

LS338



GET THE NEW FREEDOM PASS AND MAKE IT SNAPPY

CONCESSIONARY TRAVEL PASS PROVIDED BY YOUR
LOCAL BOROUGH

WHAT IS A FREEDOM PASS?

The Freedom Pass for people aged 60 and over gives free travel on most public transport in London 24 hours a day (after 9.30am on most National Rail services within the London area), and all day at weekends and on public holidays. This pass may also be used to travel on local bus services in the rest of England under the terms of the Concessionary Bus Travel Act 2007.

For further details, see the leaflet that will be sent to you with your pass or on our website www.freedompass.org

WHO IS ELIGIBLE?

Men and women aged 60 and over whose sole or principal residence is in a London Borough

WHERE DO I APPLY?

YOU MUST APPLY IN PERSON

If you live in one of the boroughs listed below apply at any London Post Office® branch:

Barnet, Bexley, Brent, Bromley, City of London, Croydon, Ealing, Enfield, Greenwich, Hackney, Hammersmith and Fulham, Haringey, Harrow, Havering, Hillingdon, Hounslow, Islington, Kensington & Chelsea, Kingston-Upon-Thames, Lambeth, Lewisham, Merton, Newham, Redbridge, Richmond, Southwark, Tower Hamlets, Waltham Forest, Wandsworth and Westminster.

If you live in one of the boroughs listed below you must contact your local council for information about their issuing arrangements. Please note that Post Office® branches located in the boroughs below do not administer Freedom Passes for residents of these boroughs:

Barking and Dagenham, Camden and Sutton.

YOU MUST PROVIDE A PHOTOGRAPH WITH YOUR APPLICATION

Passport sized photograph (45mm x 35mm)

WHEN WILL I RECEIVE MY FREEDOM PASS?

You will usually receive your pass in the post up to 10 working days from the date of your application.

This application form is available as a large print (16 point) version.

Visit www.freedompass.org for details.

www.freedompass.org

**LONDON
COUNCILS**

WHEN YOU APPLY

You must apply in person and bring this completed application form to the Post Office[®] unless you live in Barking and Dagenham, Camden or Sutton, where you must follow the borough's instructions.

You must bring one item from each of the sections 1, 2 and 3 below.

PROOF OF NAME, AGE AND ADDRESS

1 You must provide ONE example from the list below as proof of name and age:

(These should be originals and not photocopies)

- Current Freedom Pass (expires 31 March 2010 with photocard) if you are renewing your old pass
- Letter of Pension Entitlement
- Current Passport
- Medical card
- Birth Certificate (unless your name has changed)
- Current Driving Licence (Paper or Photocard)

2 You must also provide ONE example from the list below showing proof of residential address:

- Current Council Tax Bill/Letter/Payment Book
- Current Council Housing Association Rent Book/Statement/Letter
- Current Television licence

The items below must be dated in the last 3 months

- Residential Utility Bill (excluding mobile phone bills)
- Residential personal Bank/Building Society Statement
- HM Revenue and Customs Letter
- Department for Work and Pensions Letter
- Occupational Pension Letter
- Private Credit Card Statement

3 PHOTOGRAPH - You must also provide:

A recent (within the last 12 months) passport sized photograph. Please do not staple or attach to the form. You cannot use a photograph that was part of an old photo identity card.

Your photograph must be:

- Colour and size 45mm x 35mm.
- A true likeness, showing your full face, facing forward without a hat
- Taken against a plain, evenly lit and pale coloured background

You will be issued with a receipt which contains a reference number to track the process of your application. You will receive your pass in the post, usually within 10 working days.

CHANGE OF NAME, ADDRESS OR REPLACING LOST, STOLEN, FAULTY OR DAMAGED PASSES

Do not go back to the Post Office[®] instead contact the helpline number on **0845 275 7054** or **020 7934 9633** and a replacement pass will be sent out to you usually within 5 working days subject to document approval. You may be asked to collect your pass from your local borough council.

In some instances you may be asked to attend an interview to explain the circumstances surrounding the loss of your pass before a new one is issued.

