

Have Your Say...

We do not underestimate the anxiety and concern that many will feel about these proposals. We therefore want to know the views of current residents and users of services, their relatives, carers and others about the possible closure of our Day Centres, Drop-ins, residential and respite care homes and the Alexandra Road Crisis Unit over a period of time in order to achieve these changes. We also need to understand what the impact will be on individuals of any possible closures and how we might reduce this in making any future plans.

We want you to have your say about:

- our proposals; and
- the future of adult social care in Haringey; one potentially without homes, centres or services provided by Haringey Council

How can I be heard and have my say?

There are various ways for you to have your say about these changes.

From 31st January 2011, you can:

- Visit our website for more information and complete our online questionnaire:
www.haringey.gov.uk/budgetconsultation

There you will find 4 separate questionnaires; one for residential homes, one for drop-ins, one for day centres and one for the Alexandra Road Crisis Unit.

There will be monthly consultation meetings arranged with service users and their relatives and friends from February 2011 through to April 2011. Everyone affected will be receiving information about these proposed consultation meetings very shortly.

- email us at:
FeedbackandSupportforAdults@haringey.gov.uk
- write to us at:
**Adult Social Care Consultation
London Borough of Haringey
4th Floor, 40 Cumberland Road
London N22 7SG**

We will make sure that all users of services, residents of homes, relatives and carers are consulted and/or given the opportunity to express their views, paying particular attention to those who have reduced mental capacity and/or do not have relatives or friends to speak on their behalf. We will appoint individual advocates, including Independent Mental Capacity Advocates to assist with this process.

For more information please:

Please let us know if you need information in alternative formats or languages.

Email:

FeedbackandSupportforAdults@haringey.gov.uk

Telephone Query Line: **020 8489 1400**

For up to date information visit our website:
www.haringey.gov.uk/budgetconsultation

Please have your say. Your views will help shape adult social care in Haringey in the future - a future potentially without the current homes, drop-ins and centres run by Haringey Council.

All comments and feedback received will be recorded and summarised in a detailed report that will be presented to Cabinet and full Council (these are the Council's decision making bodies) and will be taken into account in their considerations before any final decision is made.



Adult Social Care Service Consultation 2011

Fact sheet

Consultation proposal for consideration of the potential closure of council owned residential and respite care homes, drop-ins and day care centres for Adults in Haringey and the Alexandra Road Crisis Unit

Purpose

Haringey Council wants to understand the views of the families and users of its drop-ins, day centres and residential homes – as well as voluntary, statutory and other service providers - about proposed changes to the delivery of adult social care and the closure of day centres, drop-ins and residential and respite care homes, and the Alexandra Road Crisis Unit. This consultation fact sheets explains and encourages you to have your say on the proposed changes to the future of the council's day and drop-in centres, residential and respite care homes for older people and people with learning disabilities and mental health needs and the Alexandra Road Crisis Unit. Consultation with those affected will help councillors make difficult yet informed choices when they make their final decisions, sometime in July 2011.

Why are we consulting?

The Council recognises the value and importance of these services to users but has no alternative than to consider their potential closure as a result of the Government's cuts to its budget. The Council is facing unprecedented Government cuts to its budget and these have very serious consequences for all council services. Proposed changes include the potential closure of Council-run residential and respite care homes, day and drop-in centres and the Alexandra Road Crisis Unit. However, it is very important to remember that vulnerable adults will continue to receive services if they need them, but, if these proposed closures go ahead they will be offered in the independent sector.

We are committed to involving users of services, relatives and carers in decisions about the care they or their loved ones receive and to provide services according to changing needs.

Timetable

The key dates for the formal public consultation period are:

Key date	Activity
31 January 2011	Public consultation opens
30 April 2011	Public consultation ends
1 May- 31 May 2011	Feedback reviewed and considered
<i>Date To Be Confirmed June 2011</i>	Report to Cabinet on the consultation results
<i>Date To Be Confirmed July 2011</i>	Final decision by Full Council on whether or not to proceed
See below	Implementation of final decisions of Full Council

The proposals

The proposals under consideration are to:

- Close the four drop-in centres at Abyssinia Court, The Irish Centre, Willoughby Road and Woodside House. The plan is that this service would stop by 1 October, 2011;
- Close the Woodside Day Centre no later than 1 April, 2012;
- Close the Six8Four Centre no later than 1 April, 2012;
- Close The Haven no later than 1 April, 2012;
- Close the Alexandra Road Crisis Unit no later than 1 April, 2012;
- Close the Whitehall Street residential and respite care home no later than 1 April, 2012;
- We are looking at the possibility of merging the services at The Grange and the Haynes Centre, to come into effect no later than 1 April, 2012;
- Close the Red House residential care home no later than 1 April, 2013;
- Close Cranwood residential care home no later than 1 April, 2013; and
- Close Broadwater Lodge residential care home no later than 1 April, 2013.

