

Family Information

2nd edition

A local guide to childcare options,
costs and services for parents/carers



Welcome

Choosing the right childcare to suit your child and your needs is a very important task.

We want you to have a good range of childcare and family information to choose from, to help you make the right choices. That's why Haringey Council has been developing provision, including children's centres, nursery classes, after school clubs, childminding, 'Summer Fun' and an online directory.

This booklet sets out childcare choices available by telephone or the internet.

There are also sections on young people and useful information for parents.



Cllr Lorna Reith

**Cabinet Member for Children
and young people**

For additional copies call 020 8489 1000



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Family information service directory

Haringey's online services directory for parents and carers is the place to go for local and national family information. Find it at www.fisd.haringey.gov.uk

Popular searches are:

- GPs and dentists by postcode
- Volunteering
- Child nutrition
- Teenagers (how to cope)
- Child safety
- Bullying

Haringey Council have checked the accuracy of the information contained in this booklet at the time of print; however, changes may occur.

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Registered childcare explained

Registered childcare is:

- Nurseries
- Childminders
- Nursery classes within schools
- Pre-schools and playgroups
- Children's centres
- Out of School childcare

If you are unhappy with any aspect of your childcare you can contact Ofsted on **0845 601 4772** or email **enquiries@ofsted.gov.uk**

The EYFS sets out specific requirements for the childcarer, including the provision of learning, development, young children's welfare and good practice guidance.

The Office for Standards in Education (Ofsted) monitors the quality of childcare by ensuring the following:

- Registered childcare is inspected regularly with a maximum of three years between each inspection
- You can get a copy of an inspection report from **www.ofsted.gov.uk**. Alternatively you can ask the nursery for a copy (please note: for a childminders individual report, you will need to either obtain a copy from the childminder directly as we are unable to disclose the Ofsted Registration Number for childminders)
- Ensure all childcare workers have an up to date Criminal Records Bureau (CRB) check
- Ensure that the Early Years Foundation Stage (EYFS) is followed and met

For further information see 'Looking for Childcare' booklet – quality childcare (Published by the DCSF).

Nurseries

A nursery offers full or part time childcare and early education for children aged **0-5 years**.

If you live near a neighbouring borough make sure that you get childcare lists from them as well as from Haringey. See map for details.

Did you know that most nurseries offer sibling discounts if you have two or more children?



Childminders

A childminder cares for your child in their home and offers learning and development activities according to your child's age. They care for children between the ages of **0-8 years** (and can pick up/drop off children at local schools). Ofsted registered Childminders can look after up to six children.

You could mix different types of childcare. If your child is aged between 3-5 years old and going to a pre-school/playgroup or school nursery class, you can employ a childminder to pick your child up and look after him or her, until you get home from work.

You could train to become a childminder – your first step is to attend a coffee morning/afternoon tea session. For further details call 020 8489 1000 or email childcare@haringey.gov.uk



Children's centres

A children's centre brings together a range of services for children **under five** and their families, such as family support, health and education. It includes good quality childcare, information and support across the local community.

There are 17 children's centres in Haringey and they run different programmes of activities and services. To find out more go to www.fisd.haringey.gov.uk or call 020 8489 1000



Home based childcarers

Home based childcarer is childcare in your home provided by:

- Nannies
- Au pairs
- Baby sitters
- Mothers help/aid

This type of childcare does not have to be registered with Ofsted, however your nanny or au pair can now become a registered home childcarer by registering on the voluntary part of the childcare register.

Your home based childcarer can find out more information on the voluntary childcare register by going to **www.ofsted.gov.uk**

One of the benefits of registration is that it can reduce your childcare costs and enable you to apply for tax credits.

You should check references of any childcarer you employ. Agencies should provide this information for you, including an up to date Criminal Records Bureau (CRB) check.

For details of local Nanny/Au pair agencies you can visit www.fisd.haringey.gov.uk

Nursery classes in schools

Children are usually admitted to nursery classes within schools during the school year in which they become **four years old** and sessions usually last for two and a half hours per day, during term time only.

Nursery classes in schools are part of the state education system and are free. They offer full or part time places during term time for children who become four years old during that school year (1 Sept – 31 Aug).

