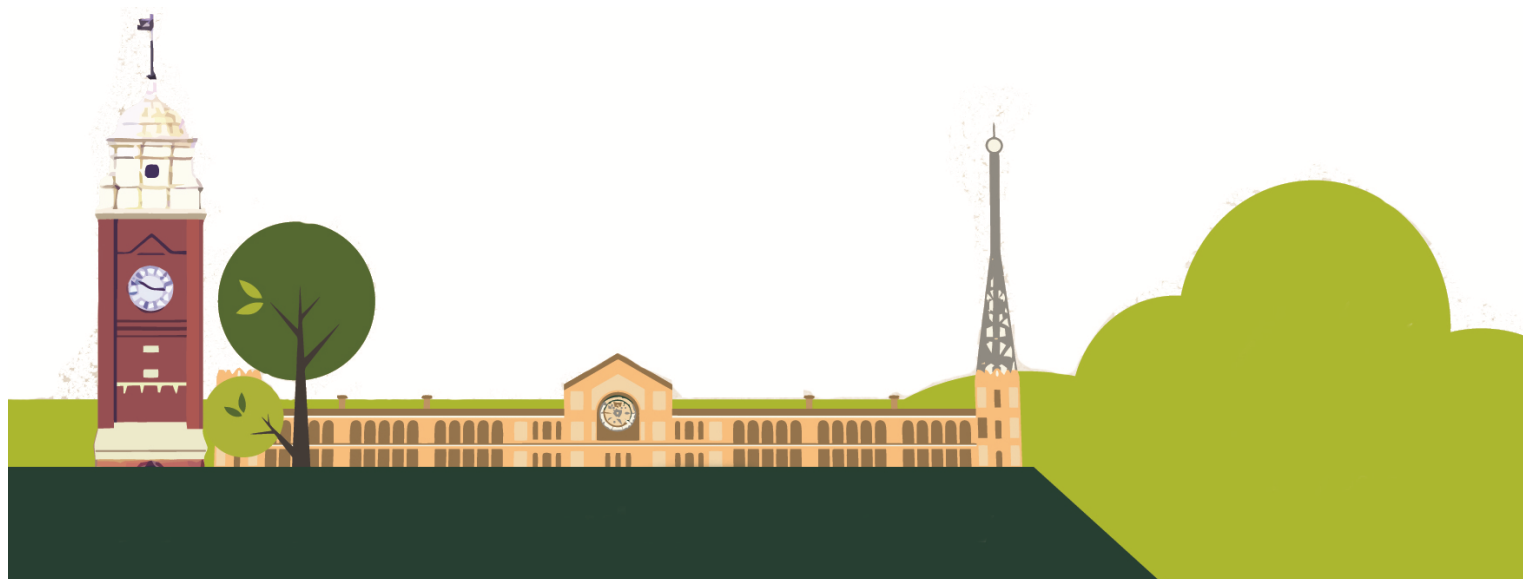


Investing in our Tomorrow Summary report

8 December 2014



Acknowledgement

We would like to thank the social researchers – local volunteers - that assisted with the interviews and transcriptions for Investing in our Tomorrow's public consultation. In particular we would like to thank Kavita Kalaichelvan, a LSE (London School of Economics) Political Science and Economics student, who helped analyse respondents' feedback.

We would also like to thank the staff team at the local Healthwatch and Olivia Darby, the Wonder Foundation's Director, for their input in the Health and Wellbeing consultation and consultation with the family-led focus groups respectively.

Local groups such as Building Communities, North London Partnership Consortium, the Chinese Centre, Turkish Cypriot Women's Project, the Polish and Eastern European Christian Family Centre, MLB Solutions, CARIS Haringey and Age UK played an instrumental role by enabling a variety of 'voices' in the community to be heard.

Contents

Acknowledgement	2
Introduction	4
What people said and feel about...	
Supporting children and families to thrive	7
Quotes	7
Word Cloud	9
Quantitative data	9
Summary of where the Council should invest the money it has	11
What people said and feel about...	
Cleaner, greener, safer public spaces and streets	14
Quotes	14
Word Cloud	16
Quantitative data	16
Summary of where the Council should invest the money it has	18
What people said and feel about...	
Building better housing and stronger communities	20
Quotes	20
Word Cloud	23
Quantitative data	23
Summary of where the Council should invest the money it has	24
What people said and feel about...	
Promoting economic growth	26
Quotes	26
Word Cloud	28
Quantitative data	28
Summary of where the Council should invest the money it has	29
What people said and feel about...	
Enabling adults to live longer, healthier lives	32
Quotes	32
Word Cloud	34
Quantitative data	34
Summary of where the Council should invest the money it has	36

Introduction

Investing in our Tomorrow is Haringey Council's public consultation to ensure that the voices of local people inform and potentially help shape priorities for public spending.

Since 2011, the Council has managed budgetary reductions due to cuts in central government grants that total approximately £100 million. Projections to 2017 indicate that a further total of £70 million must be cut from the Council's spending, if it is to meet its legal requirement to have a balanced budget.

The Council's approach to the budget cuts and consulting local people is explained by the Council Leader, Claire Kober:

*... "Our refusal to simply manage decline is at the heart of our determination to ensure we prioritise what residents care most about, and it's why we want to work with communities and empower them to help us improve our borough."*¹

The consultation provided residents, business owners, community groups and people working or studying in the borough, the opportunity to have their say on issues affecting Haringey's children and families, the environment, health and wellbeing, the economy, housing and community resilience.

The consultation took place from 29 September 2014 to 10 November 2014, and 1,118 people engaged. This is a 162% increase on the Council's previous online budget conversation: Your Borough, Your Budget, which was carried out in February 2014.

