

Services for people with physical disabilities

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Deaf and Hard of Hearing Floating Support Service

Service for: People who are deaf or hard of hearing

Description of service: This service offers short term (up to a maximum of two years) housing related support to vulnerable people in their own homes who are deaf and hard of hearing to enable them to sustain their tenancies and maintain independent, safe and stable lives in the community.

Who may refer: Self referrals via the Deaf Service / other professionals

Referral method: Referral form

Information required for referral: Name / address / date of birth / ethnicity / contact method / referral method

Service address: Winkfield Resource Centre
33 Winkfield Road
Wood Green
London N22 5RP

Tel: 020 8489 8900
Minicom: 020 8365 7935
Fax: 020 8829 9035
Email: wrc@haringey.gov.uk

Opening hours: Monday to Friday 9.00am - 5.00pm

Disabled access: Yes

Additional information: This service has a loop system for people with hearing impairments.

For further information about this service contact: Administrator, Floating Support Service or Centre Manager, Winkfield Resource Centre

Deaf Job Club

Service for: People who are deaf or hard of hearing

Description of service: Based at Winkfield Resource Centre as part of a successful partnership between social services and the Renate Campbell Trust, the Deaf Job Club offers specialist support to help deaf and hard of hearing people to find employment. The club assists with cv preparation and utilises specialist computer software, expert advice and internet search tools to find suitable work for the deaf and hard of hearing, supporting clients after they have gained employment.

Who may refer: Anyone

Referral method: In person / letter / fax / email / sms / minicom

Information required for referral: Name / address / date of birth / details of hearing impairment / proof of residence in Haringey

Service address: Haringey Deaf Job Club
Winkfield Resource Centre
33 Winkfield Road
London N22 5RP

Minicom/voice: 020 8826 9966
Tel: 020 8889 0396
Fax: 020 8829 9035
Email: deafjobclub@yahoo.co.uk

Opening hours: Friday 12.30pm - 4.30pm

Disabled access: Yes

Additional information: An appointment session operates from 10.00am - 12.00pm. A loop system is fitted for those with hearing impairments.

For further information about this service contact: Manager, Winkfield Resource Centre

Deaf Service

Service for: People who are deaf or hard of hearing

Description of Service: This service is managed by the Deaf and Hard of Hearing Floating Support Service, and is a one to one confidential support and advice service for adults who are deaf or have a hearing impairment and live in Haringey. Deaf service workers use British Sign Language and Sign Supported English and are able to help or advise with a variety of problems or issues. We can also offer appointments outside of drop-in times if required.

Who may refer: Anyone

Referral method: Telephone / fax / minicom / SMS / in person

Information required for referral: Name / address / date of birth / ethnicity / contact method / referral method

Service address: Haringey Deaf Service
Winkfield Resource Centre
33 Winkfield Road
Wood Green
London N22 5RP

Minicom: 020 8365 7935
Tel: 020 8489 8900
Fax: 020 8829 9035
Email: wrc@haringey.gov.uk
Mobile/SMS: 07980 316 714

Opening hours: Tuesday 12.30pm - 3.30pm
Thursday 9.30am - 12.30pm

Disabled access: Yes

Additional information: The Sensory Impairment Service is also based at this address for deaf equipment and assessments.

For further information about this service contact: Administrator, Floating Support Service or Centre Manager, Winkfield Resource Centre

Drugs Advisory Service Haringey (DASH)

Service for: All

Description of service: A confidential service offering counselling, support, advice and information to drug users, their partners, families and friends. DASH also provides a needle exchange, drop-in service, alternative therapies, crack programme and workshops, prescribing service and a telephone helpline. There are two drop-in services; the women's drop-in is staffed female DASH workers and offers crèche facilities and a beautician.

Who may refer: Self-referral

Referral method: Drop-in service attendance

Information required for referral: Name / address / date of birth (this information is only required if clients require further assistance, however, they can attend for advice without giving any details) / interpreting needs

Service address: Drugs Advisory Service Haringey
80 Stroud Green Road
London N4 3EN

Tel: 020 7272 2757

Fax: 020 7263 6005

Opening hours: Monday to Friday 9.00am - 5.00pm

Drop-in service: Monday, Tuesday, Thursday and Friday
2.00pm - 5.00pm

Late Drop-In: Monday 6.00pm - 8.45pm
Wednesday 4.00pm - 7.30pm

Weekend Drop-In: Saturday 10.30am - 3.45pm

Women's Drop-in: Thursday 1.00pm - 3.00pm
The Chestnut Community Centre
St Ann's Road
Tottenham N15 3TH

Disabled access: Yes (no disabled toilet facilities available)

Additional information: This service is only available to Haringey residents.

