Consultation

Corporate plan priority 2 empowering all adults to live healthy, long and fulfilling lives

Consultation on proposal 2:

Increasing our capacity to provide suitable accommodation that promotes individual well-being through expanding Supported Living Accommodation and Shared Lives Scheme
This document:

- Details the need for change to adult social care in Haringey
- Outlines our three consultation proposals
- Informs readers of how you can give us your views
- Explains what happens next

Have your say:

Haringey Council is seeking your views on the proposals to transform the way adult social care is delivered to residents.

We particularly want to hear from the key stakeholders who may be directly affected by the proposals, these include adults who currently use:

- Always Day Centre
- Birkbeck Road Day Centre
- Ermine Road Day Centre
- Grange Day Centre
- Haynes Day Centre
- Linden Road Residential
- Osborne Grove Nursing Home
- The Haven Day Centre
- The Roundway Day Centre
- Families and carers of adults who use the above facilities
- All Haringey residents are encouraged to respond via the Haringey website.

The consultation period will run from:
Friday 3rd July 2015 to Thursday 1st October 2015

How can I have my say?

For more information on our proposed changes including Frequently Asked Questions, please visit our website: [www.haringey.gov.uk/asc-consultation](http://www.haringey.gov.uk/asc-consultation) and then tell us your opinion.

Please note that we may not reply to individual consultation responses however all feedback will be considered as part of the consultation process.

**Online**

Completing the questionnaire at [www.haringey.gov.uk/asc-consultation](http://www.haringey.gov.uk/asc-consultation)

**E-mail**

Download a copy of the consultation document, complete the consultation document and scan/email it to Priority2enquires@haringey.gov.uk

**By Post**

Your completed consultation document can be posted to:
Transformation Team
Haringey Council
River Park House
225 High Road
Wood Green
London N22 8HQ

**Workshop***

*For adults who use the services detailed within the consultation document, their carers and family members. Individual groups will be contacted directly and supported by independent advocates to respond to the consultation.

The closing date for receiving your consultation response is 1st October 2015
Executive Summary

Executive Summary

Cabinet member for Health and Wellbeing:
Councillor Morton

Haringey Council is fully committed to:

• Working with service users and their families and carers in the design of services.
• Meeting our statutory responsibilities to continue to provide services that meet the assessed needs of adults.
• Safeguarding adults at risk.

There is significant need for change resulting from the Care Act 2014, as well as the financial pressures which the council faces following the government’s changes to local authority funding. In response to the increasing need for change we are proposing to change the way that some parts of the service are currently delivered, to ensure that we are able to reach and fairly support all adults in need of social care and ensure they are given the best opportunity to gain independence.

We will work closer with the community, other service providers and most importantly, with the people who use adult social services, to ensure we provide the right help at the right time. We will focus on prevention and early intervention by providing access to high quality information, advice and support to empower all adults to live healthy, long, fulfilling lives; with access to high quality health and social care services when people are assessed as needing them. This new focus will ensure that we deliver the optimum level of support, being flexible and responsive when needs fluctuate.

We understand how valuable our services are to individuals and the differences the services provided have had on families and carers. However, the demand for Adult Social Services is increasing and we are facing significant reductions in budgets following the government’s changes to local council funding. To meet these financial challenges and the changes to legislation, we need to transform the delivery of care and support.

I would like to know what you think of the council’s proposals outlined in this consultation paper. Please submit your comments before the consultation closes on 1st October 2015. If you have any queries or require further information, please do get in touch.

I look forward to hearing from you.

The need for changes

The future of adult social care in Haringey

The traditional role of adult social care is changing. In the past, adult social services centred around assessing people’s care needs and providing services to meet those needs. This remains a very important part of what social workers do, but there is increasing recognition that adult social care must do more to support people before they need care. In an era where our population is ageing, investing in prevention is key to helping more people to stay healthy and live independently for longer - and it means scarce resources can be used more effectively to target those people who need them most.

Making the change from a system that reacts when people need acute help to one that supports more people to remain healthy and independent is not an easy task. It takes time and relies on close cooperation between organisations and individuals in health, social care and the wider community. But the benefits of this change are considerable. In Haringey it would help to increase people’s quality of life; improve people’s health and wellbeing, and develop stronger and more resilient communities.

Why do we need to change?

The current model for adult social care in Haringey doesn’t do enough to prevent care and support needs escalating, and is unsustainable in the long-term. Last year, for every £3 the council spent, £1 went on adult social care. Without significant change in how social care is delivered, that figure would rise, resulting in difficulties for the Council in delivering other services such as bin collections, libraries and parks.

