

**Environmental Services Consultation Results
One-page brief to DMT**

Title:	Highgate Station CPZ Review. Report of feedback.
Purpose of consultation:	To gauge residents' and businesses' view of how the scheme has operated and to establish whether there is support from roads not within the zone to extend parking controls.
Methodology:	<p>A total of 4000 consultation leaflets were distributed, of which 1500 were distributed to existing roads within the CPZ (Area A) roads within the existing CPZ area and 2500 to the surrounding roads that fall outside the periphery of the zone.</p> <p>A total of 263 responses were received from within the existing CPZ (Area A) and 707 were received from the surrounding area (Area B) by the extended deadline date of 24 November 2006.</p> <p>This represents a 17.5% return on the number of leaflets distributed in the existing CPZ area and a 28.28% return on the number of survey documents distributed in the surrounding roads area. A total of 24 leaflets were returned after the Council's extended deadline of the 24th November 2006, which were not included for analysis purposes.</p>
Findings:	<p>The feedback from within the existing area indicated that:</p> <ul style="list-style-type: none"> ▪ 86% of respondents are either Very or Fairly satisfied with the CPZ ▪ 85% of respondents are either Very or Fairly satisfied with the days of operation of the CPZ ▪ 85% of respondents are either Very or Fairly satisfied with the hours of operation of CPZ <p>On the basis of the above the Council is not recommending any changes to the operational times and days of existing CPZ.</p>

	<p>The feedback from within the surrounding area indicated that:</p> <ul style="list-style-type: none">▪ 61% of respondents feel their area is worse since the implementation of the Highgate CPZ▪ 59% of respondents find it more difficult to find a parking space in their street since the Highgate Station CPZ was introduced▪ 45% of respondents feel that traffic has increased since the introduction of the Highgate Station CPZ▪ 75% of respondents feel that non-residents take up too many parking spaces▪ 58% of respondents feel that parking for their visitors has become more difficult. <p>A large number of residents included in the review felt that the Council should consider extending the existing parking controls to include their road in the existing zone.</p> <p>The recommendations arising from the report are to proceed with Statutory Consultation introduction of a Highgate Station (Outer) operational between 10:am – noon from Monday to Friday in the following roads:</p> <ul style="list-style-type: none">▪ Holmesdale Road▪ Langdon Park Road▪ Milton Road▪ Milton Park▪ Milton Avenue▪ Orchard Road▪ Northwood Road▪ North Hill▪ North Hill Avenue▪ North Road▪ Wembury Road▪ Bakers Lane▪ Broadlands Road▪ Broadlands Close▪ North Hill
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	<ul style="list-style-type: none"> ▪ North Hill Avenue ▪ View Road <p>Other recommendations include:</p> <p>Authorise Council officers to proceed to statutory consultation for the addition of South Close into the Highgate Station CPZ maintaining the 10am to 12 noon, Monday to Friday operation.</p> <p>Authorise Council officers to review the existing build outs within Milton Road, Milton Avenue and Milton Park to maximise parking capacity.</p> <p>Authorise Council officers to proceed with Statutory Consultation for the extension of the Highgate CPZ maintaining the 10am-noon Monday to Friday restriction in North Road, between its junctions with Hillcrest and Castle Yard.</p> <p>Authorise Council officers to amend the existing parking layout along Southwood Lane by its junction with Jackson’s Lane to improve road safety.</p> <p>The next stage will be to enter into Statutory Consultation before implementing any scheme. This will take place in March 2007, which will involve the publication of a legal notice in the press and informing residents of the feedback from the review.</p>
<p>Implications for Business Unit:</p>	<p>The implications of the business unit that will result from the Highgate Station CPZ review are as follows:</p> <p>Business Support: Increase in levels of correspondence</p> <p>Customer Service, Parking:- Increase in number of enquires regarding the position of scheme</p> <p>Highways:- Will proceed with further Statutory Consultation before compiling the feedback to the Council’s Executive in June 2007</p>

Lessons learned/ area for improvement	<ul style="list-style-type: none">▪ Distribution requires better planning to alleviate negative comments. From residents.▪ Ensure structure of report is drafted whilst consultation is underway.
Location of full results:	\\Lboh\boh-shared-data\EN\StrtScn\High\SrvF\AIF\Traffic and Road Safety\Traffic Management\T &RS Projects 2006 - 2007\Controlled Parking Zones\Review CPZ_Highgate Station\Report
Name of officers:	Vincent Valerio, Project Engineer.
Dates of consultation:	21 October 2006- to extended deadline of 24 November 2006.

Highgate CPZ Review Consultation (Existing) Results

The following document gives results from the Highgate CPZ Review consultation on a road by road basis. Questions 2 and 4 are illustrated below

Q2. How satisfied are you with the days that the CPZ operates?							
Road Name	Based on	Very satisfied	Fairly satisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No reply
	263	174	51	13	21	-	4
		66%	19%	5%	8%	-	2%
Archway Road	22	9	2	2	7	-	2
		41%	9%	9%	32%	-	9%
Bishops Road	14	9	5	-	-	-	-
		64%	36%	-	-	-	-
Bloomfield Road	18	16	1	1	-	-	-
		89%	6%	6%	-	-	-
Church Road	5	5	-	-	-	-	-
		100%	-	-	-	-	-
Highgate Avenue	9	6	2	-	1	-	-
		67%	22%	-	11%	-	-
Hillside Gardens	17	9	2	1	4	-	1
		53%	12%	6%	24%	-	6%
Jackson Lane	18	8	6	3	1	-	-
		44%	33%	17%	6%	-	-

Priory Gardens	61	43	13	4	1	-	-
		70%	21%	7%	2%	-	-
Southwood Avenue	15	12	2	-	1	-	-
		80%	13%	-	7%	-	-
Southwood Lane	15	5	7	1	2	-	-
		33%	47%	7%	13%	-	-
Southwood Lawn Road	21	18	3	-	-	-	-
		86%	14%	-	-	-	-
Talbot Road	41	30	5	1	4	-	1
		73%	12%	2%	10%	-	2%
The Park	7	4	3	-	-	-	-
		57%	43%	-	-	-	-

Q4.How satisfied are you with the operating hours of the CPZ?							
Road Name	Based on	Very satisfied	Fairly satisfied	Fairly dissatisfied	Very dissatisfied	Don't know	No reply
	263	181	41	10	25	3	3
		69%	16%	4%	10%	1%	1%
Archway Road	22	9	3	2	5	2	1
		41%	14%	9%	23%	9%	5%
Bishops Road	14	10	3	-	1	-	-
		71%	21%	-	7%	-	-
Bloomfield Road	18	15	3	-	-	-	-
		83%	17%	-	-	-	-
Church Road	5	5	-	-	-	-	-
		100%	-	-	-	-	-
Highgate Avenue	9	5	1	2	1	-	-
		56%	11%	22%	11%	-	-
Hillside Gardens	17	8	2	1	6	-	-
		47%	12%	6%	35%	-	-
Jackson Lane	18	10	4	2	2	-	-
		56%	22%	11%	11%	-	-
Priory Gardens	61	48	7	3	2	-	1
		79%	11%	5%	3%	-	2%
Southwood Avenue	15	13	1	-	1	-	-
		87%	7%	-	7%	-	-
Southwood Lane	15	6	5	-	4	-	-
		40%	33%	-	27%	-	-
Southwood Lawn Road	21	17	4	-	-	-	-
		81%	19%	-	-	-	-
Talbot Road	41	29	7	-	3	1	1
		71%	17%	-	7%	2%	2%
The Park	7	6	1	-	-	-	-
		86%	14%	-	-	-	-