Haringey Advisory Group on Alcohol (HAGA)

Services for: All

Description of service: HAGA offers a range of community and residential services for problem drinkers and their families. The service offers confidential advice, information and ongoing support to help reduce the negative effects of alcohol misuse on individuals and the community.

Who may refer: Self-referral / concerned others both personal and professional

Referral method: Phone / letter / personal call

Information required for referral:

Service address: Haringey Advisory Group on Alcohol
590 Seven Sisters Road
London N15 6HR

Phone: 020 8800 6999
Fax: 020 8802 0081
Email: admin@haga.co.uk
Website: www.haga.co.uk

Opening hours: Monday, Wednesday, Friday 9.30am - 5.30pm
Tuesday, Friday 9.30am - 8.00pm
Saturday 10.00am - 4.00pm

Disabled access: Ground floor disabled access at the day centre. Visits arranged in suitable venues when appropriate.

Haringey Phoenix Group

Service for: People with partial sight or blindness

Description of service: The Haringey Phoenix Group provides activities, services and information for partially sighted and blind people in the borough. Service users are kept in touch with local events through tapes of the weekly talking newspaper.

Who may refer: Anyone

Referral method: Telephone / letter / in person

Information required for referral: Name / address / telephone / ethnicity / interpreting needs

Service address: Haringey Phoenix Group
Winkfield Resource Centre
33 Winkfield Road
Wood Green
London N22 5RP

Tel: 020 8889 7070

Fax: 020 8881 7235

Email: haringeyphoenixgroup@yahoo.co.uk

Opening hours: Monday to Friday 9.00am - 5.00pm

Disabled access: Yes

Additional information: This service has a loop system for people with a hearing impairment.

For further information about this service contact: Manager, Haringey Phoenix Group, Winkfield Resource Centre

HIV/AIDS

Service for: People infected with or affected by HIV or AIDS

Description of service: This service provides a wide range of support, advice and information to people infected with or affected by HIV or AIDS. Services include care management, home care support, housing advice, welfare rights advice, infant feeding project, nutritional advice and social work support. A confidential drop-in centre with crèche is also available offering support and advice on welfare rights, housing, social work, refreshments and limited laundry facilities.

Who may refer: Self-referral / family members / voluntary sector / professionals

Referral method: Telephone / letter / fax

Information required for referral: Name / address / date of birth / proof of immigration status (if not a resident) / family details / letter of diagnosis / treatment centre / consultant's details / user's consent / interpreting needs

Service address:	HIV Team 40 Cumberland Road Wood Green London N22 7SG	HIV/AIDS Drop-In Winkfield Resource Centre 33 Winkfield Road London N22 5RP
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Tel:	020 8489 5970	020 8889 0396
Fax:	020 8489 3032	

Opening hours:	Monday to Friday 9.00am - 5.00pm	Friday 11.00am - 4.00pm
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Disabled access:	Yes	Yes
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Additional information: The drop-in centre offers advice and support to those placed by other boroughs in Haringey (e.g. by Homeless Persons Unit or National Asylum Seekers Service).

For further information about this service contact: HIV Team, 40 Cumberland Road

Occupational Therapy

Service for: People with a physical disability or sensory impairment

Description of service: This service provides occupational therapy assessment regarding the user's ability to carry out activities of daily living and access to all essential areas both inside and outside the home. The team gives advice regarding alternative ways of carrying out activities independently which may involve the provision of equipment to minimise any risk of injury.

Who may refer: Self-referral / health care professionals / housing staff

Referral method: Referral form

Information required for referral: See referral form / interpreting needs

Service address: Occupational Therapy Services
Unit 5, St George's Estate
White Hart Lane
Wood Green
London N22 5QL

Tel: 020 8489 1603

Fax: 020 8489 1630

Email: occupationaltherapy@haringey.gov.uk

Opening hours: Monday to Friday
8.45am - 5.00pm

Disabled access: Yes

Occupational Therapy Assessment Centre

Service for: People with a physical disability or sensory impairment

Description of service: The occupational therapy surgery at Winkfield Resource Centre is designed to improve the assessment and delivery of small items of equipment to disabled people, to enable them to live independently in their homes, and to minimise any risk of injury.

