

TOTTENHAM GREEN



Park Management Plan 2019

Haringey
LONDON

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Foreword

Dear residents and park users,

I am pleased to share with you the management plan for Tottenham Green which has been developed by Haringey Council.

Residents have told us that our parks and green spaces are one of the things they love the most about Haringey, and as a council, we agree. We are proud of our green spaces and are committed to doing all we can to make our parks the very best they can be.

Most of Haringey's district and local parks have been nationally recognised through the Green Flag Award scheme, and we continue to work with Friends groups to maintain and improve our parks for our community and visitors alike. In a recent resident survey 80% of people told us they were satisfied with parks and greenspaces in the borough.

It is no secret that Haringey – like all local authorities – has been affected by austerity, but we continue to work hard to fund and maintain our parks, as well as bringing in external investment to provide a much-needed boost.

Green spaces in Haringey play so many different roles - from a retreat from the busy city, or a place for sport and play, to sites for nature conservation and world-renowned events. Each management plan seeks to balance the many competing demands for each park to allow our community to enjoy the park their way.

This management plan looks to show how the council is meeting and addressing the criteria of the Green Flag Award scheme and sets out the priorities for action and improvement of Tottenham Green over the coming years.

I hope you find this document useful and I would encourage you to make the most of your local park. If you want to get more involved in the future management of Tottenham Green why not consider joining the Friends group, attending an event or simply just send us some of your thoughts?

Thank you,

Thank you,

A handwritten signature in black ink, followed by a small, square portrait photograph of a woman with short red hair wearing a red top.

Cllr Kirsten Hearn
Cabinet Member for Climate Change and Sustainability

Open space vision in Haringey

Our vision is that by 2023 Haringey's parks and green spaces will be places where:

- Residents' lives are being improved by access to quality green space.
- Communities take an active role in the decisions about the future of parks and green spaces.
- Civic pride and community ownership of parks are encouraged, through a diverse range of volunteering opportunities.
- A diverse range of events is offered, providing a backdrop for communities to celebrate together and enhance the borough's cultural offer.
- Wildlife flourishes and habitats are maintained, expanded and connected.
- Spaces are protected and future-proofed for the next generation.
- Funding for parks is sustainable.

The strategy is in development and will be subject to consultation with a range of partners and stakeholders before the Council is asked to formally adopt it in 2020. More details are set out in sections 10.4 and 10.5.

Purpose of the Management Plan

This management plan details and guides the management, maintenance, development and improvement of Tottenham Green now and over the next three years.

In developing this management plan, we particularly want to stress the importance we place on our commitment to involve the whole community in shaping the future of Tottenham Green. This is because we recognise that open space affects the lives of almost everyone who lives and works near the park. We believe that the combination of effective management and community involvement of all our open spaces offers considerable potential for helping to make Haringey a thriving and more cohesive community.

This management plan should be treated as a living and evolving document. It is open to review and adaption in an ever-changing environment.

This document is the primary location where all those with a connection to Tottenham Green - council staff and members, Friends and community groups, partners and residents - should be confident that everything about Tottenham Green can be found and is set out here.

It also tells a little of the history of the green, how it is today and describes the plans and aspirations and how these are to be achieved.

1. Setting the scene

1.1 Haringey in a nutshell

Haringey is one of 33 London boroughs, and is located to the north of the capital covering 11 square miles in total.



Image 1: London Borough of Haringey shown in London

It is home to some famous landmarks including Alexandra Palace, birthplace of television, that can be seen from all over London perched high up on its hill. Bruce Castle Museum and Park, the ancestral home of Robert de Bruce, and the new Tottenham Hotspur football stadium are found in the east of the borough.

The borough has extreme contrast areas such as the high hilly communities of Highgate, Muswell Hill and Crouch End in the west being some of the most prosperous locations to live, while some wards in the east are classified as being amongst the 10% most deprived in the country. Tottenham Green is located in one of these wards.

1.2 The demographics of Haringey

The Haringey website has detailed information about the population of the borough and individual wards within the borough. This can be found at <http://www.haringey.gov.uk/local-democracy/about-council/state-of-the-borough>. Some of the key demographics are set out below:

- Haringey has a total population of almost 283,000 people, an increase of 15% in the last 10 years
- Just over half (50.7%) are female and 49.3% are male
- There are 66,500 young people (aged 0-19) living in the borough. This is almost a quarter (24.5%) of the total population.
- Two thirds of the population – over 178,000 people - are aged 20-64
- A tenth of the population – 26,600 people are aged over 65
- Tottenham Green ward has a population of 16,595 people of which almost about a quarter are aged 0-19. Only 9% of the population is aged over 65.
- Tottenham Green ward is one of the most densely populated in Haringey. The population density is over 12,800 residents per km² (compared to an average of 10,264 in Haringey and 8,697 in London). This highlights the importance of access to parks and open spaces in the neighbourhood.

Haringey is a highly diverse borough, but Tottenham Green ward is particularly diverse. Data from the last census shows that nearly three in ten people (29%) living in Tottenham Green ward are black and a similar proportion (28%) are white other. Fewer than a fifth are white British.

1.3 Deprivation

The Indices of Deprivation are widely used for identifying areas with high levels of deprivation. These figures are used to provide evidence for regeneration policy in England and to help target often limited resources more effectively.

Haringey is the 30th most deprived local authority area in England (out of 326 local authority areas) and is the 6th most deprived in London (out of 33 boroughs). These figures take into account a range of deprivation types, including income, employment, education, health, crime, barriers to housing and services and living environment.

1.4 Open space provision in Haringey

Haringey Council manages most of the public open space within the borough, except for Alexandra Park, Highgate Woods and Tottenham Marshes.

Although much greener than some other London boroughs, Haringey is deficient in all types of open space, including public parks. This fact underlines the importance of improving and maintaining sites like Tottenham Green to enable more intense and diverse use.

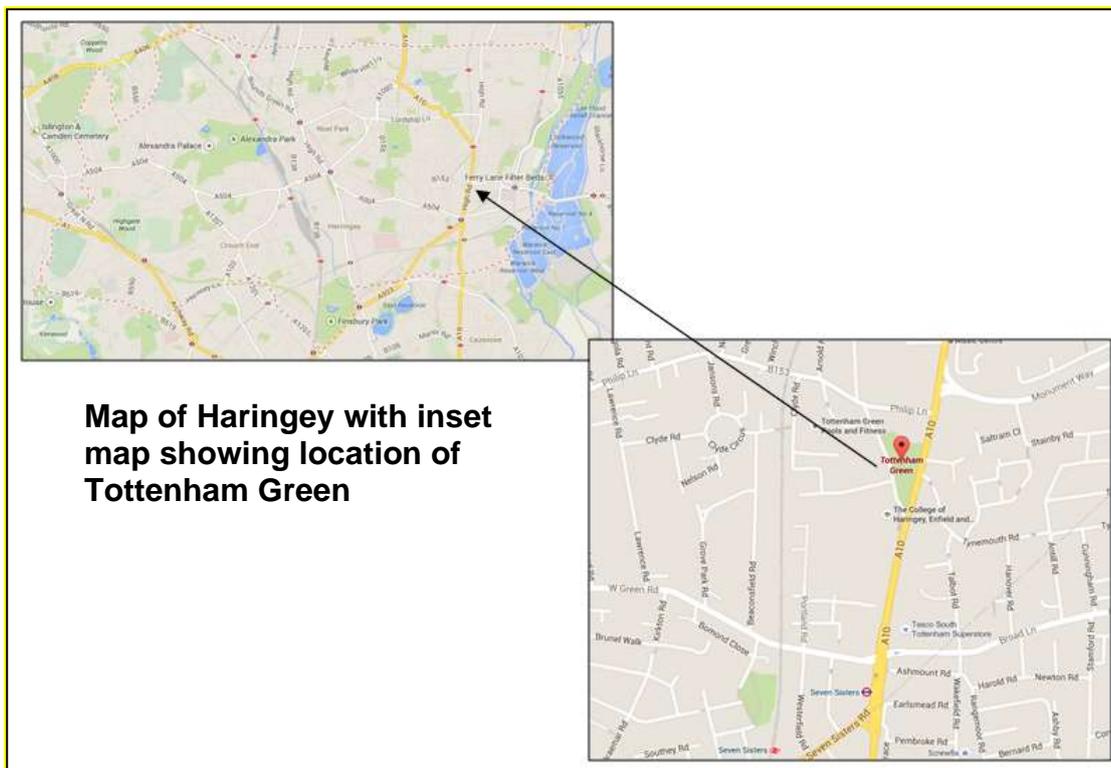
In 2014 only 10.5% of Tottenham Green ward comprised open space. This is substantially below the average across Haringey (27.8%) and London (39.1%) and highlights the importance of the green space at Tottenham Green to local people.

2. About Tottenham Green

2.1 Site location and description

Tottenham Green is located in the heart of Tottenham on the eastern side of the borough of Haringey. It is a split site consisting of two areas divided by the busy A10 road which runs north-south through the heart of Tottenham from London towards Kings Lynn.

Together Tottenham Green East and Tottenham Green West cover an area of exactly one hectare. They are located within Tottenham Green ward, which is one of 19 wards in Haringey.



2.1.1 Tottenham Regeneration Programme and Tottenham Green

The regeneration of Tottenham has been underway since 2012 with schemes tackling local people's priorities of more job opportunities, better housing and improved transport links.

By 2025, the Council's plans - backed at all levels of government - aim to bring more than 5,000 jobs and 10,000 new homes, as well as nearly one million square feet of new employment space.

To help plan for this, the council commissioned a range of documents including the Strategic Regeneration Framework (SRF), which sets out a 20 year vision for the future for Tottenham (see <https://tottenham.london/srf>). It outlines the key strategies that will be used to revitalise Tottenham and help its residents meet their own ambition. The framework was agreed by the Council's Cabinet in 2014.

Among the key themes is '**Great Places** – putting Tottenham's character and heritage centre-stage while creating better public spaces to meet, shop and have fun'. Tottenham Green is an important part of this theme.

2.1.2 Improvements to Tottenham Green in 2014

Following stakeholder and public workshops in 2012 a £1.5m investment and improvement scheme in and around Tottenham Green was completed in spring 2014. The improvements to the green itself included:

- An improved network of paths
- creation of a community space for events and activities
- re-landscaping up the site including levelling out, to encourage use by members of the various surrounding institutions
- new planting of shrubs and trees
- new play area introduced to the east Green
- new lighting and furniture introduced

As well as creating a more attractive and appealing place to sit, socialise, relax and play these improvements provide a place for the surrounding institutions to use and mix. This encourages community activity and has reinstated Tottenham Green as the 'civic heart' of Tottenham.

2.2 Layout and facilities

2.2.1 Tottenham Green West

The main area of Tottenham Green – sometimes referred to as Tottenham Green West - consists of a large triangular grass area with a paved central area, created as part of the recent improvements to provide a focal point for community activity. A number of events take place here throughout the year including the very popular weekly Tottenham Market on Sundays from 11.00am to 3.30pm (see www.tottenhamgreenmarket.co.uk).



Images: examples of products sold at Tottenham Green Market

Tottenham Green West doesn't have railings around the perimeter or gates. Instead there is some planting along the boundary with the busy High Road.

Map showing lay out of Tottenham Green and surrounding streets



The north eastern corner of this section is owned by Holy Trinity Church, but management and maintenance of this section is undertaken by the Parks Service and is now managed as part of the overall site.

The College of North East London, the old Tottenham Town Hall, the Bernie Grant Arts Centre and Tottenham Green Leisure Centre all lie to the west and south of the green, giving a 'civic/municipal' feel to the immediate area.

A number of paths run north to south, east to west all passing through the central area which has two long seating areas.

2.2.2 War Memorial

A memorial to all the local men who gave their lives fighting in both wars was unveiled by HRH Princess Louise, Duchess of Argyll (assisted by an orphan boy) on 17 June 1923 in the presence of some 40,000 people.

This monument sits at the southern tip of the western site and was erected by Tottenham District Council at a cost of £2,000 on a prominent site close to what was then Tottenham Town Hall.

More on the monument can be found further on in this management plan in the site history section.



Image: Tottenham war memorial shortly after Remembrance Day

2.2.3 Tottenham Green East

Tottenham Green East is a much smaller site, sitting to the east of the busy High Road. The site consists mainly of grass areas divided by a path network which leads the visitor around a central circular grass area. This central area was once a planter surrounded by iron railings. The site has railings running along the perimeter of the High Road and there are native hedgerows around most of the site.



Image: Tottenham Green east and surrounding housing

The site is flanked to the east and south by residences facing onto the green.