HAVCO, the umbrella body for community and voluntary organisations led the consultation. HAVCO recruited and trained local people as social researchers, which included bi-lingual researchers to enable us to consult and interpret the feedback from the borough's diverse communities effectively.

Outreach was conducted at community venues via established forums and groups, including activities such as attending a local Mosque. 11 Focus group meetings were also held to enable HAVCO to have in depth and qualitative conversations with local people.

The social researchers attended the Council's road shows and 'Pop Up' stalls set up across the Borough to interview people.

¹ Tottenham & Wood Green Journal (26 September 2014). Visit: http://www.tottenhamjournal.co.uk/home/comment_i_refuse_to_manage_decline_in_haringey_help_us_to_help_you_1_3785068

HAVCO used the following social media platforms to promote the public consultation:

Campaign	Platform	Recipients	Opens	Date sent
Investing in our tomorrow – community consultation (1)	Email (Mail chimp)	759	24%	18/9/14
Investing in our tomorrow – take part in the community consultation	Twitter	690 followers	N/A	18/9/14
E-voice article - Investing in our tomorrow	Article in E-bulletin (Mail chimp)	757	23.8%	19/9/14
Investing in our tomorrow – community consultation (2)	Email (Mail chimp)	772	27.1%	6/10/14
Have your say on Investing in our Tomorrow	Twitter	690 followers	N/A	6/10/14
Have you had your say yet? Investing in our tomorrow	Email (Mail chimp)	777	20.7%	17/10/14
Have you had your say on 'Investing in our tomorrow' yet?	Twitter	690 followers	N/A	17/10/14

Table 1

Health Watch Haringey supported the consultation by running focus groups and a workshop regarding people's health and wellbeing. This element of the public consultation was set up to enable Public Health to refresh the borough's existing Health and Wellbeing Strategy.

A breakdown of how people engaged is as follows:

No	Type of Community Engagement	Participant Numbers
1	Supporting children and families to thrive online survey	163
2	Promoting economic growth online survey	137
3	Cleaner, greener, safer public spaces and streets online survey	161
4	Better housing and stronger communities online survey	130
5	Enabling adults to live longer, healthier lives online survey	140
6	Health and wellbeing strategy online survey	32
7	8 Community outreach sessions with targeted groups including Chinese, Turkish and Polish communities	96
8	11 Focus group meetings which included homeless families, young people, disabled and older people	130
9	Businesses in Muswell Hill, Harringay Green Lanes and Tottenham	

	High Road	55
10	Feedback sent to Haringey Council	9
11	Comments shared by Haringey Council led pop-ups	65
TOTAL		1118

Table 2

Respondents' Postcode areas were the sole demographic data collected as part of the consultation to indicate the spread of the feedback. The results are shown in the following table:

Postcode	N2	N4	N6	N8	N10	N11	N15	N17	N22	Unspecified	Other	Total
No's	1	58	7	104	38	10	146	208	131	18	9	731
%	0	8	1	14	5	1	20	29	18	2	1	100

Table 3

This summary is the Council's key document about the outcome from the public consultation, which is suitable for 'first glance' reading (Note – there is a separate summary document for the Health and Wellbeing consultation). For in-depth information and analysis about the consultation, readers should see the Reference document which will be available online at the Haringey Council and HAVCO websites. An Appendix document will also be available online that includes: transcripts from the Focus Groups, written correspondence sent to the Council and all quotes etc.

This introduction is followed by quotes from some participants, a Word Cloud for each theme, and quantitative information. Each section ends with a summary table, which essentially provides local politicians and decision-makers with what people said and think about the following:

- Where the council should invest the money it has.
- What the council should focus on to improve Haringey.
- What can people do to make where they live better.

What people said and feel about...

Supporting children and families to thrive

40.40%

of respondents want to support early to avoid problems escalating. They also want Children's Centres to be supported



Early intervention [and] children's centres in particular... could be hubs for families to access everything they need...

26.32%

of respondents think there are too many fast food shops in Haringey.



Restrictions on fast food establishments would help.

22.02%

of respondents think a strong and resilient community is essential, to rebuild the area



Though there are some challenges, there is a strong spirit in Tottenham (and across Haringey) and Haringey is one of the most inclusive boroughs in London.

8.90%

of respondents think childcare should be subsidised.



...Childcare is also very expensive, so any cheaper options like Children's Centres really help.

5.31%

suggested the running of youth clubs as a priority.



More family events, more youth clubs, more educational things - something to progress your mind...

23.08%

of respondents said children should be made a priority



There are excellent amenities for children and teenagers especially since the riots. Let's keep it that way.

29.45%

of respondents said the Council should focus spending on schools and education.



*Keep the pressure up on schools to be good and then outstanding.
(This doesn't have to cost more money!)*

20.18%

of respondents can help Haringey by volunteering



*Build social capital and find reciprocal arrangements so people can
start to help each other with things like after school activities*