If you find a pass you have previously lost it will no longer work, please send it to the following address: FREEPOST FREEDOM PASS RETURNS. (Please note: This is all you need to write on the envelope. No stamp required)

You are not allowed to hold more than one concessionary pass at any one time. Only use the most recently obtained pass and return any others.

APPLICATION FORM FOR AN OVER 60 PERSON'S FREEDOM PASS

IMPORTANT: You must bring correct proofs. See checklist opposite.
Please complete your details in CAPITAL LETTERS.

FEMALE	<input type="checkbox"/>	MALE	<input type="checkbox"/>	Barcode	FOR OFFICE USE ONLY	
TITLE	<input type="text"/>		MR, MRS, MISS, MS, or other			
SURNAME	<input type="text"/>					
FIRST NAMES (in full)	<input type="text"/>					
PERMANENT ADDRESS	<input type="text"/>					
	<input type="text"/>					
FULL POSTCODE	<input type="text"/>		<input type="text"/>			
LONDON BOROUGH IN WHICH YOU LIVE	<input type="text"/>					
	<small>(If you are unsure about which borough you live in, ask at your nearest town hall or library)</small>					
TELEPHONE NUMBER	<input type="text"/>					
DATE OF BIRTH	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
	D D		M M		Y Y Y Y	
			AGE		<input type="text"/>	
TYPE OF APPLICATION	RENEWAL		<input type="checkbox"/>		NEW/FIRST TIME <input type="checkbox"/>	

FOR OFFICE
USE ONLY

PHOTO

FREEDOM PASS

The Freedom Pass is a 'travel concession permit' for eligible disabled and elderly persons. The service is managed by London Councils on behalf of all London local authorities.

For more information about the Freedom Pass please visit: www.freedompass.org or contact us:

By email: mobility@londoncouncils.gov.uk **By post:** FREEPOST FREEDOM PASS RETURNS

By telephone: 0845 275 7054 or 020 7934 9633

(continues overleaf)

APPLICATION FORM (CONTINUED)

USING YOUR PERSONAL INFORMATION

London Councils and the London Borough in which you live will be responsible for your information which they, and their agents (such as the Post Office), will use to administer the Freedom Pass scheme, for customer services and for research. Your information will not be used for marketing and will only be shared with other organisations (e.g. other local authorities, Transport for London, Government departments and law enforcement agencies) to provide the services or where it is legal to do so (e.g. to detect and prevent crime and protect public funds). Your information may be matched with data from other sources, including CCTV or ticket usage data.

From time to time we may wish to contact you about initiatives which we believe may be of direct benefit to you. Please tick the box if you DO WISH to be contacted

YOUR DECLARATION (APPLICANT TO COMPLETE)

I understand that: my information will be used to provide me with Freedom Pass services as stated above; my entitlement to a Freedom Pass will be reviewed and the services may be withdrawn before the expiry date on the Pass if my circumstances change; and if I give information that is incorrect or incomplete you may take action against me, including court action.

I acknowledge I have read, understand and accept the Freedom Pass conditions of use which are located on the Freedom Pass website at: www.freedompass.org

I declare that the information about me on this form is correct and complete, and my sole or principal residence is within the borough of

INSERT LOCAL BOROUGH NAME

SIGNATURE OF THE APPLICANT

DATE

ETHNIC ORIGIN*

Tick the relevant box

(a) WHITE

British

Irish

(b) BLACK OR
BLACK BRITISH

Caribbean

African

(c) MIXED

White/Black
Caribbean

White and
Asian

White/Black
African

(d) ASIAN OR
ASIAN BRITISH

Indian

Pakistani

Bangladeshi

(e) CHINESE OR
OTHER ETHNIC
GROUP

Chinese

Any other White
please write in
above

Any other Black
please write in
above

Any other mixed
please write in
above

Any other Asian
please write in
above

Any other please
write in above

I do not wish to say

The purpose of this section is to provide information on whether we are delivering services in an appropriate manner across the whole community. This information is confidential and failing to complete it will not prejudice your application. If you do not wish to fill it in please tick the box 'I do not wish to say' box above. *These categories are taken from census 2001