Here there is a memorial to Olof Palme, Prime Minister and leader of the Swedish social democratic party who was assassinated in 1986. See section 8.5 on the heritage of Tottenham Green for information.

In 2014 following local consultation in response to resident requests for a play feature, the Tottenham Regeneration Team funded and instigated the installation a fenced play area comprising two large timber natural play units on Tottenham Green East.

One of the units is a balance beam made up of 4 overlapping logs and the other is a wooden beam structure, incorporating ropes to climb.



Image: Tottenham Green East play area

2.2.4 Other facilities in the park

There are a scattering of bins and benches on both sides of Tottenham Green and a total of 19 lamps to encourage the space to be used at night as a safe, walking route.

Table 1: Hard landscape features in Tottenham Green East and West

Item	Tottenham Green West	Tottenham Green East	Total
Litter bins	4	5	9
Benches	2	4	6
Buildings	1	0	1
Memorials	2	1	3
Lamp columns	14	5	19
Noticeboards	1	0	1
Storage units	2	0	2
Children's Playground	0	50m ²	50m ²

2.3 Trees

Many of the borough's parks and open spaces are of significant arboricultural importance as they contain some of the largest and oldest trees in the borough. Trees are an essential feature in parks providing shade and structure, making them a more attractive environment to visit.

The trees in Tottenham Green West are mostly located around the perimeter of the site and along the main paths. The dominant species is London plane, with in smaller numbers lime, oak and acacia, all of which appear to be part of the original landscape.



Image: A selection of larger trees on Tottenham Green West

There has been some more recent tree planting including an avenue of cherry trees (*Prunus kanzan*) to commemorate councillors who have passed away.

The trees in Tottenham Green East are mixed both in species and age. There are mature limes, horse chestnut and a London plane. Other young and semi-mature trees include; cherry, hawthorn, holly and cypress.

There is a planned tree inspection programme for which we aim to inspect each tree every four years. Trees in parks usually only require maintenance to mitigate risks to site users and adjacent properties.

3. A welcoming place

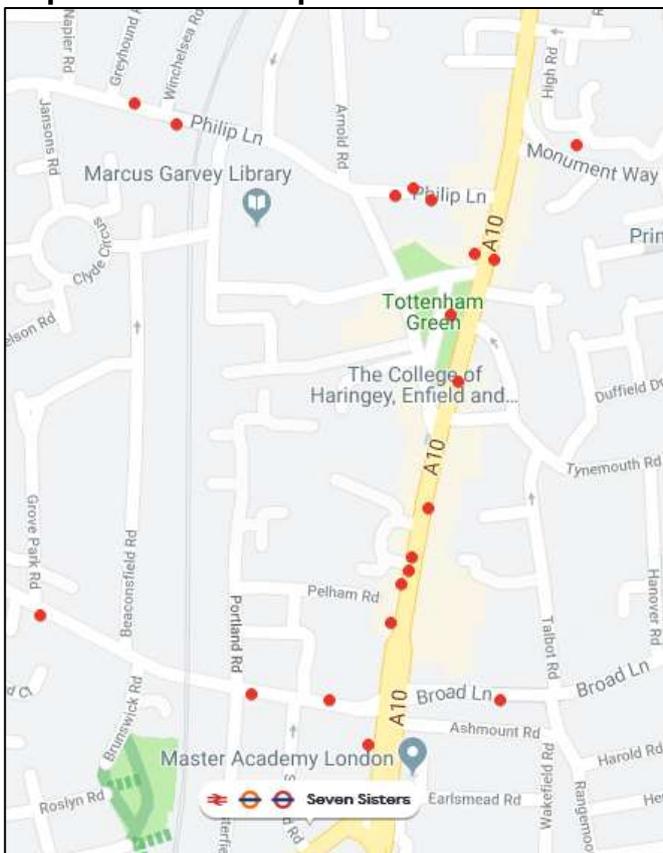
3.1 Visiting Tottenham Green

Tottenham Green is mostly used by people who live locally and who travel to (or through) the park by foot.

3.1.1 Public transport

For those coming from further afield there are numerous buses that pass relatively nearby along the High Road (bus routes 76, 149, 243, 259, 279, 318, 476 and W4), Philip Lane (230 and 341) and West Green Road (41). The nearest station is Seven Sisters which is served by the Victoria Line (Underground) and a range of overground train routes.

Map 2: Public transport near Tottenham Green (bus stop shown as red dots)



3.1.2 Vehicles

Motorised vehicles are not permitted in the park other than those required to carry out maintenance or cleaning of the park or for authorised events.

For those wishing to drive to Tottenham Green – perhaps from further afield to meet friends who live more locally – visitors should be aware that there are parking restrictions in local streets. The Seven Sisters Controlled Parking Zone restricts parking to permit holders only from 8am-6.30pm Monday to Saturday. The restrictions are extended and apply on some Sundays if there is a football match at Tottenham Hotspurs or another event. Information about controlled parking can be found on the council’s website at

<https://www.haringey.gov.uk/parking-roads-and-travel/parking/controlled-parking-zones-cpzs>

For short stay parking without a resident's or visitor's permit there is limited pay parking bays although available parking spaces are often hard to find.

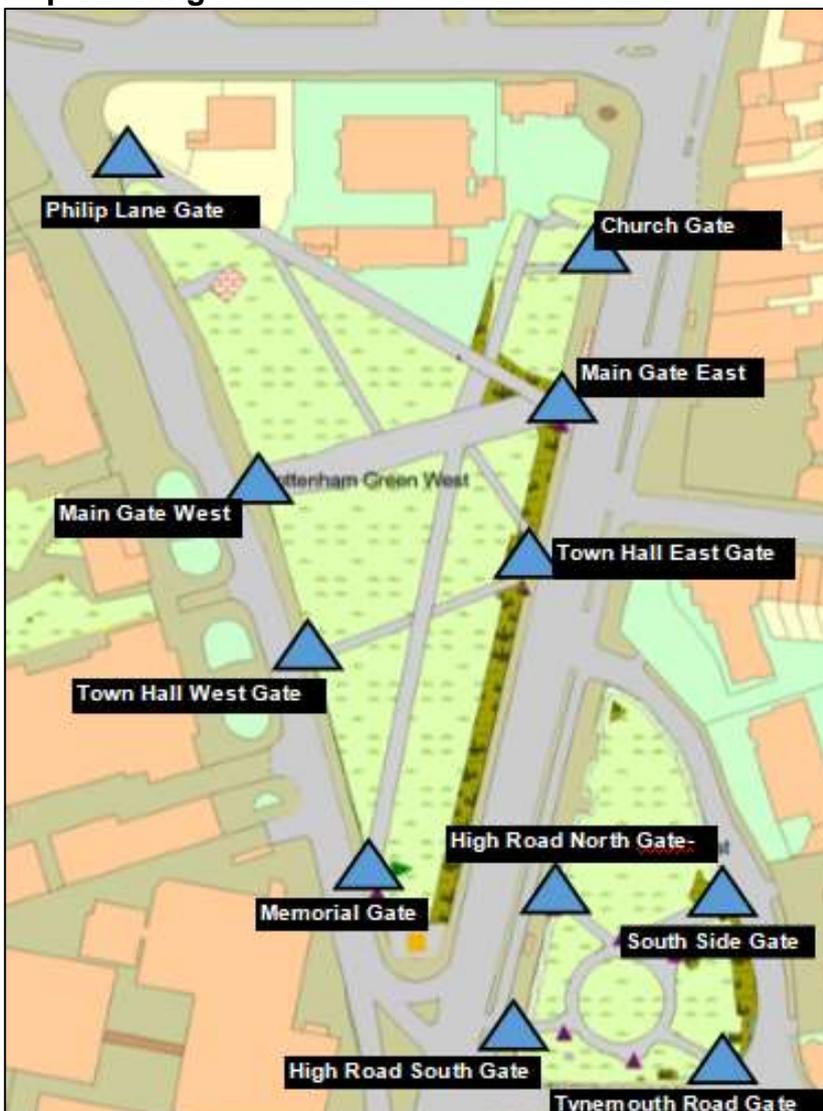
3.1.3 Bicycles

Bicycles are not permitted to be cycled in Tottenham Green. Cycle Superhighway 1 (CS1) passes along Town Hall Approach Road to the immediate west of Tottenham Green West.

3.2 Entrances and paths

There are seven path entrances to Tottenham Green West and four to Tottenham Green East. However users have created desire lines to other points of access to and egress from each site.

Map showing entrances to Tottenham Green



One of the features of the 2014 investment in the park was the creation of paved areas to greet people entering the green. The photographs below show the distinctive Tottenham Green entrance paving.



A notice board is located in the centre of Tottenham Green West, next to the main north-south pathway. The board displays contact information, advice on how to use the park responsibly and information about events in the park.

3.3 Access for all

The 2010 Equalities Act defines a disabled person as someone with ‘a physical or mental impairment, which has a substantial and long-term adverse effect on their ability to carry out normal, day-to-day activities’.

Haringey Council and its partners are required by law to ensure that disabled people are not discriminated against with regard to access to public places, such as Tottenham Green.

This is considered whenever changes or improvements are made to the park. This not only benefits disabled users of the parks and their carers/companions, but also benefits those with small children and older people.

3.4 Signage

The welcome signs at each entrance to the park show an individual ‘gate’ name for ease of identification. These all relate to the road from which access to the park is gained. The entrance signs also show contact numbers for the council, police emergency and non-emergency numbers.

Symbols on the newer signage also highlight initiatives and make users aware of restrictions in place. These include:

- Shared use walking / cycling symbols (with pedestrian priority)
- no unauthorised vehicles
- keep your park tidy
- three dog control orders with potential penalty for failing to adhere.

The entrance signs also include the Neighbourhood Watch logo to show the partnership the Council has with the Haringey Neighbourhood Watch Association (see section 5.7).

As well as the entrance gate signs, the play areas have signs which include:

- contact details for the Council
- any relevant age restrictions
- no alcohol symbol
- no smoking symbol
- no dogs allowed
- no glass bottles
- a message that children must be accompanied at all times.

3.5 Toilet facilities and refreshments

Tottenham Green does not have a public toilet or a café.

The nearby Bernie Grant Arts Centre (9am-6pm Monday to Saturday) has a café and toilets and Marcus Garvey Library has toilets including an accessible toilet. There are also several cafes and restaurants in the locality, especially on the High Road. Most of these also have toilet facilities for customers' use.

3.6 Events

The council welcomes and encourages events put on for the community in Tottenham Green. The [outdoor events policy](#) sets out the types of events that are encouraged and those we do not allow. Small community events and activities are particularly encouraged so we have made the application process easier and events for under 100 people are free of any charge.

Tottenham Green has the potential to host larger events Those interested in holding an event of any size can refer to the [Events Brochure](#).

Tottenham Green hosts a range of events each year including the weekly food and produce market every Sunday from 11am to around 3.30pm. The stalls are usually pitched adjacent to the green.

The annual Tottenham Green Food Festival is much larger than the weekly market and occupies space on the green as well as the Town Hall Approach Road. As well as food and drink stalls and street food there is live music and a play zone for children. The next one will take place in late September.

A Christmas market and festival are also held on the green each year.

Money generated from major events in any of Haringey's parks contributes to providing support for community events to take place in parks. This includes more than £20,000 from the [Parks and Open Spaces Small Grants](#) 'community events' theme which is available for anyone to apply for.

An environmental impact fee is set out within the events fees and charges. This is charged to hirers on a sliding scale with the price dependent on the size and scale of the event.

This is specifically set aside for the Friends and recognised stakeholders of the park the event took place in, to bid for.

Event management training is also held each year for groups who want to learn how to put on a safe and exciting event in a park.

4. A Clean and Well-Maintained Park

4.1 Operational and management responsibility for parks

Responsibility for the management of maintenance of all the borough’s parks is split between two council teams.