Who may refer: Professionals from the Occupational Therapy service

Referral method: Referral from Occupational Therapy

Information required for referral: Referral form / interpreting needs

Service address: Occupational Therapy Assessment Centre
Winkfield Resource Centre
33 Winkfield Road
Wood Green
London N22 5RP

Tel: 020 8489 1603

Fax: 020 8489 1630

Minicom: 020 8489 1639

Email: occupationaltherapy@haringey.gov.uk

Opening hours: Monday and Wednesday 10.00am - 5.00pm

Disabled access: Yes

Physical Disabilities Assessments

Service for: People with a physical disability

Description of service: The team provides an assessment of needs that will determine the level of service and support the user requires. Service users may require assistance with daily living tasks, advice and information to remain in their own home and the community.

Who may refer: Anyone

Referral method: Telephone / letter / self assessment form

Information required for referral: Name/ address / telephone / date of birth / family doctor details / medical diagnosis / presenting problems / interpreting needs

Service address: Physical Disabilities Team
40 Cumberland Road
Wood Green
London N22 7SG

Tel: 020 8489 3092

Fax: 020 8489 3032

Email: physdisduty@haringey.gov.uk

Opening hours: Monday to Friday 8.45am - 5.00pm

Disabled access: Yes

Physical Disabilities Floating Support Service

Service for: People with a physical disability, sensory impairment or HIV/AIDS

Description of service: This service offers short term (up to a maximum of two years) housing related support to vulnerable people with physical disabilities, sensory impairment and HIV/AIDS in their own homes, to enable people to sustain their tenancies and maintain independent, safe and stable lives in the community.

Who may refer: Physical disabilities teams in adults' and children's services

Referral method: Referral form

Information required for referral: Name / address / date of birth / ethnicity / contact method / referral method

Service address: Winkfield Resource Centre
33 Winkfield Road
Wood Green
London N22 5RP

Tel: 020 8489 8900
Minicom: 020 8365 7935
Fax: 020 8829 9035
Email: wrc@haringey.gov.uk

Opening hours: Monday to Friday 9.00am - 5.00pm

Disabled access: Yes

Additional information: This service has a loop system for people with hearing impairments.

For further information about this service contact: Administrator, Floating Support Service or Centre Manager, Winkfield Resource Centre

Sensory Impairment Service

Service for: People who are deaf or hard of hearing

Description of service: This service offers assessment of rehabilitation needs, provision of equipment and rehabilitation training including mobility, daily living skills and communication skills. The team also carries out assessments and provides equipment to the deaf and hard of hearing, allowing them to maintain their independence.

Who may refer: Self referral / professionals working with sensory impaired people

Referral method: Letter of vision impairment (LVI): optometrist identification of person with significant sight problems / referral of vision impairment patient (RVI): hospital eye service referral of vision impairment for social needs assessment / certification of vision impairment (CVI): certificate of person as sight impaired/partially sighted or as severely sight impaired/blind

Information required for referral: See referral form / interpreting needs

Service address: Sensory Impairment Team
Winkfield Resource Centre
33 Winkfield Road
Wood Green
London N22 5RP

Tel: 020 8489 8900
Fax: 020 8829 9035
Minicom: 020 8365 7935
Email: wrc@haringey.gov.uk

Opening hours: Monday to Friday 9.00am - 5.00pm

Disabled access: Yes

Additional information: This service also has a loop system.

For further information about this service contact: Administrator, Floating Support Service or Centre Manager, Winkfield Resource Centre

Winkfield Resource Centre

Service for: People with a physical disability or sensory impairment

Description of service: The Winkfield Resource Centre offers a range of services and facilities to support and enable Haringey residents with disabilities and/or sensory impairment to manage their disability, maintain their independence and achieve control of their lives. In addition, the Centre is available for hire at evenings and weekends to a variety of voluntary organisations working with vulnerable people and minority/community-based projects. Services offered within the centre include:

- Carers' Centre
- Deaf services and job club
- Disability benefits advisor
- Haringey Phoenix Group
- HIV Drop-In
- Occupational Therapy Assessment Centre
- Physical Disabilities Floating Support Service
- Sensory Impairment Service

Service address: Winkfield Resource Centre
33 Winkfield Road
Wood Green
London N22 5RP

Tel: 020 8889 0396
Fax: 020 8829 9035
Minicom: 020 8365 7935
Email: wrc@haringey.gov.uk

Opening hours: Monday to Friday 9.00am - 5.00pm

Disabled access: Yes

Additional information: This service has a loop system for people with hearing impairments.