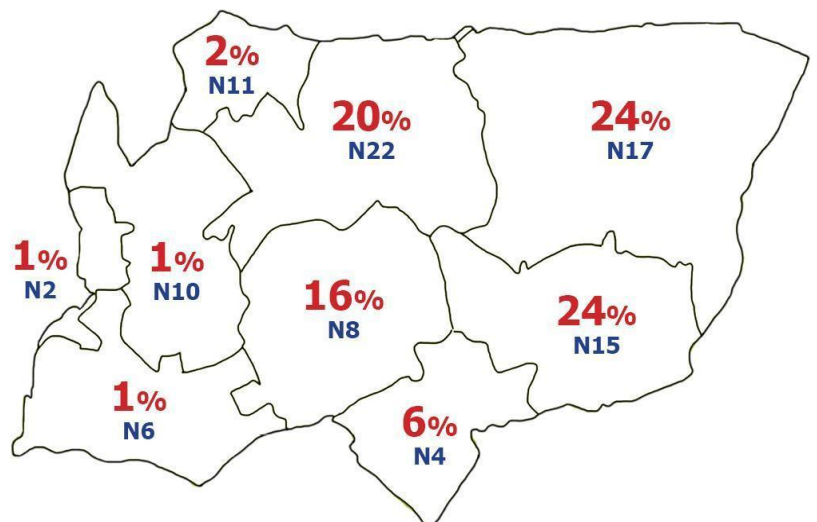
Word Cloud:



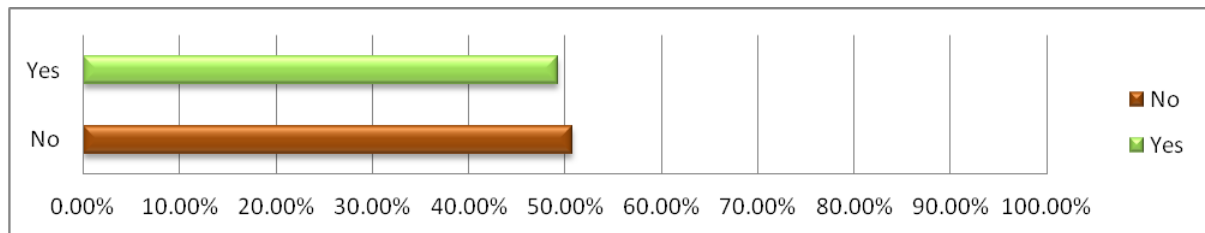
Quantitative Data:

163 survey respondents answered the Supporting Children and Families to Thrive theme. Each respondent was asked to indicate their postcode.

Postcode	No	%
N2	1	1
N4	10	6
N6	1	1
N8	27	16
N10	2	1
N11	3	2
N15	39	24
N17	40	24
N22	33	20
Not specified	6	4
Other	1	1
Totals	163	100

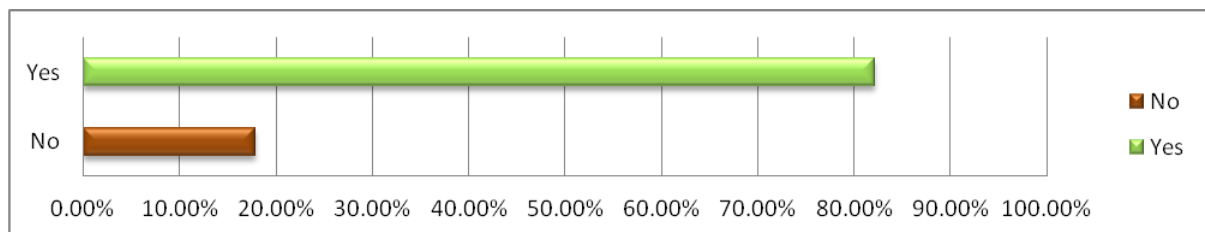


Is Haringey a good place to raise a family?



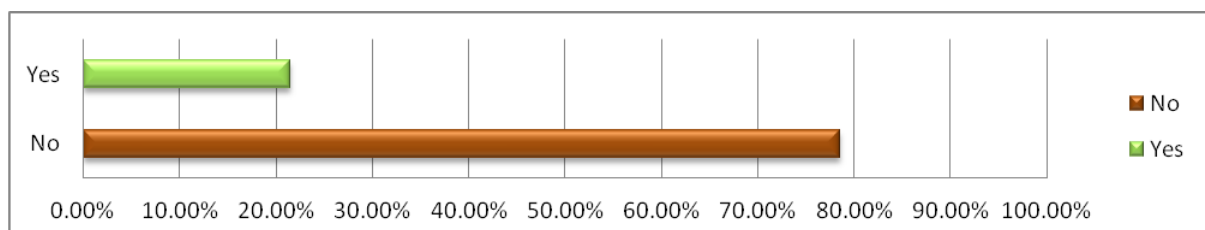
50.76% of respondents said No
49.24% of respondents said Yes
132 Answered
31 Skipped question

Are there things that you would like to see the community do to support families?



82.11% of respondents said Yes
17.89% of respondents said No
123 Answered
40 Skipped question

Do you think children in Haringey are healthy?



78.57% of respondents said No
21.43% of respondents said Yes
126 Answered
37 Skipped question

Summary of what people *said* and *feel* about where investment should be made to Support Children and Families to Thrive

Where the Council should invest the money it has:	Priority areas to improve Haringey:	What people can do to make Haringey a better place:
Improve the early help offer	<p>Expand Children Centres and increase support available to</p> <ul style="list-style-type: none"> act as an early help hub improve access to public sector services 	<p>Community Champions from the VCS should provide formalised outreach for CC's to raise numbers of women registering at GPs etc.</p> <p>Stay and Play could be delivered at CCs with VCS providers</p>
Improve education	<ul style="list-style-type: none"> Improve early learning offer for young children Ensure a consistent standard of education across Haringey's schools Improve the quality of library facilities and learning resources for children and young people of all ages 	<p>Work with HAVCO to revise how education is being delivered to include provision delivered by VCS and the supplementary schools network</p>
Invest in Young People	<ul style="list-style-type: none"> Provide more recreational support for young people, particularly during holidays Provide more youth clubs Support the development of more apprenticeships and better career advice Resolve Bruce Grove Youth Centre dilemma 	<p>Work with HAVCO to map VCS support, particularly in Faith Sector and fund performing projects</p> <p>Increase the VCS offer so that Young People have greater choice</p>
Support parents	<ul style="list-style-type: none"> Provide more parenting classes for new parents 	<p>Parenting classes, including nutritional advice</p>