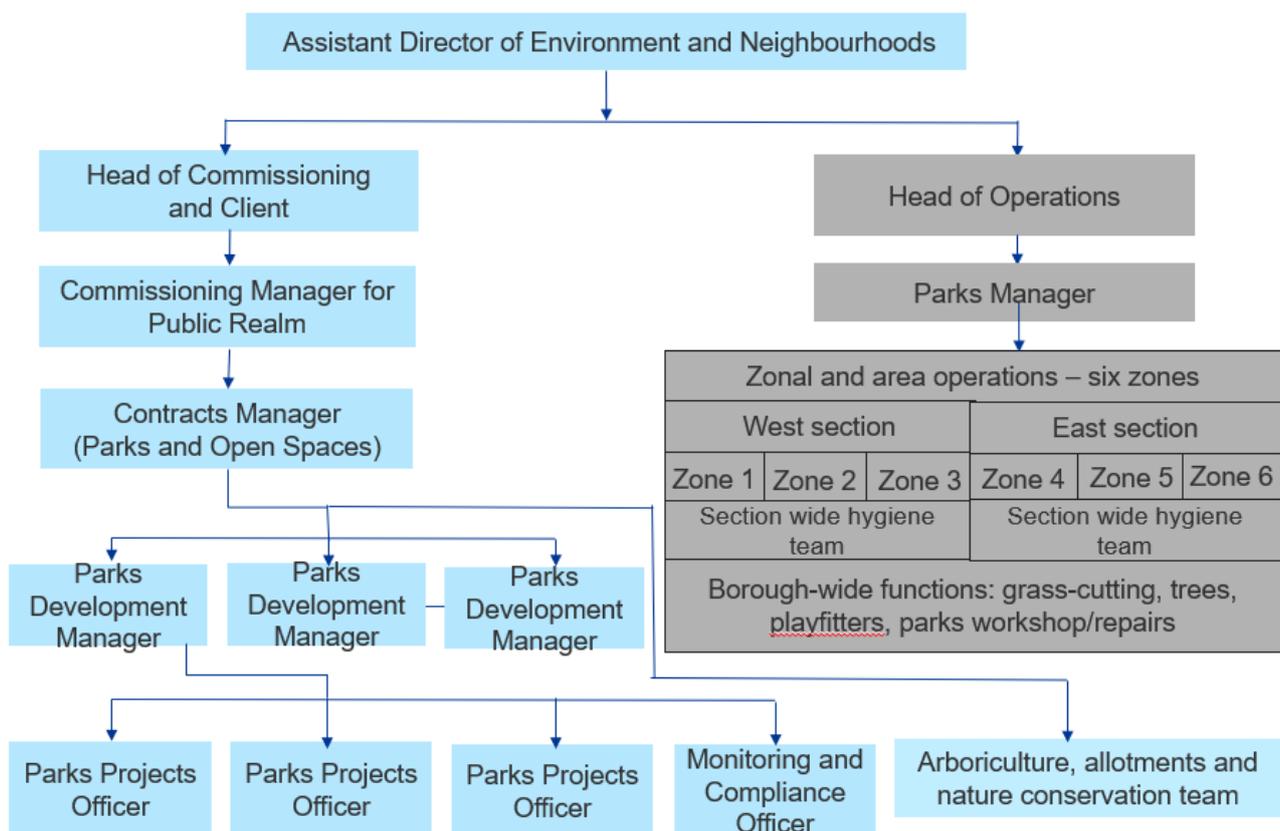
The Parks Operations team is responsible for the grounds maintenance and management of litter and hygiene within the park, while the Commissioning and Client Team is responsible for the physical assets within parks and the management of projects within parks, and for arboriculture, allotments and nature conservation.

4.2 Current maintenance by Park Operations

The structure chart overleaf shows a simplified overview of the work of the Park Operations Team.

As shown, the borough is divided into two geographic sections (east and west), each of which is divided into three zones, giving a total of six zones across the borough. The zones are shown in the map overleaf.

Chart 1: Simplified parks structure



A more detailed structure is shown in section 10.2.

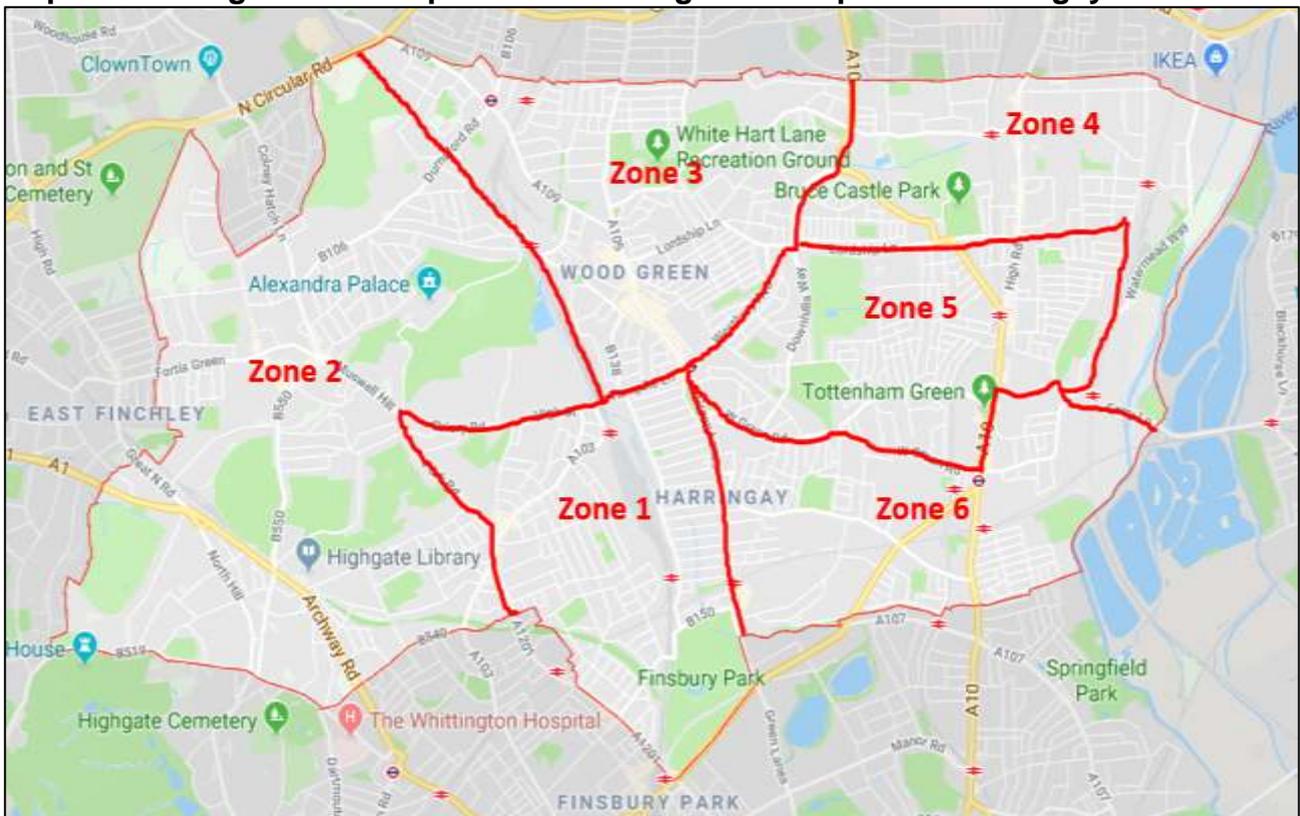
Each zone has a six grounds maintenance staff: a team leader, a senior operative and four gardeners, but team sizes are altered to meet operational demands by transferring staff

between zones and by bringing in seasonal agency resource as necessary. Tottenham Green is split across operational zones 5 (west side) and 6 (east side).

The Parks Operations structure is the total resource available for all parks and open spaces. This not only includes council parks and open spaces, but also all the Homes for Haringey sites across the borough.

In addition to the zonal operations, the hygiene function is organised at a section-wide basis, one team operating in the east section of the borough and the other in the west. The hygiene teams empty litter bins across all parks and open spaces to an agreed schedule. They also respond to emergency cleansing and hygiene requests.

Map 3: Showing zones for operational management of parks in Haringey



At a borough-wide level there are also two play fitters who undertake maintenance and repair of playground equipment and outdoor gyms, and a team of two in-house arboricultural staff who carry out tree planting and supplement the use of external contractors for tree maintenance and responsive arboricultural work. Tractor-based mowing of larger areas of grass is also carried out as a borough-wide activity.

There are also two parks workshop fitters who carry out regular servicing of equipment and reactive repairs to parks machinery. They are based in dedicated parks workshop at Ashley Road depot.

Most park operatives work Monday – Thursday 7.30am – 3.30pm and Friday 7.30 to 1.30pm. However, limited weekend work also takes place with pitch marking and hygiene activities for example.

4.3 Asset management and management of projects in parks

The Parks and Open Spaces team now works to the same six zones as the Operations team. One officer has been allocated to lead on projects, asset management and community liaison in each zone. Each zonal officer has responsibility for:

- Regular asset inspections
- Asset related enquiries
- Non-emergency asset repairs
- Management Plan input
- Project identification
- Friends Groups liaison
- Support for Friends-led development work
- Councillor liaison
- Identification of volunteering opportunities

The allocated officer for Tottenham Green West is Stephen Crabtree (Park Development Manager) and for Tottenham Green East it is Alistair Smith, (Park Projects Officer).

A Nature Conservation Officer and a Monitoring and Compliance Officer have responsibility for parks and open spaces across the whole borough, including Tottenham Green.

4.3.1 Contact details

The key staff and people involved in the management of Tottenham Green are:

Name	Responsibility	Email
Stephen Crabtree	Physical assets; community liaison; capital projects	stephen.crabtree@haringey.gov.uk
Alistair Smith	Physical assets; community liaison; capital projects	alistair.smith@haringey.gov.uk
Stuart Hopking	Grounds maintenance	stuart.hopking@haringey.gov.uk
Sahina Choudhury	Litter and hygiene	sahina.choudhury@haringey.gov.uk

4.3.2 Park asset inspections and Spotlight visits

In 2018 the council adopted the Mayor of London's typology for parks. Under this typology Tottenham Green is described as a small site (A4) as it is under 2 hectares in area.

Since January 2019 the council has also instigated a programme of park asset inspections with the frequency dependent on the type of park. As a 'small site' park Tottenham Green is inspected every three months.

The inspections cover hard assets, including:

- Bins, benches, bollards, lighting columns
- Signage, noticeboards, interpretation
- Paths, steps, handrails, areas of hardstanding, car parking and roadways
- Railings, fencing, gates, walls
- Play area safety surfacing and minor repairs

- Outdoor gyms
- Historic/heritage features/War memorials
- Fountains, artworks, structures, pergolas
- Waterbodies, SUDs, water leaks, drain covers
- Cycle stands, raised beds
- Bird & bat boxes.

Parks assets are inspected and rated according to their condition, as follows:

A: Excellent: No action required

B: Good: No action required

C: Acceptable: No action required

D: Improvement required: Defects will be addressed as budgets allow

E: Emergency repair required: Make-safe within 24 hours. Full repair within 28 days.

During 2019-20 we will start to use the Confirm database system to record the outcomes of all inspections, defects and customer enquiries. Confirm Connect handheld devices will be the main tool for recording site inspections.

Defects can also be reported by the public, Friends, councillors and stakeholders online via the Council’s website at www.haringey.gov.uk/park-problem or by using the Our Haringey smart phone app or by calling the council.

As part of our zonal approach we are going to hold ‘Spotlight meetings’ with councillors, Friends and key stakeholders of Tottenham Green every 2-3 months. This is an opportunity to look at the park together to identify issues and opportunities within the park and by the stakeholders.

4.3.2 Capital projects

A parks capital project commences once a project brief has been approved by the council’s Commissioning and Client Board and a capital budget and project manager has been allocated. The project manager is usually but not always the zonal lead.

At the time of writing there are no capital projects in Tottenham Green.

4.4 Scheduled Maintenance

The table below and overleaf provides a summary of the maintenance regime within Tottenham Green.