To apply for a place in a school nursery contact the school direct. For a list of schools in your area call 020 8489 1000



Pre-schools and playgroups

Pre-schools and playgroups offer part-time early education and care for children between the ages of **2-5 years**.

Playgroups are funded to provide three hours of free education and provide Nursery Education Grant (NEG) funding. This form of childcare is not a parent and toddler group.

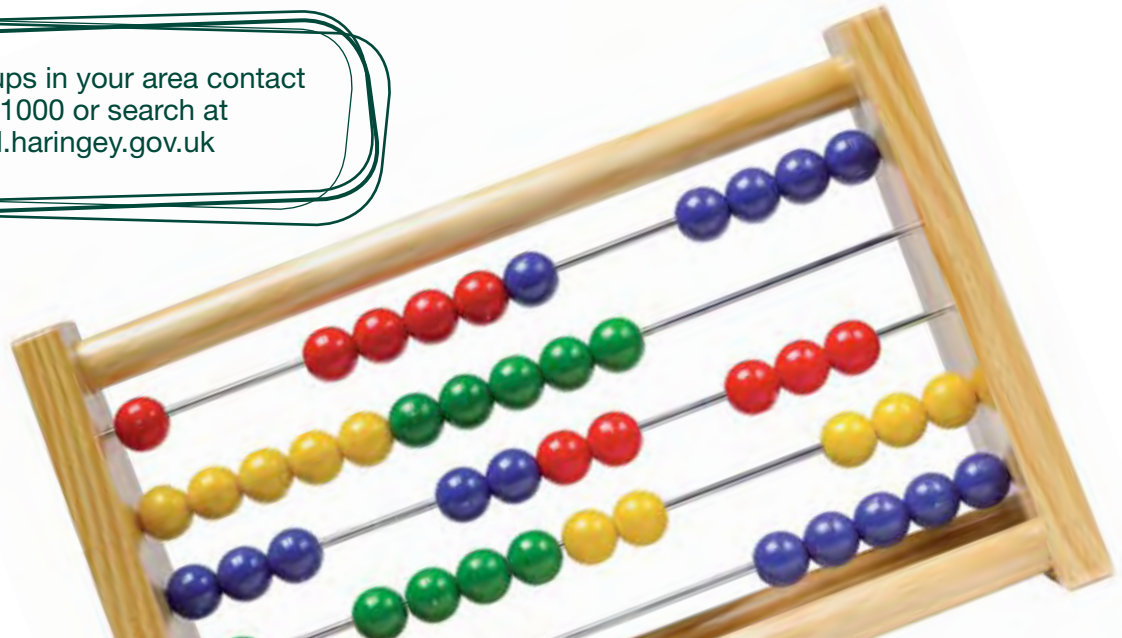


Parent toddler groups

These are groups, often run by parents, who usually get together on a weekly basis to provide activities for children of pre-school age. There may be a minimal charge (generally 50p to £1 per session), which covers the costs of room hire, toys and refreshments.

Parent toddler groups do not have to be registered by Ofsted, as parents or carers stay with their children.

For a list of groups in your area contact
020 8489 1000 or search at
www.fisd.haringey.gov.uk



Out of school childcare

Out of school childcare is for children aged **under eleven years** and runs before school, after school or during school holidays.

If you work and your child is over the age of four and due to start primary school – you can ask for lists of breakfast and after school clubs by calling 020 8489 1000 or email childcare@haringey.gov.uk

When contacting out of school providers check to see if they are registered with Ofsted which means that you can apply for tax credits.



Children with Special Educational Needs (SEN) or disabilities

Childcare providers must make 'reasonable adjustments' to include disabled children as a requirement of the Disability Discrimination Act 1995. There are also four special schools within the borough. For further information visit www.fisd.haringey.gov.uk and carry out a search for 'children with disabilities' or 'SEN' or call Haringey's Disabled Children's Team on 020 8489 3671.



