

**HOME ENERGY CONSERVATION ACT 1995
ELEVENTH PROGRESS REPORT (2007)
FOR THE PERIOD 1 APRIL 2006 TO 31 MARCH 2007**



Please complete this form in full and submit it **no later than 30 November 2007**. For details of where to return it please see the covering letter. Before completing this form you should read the accompanying guidance.

Pagination in this version of the form, designed for completion on a PC, differs from that of the printed form. The spaces should expand to accommodate the necessary information – but it would be appreciated if the completed form did not extend beyond a total of 8 pages. Please do not edit the existing text.

The name and details given here will be taken by Defra as the HECA “lead officer” contact. Completing this section indicates that you have read the section of the accompanying guidance headed “Data Protection Act 1998 – Fair Processing Notice” (paragraphs 6-10), which gives details of Defra’s processing of the data that you have provided on this form.

Name	John Mathers		
Job Title/Department (as appropriate)	Fuel Poverty Officer		
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1. Have there been any changes to the following elements of your authority’s Home Energy Conservation Act (HECA) strategy in the period covered by this report?

Please summarise elements of the energy conservation report prepared in 1996 (your “HECA strategy”) in the first column of the table below, taking account of any amendments made to the strategy up to and including 31 March 2006. Changes made prior to this date will already have been recorded by Defra from information you have provided. However, if any changes have been made

between 1 April 2006 to 31 March 2007, please tick the relevant “Yes, changes” box(es) and enter the new figure(s) in the final column. If there have been no changes, please tick the “No change” boxes. Refinements to strategies may be necessary from time to time, but fundamental changes to the original strategy are not anticipated. Please explain any changes.

	HECA strategy up to 31 March '06	No change since 1 April '06	Yes, changes since 1 April '06	New figures following changes since 1 April '06
a) Overall energy efficiency improvement identified	23.8 %	NO		per cent
b) Number of years to implement the measures identified	15	NO		Years
c) Total cost of implementation of all measures	£86.3m	NO		£ Millions
d) CO ₂ reduction per annum as a result of all the measures identified	15, 010	NO		Tonnes per annum
e) Indicate the 1 April 1996 baseline energy use (in GJ) against which energy efficiency improvements are being measured	9,977,552 GJ	NO		GJ

Reasons for any changes identified above: It would be helpful if you could provide details of how development of your strategy has been taken forward.	
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2. Are you monitoring changes in the energy efficiency of the housing stock in your area, in order to be able to report progress as required by HECA? YES NO

If you answered "Yes", please describe briefly:

- (a) the methodology used to monitor progress, listing the main data sources
- (b) how you are monitoring the success of activities designed to promote energy efficiency

If you answered "No", please give reasons.

Methodology used to monitor progress and success of information, advice, education and promotion activities

a) Methodology used to monitor progress

1. Warm Front

Data is provided quarterly for each calendar month detailing the total number of referrals received from within Haringey and providing a comprehensive breakdown of which measures were installed within each property (from compact fluorescent light bulbs to complete heating systems). Warm Front are also conducting Decent Homes surveys for every property surveyed in conjunction with a Warm Front grant application

2. British Gas

Data is provided giving information on the measures installed within council owned properties, furthermore it is hoped that SAP ratings will also be provided for the property for both before and after the installation of the measures from next year. British Gas have also recently introduced the new 'Warmth and Comfort' scheme throughout the North London sub Region and will be providing data on the installations carried out.

3. Baring Insulation

Baring Insulation is the contractor engaged in the delivery of the 'here to HELP' scheme within the private sector in Haringey. At the end of the financial year a spreadsheet is provided detailing every property in which work was carried out and providing a comprehensive breakdown of both the security and insulation measures installed.

4. Stock Condition Surveys

Regular assessments of the condition of both private sector and social sector homes are carried out. In October 2007 3000 Hecamon postal survey forms were sent out to addresses chosen at random from a list of all addresses in the borough generated using the recently purchased Address+ software.

b) How the success of information, advice, education and promotion activities is monitored

The success of the above mentioned activities is monitored by the number of referrals to the Warm Front scheme, the Warmth and Comfort Scheme and to the 'here to HELP' scheme.

3. It is helpful for Defra to be able to judge the extent to which the HECAMON software (Version 3, issued by Defra in April 1999 and updated in April 2001) is used each year. Therefore, please would you indicate whether or not you used the software when collecting and collating the data to enable you to complete this form?

Postal Telephone Both HECAMON not used

4. Please briefly describe in part a) all activities that are specifically designed to assist in the development and achievement of your HECA strategy. For both parts a) and b) it would be helpful if you could include details of how these activities address the following points:

- Obtaining corporate commitment / Integration of strategy with other council policies
- Any barriers and how these have been addressed
- Information, advice, education and promotion activities / Making grants and loans
- What linkages you have with energy efficiency schemes such as Energy
- Efficiency Commitment and Warm Front
- New and innovative approaches