Table 2: Scheduled maintenance in Tottenham Green

Activity	Frequency	Notes/comments
<p>Grass cutting:</p> <p>To achieve grade A at each maintenance visit:</p> <ul style="list-style-type: none"> • Grass has been uniformly cut and is 35mm or less. • Edges are trimmed and not growing onto hard surface or bedding. • Litter picking prior to mowing. 	<p>Approximately Fortnightly</p>	<p>During the growing season (Mar-Oct approx.). May extend into November subject</p>

Activity	Frequency	Notes/comments
<p>Grass remains at grade B or above prior to maintenance visit:</p> <ul style="list-style-type: none"> • Grass is 35-60mm long but looks tidy. • Edges are slightly untidy • Litter picking as per hygiene schedule. 		to prevailing climatic conditions.
<p>Shrub bed maintenance</p> <p>To achieve grade A at each maintenance visit:</p> <ul style="list-style-type: none"> • Bed free of weeds. • No litter. • Mulched where appropriate. • Wide variety of plants. • Roses deadhead as required. • Shrubs pruned as required. • Edging well maintained. 	Two to four occasions as required per location.	Herbicide application is scheduled to take place on two occasions a year via controlled droplet application but the Friends, who are keen to avoid this, should be informed ahead of planned treatments
<p>Summer Seasonal Flower Beds</p> <p>To achieve grade B at each maintenance visit:</p> <ul style="list-style-type: none"> • Bed free of weeds. • No litter. • Adequate variety of plants (more could be added). • Edging maintained. • No deadheads. 	Up to ten occasions	Gapping up of bedding to take place in response to vandalism. Drought tolerant planting to reduce need to water.
<p>Hedge Maintenance</p> <p>To achieve grade A at each maintenance visit:</p> <ul style="list-style-type: none"> • Well-shaped and trimmed hedge. • Level sides and top. • No missed areas. • Base weed free. • No arisings present 	Two occasions per year except Privet hedges requiring three occasions.	Account of bird nesting to be taken each year and site specifics.
<p>Staked Tree Maintenance</p> <p>To achieve grade B at each maintenance visit:</p> <ul style="list-style-type: none"> • Growth is healthy and vigorous with little sign of disease. • Branches have been correctly pruned for species, purpose and location. • No dead or hanging branches. 	One occasion per year plus watering for new trees during first two seasons	

Activity	Frequency	Notes/comments
<ul style="list-style-type: none"> • Small amount of basal or sucker growth. • Base has been mulched where applicable. • Tree stake in good condition, firm in ground and • not rubbing tree where applicable. • Tree tie holding tree firmly but not tightly to stake where applicable. • No damage to base of tree during maintenance. • No dead material or cuttings left in area. 		
<p>Bins, Litter and Dog Fouling</p> <p>To achieve grade B at each maintenance visit:</p> <ul style="list-style-type: none"> • All bins are emptied • The site is litter picked but may have a small amount of scattered litter in low traffic areas. • Predominately free of detritus except for some light scattering. 	Daily	Dog fouling dealt with when reported.
<p>Other</p> <p>Fly tips and other hygiene issues</p> <p>Sweeping of hard surfaces</p>	<p>Reactive</p> <p>Reactive</p>	<p>In response to emergency callouts.</p>

4.5 Setting and measuring service standards

The quality of grounds maintenance and cleanliness of parks and open spaces is assessed via a simple four-point assessment system, called the Parks Quality Scoring system. The scoring categories are:

- A – Excellent
- B – Good
- C – Acceptable
- D - Unacceptable

These service standards are set out in a booklet that is made available to all grounds. The quality of grounds maintenance and cleanliness of parks and open spaces is assessed via a simple four-point assessment system, called the Parks Quality Scoring system. The scoring categories are:

- A – Excellent
- B – Good
- C – Acceptable
- D - Unacceptable

These service standards are set out in a booklet that is made available to all grounds maintenance and hygiene operatives. The aim of the booklet is to clearly and visually illustrate the different standards. Photographs, alongside brief and simple text, provide staff with a clear means of assessing the standards they are expected to achieve.

This system has since been adopted by the London Parks Benchmarking Group who have updated the manual and are working hard to get this recognised as an industry standard within the grounds maintenance trade both on a London-wide and on a national level.

The key performance indicators (KPIs) within this scoring system are for three main areas of activity and a fourth more seasonal category:

- Grass (which includes the grass cut height, follow up and final finish)
- Shrubs (which includes pruning, weeding of beds and general appearance)
- Hygiene (which is made up of 3 separate scores of litter and bins, detritus and graffiti)
- Seasonal and other categories (horticultural seasonal work such as hedges, leaf clearance, rose bed maintenance and seasonal bedding as well as nature conservation and some infrastructure points such as pathways).

Illustrative service standards for grass cutting

<p>EXCELLENT</p> <ul style="list-style-type: none"> ✓ Grass has been uniformly and evenly cut including perimeter edges and obstacles. ✓ Length is longer than 25mm and shorter than 60mm. ✓ Edges are trimmed and not encroaching hard surfaces, hedge lines or bedding areas. ✓ Adjacent paths and bedding areas are kept clear of clippings. ✓ There are no bare patches. ✓ There is no weed infestation. ✓ All litter was removed prior to mowing. ✓ No leaf fall, litter, debris or dog fouling. 		<p>ACCEPTABLE</p> <ul style="list-style-type: none"> ✓ Grass is longer than 60mm and not scheduled to be cut in the next week, or has been unevenly cut. ✓ Edges are untidy and encroaching hard surface or bedding. ✓ Adjacent paths and bedding areas are mostly kept clear of clippings. ✓ There are some areas of bare soil. ✓ There are some areas of unsightly weed infestation. ✓ All litter was removed prior to mowing. ✓ Small amount of leaf fall, litter, debris or dog fouling. 	
<p>EXCELLENT</p>	<p>ACCEPTABLE</p>		
<p>GOOD</p> <ul style="list-style-type: none"> ✓ Grass has been uniformly and evenly cut including perimeter edges and obstacles. ✓ Length is longer than 25mm and shorter than 60mm. ✓ Edges are slightly untidy or encroaching hard surfaces, hedge lines or bedding areas. <p>or</p> <ul style="list-style-type: none"> ✓ Grass is longer than 60mm but due to be cut or has been unevenly cut across area. ✓ Edges are uniformly cut. <p>and</p> <ul style="list-style-type: none"> ✓ Adjacent paths and bedding areas are mostly kept clear of clippings. ✓ There are no bare patches. ✓ There is no unsightly weed infestation. ✓ All litter was removed prior to mowing. ✓ No leaf fall, litter, debris or dog fouling. 		<p>UNACCEPTABLE</p> <ul style="list-style-type: none"> ✓ Grass is not uniformly out, or very long. ✓ Edges very untidy and grass is growing onto hard surfaces, hedge lines or bedding areas. ✓ Significant amounts of clippings present on adjacent paths and bedding areas. ✓ Significant areas of bare soil. ✓ Significant weed infestation. ✓ Litter not removed prior to mowing. ✓ Leaf fall, litter, debris or dog fouling present. 	
<p>GOOD</p>	<p>UNACCEPTABLE</p>		

The Monitoring and Compliance Officer visits each park and open space on a regular basis to assess these aspects of the park against the service standards.

An overall score is calculated based on the percentage of A (Excellent) and B (Good) scores achieved across all categories.

The boroughwide targets and performance for these KPIs are as follows (overleaf).

Table 3: Borough-wide performance targets

Category	Target A/B	Achieved 2018-19
Grass	90%	83%
Shrubs	60%	71%
Hygiene	55%	65%
Seasonal and other	90%	n/a

It is intended that with effect from December 2019 that performance data relating to litter, hygiene and grounds maintenance will be collected and published on a quarterly basis. This is reflected in the action plan for Tottenham Green at the end of this document.

It is also intended that other measures that are meaningful to park users and the local community will be developed.

4.6 Monitoring the condition of equipment and physical assets

Since January 2019 a council officer also carries out a quarterly site inspection of the physical assets in Tottenham Green. The condition of each item is noted and where applicable repairs (or replacements) are requested. Any grounds maintenance or hygiene issues that are observed, such as overflowing bins or dumped rubbish are raised with the appropriate officer within Parks Operations (or other council service).

The asset inspections do not include play and outdoor gym equipment which are inspected by the RPII registered Play Inspection Company. They conduct detailed quarterly inspections on all play equipment and outside gym equipment to ROSPA standards. Each item of equipment is risk assessed and a written report is provided to the council. Playground equipment is also visually checked by parks operatives.

Where equipment is deemed to represent a medium or high risk it will be repaired and, if necessary, taken out of use until the repairs are completed.

Two council officers within Parks Operations are also trained and qualified ROSPA inspectors and can sign off any repair to play and gym equipment.

4.7 Tree maintenance programme

Since 2016 a four-year planned inspection programme was introduced to identify any necessary works. Such works are prioritised and carried out within available resources.

Tree works in parks, open spaces and woodlands are usually undertaken to mitigate risks to site users and adjacent properties. For example works to trees in Tottenham Green have in the past been carried out to remove diseased or dead trees and to reduce (or remove) branches overhanging streets and adjacent properties.

4.8 Graffiti

As with most parks in the borough Tottenham Green does suffer from occasional graffiti. Benches, bins and signs are most commonly targeted.

All graffiti of an obscene or offensive nature is removed within 24 hours of being reported. We aim to remove all other graffiti within three working days. Small bits of graffiti can be removed by parks operatives who have access to specialised graffiti removal kits.

Park users can report graffiti using the Our Haringey smart phone app, and the council website. The Council also has a 'hotline' number (020 8885 7700) direct to Veolia (the council's waste management contractor) to report obscene or offensive graffiti in parks and other public places.

4.9 Maintenance of buildings, equipment and landscape

Parks buildings are split into two categories.

- Properties that are leased or otherwise let to third parties. These fall under the responsibility of the council's strategic property team
- Properties that are used by the Council's Parks Operations team as offices or for storage, such as the parks depots. These fall under the responsibility of the council's corporate landlord team.

Tottenham Green does not have either building type.

However, Tottenham Green East does house a brick electricity substation, which is maintained by UK Power Networks. An emergency phone number is displayed on the building. It is 0800 316 3105.

There are also two secure storage units next to the substation which are used for storing equipment for the weekly market.

Equipment maintenance is carried out internally by the parks service for all types of equipment. Play inspections, as previously mentioned, are undertaken internally and through a specialist external contractor on a quarterly basis.

Landscape maintenance is carried out by the Parks Operations team.

4.10 Hygiene

The Hygiene Team is managed by Parks Operations, covering borough wide hygiene responsibilities. This includes all aspects of cleansing of any waste or spillages, spilled or dumped rubbish, dog waste etc.

The waste bins in Tottenham Green are emptied daily and any dumped rubbish that is reported to the service will be removed. There will be a phased removal of dog waste bins. In future dog walkers will be required to pick up their dog's poo and deposit it in general waste bins in the park. Signage will advise dog walkers to this effect.

5. Healthy, Safe and Secure

5.1 Smoking

Smoking is permitted (though discouraged) in Tottenham Green although priority 2 of the council's Health and Wellbeing Strategy identifies smoking as a key factor in reducing life expectancy.

However there is a borough-wide smoking ban in place in all children's playgrounds including in Tottenham Green east. Signage at the playground entrances highlights this.

5.2 Alcohol

Alcohol is permitted in Tottenham Green but an Alcohol Control Public Spaces Protection Order (PSPO) for Tottenham Green ward includes the entire area covered by the east and west greens and adjacent roads.

PSPOs are intended to deal with "nuisance or anti-social behaviour in a particular area that is detrimental to the local community's quality of life". Failure to comply with a request from an authorised person to cease drinking or surrender alcohol within the boundary of the PSPO can result in a fine. An authorised person is a police officer, a police community support officer or an authorised member of council staff.

Tottenham Green East in particular is sometimes used by street drinkers. Signage is displayed and where necessary enforcement action is taken.

The Tottenham Green PSPO has been operation since October 2017 and lasts for three years. It may be renewed for another three years after it expires.

Further details can be found at <https://www.haringey.gov.uk/community/community-safety-and-engagement/anti-social-behaviour/public-spaces-protection-orders-pspos>

5.3 Walking

Walking is an excellent way to adopt a more active lifestyle and the health benefits can really make a difference. It's also a great way to get out and meet people.

The parks service in partnership with other agencies such as NHS Haringey offer regular organised walks in many of the borough's parks. However, because it is relatively small Tottenham Green is not one of these.

It is however used as a walking route that avoids a stretch of the busy High Road by people walking through the area.

Further details on walks and walking groups – including a route map of the better Haringey Trail - can be found at <https://www.haringey.gov.uk/parking-roads-and-travel/travel/walking>.

5.4 Health and safety

The health and safety of visitors to, and staff and contractors working in Tottenham Green is given the highest priority. Health and safety within the park is managed by ensuring that:

- play and outdoor gym equipment is installed safely and inspected regularly, with any repairs identified and prioritised through the inspection process.
- infrastructure items (including games areas, water features and so on) are inspected regularly as detailed elsewhere in this document.
- planting and landscaping is designed to minimise the risk to park users, and the operational maintenance programme keeps these risks managed

5.4.1 Raising health and safety concerns

Anyone visiting Tottenham Green, including those involved in the parks maintenance and management are encouraged to report any health and safety concerns.

Contact phone, email and web details for the Council appear on all welcome signage, as well as the police emergency and non-emergency numbers.

When people call the council with a concern, these are logged, assessed and assigned to a relevant team/member of staff to deal with and respond to in an appropriate timescale, using the Confirm system.

5.4.2 Friends

Members of the Friends of Tottenham Green (see section 7.2) can report issues within the park in the same way as members of the public, but they also have close links with the Parks Project Officer, who they can approach directly.