	<ul style="list-style-type: none"> • Expand healthy eating programmes • Educational relationship programmes for young men in schools etc. • support fathers • Training & advice for parents returning to work • ESOL classes for parents with language barriers • Improve access to affordable and subsidised child care 	<p>could be delivered with VCS partners</p> <p>Training for work and ESOL could also be delivered with VCS partners</p>
Reduce the fear of crime	<ul style="list-style-type: none"> • Increased visibility of community policing in parks • Deal with anti-social behaviour and provide anti-gang and anti-bullying support 	<p>Community police to work with organisations like Friends of Parks and Haringey Volunteer Centre to ensure recreation grounds are safe for families</p> <p>Support specialist VCS agencies who can divert young people away from gang culture</p> <p>Work with specialist VCS agencies to support victims of crime</p>
Create family-friendly environments	<ul style="list-style-type: none"> • play areas for all ages • mixed development on High Streets • rehouse families near to their children's schools 	
Improve access to health	<ul style="list-style-type: none"> • Timely access to quality GP service • GPs to deliver services at Children's Centres • Increase access to affordable sporting activity for children, young people and families 	
Empower communities	<ul style="list-style-type: none"> • Enable communities to help themselves • Provide spaces for parents to meet and 	<p>Work with HAVCO to capacity build community enterprises that provide support</p>

support each other

- Recognise that volunteering, e.g. health champions can only be achieved by funding volunteering infrastructure.

for and with children and families

Fund a children, young people and families network of VCS organisations to improve community communication

Apply for new funding with Haringey's VC to support community involvement and engagement in civil society

What people said and feel about...

Cleaner, greener, safer public spaces and streets

30%

of people commented that they loved Haringey's Parks and green spaces.



Wonderful park (Albert RD), been here for 30 years, lots of dog walkers, lots of elderly people taking walks... and feel very safe.

12%

of people suggested improving the quality and access to green spaces



Lordship Rec massively improved; wildlife area is great. But overall too few street trees; clearly less money spent in poorer wards on streetscape/parks etc - where more is needed.

24%

said they could get involved in cleaning the streets after rubbish collection or cleaning outside their house and business.



Clean up the streets including dog mess keep parks clean with dog control. Get rid of the betting shops and fast food.

24%

were interested in being involved in the upkeep of the Parks



Help create more wildlife environments, i.e. wildflower meadows; ponds, outdoor classrooms.

50%

of the respondents said they would need support from the council to help volunteer



Free Cycle groups and similar groups. Setting a more pragmatic mechanism for re-using, recycling. Setting up an area in a recycling centre where people can take and reuse things.

29.97%

mentioned keeping the streets clean and safe and improving the rubbish collection.



More CCTV, More rubbish collection, stop people littering fine them if needed, and you can do this via an app.

42.71%

felt that high crime rates and low policing were the main cause of lack of community safety



High [levels of] assaults, they [the police] are always putting the tape up, especially in the college on the green. I have to be careful when I go past these [sort of] places

33%

of people respondents said Haringey needed more safety in its streets



Very unsafe, quite scary, very dark. I just don't want to visit my sisters in N17 and N22 I feel afraid, I was attacked, [and] no one paid attention to me I feel scared.

19.47%

Community can do more, if well supported, including more Neighbourhood Watch initiatives.



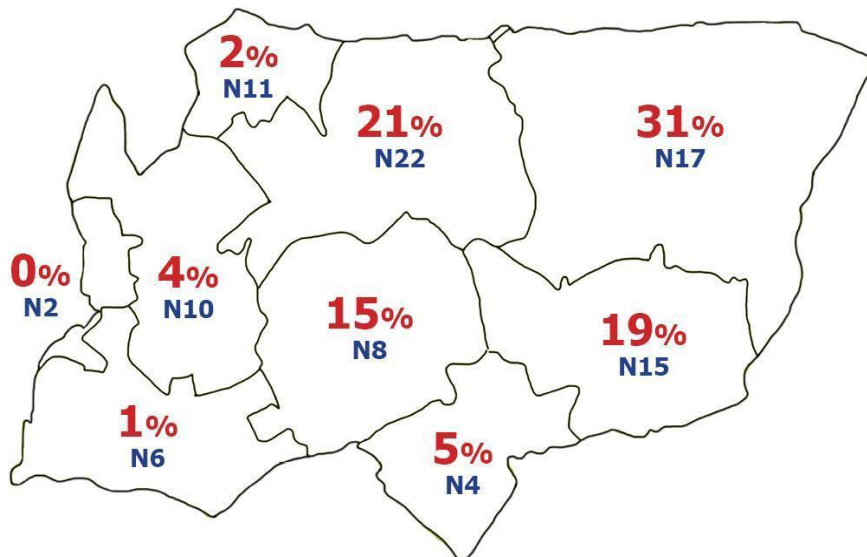
Create more, better, stronger, more-influential and higher-profile collectively-run, high-membership community groups and activities.