The Early Support Programme is a government scheme which is committed to offering support and better coordinated services for you, your family and your child. For an information pack call DCSF publications on 0845 60 222 60 quoting ref: ESPP1 or visit www.earlysupport.org.uk

'Contact a Family' is a UK wide charity which can provide you with advice, information and support. For further information free phone 0808 808 3555 or visit www.cafamily.org.uk

Childcare Brokerage Service

If you have had problems finding suitable childcare and your child has special educational needs and/or disabilities you can use our Childcare Brokerage Service.

We can:

- Take you through all the information available
- Help you think about widening your choice and location of childcare
- Tell you about childcare costs and free childcare available
- Speak to childcare providers on your behalf and introduce you to them

To apply simply complete a referral form which you can do online at www.haringey.gov.uk or call 020 8489 1000



Your guide to ages and opening hours of nursery provisions

Types of nurseries	8am - 6pm	Am	Pm	Term time only	9am - 3.30pm	All year opening	Approx age ranges
Children's Centres	**	✓	✓			✓	0-5
Private Nurseries	✓	✓	✓			✓	0-5
Voluntary Community Nurseries	✓	✓	✓			✓	0-5
Pre-Schools and Playgroups		✓	✓	✓			2-5
School Nurseries	*	✓	✓	✓	✓		3-5

* Primary schools in Haringey are increasing their childcare hours in order to help working parents. By 2010, every Primary School has to provide before and after school childcare/activities (out of school childcare) from 8am to 6pm.

** Opening times may vary. To find out whether your local primary school has extended hours, call 020 8489 1000 or visit www.haringey.gov.uk

Average childcare costs by postcode

Post Code	Nursery average weekly cost ¹	Childminder average weekly cost	Pre-school and Playgroup average cost per session	After School Club average cost per week	Children centre average weekly cost
N4	£180	£182	Not applicable ²	£42.50	£175
N6	£223	£200	Not applicable ²	Not applicable ²	Not applicable ²
N8	£186	£194	£8.50	£42.50	£175
N10	£210	£283	£9.21	£41	Not applicable ²
N11	Not applicable ²	Not applicable ²	Not applicable ²	£40	£175
N15	£159	£166	£5.25	£45	£175
N17	£163	£159	£7	£42	£175
N22	£203	£167	£6.25	£42.50	£175

¹ including private, voluntary and nursery schools

² No average costs available

Starting school? (Reception class)

Starting school is an exciting time for you and your child. The primary education booklet helps you find your child a place in a primary school in Haringey. For a copy call 020 8489 1000

For more detailed information about individual schools, contact the school directly for a copy of their prospectus.

For a list of all Haringey schools
go to www.fisd.haringey.gov.uk



We value your opinion

Please complete the questionnaire overleaf



Questionnaire

We value your opinion: Tell us your views on this booklet and be entered for a prize draw. You do not need to attach a stamp.

Please note that this information will be used by Haringey Council's Family Information Service and not passed on to any other parties.

Where did you get your copy of this booklet from? (Please tick)

- Library Primary School Children's Centre Customer Service Centre
 Email Secondary School Health Centre Haringey Council website
 Requested by telephone Other (please state)

What is your postcode?.....

This information will help us in marketing this leaflet.

Did you find the information useful? Yes No

Is there any information that you feel should be added/included?

.....
.....



CUT ALONG DOTTED RULE, FOLD IN HALF, DAMPEN GLUED EDGES, SEAL AND POST – NO STAMP REQUIRED

If you have any further comments or suggestions, please give details below.

.....
.....
.....

Please give us your name and daytime telephone number/email address so that we can notify the winner of the prize draw.

Name:

Tel: Email:

The free prize draw will be drawn on 16 November 2009

- We ask for feedback on our services. If you would like to help us with this please tick the box.
- We involve service users when we prepare leaflets. If you would like to help us with this please tick the box.
- We would like to keep you up-to-date with information. If you want to receive this please tick the box.



CUT ALONG DOTTED RULE, FOLD IN HALF, DAMPEN GLUED EDGES, SEAL AND POST – NO STAMP REQUIRED

FREEPOST RLYZ-UBCS-ZZBA
Haringey Council
Information Service
River Park House, Podium North
225 High Road
London N22 8HQ

Summer activities

Summer activities are supervised activities which are set up to help families manage their home and work life during the summer holiday period.

For details of all events/activities, visit www.fisd.haringey.gov.uk details will be available from July onwards.