5.4.3 Risk assessments

The Parks Development Team ensures that prior to any works being undertaken on council land, its consultants, contractors and other organisations prepare for approval all necessary risk assessments and method statements (RAMS) covering all proposed works operations. In addition to the usual operations, the Council requires consultants and contractors to provide specific RAMS covering potentially contaminated land, underground services and other unforeseen underground matters, such as unexploded ordnance, and measures to protect the public during any works. Contractors are further required to undertake CAT scans prior to excavations.

The team ensures that, where excavations are to take place, underground services information is obtained from utility providers and the council's pollution team prepares contaminated land desk studies.

5.4.4 Safety representatives

The parks operations service holds a quarterly Health and Safety Working Group, which is chaired by a council health and safety specialist. It is attended by representatives of operational management, staff from both east and west areas, and trades unions.

These quarterly meetings provide the opportunity to raise issues that have not been fully addressed elsewhere. The group is also a place to discuss health and safety issues and legislation, and their implications on working practices and plays a key role in generating continual improvement in health and safety standards.

5.4.5 Staff reporting

All staff are encouraged to raise health and safety issues with their manager or with the health and safety representative who can raise concerns at the quarterly Health and Safety Working Group.

5.5 Reporting issues with the 'Our Haringey' app

The 'Our Haringey' app makes it quick and easy to report problems when people are out and about in the borough. Once the app has been downloaded to a Smartphone, the public can take photos of the problem and send it directly to the team responsible for fixing it using the Confirm system. They will then receive progress updates and will be told when the reported issue has been fixed.

Unlike other 'report it' style apps, 'Our Haringey' asks the user to choose from a list of Haringey specific categories for the problem, which ensures the report goes to the right team, first time so it will be dealt with as quickly as possible.

5.6 Community safety and policing

Parks in Haringey are relatively safe places. Over the whole of 2018 there were 487 reported crime or incidents reported to the police across the parks and open spaces in Haringey.

The most commonly reported crime in Haringey parks is robbery, which accounts for about 30% of all incidents. Almost a third of these happened late at night (between 9pm and 5am). There were over 50 reported thefts and almost 50 cases of possession of cannabis.

Two thirds of crimes were reported in the period April to September when the parks are most heavily used

In Tottenham Green there were 17 reported crimes in 2018, which was 3% of all reported crimes in Haringey parks. Six of these were in a single week in May 2018. Since this spike there has typically been no more than one reported crime per month.

The Neighbourhood Policing Team for Tottenham Green ward regularly passes through Tottenham Green and responds, as needed, to any issues raised by local residents and community groups. The team has regular contact with council officers with responsibility of the management of the park.

5.7 Extending Neighbourhood Watch into parks

Neighbourhood Watch groups across the borough are encouraged to adopt a local park or green space. Members are encouraged to proactively report issue or concerns they have relating to crime or safety in the park.

There are three neighbourhood watches that include Tottenham Green within their scope. They are:

- Mountford House Neighbourhood Watch
- Isobel Place Neighbourhood Watch
- Winchelsea Road Neighbourhood Watch

5.8 Designing out crime

It is widely recognised that key factors in ensuring park safety and the perception of safety are to ensure high usage, adequate onsite staffing presence, good maintenance of buildings and infrastructure and a high level of community involvement and 'ownership'. These matters are dealt with in other sections.

Sensitive landscape management can also assist in reducing crime. Assessing accessibility and potential crime spots, known as 'designing out crime' may result in the removal of inappropriate tall shrubs and their replacement with a more suitable low growing species. In other instances entrances may be redesigned, or lighting installed.

Despite the low level of reported crime in the park we are not complacent, and we retain a watching brief for opportunities to further reduce the risk of crime in Tottenham Green. For example, at the most recent Spotlight visit some residents raised concerns about anti-social behaviour in the playground at night and asked about the scope for improving lighting.

5.9 24-hour access

Tottenham Green is open to the public at all times. Neither the east nor the west greens have gates.

5.10 Dogs

Dogs and dog walking are a valuable part of the park scene, and dog owners are one of the main daily user groups in Tottenham Green. Their collective presence is a key ingredient of green spaces being populated and safe to use, especially at quieter times of the day and year. Dog walkers are often described as 'eyes and ears' of a green space.

5.10.1 Control of dogs

We recognise that most dog owners are, responsible and respectful to their local community. However, we receive complaints from residents about dog fouling and the behaviour of some dogs (and their owners).

A Public Spaces Protection Order (PSPO) is in place across the borough to control the behaviour of dog owners. The prohibitions have been designed to be as simple as possible, giving clarity and outlining expectations.

Well behaved dogs can be walked or exercised freely off lead in all large parks (over half a hectare) including Tottenham Green west side. This promotes healthy exercise for dogs and takes into consideration the needs of the borough's dog owners and the welfare of dogs.

The Public Spaces Protection Order (PSPO) covers five areas of dog control:

- Dog fouling
- Keeping dogs under control
- Putting dogs on a lead if directed to do so
- Keeping dogs out of designated areas (such as playgrounds)

- Limiting to six the number of dogs that one person can bring to the park.

Failure to comply with the requirements of the order can result in a fine or to court if the fine is not paid within a specified timeframe.

The PSPO is in force for three years from October 2017 and may be extended for a further three years. Full details can be found at

www.haringey.gov.uk/sites/haringeygovuk/files/pspo_-_dog_control_-_with_seal_0.pdf

6. Sustainability

6.1 Greenest borough strategy

Haringey's Greenest Borough Strategy was adopted in 2008 in response to growing concerns around climate change.

The Strategy sets out the Council's and its partners' commitment to tackle climate change under seven environmental policies to ensure achievement of their 'green' vision over a ten-year period, and details what the council, its partners and the public can do to contribute to:

- improving the urban environment
- protecting the natural environment
- managing environmental resources efficiently
- leading by example
- encouraging sustainable design and construction
- promoting sustainable travel
- raising awareness and involvement.

The management and maintenance of parks and how they are used relate back to many of the individual targets within the strategy. Where possible these have been instilled in everyday working practices in relation to Tottenham Green.

6.2 Pesticide use

The council uses a range of herbicides to control weeds in parks. It remains the most effective in terms of the required resources – with two treatments per year often sufficient to prevent weed growth, as opposed to regular treatment by hand or other means.

Chemicals are stored, handled, used and disposed in accordance with manufacturer/supplier requirements, and a COSHH assessment is prepared for each of the substances used.

Reliance on mechanical methods of weed control (e.g. strimming) is reducing as this has an impact on both the operator and does not address the weed at its roots.

The use of herbicides as a principal form of weed control is increasingly under scrutiny, and the parks department is routinely considering alternatives. This is particularly true of weedkillers containing the component glyphosate. This has received a lot of press coverage subsequent to court cases in the United States, but it remains licensed for use in the UK and Europe.

Officers of the council monitor developments in scientific findings. At this stage, glyphosate appears not to cause harm to humans or any animals larger than micro-organisms.

6.3 Sustainable use of materials

The parks service refrains from the use of non-sustainable peat-based products and challenges nursery suppliers to provide alternative supplies. Where plants are obtained from private nurseries, we request plants grown in a peat free environment.

Our infrastructure procurement policy is to use recycled materials where possible. We aim to acquire recycled plastic benches where possible; or where timber is required, we seek to use those from sustainable sources.

6.4 Recycling

Although some parks have dedicated onsite recycling bins, all waste collected from parks be it from standard waste bins, or recycling bins is taken to the North London Waste Authority (NLWA) depot. Materials that can be recycled are extracted and processed accordingly.

Where possible green waste is recycled on-site; grass cuttings are left on the grass; and hedge cuttings are mulched and placed under the hedge or in other areas of the park.

In autumn when a large amount of green waste is generated, that which cannot be used or composted on site is taken to the NLWA depot for recycling. The resulting compost is then collected for use in the parks.

6.5 Pollution reduction

All new machinery used in parks is required to have low vibration levels and low emissions. Machinery is serviced on a regular basis by our in-house parks workshop, helping to ensure low emission and pollution levels. Vehicles meet current emission requirements, and the fleet will comply with the requirements of the London-wide Ultra Low Emission Zone when that is introduced in October 2021 to include Haringey.

We also aim to reduce vehicle emissions through increasing the amount of on-site composting; and through reducing downtime caused by excessive travelling.

Bonfires are not used for safety reasons as well as health concerns due to the smoke.

6.6 Water efficiency

Drought resistant plants and trees are increasingly being chosen by parks managers to ensure that they survive the drier and warmer months and require less watering during these periods.

7. Community Involvement

7.1 Volunteering in parks

Haringey Council actively supports and encourages volunteering in our parks and green spaces. There are two main mechanisms to support volunteering and community involvement.

7.1.1 Community Volunteering

The Conservation Volunteers (TCV) are based at Railway Fields, N4. They deliver conservation volunteer days across the borough on behalf of Haringey Council. They also support delivery of training opportunities as well as development of site-specific conservation action plans.

During 2018-19, TCV delivered 155 conservation days across parks in Haringey, involving over 1,200 volunteers. In addition, 6 training days were provided for volunteers on the following subjects: leadership training, leading guided walks, winter tree identification, environmental education volunteers, wildlife garden design and hedge laying.

7.1.2 Corporate volunteering

Haringey Council actively supports companies and corporate volunteers within our parks and green spaces. Corporate volunteering provides an opportunity for employees to be involved in a different experience whilst supporting our management and improvement of green spaces.

During 2018-19, TCV supported 14 corporate volunteer days across the borough with tasks ranging from habitat creation and vegetation management, to creating countryside furniture and nature trails. Additional corporate volunteer days were delivered at parks across Haringey, facilitated by Friends groups.

Specific opportunities for corporate volunteers are to be included within site Conservation Action Plans (section 8.4) to ensure that the sessions support wider management of the site whilst providing an engaging and rewarding opportunity for the volunteers.

7.2 Friends of Tottenham Green

Friends Groups across the borough do a huge amount of work and put in thousands of hours of volunteer time each year to:

- help develop maintenance and management plans for our parks and green spaces
- raise funds for improvements needed
- prevent inappropriate development in parks and green spaces
- plant trees, shrubs and flowers and help create play areas, seating etc
- conduct regular walkabouts with parks staff and produce maintenance updates
- organise activities that encourage local residents to safely use their local open spaces, including festivals involving up to thousands of local people.

The Friends of Tottenham Green (FOTG) was established in May 2013 following the enthusiastic community response from a successful summer festival in June 2012.

Local perception was that a Friends group would be the ideal vehicle to bring activities to the Green and received support from the council and local councillors.

FOTG was established in 2013. Many of this group of local residents had previously been involved in a stakeholder group which actively contributed to the consultation process informing the subsequent redesign and re-landscaping of the green that was completed in 2014.

Once the refurbishment was completed it seemed natural that a Friends group would be the ideal vehicle to bring community activities to this newly refurbished green space.

FOTG currently have a small but dedicated group of committee members, who coordinate a range of community activities, whilst also communicating actively with a far larger group of actively engaged residents, and also other community groups within the local area.

Over the past six years, the Friends have run a wide range of small community events, including parties, picnics and planting sessions, have hosted numerous meetings with wider members of the community, and forged strong relationships with other local groups.

Current key collaborations include Goodgym, who provide essential support to community litter-picking and gardening activities on a frequent basis. Tidy Up Tottenham, a recently formed local group aimed at tackling fly-tipping and littering, have also become a recent enthusiastic collaborator, hosting regular joint events at Tottenham Green Market.

Holy Trinity Church, which shares a boundary with the green is another key partner, helpfully supporting regular community gardening activities by providing essential access to resources.

Tottenham Green Market also provide central support to the group's activities, by hosting a community plant sale and community information stall at the Sunday market on a monthly basis. Growing in Haringey, a subsidiary group of the Sustainable Haringey network, are a permanent partner in running these events, and also provide support for FOTG's regular community gardening activities. These stalls usually adopt an environmental theme, accompanied by relevant information and also children's activities. This community zone at the market also provides an important, non-commercial space where other local community groups can from time-to-time engage with local residents around themes of community, sustainability and diversity. These have included Friends of the Earth, Tottenham Trees, Tottenham Clouds, Living Under One sun, Share my Garden and others.

FOTG maintain a central interest in environmental and sustainability issues, also running weekly community gardening sessions, maintaining community planting in several beds around the green, to which all local residents are welcome. This wild-life focused planting consists in a large part of native annuals and perennials, and the group maintains a key interest in supporting and enhancing biodiversity within this urban green space. They have also recently played a central role in a campaign directed at Transport for London (TfL), to improve the safety of a dangerous crossing on the A10, which separates the East and West sides of Tottenham Green.

