permits 2) objects to being clamped/PCN even with a permit
Stroud Green Rd	Not needed at all
Stroud Green Rd	
Stroud Green Rd	
Stroud Green Rd	
Stroud Green Rd	Towing away NOT necessary
Victoria Rd	
Victoria Rd	dislikes to repeated copying of documents for application for permits
Victoria Rd	
Victoria Rd	Towing of vehicles is excessive, atrocious and not in residents' interests but profiteering by council
Victoria Rd	N/A
Victoria Rd	An easier way to get visitor permits would be a great help
Victoria Rd	There needs to be a facility longer than 2 weeks for builders - and more available during the year
Victoria Rd	
Victoria Rd	not good for/visitors trades people
Victoria Rd	It's along way to go to Wood Green if you don't have a car or if one is elderly. Why can't we buy a permit at Stroud Green post office. It would save a lot of time and petrol
Victoria Rd	
Victoria Rd	
Victoria Rd	Appeals should be allowed if you have a valid permit, that was not displayed and a pcn issued.
Victoria Rd	Having received fines for not showing permit. After renewing it I was then given 3 tickets on successive days. This could easily have been checked and verified
Victoria Rd	
Victoria Rd	Too forceful and impolite
Victoria Rd	They ask too many questions each time
Victoria Rd	
Darren Close	
Darren Close	
Darren Close	