Summer activities for 11-19 year olds

For summer holiday activities for young people there are two choices, Haringey activities and the London wide activities.

For Haringey activities visit
www.haringey.gov.uk/youthspace
or www.fisd.haringey.gov.uk
For London-wide activities go to
www.summerunilondon.org



Information for young people aged 13 to 19

Youth Space is a website specifically aimed at teenagers in Haringey and has been set up and designed with the help of young people in the borough.

Youth Space offers young people a chance to:

- Listen to local music online
- Access information on over 100 activities
- Learn new skills and get paid for it
- Let their voice be heard

The Youth Space website includes an 'opportunities 4 U' zone which gives details of apprenticeships available to young people.

Get involved by logging on to www.haringey.gov.uk/youthspace



Connexions

Connexions is a free service delivered by Personal Advisers for 13-19 year olds (up to 25 years of age for anyone with learning difficulties or a disability). They offer information, advice, guidance and support in areas such as: choices in years 9 and 10, post 16 choices, jobs, training and careers information.

It's for all young people whatever their ability or background, helping them to make the most of their potential and also providing extra support to those who need it.

Personal Advisers run drop-in sessions for young people at the following libraries:



Marcus Garvey Library
Tottenham Green Centre
1 Philip Lane
N15 4JA
Tel: 020 8489 1243
Drop-in sessions:
Tuesday to Thursday: 1pm - 5pm

Wood Green Central Library, 2nd Floor
High Road
Wood Green
N22 6XD
Tel: 020 8881 7050
Drop-in sessions:
Monday to Friday: 1pm - 5pm

For further information about Connexions services go to **www.connexions-direct.com**

Help with the cost of childcare

You may be entitled to help with the costs of childcare, depending on your family income.

Here is a list of Tax Credit benefits that you may be able to claim:

- Child Tax Credit
- Working Tax Credit
- Childcare element of Working Tax Credit
- Disabled child's premium



You can claim Tax Credits if your chosen childcare provider is approved through Ofsted.

For more information or to apply for Tax Credits call the HM Revenue and Customs (HMRC) Tax Credit helpline on 0845 300 3900 or visit www.hmrc.gov.uk

For full details of the above see 'essential guides' as published by the DCSF or visit www.dcsf.gov.uk for further information.

Early education funding and Pathfinder

Haringey Council offers up to 15 hours per week of free childcare and education for three and four year olds. Speak to your chosen childcare provider for details of the hours they offer and availability.



Childcare vouchers

Childcare vouchers are a way of paying for childcare, usually via a paper voucher redeemable by the childcare provider. These can save both you and your employer money, through tax and National Insurance Contribution (NICs) exemptions.

Childcare vouchers are usually administered by a voucher provider. There are a number of ways your employer can support you with your childcare costs. Fact sheets explaining how the voucher scheme works and lists of Childcare Voucher providers' contact details, can be obtained from the Daycare Trust on 020 7840 3350 or email info@daycaretrust.org.uk