Beyond road safety for pedestrians and cyclists, second key interest of the group is in improving air quality in this busy urban area, through appropriate traffic management and reduction, and other mitigating measures.

7.3 Haringey Friends of Parks Forum

The borough-wide Haringey Friends of Parks Forum was set up by Friends groups as an independent network in 2002. It is a coalition of over 40 Friends of parks groups and is committed to protecting and improving open space within the borough. The Friends of Parks Forum meets six times a year.

The Forum provides an opportunity for Friends Groups to work together for the benefit of Haringey's green spaces and green space users. The Forum's ['What We Do and How We Do It'](#) document describes the work of the forum and of individual friends' groups.

Amongst other things the Forum has been effective in lobbying and campaigning for

- better planning policies as they affect open spaces
- more ambitious and effective open space standards
- greater levels of on-site staffing
- giving support to individual Friends' groups

Friends Groups communicate and co-ordinate through the Forum's email list. The Friends Groups liaise closely with all council park services and have been key agents in helping to bring in millions of pounds in external funding to improve facilities for local people.

The Forum is supported by the Council and park officers attend a session during the Forum's meetings to take note of each local Friends group's issues, and to discuss wider issues of common concern. The Council is publicly committed to active partnership working with Friends groups and the Forum. Minutes of all Forum meetings are published on the Forum website.

The Friends of Tottenham Green attend the Friends of Parks Forum when they are able to.

8. Conservation and Heritage

8.1 Biodiversity and the Biodiversity Action Plan (BAP)

The term biodiversity refers to the variety of life around us, including plants, animals and the ecological interactions that take place in our environment. Haringey supports a wide diversity of wildlife and habitats ranging from woodland and wildflower meadows to ponds, streams and wetlands.

Haringey's Biodiversity Action Plan (BAP) is currently under review. During 2019-20 a new BAP will be produced, aligned with the new Parks and Open Spaces Strategy. The new BAP will include detail on priority habitats, development of high value ecological corridors and the integration of biodiversity conservation into wider council initiatives.

Priorities within the BAP will help support updating or developing Conservation Action Plans for parks in Haringey including Tottenham Green (see section 8.4).

8.2 Habitat representation and nature conservation interests

Tottenham Green (west side) covers approximately 0.85ha of green space with a range of habitat types represented. Almost half is described as scattered trees, and just over a third is amenity grassland. Data is not currently available for Tottenham Green East, which is largely amenity grassland and hedgerow,

The table below sets out the different types of habitat.

Table: Habitats in Tottenham Green

Habitat type	Area (ha)	% of total surveyed area
Non-native broadleaved woodland	0.02	2.4
Amenity grassland	0.31	36.5
Neutral grassland (semi-improved)	0.04	4.7
Tall herbs	0.02	2.4
Bare artificial habitat	0.04	4.7
Non-native hedge	0	0.1
Scattered trees	0.40	47.1
Planted shrubbery	0.02	2.4
Total	0.85	100.0

Note: Data provided by GiGL from survey data undertaken by London Wildlife Trust in 2002. Figures are not currently available for Tottenham Green East which will be incorporated once available.

Tottenham Green has numerous trees, including some old fruit trees which can be important for invertebrates. Hedges and dense shrubbery provide cover for birds and other animals, and there are small areas of meadow and ruderal habitats.

8.3 Designation status

Natural England and Local Authorities have a system of designating greenspace depending on certain characteristics and their value - locally, regionally and nationally. Tottenham Green is not a designated site.

8.4 Conservation Action Plan (CAP)

Conservation Action Plans (CAP) provide a framework for ongoing management of sites for their biodiversity value. They provide guidance on conservation actions and activities that can be carried out throughout the year and form a basis for the conservation work of TCV, Friends groups and other community organisations.

CAPs detail site specific opportunities as well as supporting borough wide conservation efforts and requirements, such as contributing to habitat creation targets or demonstrating the positive management of SINCs.

With the development of a new Biodiversity Action Plan during 2019-20, existing CAPs for parks will be updated to ensure they are aligned with the new BAP. They will detail conservation actions and requirements, including maintenance, enhancement opportunities and potential future projects.

A CAP was developed for Tottenham Green in 2015. It can be found in Appendix 1. This continues to form the basis for conservation activities within the park and will be updated to reflect new priorities, actions and projects.

8.5 Site history and heritage

The following pages describe aspects of the history and heritage of the site. This starts with an edited extract from Fred Fisk's History of Tottenham 1913. It is followed by a more recent survey of the area dating from c1985.

8.5.1 Extract from Fred Fisk's History of Tottenham (1913)

This well-known Green is situated on the west side of the High Road, between Seven Sisters and the High Cross; Robinson, describing it in 1840 as "a large open space enclosed with posts and rails, and surrounded by many excellent family residences [and that] it contains about four acres of ground.

"The site of Holy Trinity Church (on Philip Lane) was originally a part of the Green, and on this spot there was a large pond, part of which was filled up when the church was built, and the remainder when the schools were erected.

"For a number of years it was customary to have a bonfire and fireworks on the Green on Guy Fawkes' Day, but this had to be discontinued, owing to it causing fright to the passing horses.

"This Green was made the scene of the burlesque and imaginary 'Tournament of Tottenham'.

"The Green, up to a few years ago [when this was written in 1913], was used as a recreation ground for cricket, football, etc, but in order to find work for the unemployed of the district, the ground was considerably raised, paths made, shrubs planted, and an iron fence put around it.

"Robinson thinks it is reasonable to suppose that this spot was a favourite place for North Londoners for archery and other amusements on Sundays and Bank holidays.

“The may-pole used to be reared on the Green. Ainsworth, in his ‘Star Chamber,’ introduces some of the rustic scenes which might have been witnessed on Tottenham Green at the period at which his story is laid. He writes ‘Long before Jocelyn and his companion reached Tottenham, they were made aware, by the ringing of bells from its old ivy-grown church tower, and by other joyful sounds, that some festival was taking place there; and the nature of the festival was at once revealed as they entered the long straggling street, then, as now, constituting the chief part of the pretty little village, and beheld a large assemblage of country folk, in holiday attire, wending their way towards the Green for the purpose of setting up a Maypole upon it, and making the welkin ring with gladsome shouts...

“The spot selected for the Maypole was a piece of greensward in the centre of the village, surrounded by picturesque habitations, and having on one side of it the ancient cross. The latter, however, was but the remnant of the ancient structure, the cross having been robbed of its upper angular bar, and otherwise mutilated, at the time of the Reformation, and it is now nothing more than a high wooden pillar, partly cased with lead to protect it from the weather, and supported by four great spurs’.”

8.5.2 Extract from a survey listing of Tottenham Green

The following was found in an extract from a survey listing that was created in about 1985:

“Tottenham Green and Tottenham Green East were formally known as High Cross Greene, High Cross Common, Trinity Church Common and Hospital Common.

“Two triangular plots flanking the High Road, approximately 0.8 hectares. Former common land described by Robinson in 1840 as ‘a large open space enclosed with posts and rails and surrounded by many excellent family residences. The lately erected chapel of ease (Trinity chapel), stands on the north side...’. Holy Trinity church (1828-30) was built on part of the Green, where a large pond stood, partly filled up when church built, remainder when the Green School erected in 1847. The green, like many commons, was used for cricket, football etc and for the Tournament of Tottenham. Tottenham Green East (then known as Hospital Common, referring to the Deaconesses’ Hospital to the E) was probably given iron railings and planted soon after 1897. Tottenham Green (then known also as Trinity Church Common) was in a scheme for the unemployed, enclosed with railings and laid out as a public garden possibly pre 1906 and certainly pre 1913. The ground level was raised and contoured in parts, curving paths laid out, shrub beds created, and new trees planted.

“After World War II but before 1954 Tottenham Green was partly re-landscaped with a formal scheme focussed on the war memorial; later (pre-1967) a formal pond was added and although the structure for this remains it has now been filled in for use as a planter.

“Today (c.1985) Tottenham Green East has a circular rose bed and two formal display beds. Dilapidated paths in tarmac and concrete. Central ‘Haringey Peace Garden 1985’. C19 plane, black poplar and horse chestnut. C20 lime and horse chestnut.

“Tottenham Green has undulating turfed terrain with scattered trees (planes, oak, hawthorn, Sorbus, Robinia pseudo acacia, Irish yew, Prunus, Lombardy poplar, Ilex altaclarensis, lime) clipped privet hedge to much of E boundary, railings to N, S and E; curving paths.”

8.5.3 War memorial

The war memorial located at the southern tip of Tottenham Green is a bronze statue of angel representing Peace by L.F. Roslyn RBS, standing on a shaft and base of grey Cornish granite (from the Kit Hill quarry, Callington) by W. Griffiths and Sons Ltd, masons.

A standing laurel-crowned figure of an angel with outstretched wings, stands on a hemispherical globe, holding a wreath; the pleated front of her gown decorated with reliefs of angels. The tapering shaft has a bronze sword to the front, and reliefs of garlands with fillets on each face at the top.

The main inscription reads 'Erected by the inhabitants of TOTTENHAM in grateful memory of her sons who fell in the Great War 1914-1918 [and] 1939-1945'.

The stepped base has inscriptions on its upper section. To the south, 'Greater love hath no man than this'; to the west, 'Their name liveth for evermore'; and to east, 'Pass not without remembrance'. It features corner posts of granite with chains.



Image 23: The official unveiling of the war memorial at Tottenham Green, 1923

The memorial was unveiled by HRH Princess Louise, Duchess of Argyll while holding the hand of a young boy, the son of a fallen Tottenham soldier, on 17 June 1923 in the presence of some 40,000 people. The memorial was dedicated by the Bishop of Willesden.

The monument was erected by Tottenham District Council at a cost of £2,000 on a prominent site close to the what was then the Tottenham Town Hall.

Over 35,000 men from the area served in the Great War and over 2,000 of them were killed. A memorial fund was opened in July 1922 and the cost was raised by subscription.

In March 2016 restoration of the memorial was completed. Works included:

- Cleaning the memorial
- removing concrete slabs and reinstating the original York Stone slabs.
- cleaning and repairing bollards
- replace and reconnect uplighters
- cleaning and repairing the metal grates
- repairing and repainting chains
- cleaning the lead lettering
- repairing and repainting chains

English Heritage and the Wolfson Foundation contributed funding towards the restoration project. The application for grant funding was originally made through the War Memorials Trust.

8.5.4 Olaf Palme

In Tottenham Green East a modest but attractive memorial to the former Swedish Prime Minister who was murdered in the street in Stockholm in 1986 can be found.



The explanation for this memorial partly was explained by former Haringey councillor Stephen Brasher who recalled that “part of Tottenham Green was created as a 'Peace Garden' in 1985 and dedicated to Palme once he had been murdered [in February 1986]”. Brasher added that "I don't think there was a particular relationship [between Tottenham and Palme] just that he was a leading Social Democrat politician who appealed to the Labour-run council. During the 1980s the borough was quite often having peace festivals, creating gardens and in common with other boroughs declared itself a nuclear free zone”.

9. Marketing and communications

9.1 The marketing approach

The marketing of Tottenham Green involves more than simply publicising and promoting the park. It also involves listening to the users of the park. Our main aim is to put the needs and concerns of stakeholders, park users and residents at the centre of business marketing approach.

This section outlines how facilities and activities at Tottenham Green are promoted and publicised and how users are positioned at the centre of the business.

9.2 Websites - www.haringey.gov.uk/greenspaces

The Haringey council website contains extensive information on the borough's parks and open spaces, including Tottenham Green. Information such as location, facilities and transport links for all Haringey parks and open spaces is available.

Policy information such as the Parks and Open Spaces Strategy which draws upon a range of information and seeks to establish a long- term vision for the borough's parks and open spaces is also available.

Information detailing the Council's partnerships with Friends Groups, The Conservation Volunteers and the Metropolitan Police is available online along with links to their websites.

Detailed information about Green Flag Awards with links to the Green Flag park pages within the Haringey Council site can also be viewed.

9.3 Social media

Social Media is now a regular way of communicating information between relevant parties and beyond. Haringey Council encourages all partners to use social media when communicating with communities.

Haringey Council has a Twitter feed ([@haringeycouncil](https://twitter.com/haringeycouncil)) with just under 17,000 followers. It is used to proactively release live information to keep people informed and updated and to respond to queries and complaints posted by others. This is checked throughout the day and provides residents and visitors with another communication channel.