In Haringey between 2011-2013 there was a 5.3 percent increase in residents aged over 65 years. This is great news but there is no doubt that it also places an ever-growing demand on care services. And while demand for services continues to rise, the money available to fund them has reduced. Across the country, there is currently £3.5 billion less in council social care budgets than there was in 2010. This means that there is a pressing need for councils to deliver social care differently.

What do we want to change to?

In Haringey, we want to keep people healthy and living in their own homes and communities for longer. We want to see a greater emphasis on promoting independence, dignity and choice - with care and support shifting away from institutional care towards community and home based support.
There are a number of reasons for this approach:

- Many people have told us they prefer community or home-based support, because it allows them to remain more independent for longer.
- Support provided in a community setting or at home is often better tailored to the needs of an individual and their carer.
- A focus on prevention and early intervention within the community is more cost effective, and helps to delay and reduce the need for more expensive, longer-term treatment.
- This approach will allow us to maximise the impact of our limited resources.

To make these changes, we are planning to develop services that prevent and delay people from needing more specialist and intensive care and support.

This will mean an increase in services like supported living housing, which helps people to maintain their independence in a safe and supportive environment. It will also mean development of schemes like Shared Lives - where carers choose to look after people in their own homes - and community-led programmes like Neighbourhoods Connect, which supports local people to participate in social activities and play a more active role in their community.

It will also mean improving the work we do on prevention and early intervention so that more people are equipped with the information and advice they need to look after themselves and others better. This will help to delay and reduce the need for care in many circumstances, help people to remain independent for longer, and build more resilient communities.

Moving to this more sustainable model of adult social care would help us to reduce demand for services provided at traditional care institutions such as day centres and residential homes.

It would also mean that the council would deliver fewer services directly, and would instead commission more services from the independent, community and voluntary sectors.

We know that care can’t be approached from a one-size-fits-all perspective, so we’ll ensure that specialist care services remain available for people with complex care needs.

The proposals for consultation enable the council to continue to develop care and support which can be delivered within budget resources.

Alternative options considered

Before the Council set its budget a consultation exercise was carried out on a wider set of proposals and savings proposals of £5.7 million set against care packages in Adult Social care was considered but not taken forward.

The Council had also considered increasing Council Tax. It was decided that this was not the right thing to do because government funding rules mean that overall the Council would only get about £600,000 more money if it raised tax by 2%. This would not be enough to make a big difference to the social care budget but would mean that people in Haringey would have to pay more tax which could be difficult for residents.

The Council also considered using its reserves and the Council’s Medium Term Financial Strategy does include some use of these reserves. However, the funding reductions are expected to continue for several years and are too high to be fully met from our reserves.

Now that the Council has set its budget, not making the Adult Social Care savings is likely to mean that the overall Council budget could fall into deficit (ie expenditure could exceed its available resources) and this is not permitted.

Legislative changes, demographic pressures and budget challenge mean that to continue to provide care and support in the current manner is unsustainable. The way we currently deliver services cannot meet expected outcomes and will not provide equitable services.

To increase the capacity to develop services run by the council would require more resources. The budget to provide adult social care has been reduced and, as such, there are no further resources therefore alternative ways of delivering services are being considered.
Consultation Proposals

Proposal 2: Increasing our capacity to provide suitable accommodation that promotes individual well being through expanding Supported Living Accommodation and Shared Lives schemes.

Background
The local authority must promote individual well being; relating to ‘domestic, family and personal relationships’ and the ‘suitability of living accommodation’. The Care and Support Statutory Guidance provides that ”Local authorities should encourage a genuine choice of service type, not only a selection of providers offering similar services, encouraging, for example, a variety of different living options such as shared lives, extra care housing, supported living, support provided at home, and live-in domiciliary care as alternatives to homes care, and low volume and specialist services for people with less common needs”.

In Haringey we have developed a range of provision for vulnerable people that has a greater emphasis on helping people to continue to live independently at home - maximising their independence and reducing social isolation - and is less reliant on traditional institutions. Working closely with our partners we are increasing the availability of schemes such as Supported Living and Shared Lives – demonstrating how most needs, including complex needs, can be met in the community. Adult social care users in Haringey, including people with complex needs, have told us they would prefer to live as independently as possible in the community where they have the opportunity to exercise greater control over their lives.

Supported Living Accommodation enables adults, who are assessed as being able to live independently, to do so. Individuals can have their own tenancy or choose to share with other eligible adults. Support is tailored to the needs of the individual and supports them with daily living including personal care, taking medication and money management.

Shared Lives is a well established scheme within Haringey Council and nationally. The scheme relies on the participation of the local community, where a family or an individual share their family home with someone who needs support. The scheme is open to adults with various disabilities that have been assessed as being able to live within the community. It enables such adults to enjoy the independence and support of living with a local individual/family.