Teenage parents - Care to Learn

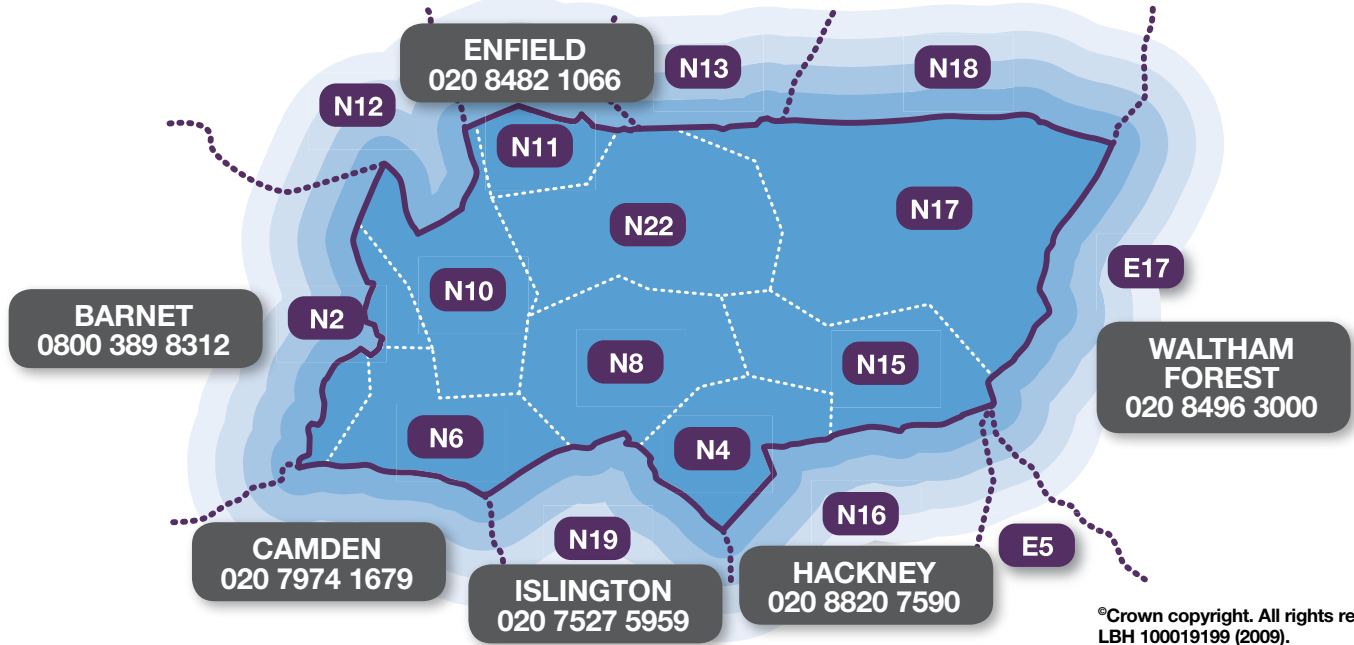
If you are a parent aged 19 or under and going to be in education or training, the Care to Learn scheme can pay for your childcare. You can claim childcare costs whilst you are attending school, college or another education provider.

For further information contact the Teenage Pregnancy Reintegration Service on 020 8489 2235 or email teenagepregnancy@haringey.gov.uk

Alternatively you can visit the Haringey website at www.haringey.gov.uk



Postcode borders in Haringey and neighbouring borough Family Information Services



Use this map to:

- Widen your choice of childcare across postcodes and boroughs, eg N2, N6, N4 and N11 postcodes are all shared by other boroughs.
- See if your route to work passes postcodes other than the one you live in.
- Identify which other boroughs your address may border in order to widen your childcare search.

Benefits - are you entitled?



Childcare and out of school services



Special needs and disabilities



Parenting and family support



Health and social services



Jobs, training and courses



Schools and education



Relationships and sex



Sports, exercise and leisure



Youth services

Are you a parent or carer of a 0 – 20 year old?

Are you a young person aged 20 or under?

Are you claiming all the benefits you are entitled to?

- Returning to work? Are you entitled to **Child Tax Credits**?
- Under 19, studying and a parent? Are you entitled to money towards **childcare costs** through the **Care to Learn Scheme**?
- Eligible for **free school meals**?
- 16 – 18 and studying or on an apprenticeship? Are you entitled to £30 per week through the **EMA (Educational Maintenance Allowance)**?

Find out - visit...

www.fisd.haringey.gov.uk

or call us on: 020 8489 1000

www.haringey.gov.uk



Are you worried about a child?	Local safeguarding Children Board (LSCB) call 020 8489 1472 or email lscb@haringey.gov.uk
Bereavement	www.winstonswish.org.uk or Helpline 08452 03 04 05
Bullying	Visit www.besomeonetotell.org.uk
Chat room dangers	Internet safety website for parents, teachers and other organisations www.kidsmart.org.uk
Child and family law advice	Call 0845 120 2948 or visit www.childrenslegalcentre.com
Child safety	Visit www.direct.gov.uk and search for 'your child's health and safety'
Childcare - using an interpreter	Call 0845 872 6251
Counselling service	Visit www.relateforparents.org.uk
Dads	www.dadtalk.co.uk www.dads-space.com
Domestic violence	Advice and support centre - Hearthstone call 020 8888 5362
Drugs	www.talktofrank.co.uk or 0800 77 66 00
Education advice	Focus on rights of parents for education issues 'ACE' Advice line 0808 800 5793 or visit www.ace-ed.org.uk

