

Concessionary travel

Our services

We provide a range of services to help residents with disabilities to travel around London:

- The Blue Badge scheme offers special parking dispensation for some people with disabilities
- The Companion Badge scheme can prevent the theft of blue badges from vehicles by allowing the holder to remove them and only display the Companion Badge. The badge is available to residents living in any controlled parking zone in Haringey
- The Disabled Person's Freedom Pass provides free travel on public transport to residents who meet certain criteria. All Freedom Passes, including those for older people, are issued by the Post Office.

Our promise

- We will assess completed applications for Blue Badges and Freedom Passes and let you know the outcome within 30 working days of receiving all parts of your application form
- If we need more information about your health or disability, we may ask you to request this from your GP or a medical practitioner
- We will strictly follow Government criteria when assessing your application. We will not use discretion
- If your application is unsuccessful, we will write to you with the reasons for our decision and provide details about how you can appeal
- We will consider appeals against unsuccessful applications within 20 working days.
- We will put your application form on hold for up to 20 working days if we have asked you to provide any extra or missing information
- We will issue Companion Badges at any of our Customer Service Centres immediately on receipt of a valid application and payment of the administration fee.

How you can help us

- Fully complete all relevant questions on your application form
- Provide us with all of the documents we need to assess your application.

Find out more

- Apply online for a Disabled Person's Freedom Pass or Blue Badge
- Download and print an application form
- Find out more about the concessionary travel services offered by Haringey Council at www.haringey.gov.uk/transport
- Pick up an application form from any of our Customer Service Centres.

Telephone 020 8489 1878 or 020 8489 1865

Email: concessionary.travel@haringey.gov.uk