



SCORES ON THE DOORS

PILOT SCHEME EXPLAINED TO YOU

STAR RATINGS – Each of the premises has a star rating as follows.

★★★★★	EXCELLENT	Very high standards of food safety management. Fully compliant with food safety legislation.
—★★★★—	VERY GOOD	Good food safety management. High standard of compliance with food safety legislation.
—★★★—	GOOD	Good level of legal compliance. Some more effort might be required.
—★★—	BROADLY COMPLIANT	Broadly compliant with food safety legislation. More effort required to meet all legal requirements.
—★—	POOR	Poor level of compliance with food safety legislation – much more effort required.
—NO STARS—	VERY POOR	A general failure to comply with legal requirements. Little or no appreciation of food safety. Major effort required.

To find more information and business ratings visit www.food.gov.uk/scores

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WHAT'S THE SCORE?

Scores on the Doors is a pilot scheme supported by the Food Standards Agency to show how well food businesses are complying with food law.

Cafés, restaurants, clubs, shops and other food businesses in your area will be given a certificate and a sticker to display in their door or window that shows their food hygiene rating as stars.

WHY ARE WE DOING IT?

We are making these star ratings publicly available, so that you are informed about the food hygiene standards of businesses. You are encouraged to use this to help you decide where you choose to eat and this in turn will provide businesses with an incentive to raise their game and improve food safety.

WHAT DO THE STAR RATINGS MEAN?

The table on the back page describes what each star rating means.

HOW CAN I FIND OUT WHAT STAR RATING IS GIVEN TO A PARTICULAR BUSINESS?

Look in the window or on the door. Or you can ask the business directly, or you can view a list of food businesses and their scores via www.food.gov.uk/scores

DO BUSINESSES HAVE TO DISPLAY THEIR RATING?

No. Displaying the certificate is voluntary.

HOW WILL A FOOD BUSINESS GET A STAR RATING?

Following a food safety inspection, the officer will score the business based

on a national scoring system endorsed by the Food Standards Agency (FSA). The officers are trained in scoring under this scheme.

IS THIS A NATIONAL SCHEME?

No. It is one of a number of similar pilot projects taking place.

The FSA will be looking at how well they work before deciding what to do next.

WHAT DO I DO IF THE BUSINESS IS NOT DISPLAYING A CERTIFICATE OR STICKER?

There may be a perfectly good reason for this.

The business may be 'awaiting inspection' or have been inspected and waiting for a new certificate and sticker to be issued. If you are not sure, ask the business why they are not displaying their rating or you can check the website below.

HOW CAN I FIND OUT MORE?

Visit www.food.gov.uk/scores