Health visitors	Ask your GP or visit www.haringey.nhs.uk to find your local clinic
Healthy eating and nutrition	Food Standards Agency www.eatwell.gov.uk
Help and advice for parents with teenagers	www.gotateenager.org.uk
Legal rights	Citizen's Advice Bureau www.adviceguide.org.uk
Lesbian and gay health and wellbeing	www.pacehealth.org.uk or call 0808 1807 223 helpline is open Monday 9.30 – 12.30 and Thursday 3.30 – 6.30
Lone parent helpline	Call 0800 018 5026 or visit www.oneparentfamilies.org.uk
Mentoring and volunteering	Horseshmouth www.horseshmouth.co.uk
Money advice	www.moneymadeclear.fsa.gov.uk see life events 'starting a family'
Places to go and things to do for mums or dads	www.netmums.com
Speech and language difficulties	www.ican.org.uk/talkingpoint
Talking it through	Call Parentlineplus 0808 800 2222 or www.parentlineplus.org.uk

Next steps

For details and a list of your preferred type of childcare contact 020 8489 1000, search on www.fisd.haringey.gov.uk or email childcare@haringey.gov.uk

This information can also be accessed directly by visiting www.direct.gov.uk alternatively please visit one of our four Customer Service Centres located across the borough.

South Tottenham
Apex House
820 Seven Sisters Road N15 5PQ
(Near Seven Sisters tube station)

North Tottenham
639 High Road
Tottenham N17 8BD
(Near Tottenham Hotspurs football ground)

Hornsey
Broadway Annexe,
Hornsey Town Hall N8 9JJ
(Near the Clocktower)

Wood Green
48 Station Road
Wood Green N22 7TY
(Near Wood Green tube station)



Français

Voici un guide des options de garde d'enfants, des frais et services pour les enfants de 0 à 20 ans. Si vous souhaitez en recevoir un exemplaire traduit, veuillez compléter le formulaire et le renvoyer à l'adresse en port payé fournie.

Kurdî Kurmancî

Ev rêber ji bo bijartek, mesref û xizmetên lênêrîna zarokan a ji bo zarokên 0-20 salî ye. Heke hun wergera wê ya bi zimanê xwe dixwazin, ji kerema xwe formê tije bikin û ji navnîşana posta bêpere ya dayî re bişînin.

Polski

Niniejszy informator dotyczy rozmaitych form opieki, jej kosztów oraz usług dla dzieci w wieku 0-20 lat. Aby otrzymać polską wersję informatora należy wypełnić druczek i przesłać go na podany adres zwolniony od opłaty pocztowej.

Soomaali

Buugyarahani waa hage ku saabsan noocyo ilmo xannaanayn la kala dooran karo, qarashyada ku baxa iyo adeegyada la siiyo caruur u dhaxaysa 0-20 sanadood. Hadaad rabto in lagugu tarjumo luuqadaada, fadlan soo buuxi foomkan kuna soo dir ciwaanka hoose ee boosta diristu lacag la'aan tahay.

Türkçe

Bu kılavuz, 0-20 yaş arasındaki çocuklar için çocuk bakım seçenekleri, masrafları ve hizmetleri hakkında bilgi sunmaktadır. Eğer kılavuzu Türkçe olarak edinmek istiyorsanız, lütfen formu doldurup aşağıdaki ücretsiz posta adresine gönderin.

Shqip

Ky është një udhëzues për opsionet e kujdesit, shpenzimeve dhe shërbimeve për fëmijë të moshës 0-20 vjeç. Nëse e doni këtë të përkthyer, ju lutem plotësoni formularin dhe dërgojeni tek adresa e dhënë me postim falas.

This is a guide to childcare options, costs and services for children 0 - 20 years. If you would like it translated please complete the form and send to the freepost address provided.

In large print

On audio tape

In Braille



In another language, please state:

Name: _____

Tel: _____

Address: _____

Email: _____

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Childcare Options



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