These are provisional targets for implementation and are subject to change.

Just to be clear, there is no change to Haringey's eligibility criteria to access adult social care services, so if a vulnerable adult is assessed as needing services s/he will continue to receive services.

However, should councillors approve the proposed closures, instead of the Council directly providing the services in question they will be bought from another external provider or via a personal budget as appropriate to the person's needs. It is worth noting that two thirds of all our home care and residential care is already purchased from the independent sector. Vulnerable adults assessed as eligible for services will continue to receive services just as they do now.

• Residential and Respite Care Homes

Where necessary social workers will carry out an assessment and review of each resident's needs and an alternative home found based on (i) the appropriate type of residential care, (ii) the same or even better quality and one that geographically meets the needs of a close family member, or friend who visits regularly and is involved in the person's day to day care.

On residential care, Haringey was recently assessed by the Care Quality Commission as the best London council for placing people in homes which were rated as excellent quality (3-star) and good (2-star). Where placements of this nature remain appropriate, we will be looking to maintain this approach.

• Drop-ins and Day Centres

The Council will not be re-providing or funding these services if they close. We have contacted religious and faith groups and others in the community and voluntary sector asking them what they might provide and/or whether they would be willing to fill in the gaps or help in any other way. There is not necessarily an expectation that they will be provided (if provided) on a like for like basis.

• Alexandra Road Crisis Unit

The plan is, as far as possible, to conduct the consultation with the NHS.

Further Information

Our Adult Social Care has been judged as Performing Well by the Care Quality Commission for the last three years. The services that we have commissioned in the last year have been rated good or excellent in terms of their quality – very good news for our vulnerable residents that rely on these services.

In the face of unprecedented central government spending cuts, the council is reviewing spending but is committed to protect priority, statutory, frontline services whilst working to reduce administration, management costs, and duplication; share services; and use existing resources more effectively. However, the Council has to make savings of £46m by the end of March 2012, with a further need for additional savings over the following two years. Along with other parts of the Council, this will have very serious consequences for adult social care services.

By 2021 the population of older people in Haringey (people aged over 65 years of age) will have increased by 9% from 21,000 to 22,800. However, by 2031 the older people's population will have increased by 36% to 28,500. Furthermore, it is estimated that the number of people aged over 65 with limiting long term illnesses in Haringey, will increase by 3.5% (364 residents) from 10,160 in 2010 to 10,524 by 2015. An increase in the number of older residents with long term illness is likely to result in an increase in the number of residents needing Council funded care. If only 5% (18 residents) of the estimated increase in older people with long term illness end up in residential care, this would mean an increase in Council spending of nearly £500,000 per year.

These pressures on our services are very significant for adult social care in Haringey, and across the UK, at a time when central government is cutting the amount local authorities have to spend on providing services.

As a result of the pressures and growing need for adult social care services that we face, we're proposing to make a number of changes that are designed to:

- Develop a programme of change that better meets the current and expected future needs of the people of Haringey.
- Create services that are more flexible, are more 'personalised' and give greater choice.

- Create care and support that people can access close to where they live.
- Have better long term outcomes for people at lower costs.
- Be ready for the changes of an ageing population.
- Have a system where older people are able to retain the equity on their own homes so that their care needs can be met without resorting to selling their homes in order to fund their ongoing care costs.

In order to do this we propose:

1. moving towards fewer services directly provided by the Council;
2. planning and buying more services in the independent sector (i.e. private care homes and the like);
3. enabling more personalised care through increasing use of Personal Budgets;
4. strong assessment and safeguarding;
5. supporting carers;
6. developing a 'universal offer' based on volunteering and social responsibility; and
7. sharing assets and services.

We are already developing new alternatives including extra care supported housing, which offers our more vulnerable older residents the opportunity of remaining independent in their own accommodation specifically designed and adapted to meet their changing physical needs. Extra care offers a community of older people where support and care services are available 24 hours 7 days a week and which are designed around the specific requirements of each resident. This example of the new types of provision the Council wants to develop also takes full advantage of new monitoring technology, which can immediately detect when someone has fallen or whether a person has wet the bed, offering older residents an additional level of safety, security and dignity. The Council will have developed two new extra care supported housing schemes by 2012 offering 80 new homes designed for frail older residents, with plans to develop a further scheme by 2015.