It is more important than ever that we get the most value from our public spending. Commissioning for social value involves looking at the collective benefit to a community when a service is provided. A social enterprise is an independent business that trades to tackle social problems, improve communities, people’s life chances, or the environment. Social enterprises make their money in the open market; however they reinvest their profits back into the business or the local community, maximising the impact of public expenditure to get the best possible outcomes.
The proposals

It is our proposal to increase our capacity to provide suitable accommodation to promote individual well being - Supported Living Accommodation and Shared Lives through:

A) Closing Linden House as a residential home

Impact:

Haringey Council provides support to around 650 working age people with a learning disability. Of those 650, just 157 now live in residential accommodation, while the majority are living in the community – either in their own home, with carers in Supported Living arrangements, or in the Shared Lives schemes.

The focus to help adults with learning disabilities to move out of institutionalised care and into appropriate community settings began in 2010 and is central to our ambition to, by 2017, consider the need for residential care only as a last resort.

Linden House can accommodate up to 6 adults with learning disabilities, including those with complex needs. There are currently 5 residents at Linden Road. This proposal would require the reassessment or review of the care and support needs of current service users with a view to identifying satisfactory alternative supported living provision where people will be enabled to hold their own tenancies and to access support to meet their needs. There will be a transition plan that will be sensitive to the needs of those that may be affected by this change. We will ensure that any impact is mitigated and the process of change is safely managed.

Benefits include:

Residents will be enabled to actively take part in their communities, supported to gain greater independence and move away from institutional care.

B) Expanding the existing Shared Lives service by transferring the service from Adult Social Care to a social enterprise model.

Impact:

Nationally around 15,000 people are supported through Shared Lives schemes. The existing Shared Lives service within Haringey supports approximately 36 adults. The proposal to transfer would have minimal impact on existing carers and service users. The service would be expanded, attracting social investment and providing additional placements for a range of service users over the next three years.

Benefits include:

Shared Lives offers better value for money than traditional residential placements and also contributes to reductions in the use of acute health resources.
Proposal 2 Consultation Questions:

A) To what extent do you support our proposal to provide more accommodation options that promotes individual well being through expanding Supported Living Accommodation and Shared Lives schemes?

☐ Strongly support
☐ Support
☐ Neutral
☐ Do not support
☐ Strongly do not support

Please tell us the reason for this view:

B) To what extent do you support our proposal to close Linden Road Residential Home?

☐ Strongly support
☐ Support
☐ Neutral
☐ Do not support
☐ Strongly do not support

Please tell us the reason for this view:

C) To what extent do you support our proposal to transfer the Shared Lives service to a social enterprise?
☐ Strongly support
☐ Support
☐ Neutral
☐ Do not support
☐ Strongly do not support

Please tell us the reason for this view:
D) If you have any further comments regarding our proposal to increase our capacity to provide suitable accommodation that promotes individual well being through expanding Supported Living Accommodation and Shared Lives schemes please tell us below.
What happens after the consultation?

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<th>Action</th>
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<tr>
<td>We will consider your responses to the proposals in the consultation paper.</td>
<td>October 2015</td>
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<tr>
<td>We will prepare report to Council’s Cabinet on the outcome of the consultation and with recommendations on the proposals. Cabinet will make a final decision on the proposals.</td>
<td>November 2015</td>
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<tr>
<td>Cabinet decision on the proposals will be published in November 2015 and any further actions required will be published on the Haringey website accordingly.</td>
<td>November/December 2015</td>
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Your completed consultation document can be posted to:

Transformation Team  
Haringey Council  
River Park House  
225 High Road  
Wood Green  
London  
N22 8HQ

It could also be sent by email to Priority2enquires@haringey.gov.uk
About you

Are you:

☐ Yes  ☐ No

If yes in which ward do you reside:

☐ Alexandra ward  ☐ Hornsey ward  ☐ Tottenham Green ward
☐ Bounds Green ward  ☐ Muswell Hill ward  ☐ Tottenham Hale ward
☐ Bruce Grove ward  ☐ Noel Park ward  ☐ West Green ward
☐ Crouch End ward  ☐ Northumberland Park ward  ☐ White Hart Lane ward
☐ Fortis Green ward  ☐ St Ann’s ward  ☐ Woodside ward
☐ Harringay ward  ☐ Seven Sisters ward
☐ Highgate ward  ☐ Stroud Green ward

An adult who currently uses social care

☐ Yes  ☐ No

If yes which service do you use:

☐ Ermine Road Day Centre  ☐ The Roundway Day Centre  ☐ Always Day Centre
☐ The Haven Day Centre  ☐ Linden Road Residential  ☐ Haynes Day Centre
☐ Osborne Grove Nursing Home  ☐ Birkbeck Road Day Centre  ☐ Grange Day Centre
☐ Other: please specify ______________________________

A carer/family member of an adult who uses:

☐ Yes  ☐ No

If yes which service does she/he use:

☐ Ermine Road Day Centre  ☐ The Roundway Day Centre  ☐ Always Day Centre
☐ The Haven Day Centre  ☐ Linden Road Residential  ☐ Haynes Day Centre
☐ Osborne Grove Nursing Home  ☐ Birkbeck Road Day Centre  ☐ Grange Day Centre
☐ Other: please specify ______________________________

A member of staff?