The Council also uses other forms of communication such as Facebook and YouTube.
www.facebook.com/haringeycouncil
www.youtube.com/haringeycouncil

We also like to keep our residents informed about the events that are taking place, and regularly ask that stakeholders and park hirers submit details about their event on the Council website on our "What's On" listings section at www.haringey.gov.uk/add-event. There is no charge for this service.

9.4 Publications

Haringey People is the Council magazine, distributed six times a year by direct mail to all

households within the borough. The magazine is produced by the Council's Central Communications Team which has editorial control over the content.

<https://www.haringey.gov.uk/news-and-events/haringey-people-magazine>

Several articles are published each year promoting the borough's parks as well as the work and events that key stakeholders and partners organise in parks throughout the year.

9.5 Notice boards

There is a notice board located in Tottenham Green West, close to the main area of seating area. This is used to display information about the Friends and council services, campaigns and events.

In 2014 a set of guidelines detailing how notice boards within parks should be used, maintained and what information can be displayed were issued with the expectation that all those with an interest and access to the notice boards will adhere to them.

In 2019 we developed a simple A3, updateable poster that gives key contact information for council and other public services.

9.6 Campaigns

Haringey Council supports and promotes several national campaigns via social media to highlight key issues affecting the borough's parks and open spaces. These include:

- Litter awareness campaign – encouraging users to dispose of their litter responsibly
- Neighbourhood Watches – encouraging creation of new watches and increased membership
- Trees Awareness – aimed at highlighting tree planting, tree identification, maintenance and removal and why. National Tree Week is also supported
- Volunteering and Friends Groups – promoting the work groups do, the benefits they bring to communities and encouraging volunteering
- Love Parks Week – Encouraging stakeholders and Friends to promote and highlight the borough's parks and the events that they put on
- The Big Lunch - supporting and promoting via social media the Big Lunch events happening across the borough, with focus on shared picnics in our parks and green spaces
- The Great Get Together - supporting and promoting the national campaign to celebrate and promote community cohesion. We have streamlined the application form for this event to make it even easier for residents and park users to take part.
- Play Weekend - supporting the Play Streets initiative to encourage more active play within communities
- Playday - supporting the National Summer event to promote active play for children, young people and families. We work closely with our colleagues in the Active Communities Team to support community involvement and uptake.

9.7 Awards

In 2018-19 a total of 22 parks managed by Haringey Council were awarded Green Flag status, an external recognition for quality parks and open spaces. Tottenham Green was one of these. However a mystery shopping inspection of Tottenham Green in September

2018 identified some areas of concern including the condition of shrubberies and grass, the secure feeling of the site and to empty dog bins or introduce dual purpose bins.

A re-inspection of the site is scheduled for September 2019.

9.8 Tree and bench sponsorship

A sponsorship scheme is provided where members of the public can sponsor the planting of a tree or the installation of a bench in any council run park and open space. This can be done to commemorate a loved one or an event.

The sponsor pays for the item and planting / installation, thereafter the council maintains it subject to certain conditions. Should sponsors wish to, they can also help in maintaining their item.

9.9 Consultation and market research

Haringey is committed to listening to the views and ideas of our stakeholders, park users and residents. Council officers attend the Friends of Parks Forum on a bi-monthly basis and maintain open channels of communication with key stakeholders. This is a good way to listen to concerns and engage in a constructive dialogue about individual parks.

When planning any new project work within parks, we make sure that key stakeholders are included in discussions from the beginning of the process and where possible hold open engagement sessions so we can listen to the thoughts, needs and concerns of the wider park community.

Budget cuts have hit our capacity to undertake regular surveys of park users. We include a question about satisfaction with parks in a borough-wide survey about environmental and waste services. The survey is commissioned by Veolia.

In 2018, four in five respondents to the survey (80%) said that they were satisfied or very satisfied with parks. This is slightly down from 2016 (81%) but in 2018 parks was the service in this survey with the highest satisfaction rating.

10. Management

10.1 Setting the financial scene

The parks service gross budget for 2017/18 was a total of £5.1m with a revenue income of £4.5m and operated a net deficit of £600k. According to a survey by Parks for London this represents the second lowest operating deficit in London.

Whilst the service has borne its share of austerity related budget reductions, in recent years the service has chosen to focus on generating additional income to mitigate these reductions rather than impact service delivery on the ground. The service has managed this by growing the amount of income generated through: -

- Increasing the number of park properties let
- Increasing the number paying a market rent,
- Growing the number of commercial events
- Growing the level of filming income
- Increasing the range of services offered to other organisations

A breakdown of the 2017/18 revenue budget is set out below: -

a) Revenue Expenditure – Employees, Premises, Transport, Supplies and Services, Third Party Payments, Support Services etc

a. Total Parks expenditure	£5,142,184
b. Employees	£2,665,995
c. Premises related expenditure	£534,054
d. Transport related expenditure	£144,885
e. Supplies and Services	£398,471
f. Third Party Payments	£662,463
g. Support Services	£583,987
h. Capital Charges	£152,330

b) Revenue Income - Customer and Client Receipts, Recharges etc

a. Total Revenue Income	£4,467,442
b. Customer and Client Receipts	£3,753,447
c. Recharges	£713,995

The council seeks to secure external investment from a number of sources. The council has its own ten-year capital strategy which currently includes over £11m of capital funding for parks. The service seeks to add to this sum and has secured further investment from the following sources over recent years:

- Section 106
- Community Infrastructure Levy
- National Lottery
- London Marathon Charitable Trust
- Environmental Funds
- Greater London Council
- Event Income

Another important part of the overall funding mix is the fundraising carried out by Friends Groups across the borough. A wide variety of groups have been able to secure funds to deliver the priorities they identified. In 2017/18 the council directly invested the following amounts: -

c) Capital Expenditure – names of Capital schemes and expenditure on each scheme.

a. Park Asset Management	£377,288
b. Active Life in Parks	£263,477
c. Parkland Walk Bridges	£126,780

The Council continues to face significant financial challenges with many millions of pounds of savings to find over the coming years. A goal therefore for the service over the coming years is to maintain a stable budget position and therefore continuing with a strategy to generate additional income will be an important financial focus for the service.

10.2 Management structure

The Parks Service sits within the Environment and Neighbourhoods Directorate and is overseen by the Director and the Cabinet Member for Environment.

The service is organised across Commissioning and Client Services and Operations business units.

Responsibility for the service falls to the respective heads of each business unit and they are supported by two commissioning managers and a parks manager.

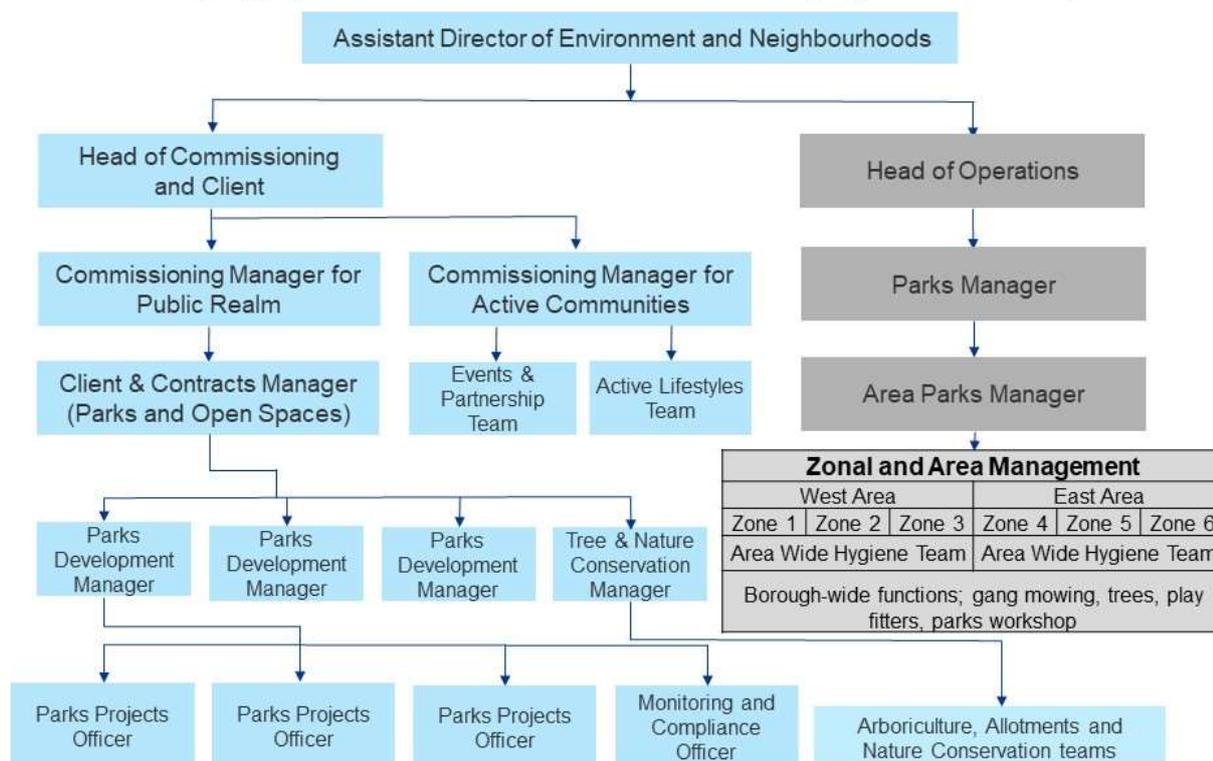
The structure chart (overleaf) shows the three core strands of the parks service, which are:

- Park Operations Team – this team takes the lead on all day to day operational aspects of maintaining each green flag park.
- Active Communities Team – this team takes the lead on all event management, community activation in the park, partnership working and small grant awards. This team also secures sport related external funding
- Public Realm Team – this team takes the lead on asset management, investment in parks, policy development, nature conservation and arboriculture.

These three core teams are supported internally by colleagues across Community Safety and Enforcement, Planning Services, Regeneration, Adults and Children’s services on a variety of issues from homelessness, to new cycle routes, to improvement in existing green spaces and access and activities for older and young people.

External support for the service comes through the Friends Forum, our partners within the Police and The Conservation Volunteers alongside organisations such as Parks for London, Keep Britain Tidy and APSE.

Haringey park structure chart (April 2019)



10.3 Borough Plan 2019-2023

Following the local elections in May 2018 the new council and its partners have developed a Borough Plan setting out their vision and priorities for the next four years. Following extensive public consultation, it was agreed by Cabinet in February 2019.

The plan sets out the council’s priorities and the outcomes it seeks to achieve. Outcome 10 of the plan is for “a healthier, active and greener place”. The plan places importance on the role of parks and open spaces in delivering this outcome through four objectives.

Objective 10a is to “Protect and improve parks, open space, and green space, promoting community use”.

The Plan identifies several ways in which this will be achieved:

- Continue with partners to invest in our parks with over £15 million of improvements planned over the next five years, including new playgrounds and sports facilities
- Develop a new Parks and Open Spaces strategy and consult with partners and local communities about how we will work together to protect, enhance and, where possible, extend green and open space in Haringey
- Promote the use of our parks for a wide range of events and activities, including more community use
- Plant more trees to make our streets and open spaces greener
- Work with partners, including environmental community groups, to maintain the borough’s watercourses, maximising their environmental and health benefits.

Parks are also important in delivering Objective 10b of the plan. It is to “increase the

levels of physical activity across the borough” by “creating healthier places, including parks and open spaces, in line with the Mayor of London’s Healthy Streets plan...”

However, we cannot achieve the priorities in the plan on our own. We trust that our partners locally and our residents will work together with us on achieving them.

The Borough Plan 2019-2023 can be found at:

https://www.haringey.gov.uk/sites/haringeygovuk/files/borough_plan_2019-23.pdf

10.4 Parks and Open Spaces Strategy

The last open space strategy was adopted in 2006.

Work has begun on developing a new strategy for parks and open spaces. The importance of a new parks and open spaces strategy is underlined by the explicit reference to it in Borough Plan 2019-2023.

The new strategy will build on the Parks Scrutiny Review that took place in March 2018. It will be co-produced with Friends, residents and councillors. As part of the process there will be a series of workshops and a period of public consultation.

The strategy will set out the ambitions for the service over the next 10 years. It will set out approaches to the maintenance, management and usage of parks. It will also set out clear policy positions on issues relating to parks and open spaces. In some cases, new policies will need to be developed (such as security in parks and licensable activity).

The strategy will also describe the funding landscape. One key element of this will be to balance revenue funding for the service against the agreed service standards. It will also provide a context to inform the long-term capital strategy including mapping out the external funding opportunities that can be used to the benefit of the service

The timetable is for a draft strategy to have been agreed, following public consultation by the end of 2019 and for Cabinet to agree the document early in 2020.