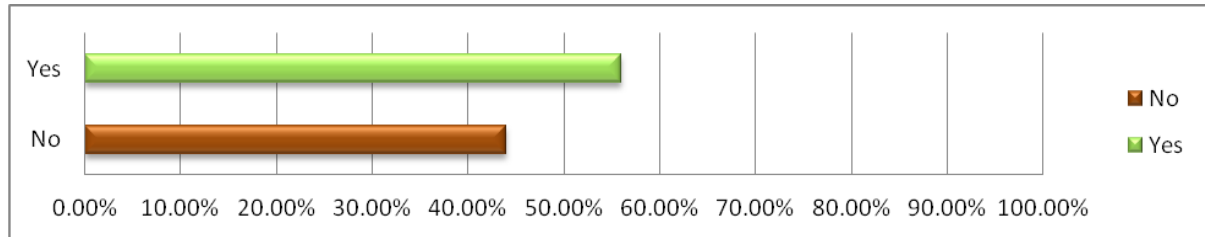
[illegible]

160 survey respondents answered the Cleaner, Greener, Safer, Public Spaces and Streets theme. Each respondent was asked to indicate their postcode.

Postcode	No.	%
N2	0	0
N4	9	5
N6	2	1
N8	24	15
N10	6	4
N11	3	2
N15	30	19
N17	50	31
N22	34	21
Not specified	1	1
Other	2	1
Totals	161	100



Do you feel that Haringey is a safe place to live, work and visit?



55.97% of respondents said Yes

44.03% of respondents said No

134 Answered

27 Skipped

Summary of what people *said* and *feel* about where investment should be made to create cleaner, greener, safer public spaces and streets

Where the Council should invest the money it has:	Priority areas to improve Haringey:	What people can do to make Haringey a better place:
Create a cleaner environment	<ul style="list-style-type: none"> • Revise refuse collections • Consider introducing mechanisms to control litter dropping and spitting (similar scheme exists in neighbouring Enfield) • Impose penalties for fly-tipping and remove waste quickly 	Community prepared to conduct Bank Holiday Clear up days
Create family-friendly places	<ul style="list-style-type: none"> • Increase the availability of safe places for children of all ages to play • Use planning powers to ensure that new developments include safe places for children to play 	
Support community gardening	<ul style="list-style-type: none"> • Provide more communal gardening spaces to bring people together • Increase availability of allotments 	Work with VCS organisations to deliver gardening skills to residents
Promote reuse and recycling	<ul style="list-style-type: none"> • Provide adequate bins • Promote reuse and recycling to residents 	
Support and promote active travel	<ul style="list-style-type: none"> • Promote benefits of walking and cycling • Ensure cycling lanes are part of plans for improving roads • Promote Smarter Travel better 	

	<ul style="list-style-type: none"> • Improve dangerous junctions and accident hot spots • Improve road safety and awareness among residents 	
Improve public transport	<ul style="list-style-type: none"> • Provide more bus routes connecting the east and west of the Borough 	
Improve community safety	<ul style="list-style-type: none"> • More visibility of community policing in parks and open spaces • Improve Police response times • Promote Neighbourhood Watch to increase community involvement • Ensure wardens manage park spaces effectively • Deal with open drug and alcohol use in parks • Strengthen anti-gang and anti-knife crime initiatives • Improve lighting in streets and parks 	Work with HAVCO and specialist community safety VCS agencies to promote Neighbourhood Watch and recruit volunteers
Protect the future of community spaces and local heritage	<ul style="list-style-type: none"> • Consult local people about the future of Bruce Castle Museum • Communicate effectively on the use of Bruce Grove Youth Centre • Engage as many people as possible on the developments for Chestnuts Park Community Arts Centre 	Work with VCS groups and HAVCO to attract investment into local heritage projects

What people said and feel about...

Building better housing and stronger communities

20.75%

of respondents mentioned the diversity of Haringey's communities as a positive aspect of the borough



...I like the multicultural community as it teaches us to live with different cultures and different beliefs. I think it sets our children up for being more accepting of people who are different to them.

35.29%

of respondents would like to be more engaged with their local communities.



I would like to socialise with people and know who all that lives around my communities. Especially single mothers getting together. As we see a lot of single mothers struggling.

Be involved in strong and active local community groups and activities.

Volunteer to [help] increase sport activities. People are reluctant to talk about what their communities need because they feel their voices are not heard.

10.59%

of respondents think that the council should do more first.



We are resilient, we are trying, but other than HAVCO and some other frontline charities there's little support. I tried setting up my project and no one helped... So I went to Enfield and there it was great. The MP supported me and the children to have an event in the House of Commons. I also get help from HAVCO so things are getting easier and I feel extremely supported by them. In Haringey we are isolated.

33.64% of respondents think spending on more affordable housing should be the main priority for the council.



The most important things the Council could and should do are: Enforcing decent standards in the private rented sector; tough action on empty homes (and that has to be done much more vigorously than happens at the moment). House building (in the social/public sector) with a focus on housing for rent. Defining the term 'affordable' for Haringey on the basis of it being within reach of ordinary working people.

25.24% of respondents believe the Council should spend its money on improving existing public services such as education and health care provisions.



Council should continue to spend money on vulnerable adults' mental health, noise problem issues and street cleaning. [Regarding the] police as you cannot do without them. The Council can save money by getting services to share buildings and cut back on Council staff. Improve health services and infrastructure...

13.08% of respondents think the Council's focus should be on building stronger communities through more public spaces such as community centres.



Support the community centres so they can support the residents in Haringey. As they face cuts they are not able to provide the services that they used to.

75.24% of respondents are not satisfied with the range of housing available.



The housing stock is often in poor condition with limited social housing and alternatives for homelessness; this results in all sorts of problems and should be at the very top of priorities.

Lived here for more than 20 years. Never gave me a house, even with 1 child living in 1 room. Child is 28 now! Child had psychosis but still no house!

22.86% of respondents find the housing in Haringey unaffordable.