☐ Yes  ☐ No

☐ Other: please specify ______________________________

Please provide details
Equal Opportunities Monitoring Form

The Public Sector Equality Duty does not expressly require the council to collect equality information. However, collecting, analysing and using the information helps us to see how our policies and activities are affecting various sections of our communities. In employment and service provision, it helps us to identify any existing inequalities and where new inequalities may be developing and take action to tackle them.

In addition to the nine “protected characteristics” (Age, Disability, Gender Reassignment, Marriage and Civil Partnership, Sex [formerly Gender], Race, Religion or Belief and Sexual Orientation) identified in the Equality Act 2010, we have added categories of Refugees and Asylum Seekers and Language in order to reflect the full diversity of Haringey.

We will be grateful if you could take a little time to complete and return this form. Please go through it and tick all the categories that most accurately describe you.

The information you provide on this form will be held in the strictest confidence and only be used for the purposes stated above.

Age

Please tick one box

☐ Under 18
☐ 18-24
☐ 25-29
☐ 30-44
☐ 45-59
☐ 60-64
☐ 65-74
☐ 75-84
☐ 85-89
☐ 90 and over
☐ Prefer not to say

Disability

Under the Equality Act 2010, a person is considered to have a disability if she/he has a physical or mental impairment which has a substantial and long-term adverse effect on her/his ability to carry out normal day-to-day activities. Haringey Council accepts the social model of disability. However, in order to be able to identify and respond to your specific needs, it is important that we know what kind of disability you have.

Do you have any of the following conditions which have lasted or are expected to last for at least 12 months?

☐ Deafness or partial loss of hearing
☐ Blindness or partial loss of sight
☐ Learning disability
☐ Developmental disorder
☐ Mental ill health
☐ Long term illness or condition
☐ Physical disability
☐ Other disabilities
☐ No disabilities
☐ Prefer not to say

Ethnicity

Please tick the box that best describes your ethnic group

White

☐ British
☐ Irish

White Other

☐ Greek/Greek Cypriot
☐ Turkish
☐ Gypsy/Roma
☐ Other, please specify ______________________

Mixed

☐ White and Black African
☐ White and Black Caribbean
☐ White and Asian
☐ Other, please specify______________________

Asian or Asian British

☐ Indian
☐ Bangladeshi
☐ Pakistani
☐ East African Asian
☐ Other, please specify______________________
Black or Black British
- African
- Caribbean
- Other please specify ___________________

Chinese or other ethnic group
- Chinese
- Any other ethnic background ____________________________

Sex
- Male
- Female

Gender reassignment
Does your gender differ from your birth sex?
- Yes
- No
- Prefer not to say

Religion
Please tick as appropriate
- Christian
- Hindu
- Muslim
- Sikh
- Prefer not to say
- Jewish
- Rastafarian
- Buddhist
- No Religion
- Other (please specify) ____________________________

Sexual orientation
Please tick the box that best describes your sexual orientation
- Heterosexual
- Bisexual
- Gay
- Lesbian
- Prefer not to say

Pregnancy and maternity
Please tick one box
Are you pregnant?
- Yes
- No
Have you had a baby in the last 12 months?
- Yes
- No

Marriage and Civil Partnership
Please tick one box
- Single
- Married
- Co-habiting
- In a same sex civil partnership
- Separated
- Divorced
- Widowed

Refugees and Asylum Seekers
Are you?
- A Refugee
- An Asylum Seeker

What country or region are you a refugee/asylum seeker from?

Language
Please tick the box that best describes your language
- Albanian
- Arabic
- English
- French
- Lingala
- Somali
- Turkish
- Other (please specify): ____________________________

Thank you for completing this form.
If you want this in your own language, please tick the box, fill in your name and address and send to the freepost address below

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Please indicate if you would like a copy of this letter in another language not listed or any of the following formats and send to the freepost address below.

- Large print
- On disk
- On audio tape
- Braille
- Another language

Please state: ___________________

Name: ____________________________________________________
Address: ____________________________________________________

Freepost RLXS-XZGT-UGRJ, Translation & Interpreting Services,
6 Floor, River Park House, 225 High Road, N22 8HQ