

# Insight Platform Referral Process

Professional Referral

**Phone-** Please phone the service during office hours, provide details of the client and the reason for the referral.

**Insight Platform**, 40 Bromley Road, Tottenham, N17 0AR. T: 0208 4938525

**Email-** please complete the Insight Platform referral form and send to [InsightPlatform@blenheimcdp.org.uk](mailto:InsightPlatform@blenheimcdp.org.uk)

Self referral

**Phone-** Please phone the service during office hours and we will support you to make a referral.

**Email-** Please email all enquires to [InsightPlatform@blenheimcdp.org.uk](mailto:InsightPlatform@blenheimcdp.org.uk) and we will get back to you.

**Drop in-** You can attend Insight Platform during office hours and we will be able to support you to make a referral.

Allocated worker will contact the referral (within 2 working days) to offer an Assessment appointment.

Referrer (where applicable) will be provided with details of the allocated worker and agreed Assessment date & time.

Assessment completed (within 5 working days).

Treatment needs identified, information & treatment options offered.

Next appointment provided.

## Young People Service

**Support for Young people who are misusing substances.**

- 1-1 Support
- Group work
- Community Activities
- Advocacy
- Harm Reduction Support
- Complementary Therapy

## Children & Families Service

**Support for Children & Young People Affected by Parental Substance Use.**

- 1-1 Support
- Kids Club
- Holiday Programme
- Educational Workshops
- Advocacy & Signposting
- Activities in the community

**Support for Parents misusing Substances**

- 1-1 Support Parenting support
- Parenting Workshop
- Parent & Toddler Group
- Women's Space
- Advocacy & Safeguarding

**Support for Family, Friends & Carers Affected by a loved ones Substance Misuse**

- 1-1 Support
- Group work
- Signposting
- Therapeutic Surgery

Family Events, Activities & Complementary Therapies