I work full time in the library, can you believe me? My husband and 2 children have just moved back to my parents? If I can't pay who can?

15.24% of respondents think that housing is of poor quality.



It's of a poor standard generally. Private landlords can rent out homes in virtually any condition, energy efficiency is given minimum attention.

29.63% of respondents would like to see more council and social housing.



Empty and derelict properties should be brought back into residential use. Any spare land such as on former industrial sites should be

used for building a range of housing. It has to be assured that private landlords are complying with all relevant housing laws and regulations especially with regard to maintenance, safety and overcrowding in shared houses.

29.63% of respondents would like to see greater checks on private landlords and rent controls.



I think given the growth in the private rented sector we should be ensuring that we have sufficiently resourced services to enforce on landlords legal responsibilities on overcrowding, environmental and Houses in Multiple Occupation.

57% of respondents think the Council should build more housing and improve Council services with regard to housing.



Work with developers, housing associations and private landlords to bring properties up to standard, to build a range of new housing and to bring empty or derelict properties back into use.

12%
of respondents said that housing needs to be made more affordable.



The Council should commit prioritised resources to being both a leading developer and enabler of affordable accommodation. Please provide more affordable housing. If affordable housing is prioritised, then everything else will fall into place. A room in Wood Green costs £600. One room!!!



[illegible]

130 survey respondents answered the Building Better Housing and Stronger Communities theme. Each respondent was asked to indicate their postcode.

A map of the Netherlands divided into eight provinces, each labeled with a percentage and a code. The percentages are: N2 (0%), N6 (2%), N8 (12%), N10 (5%), N11 (2%), N15 (18%), N17 (34%), and N22 (18%).

Province Code	Percentage
N2	0%
N6	2%
N8	12%
N10	5%
N11	2%
N15	18%
N17	34%
N22	18%

Recommendations from the Building better housing and stronger communities and streets consultation theme

Where the Council should invest the money it has:	Priority areas to improve Haringey:	What people can do to make Haringey a better place:
Ensure Housing affordability	<ul style="list-style-type: none"> • Introduce rent-capping for private rented accommodation • Introduce a range of measures to ensure that Haringey's people are positioned to take up jobs and strive for higher paid opportunities 	
Improve the quality of private sector accommodation	<ul style="list-style-type: none"> • Introduce a landlord registration scheme (similar schemes operate in Newham and Enfield) that requires rented accommodation to meet appropriate standards • Work with private landlords to upgrade energy efficiency of housing stock. 	Work with specialist VCS providers to set up a local 'Housingwatch' service
Utilise empty privately owned properties	<ul style="list-style-type: none"> • Enable the community to set-up housing co-ops as self-help vehicles to bring empty properties back into use 	Voluntary organisations, Housing Associations, homeless charities like CARIS Haringey have the experience of supporting housing co-operatives. Start-up funding will be required to enable the co-ops to develop and be sustainable, via crowdfunding, etc.
Increase community cohesion and reduce social	<ul style="list-style-type: none"> • Use Compulsory Purchase Order powers to ensure empty properties are put back into use • Actively work with and support communities to 	

isolation	have dedicated community buildings	
Invest in young people	Enable young people to use Bruce Grove Youth Centre effectively	VCS organisations could offer a range of opportunities if supported with free space
Improve community safety	<ul style="list-style-type: none"> Promote & encourage involvement in Neighbourhood Watches 	
Improve communication with communities Communication and keeping local people informed	<ul style="list-style-type: none"> Include housing communication plan in new Housing Strategy 	Utilise key community-led housing networks to help disseminate key messages, e.g. Haringey Federation of Housing Association

What people said and feel about...

Promoting economic growth

40.52%

of respondents said parking needs to be improved



'Killing' businesses with expensive parking charges. After, rent, rates [etc] there is nothing left [to grow businesses]

25%

of respondents said more support and communication from the Council would help businesses.



Better support for local independent businesses. Arbitration in rent rises, breaks in business rates for small businesses. Promotion of local businesses through events and projects

20.69%

of respondents said lower rates would enable them to run their business better.



Reduction of business rates, as small businesses are suffering. Business rates are very high.

16.90%

of respondents think that the council should prioritise local businesses by trading local.



The council could buy from local business more. Could transfer some of their services to the Voluntary Sector. Channel current services to small businesses.

11.50%

of respondents said that there need to be more local jobs available.



Invest in businesses that have potential to enable and facilitate people into job opportunities.

45.45%

of respondents said that it was hard to find work in the borough.



I think it's difficult. Uncertain economy, short term nature of contracts, risks and burden associated with taking on new staff, young people not properly prepared for the workplace.

15.58% of respondents think educational levels and lack of training is the main obstacle to work.



Not very easy to find a job in Haringey, need more support with training and we need evening English lessons.

13.83% want more job training opportunities and development opportunities for small businesses.



For unemployed there should be greater support in volunteering opportunities so that they can gain experience, also work experience placements with businesses and start up companies could also help.

43.63%

of respondents think that public transport needs to be improved



Good transport links. Bus and overland services are generally good, but additional bus routes could be considered.