10.5 The Greenest Borough Strategy

Haringey’s Greenest Borough Strategy responds to growing concerns around climate change. The Strategy sets out the Council’s and its partners’ commitment to tackle climate change under a number of key environmental policies to ensure achievement of their ‘green’ vision over a ten-year period, and details what the council, its partners and the public can do to contribute.

More information can be found here: www.haringey.gov.uk/greenest-borough

10.6 The Health & Wellbeing Strategy

This strategy aims to reduce health inequalities through working with communities and residents to improve opportunities for adults and children to enjoy a healthy, safe and fulfilling life, through several key outcomes.

Those that specifically relate to parks include increasing physical activity and improving health and mental wellbeing.

More information can be found here: www.haringey.gov.uk/hwbstrategy

10.7 Finance and funding

The revenue budget for Tottenham Green sits within the overall Parks Operations budget.

Capital expenditure on parks and open spaces is planned at a borough level rather than at an individual park level. Match funding and other sources of external funding are sought to fund capital projects wherever possible.

10.7.1 Parks and open spaces Small Grant Scheme

The Parks and Open Space Small Grant Scheme has been running for several years. The scheme offers community groups associated with parks and open spaces - such as Friends of Parks groups – to bid for funding of up to £1000. The funding is to support and develop community activity to help meet the council's aims and priorities for improving the borough's parks and open spaces. The budget available in 2019-20 is £40,000.

More information can be found here: www.haringey.gov.uk/parkssmallgrants

10.7.2 Events income

At the end of 2013 a review of the parks events policy was conducted to inform and guide changes of how events would take place in the borough's parks. It was also to realign and invest income from parks events back into park improvements. In January 2014 the Council adopted the [Outdoor Events Policy](#), and each year the [Events Fees and Charges](#) are reviewed to ensure they align with council policy and are comparative and competitive with other similar parks in London.

Income generated from all events in parks and open spaces is used within the park the event took place. In the first instance this will pay towards the management and maintenance of the park. Where significant sums of money are generated from events, this will be reinvested back into the park where the event took place.

All applicants who hold events are charged a fee based on the events fees and charges structure that is agreed by the Council each year. The structure of charges differs from the type of event (ie community, charity or commercial) and by the size of the event proposed.

The environmental impact fee will be kept separate from other income received in respect of events. This additional income can be used by the Friends of the park in which the event was held to address their immediate priorities for the park.

11. Improving Tottenham Green

11.1 Next steps

Section 12 contains an action plan has been drawn up that sets out the actions to be taken over the next three years.

The plan also identifies scheduled activities that will occur on a regular basis. One of these is to update the management plan on an annual basis. This plan will next be reviewed within 12 months of publication.

11.2 Summary

Tottenham Green is a small park in a densely populated, deprived area of the borough. It benefitted from a programme of capital investment five years ago as part of the regeneration of Tottenham. However, like so many other parks and open spaces it has been a victim of the budget cuts and austerity of the last decade.

Nevertheless Tottenham Green has its own community and regular users. The regular Sunday food and produce market, and other events, bring a vibrant energy to the green every weekend. The Friends group, supported by the range of organisations mentioned in section 7.2, continues to be very active in maintaining, improving, and promoting Tottenham Green.

Looking to the longer term a shared ambition for the future is to secure investment in Tottenham Green East to bring it to similar standards as those achieved on the western side of the green through the regeneration in 2014.

12. Action Plan

12.1 Maintenance and scheduled work programme

This is a schedule of annual or routine tasks which are neither developmental nor fall within the remit of routine grounds maintenance or hygiene functions.

Heading	Action	Frequency	Responsible	When?
Clean and well maintained	Site inspection to be undertaken	Quarterly	Parks Project Officer	Jan/Apr/Jul/Oct
Healthy, safe and secure	Play Inspection Company to inspect and risk assess all play and outdoor gym equipment	Quarterly	Play Inspection Company	Jan/Apr/Jul/Oct
Management	Review the Park Management Plan annually	Annually	Parks Project Officer	Dec/Jan
Community Involvement	Lead 'Spotlight' meetings in the park with councillors and Friends	Quarterly	Parks Project Officer	Quarterly Jan/Apr/Jul/Oct

12.2 Tottenham Green development plan

This plan (overleaf) describes the work we would like to carry out. Budget availability and more urgent unplanned work may mean that it cannot all be fulfilled. Other repairs and general maintenance may have to take precedence. The content of this plan will be reviewed at least annually.

This plan shows the work we would like to carry out.

Heading	Action	Priority	Responsible	Approx cost	Funding source	Deadline
A welcoming Place	Relocate the obscured High Road North Gate sign and realign two signs in Tottenham Green that point the wrong way.	M	PPO	£100	Council revenue	Completed Sept 2019
	Develop map showing local facilities (such as toilets, other places of interest transport nodes) for display on the noticeboard	L	Friends, PPO, Tottenham Regeneration Team?	Nil	n/a	June 2020
A clean and well-maintained park	Repair damaged benches	H	PPO	£500	Council revenue	Completed Sept 2019
	Repair or replace broken and defective waste bins and locate or relocate bins to places of greatest need	H	PPO	£2,500	Council revenue	Dec 2019
	Remove dog waste bins	L	PPO	Nil	n/a	Dec 2019
	Reduce canopy of trees by the wall adjacent to the church	H	Council Tree Officer	TBC	Council	Mar 2020
	Commission a mural and improve the area around the storage containers to make it more visually attractive and to deter anti-social behaviour.	M	Friends	£3.5k	Not identified - seek funding	Mar 2020
	Consider planting spiky, evergreen shrubs (such as Mahonia) in the area around the storage containers to discourage urination and anti-social behaviour	M	Friends	£250	Not identified - seek funding	Sept 2020

Heading	Action	Priority	Responsible	Approx cost	Funding source	Deadline
	Review hygiene management plan to reflect local needs of the park	M	PPO Park Operations	Nil	n/a	Dec 2019
	Manage and maintain the war memorial	H	Strategic Property	TBC	Council revenue	ongoing
	Clean (and maintain) the memorial to Olaf Palme	L	PPO	Nil	n/a	ongoing
Healthy, safe and secure	Work with the road safety team to minimise the risk to users of Tottenham Green East who leave the park at the Tynemouth Road gate.	H	Road Safety PPO	unknown	TBC	Mar 2020
	Manage hedges that obscure site lines to oncoming traffic at exits from Tottenham Green East.	H	Park Operations	Nil	n/a	Dec 2019
	Campaign to persuade TfL to improve the road crossing between Tottenham Green and Tottenham Green East	H	Friends	Nil	n/a	ongoing
	Rejuvenate the play area	M	PPO Friends Regeneration team.	Nil	n/a	Dec 2020
	Encourage local neighbourhood watch groups to include Tottenham Green within their area	L	Neighbourhood Watch Officer	Nil	n/a	Dec 2019
	Introduce signage and take action to discourage people from feeding pigeons in Tottenham Green East	H	PPO	£250	Council	Dec 2019

Heading	Action	Priority	Responsible	Approx cost	Funding source	Deadline
	Work with enforcement to deter anti-social behaviour across both sites	M	PPO Enforcement	Nil	n/a	Mar 2020
A sustainable place	Identify ways of increasing recycling and reducing waste within the park especially on market days	L	PPO, Park Operations, Veolia, traders	Nil	n/a	Mar 2020
	Seek to avoid the use of weed killer/herbicide where possible.	M	Park Operations, Friends	Nil	n/a	ongoing
	Explore the possibility creating, and if possible plant, a wild flower area in a suitable site(s).	L	Friends, TCV	Unknown	Funding to be sought	Jun 2020
Community Involvement	Continue to support and encourage the Friends group	H	PPO, Friends	Nil	n/a	ongoing
	Identify local art groups/organisations with a view to having temporary art installations or displays etc in or around the green	L	PPO, Friends	Nil	n/a	Sept 2020
	Formalise links and seek opportunities for improving the green with the organisations that are based in the immediate area.	M	PPO	Nil	n/a	Mar 2020
	Support and encourage local community organisations to hold events in the park	M	Events Team	Nil	n/a	Sept 2020
Conservation and Heritage	Update the Conservation Action Plan for Tottenham Green	H	Nature Conservation Officer	Nil	n/a	Jun 2020

Heading	Action	Priority	Responsible	Approx cost	Funding source	Deadline
	Display information about Olaf Palme in Tottenham Green East	L	PPO	£750	Memorials Trust?	Dec 2020
	Plant a cherry tree (or another suitable commemorative tree) to replace the one that was planted in 1986 but has since died.	L	Friends	£250	Tbc	Mar 2021
Marketing and communication	Improve appearance, content and relevance of information posted on the noticeboard	M	PPO	Nil	n/a	Sept 2019 (and ongoing)
	Communication campaign with park users to discourage feeding of pigeons (and other birds)	H	PPO, Friends	Nil	n/a	Mar 2020
	Publicise, within the park, contact details of agencies that provide support and outreach services to people with mental health issues	M	Friends, PPO	Nil	n/a	Dec 2019
Management	Borough wide parks and open spaces plan to be adopted	H	Parks Service	Nil	n/a	Apr 2020
	Map all park assets on the council's CONFIRM database	H	PPO	Nil	n/a	Dec 2019

APPENDIX 1:



Conservation Action Plan 2016

**Suggestions for increasing the wildlife
value on**

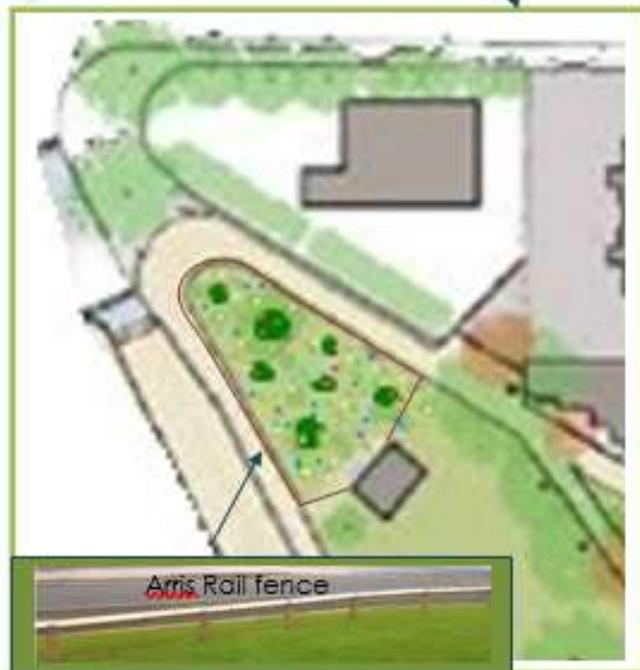
Tottenham Green

West side:

- Winter bulb planting along the grass slopes on east side
 - Winter/spring flowering Crocus.
 - Snowdrops.
 - Anemone ~~blanda~~.
- Install a few bird boxes, north facing, on selected mature trees
- Northwest triangle of long grass could be developed as a wildlife area

Wildlife Area

- Remove emerging Robina suckers,
- Plant small fruiting trees such as crab apple, mountain ash and hazel to create a woodland pasture effect
- Sow Yellow Rattle seed to reduce vigour in rye and couch grasses
- Allow grasses and perennials to flower and seed to develop into a wildflower meadow
- Plant wildflower plugs or seed sow
 - Birdsfoot Trefail,
 - Common Knapweed,
 - Field Scabious,
 - Meadow ~~Vetchling~~,
 - Oxeye Daisy,
 - Sainfoin,
 - Tufted Vetch,
 - White Champion,
 - Wild Mignonette,
 - Wild Carrot
- Cut 75% of the meadow in late Oct/Nov after perennial flowering has died back. The remaining 25% cut back early spring.
- Construct a simple low ~~Arri~~ Rail fence around the area to prevent trampling



East side:

- Reduce mowing to monthly
- Wildflower strip. Under planting of hedgerow with perennials; cranes bill
- Plant up mound with bulbs
 - o Winter/spring flowering Crocus.
 - o Snowdrops.
 - o Daffodils
 - o Anemone blanda.
- Bulb planting around the base of the trees i.e. Crocuses and Daffodils
- Central mound plant winter flowering flora
 - o Winter/spring flowering Crocus.
 - o Snowdrops.
 - o Daffodils
 - o Anemone blanda.
- Repair fencing along north side
- Remove sections of hedge along the High road footpath and replant with low growing Hebes shrub species. This could help to reduce anti-social behaviour in the park. Hebes will attract bees and butterflies throughout the



Reclaiming green spaces since 1959

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