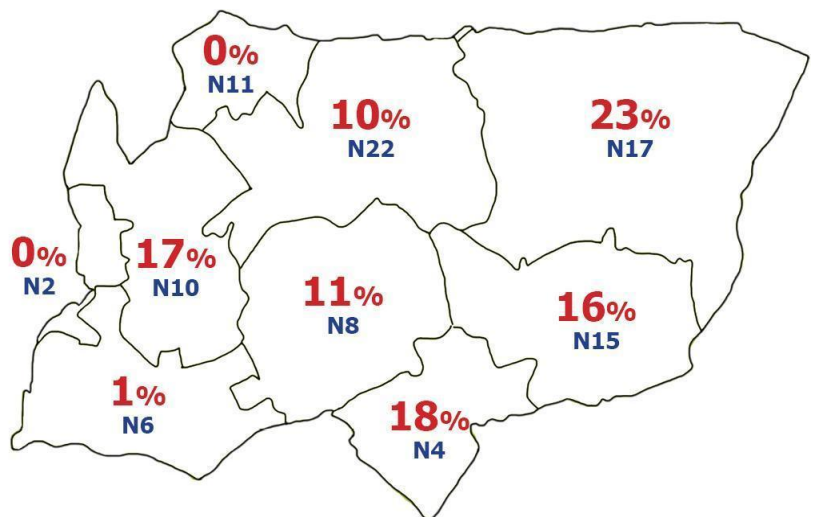
Word Cloud:



Quantitative Data:

137 survey respondents answered the Promoting Economic Growth theme. Each respondent was asked to indicate their postcode.

Postcode	No.	%
N2	0	0
N4	25	18
N6	1	1
N8	15	11
N10	23	17
N11	0	0
N15	22	16
N17	32	23
N22	14	10
Not specified	4	3
Other	1	1
Totals	137	100



Summary of what people *said* and *feel* about where investment should be made to Promote Economic Growth

Where the Council should invest the money it has:

Develop a strategy

Improve communication with businesses

Improve support for local businesses

Priority areas to improve Haringey:

Produce a whole borough economic development plan

- Develop a clear vision and share this with all stakeholders
- Promote and attract inward investment
- Support the local economy
- Attract new businesses

Promote effective communication with businesses

- Provide excellent customer services
- Enable businesses to support each other
- Break isolation felt by businesses
- Encourage learning from other places
- Support the development of a business forum

Increase the probability of local businesses to succeed

- Encourage and reward entrepreneurialism

What people can do to make Haringey a better place:

Private and VCS businesses could work with the Council to refresh plans

Established business people can volunteer to provide pro bono support to others including coaching, mentoring and advice. This could be facilitated by Haringey Volunteer Centre.

Local businesses could work in partnership with HAVCO to support the establishment of a Haringey business forum

Contract local specialist VCS agencies to provide tailored advice and support to new start-ups and social enterprises

- Business development support
- Fair business rates
- Champion 'trade local' and contract local businesses (private and voluntary sector)

Provide targeted support for new businesses:

- Affordable premises
- Start-up grants
- Support post-NEA start-ups
- Improve access to affordable legal and accountancy advice

Work in partnership with HAVCO and TNL to attract investment to support social enterprises and improve procurement processes so that small providers are not excluded

Develop Haringey's work force

Work with schools and businesses to:

- Improve career guidance and support
- Reduce barriers to employment for specific groups
- Increase availability and take up of apprenticeships
- Connect Haringey residents with out of borough employers
- Provide affordable and flexible child care

Contract local VCS agencies to provide career guidance support for young people and economically inactive residents

Work in partnership with HAVCO to attract investment into VCS workforce development

Contract local VCS agencies and support to provide affordable childcare

Improve spatial development

Use planning powers effectively to:

- Enable businesses to access affordable spaces
- Enable use of empty spaces
- Improve the appearance of shops

- Enable pop-up shops
- Implement mixed use developments
- Restrict the number of fast food outlets and betting shops, especially in the east of the borough.
- Make high streets 'family-friendly'

Improve transport

Enable businesses, employees and customers to travel effectively across the borough:

- Increase the frequency and routes of east / west bus services
- Provide school bus services
- Improve and increase cycle routes and facilities

Review parking rules with businesses to:

- Increase access to affordable parking
- Implement flexible parking restrictions that support businesses

VCS groups can deliver further cycle and road safety and awareness courses to residents

Improve the environment

Use existing contracts and procurement processes to:

- Improve street cleansing and refuse collection
- Improve street lighting
- Work with businesses and provide financial support to improve shop fronts

Shopkeepers can take more responsibility for keeping their shop fronts clean. This could be encouraged by the Council through incentives and competitions.

What people said and feel about...

Enabling adults to live longer and healthier lives

42.52%

of respondents think individuals can change their eating habits and eat healthier.



Eat healthier and take exercise. Limit fast and processed food. Learn to cook and have support in learning how to cook from scratch...

35.43%

of respondents think individuals can exercise more.



We need more dance groups for the adults as a form of exercise because not everyone can afford the gym. Most adults need help and reminding that they need to improve their health.

25.98%

of respondents think the council should increase the number of sporting facilities available and promoting existing ones.



More sports equipment in parks.

21.25%

of respondents think accessibility to health services such as GPs and health centres need to be improved.



Better access to GP surgeries and health centres - I have to travel across the Borough to [access] a [professional] surgery.

20%

of respondents suggested closing chicken shops and other unhealthy shops in the high road, such as betting establishments as well as providing more incentives for residents to become healthier



Stop giving licenses to betting shops and fast food [shops].

20%

of respondents gave specific suggestions about older people and supporting people to age better



Support individuals and organisations that care for older people, with funding and with appreciation. Ensure the streets are clean.

Introduce better and more police. Better streets lighting. Better medical services

11.81% of respondents said the Council should introduce more activities for people to get involved.



So health promotion must be encouraged. Provide places for halls for group activities to take place. More sports activities encouraged with good coaches. Each park should have sports equipment.

27% of respondents think that people can get more involved in community activities such as local groups and health clubs.



I think community groups and charities like Macmillan, AGE UK, and churches are more effective than the Council, so [the] Council should do less and give the money to the groups that can achieve more.

Half of the respondents suggested the activities should be promoted or be subsidised by the Council.



Encourage outdoor activity and healthier eating, and [having] more cycling facilities

14.04% of respondents think that people should keep the streets clean by avoiding littering and spitting.



It [the Borough] needs to be kept clean. It is very filthy around where I am living.

38% of respondents want to provide help through community (in the wider sense) channels.



Better working with the health service - community and primary care is very poor here and also mental health care.

20% mentioned better and more Carers, better paid and better trained, as well as support for family caring.



Bringing in fully trained, qualified and motivated carers who can assist [with] the personal needs of elderly people.

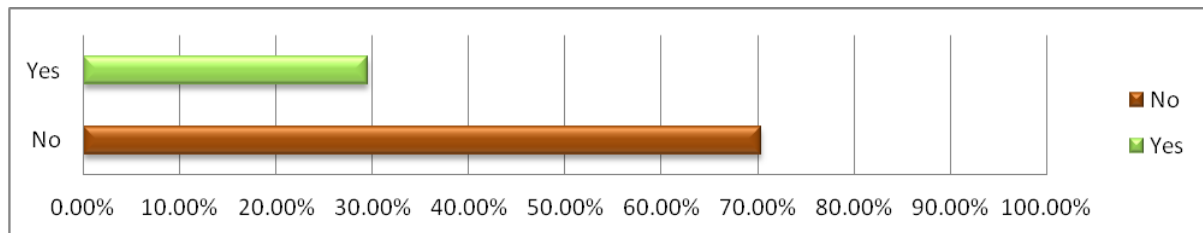


138 survey respondents answered the Enabling Adults to Live Longer and Healthier Lives theme. Each respondent was asked to indicate their postcode.

A map of the Netherlands divided into its 12 provinces. Each province is labeled with a percentage in red and a number in blue. The percentages represent the proportion of the population aged 65 and over in each province. The data is as follows:

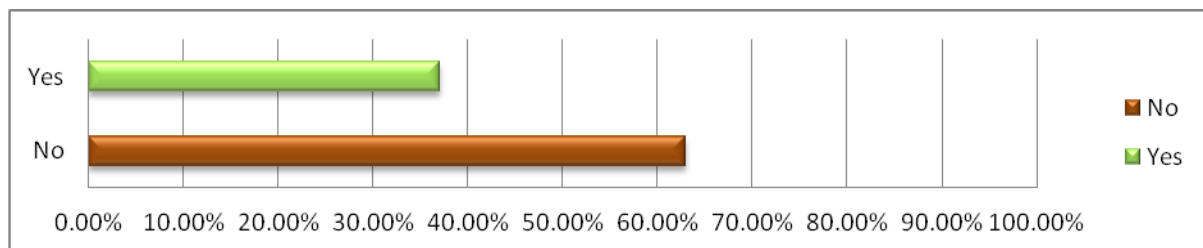
Province (Number)	Percentage
N2	0%
N10	1%
N6	1%
N11	1%
N22	19%
N8	15%
N4	6%
N15	22%
N17	30%

Do you think Haringey is a healthy place?



70.43 % of respondents said No.
29.57 % of respondents said Yes.
115 Answered
25 Skipped

Is Haringey somewhere that adults who need more support have choices about their life? (For example, those with physical or learning disabilities)



63% of respondents said No.
37% of respondents said Yes.
89 Answered
51 Skipped

Summary of what people *said* and *feel* about where investment should be made

Enabling Adults to Live Longer and Healthier Lives

Where the Council should invest the money it has:	Priority areas to improve Haringey:	What people can do to make Haringey a better place:
Promote available support for healthy ageing	<ul style="list-style-type: none"> • Ensure people of all ages and abilities have information on help available and where to get it • Provide targeted promotion to vulnerable groups 	Work with VCS groups who work with vulnerable groups
Join up services	<ul style="list-style-type: none"> • Enable the NHS, Public Health and social care to work better together 	HAVCO's strategic role enables access to the wider community and specialist VCS agencies who can advise and assist with this
Improve GP Access	<ul style="list-style-type: none"> • LBH, CCG and NHS to look at this collectively to resolve • Evaluate and learn from Broadwater Farm GP practice in terms of access • Ensure reception staff are well-trained 	
Shift towards prevention and early intervention	<ul style="list-style-type: none"> • Roll out health checks at places where people go, for example supermarkets 	Work with Haringey Volunteer Centre and VCS organisations to recruit and deploy community champion volunteers for tailored interventions
Improve the quality of care	<ul style="list-style-type: none"> • Provide better support for carers • Increase investment into palliative and end-of-life care 	
Reduce social isolation	<ul style="list-style-type: none"> • Improve availability of befriending opportunities for older people 	Work with Haringey Volunteer Centre and VCS organisations to recruit and deploy befriending volunteers

Improve mental health	<ul style="list-style-type: none"> • mental health advocacy, advice and support to be improved 	Fund specialist VCS agencies to improve, reach and support for people with mental health problems
Reduce obesity	<ul style="list-style-type: none"> • Use Children's Centres as a hub for the HENRY programme and other nutrition led programmes • Ensure that there is tailored support for people with learning disabilities • School dinners to provide a range of healthy options for children • More affordable sports facilities and activities including outdoor equipment in parks 	
Improve housing	<ul style="list-style-type: none"> • Introduce sanctions for private landlords who provide poor quality rented accommodation 	
Improve the environment	<ul style="list-style-type: none"> • Introduce measures to deter spitting (such as Enfield Council has used) 	