In part b) describe new activities you expect to **commence in the 2007/08 financial year.**

a) activities in 2006/07 financial year			
Activity	Who is involved?	Partners' contribution (£) in 2006/07	Will this continue into 2007/08?
<p>Warm Front Scheme</p> <p>Haringey Council has built up an excellent working relationship with the Warm Front Team and conducted a promotional campaign using all the JC Deceaux bill board sites throughout the borough at the beginning of 2007. Furthermore advertisements were placed in the Haringey People magazine (delivered to every household in the borough) promoting the scheme and encouraging applications from residents.</p>	<p>Haringey Council Affordable Warmth Team</p> <p>The Warm Front Team</p> <p>Benefits and Local Taxation</p>	<p>Match funding of promotional activities</p>	<p>YES</p>
<p>British Gas 'here to HELP' Scheme</p> <p>Provides insulation and home security improvements for free for those in receipt of benefits and at a discount for those who are not. Promotion of this scheme is by way of advertisements in the Haringey People magazine.</p>	<p>British Gas</p> <p>Haringey Council Affordable Warmth Team</p> <p>Baring Insulation</p> <p>Age Concern</p> <p>Haringey Fire Service</p>	<p>£133,926.44</p>	<p>YES</p>
<p>The Aerial Thermographic Survey</p> <p>This was conducted on the night of March 16th 2007 and involved a plane equipped with a thermal scanner flying transects over the borough to ascertain the heat being lost from every single property. The information was then processed and made available on the world wide web. This enables anyone to login and discover how much heat any property was losing on the night of the survey. This activity received both local and national press coverage - The Times, The Daily Telegraph, The Daily Express and the Hornsey Journal and was also picked up by many overseas news organisations. The website continues to receive numerous hits every day and has been an excellent publicity tool.</p>	<p>Haringey Council</p> <p>Blue Sky International</p> <p>See IT Ltd.</p>	<p>N/A</p>	<p>N/A</p>

<p>NB: All the activities detailed below are the work of the Council's fuel poverty officer, employed as part of the 'Tackling Fuel Poverty' project which received £55,000 funding from the Neighbourhood Renewal Fund for the financial years 2006/2007 and 2007/2008.</p>	<p>Haringey Council Affordable Warmth Team</p>	<p>£55, 000 from the NRF</p>	<p>YES</p>
<p>Web Page Development</p>	<p>Haringey Council Communications</p>		
<p>A suite of web pages has been developed to complement the aerial thermographic survey page. These pages contain information on loft insulation, wall insulation and details of all the schemes currently available in Haringey. Also located on the pages is an electronic form which residents can complete to request assistance from various agencies. The form is then emailed directly to the service provider - Haringey Council, Baring Insulation, Age Concern etc. The form can also be used by members of staff to refer individuals to the appropriate service quickly and easily.</p>	<p>Haringey Council Affordable Warmth Team Switchboard Customer Services</p>	<p>£55, 000 from the NRF</p>	<p>YES</p>
<p>Training of Call Centre and Switchboard Staff</p>			
<p>A good working relationship has been developed between the Affordable Warmth Team and the switchboard and call centre supervisors. This ensures that staff taking calls from residents always have the necessary information to hand and that this information is both up to date and accurate.</p>	<p>Haringey Council Affordable Warmth Team</p>	<p>£55, 000 from the NRF</p>	<p>YES</p>
<p>Event Attendance</p>			
<p>Haringey Council's fuel poverty officer regularly attends Area Assemblies, Older Peoples' Events, Councillor Surgeries and Advice Days and all climate change related events to provide information on grants / loans and discounts available on the installation of energy saving measures</p>	<p>Haringey Council Affordable Warmth Team Homes for Haringey</p>	<p>£55, 000 from the NRF</p>	<p>YES</p>
<p>General Promotional Activities</p>			
<p>Haringey Council keeps up to date with all the grant, loan and discount schemes available to residents and ensures that residents are in turn kept informed through use of the JC Deceaux bill board sites, lamp post banner advertisements, Haringey People magazine advertisements and regular event attendance</p>	<p>Haringey Council Affordable Warmth Team Haringey Council Communications Unit</p>	<p>£55,000 from the NRF</p>	<p>YES</p>

b) activities planned in 2007/08 and not mentioned in a) above			
Activity	Who is involved?	Partners' contribution (£) in 2007/08	Will this continue into 2008/09?
<p>Warm Front Mailing</p> <p>It is hoped to use benefit data provided by the Benefits and Local Taxation Team to generate a database of all the residents who are thought likely to be eligible for a Warm Front grant. Warm Front will then send out letters and application forms to all these residents inviting them to apply for a Warm Front Grant</p>	<p>The Warm Front Team</p> <p>Haringey Council Affordable Warmth Team</p> <p>Benefits and Local Taxation</p>		
<p>Energy Efficiency Surveys using HECAMON</p> <p>Software has been purchased to enable the generation of address lists for every ward in the borough, using up to date Royal Mail postal address file information. These mailing lists can then be combined to generate a list for the entire borough from which addresses can be selected at random. In 2006/2007 3000 survey forms were sent out, but the return rate was disappointing (381) and hence it is hoped to send out an even greater number in 2007/2008.</p>	<p>Haringey Council Affordable Warmth Team</p> <p>Haringey Council Communications Team</p>		
<p>Energy Efficiency Roadshows</p> <p>Throughout the winter of 2007/2008 it is hoped to stage several Energy Efficiency Roadshows in various wards throughout the borough. The roadshows will be targeted at the residents of particular wards with each resident receiving a letter of invitation to attend the roadshow. The letter will also detail the availability of the various schemes - 'here to HELP', 'Warmth and Comfort' and Warm Front and will hopefully serve to encourage applications to these schemes. At the roadshows residents will be able to receive energy efficiency advice from a variety of agencies such as the North East London Energy Efficiency Advice Centre, apply to the various schemes and also get their benefit entitlement checked.</p> <p>Haringey Council staff will also be encouraged to attend to find out for themselves the assistance available so that they can refer people as appropriate to the relevant scheme.</p>	<p>Warm Front Team</p> <p>Age Concern</p> <p>Baring Insulation</p> <p>Homes for Haringey</p> <p>Haringey Recycling Service</p> <p>Haringey Fire Service</p> <p>Older Peoples' Services</p> <p>Metropolitan Police Service</p>		

<p>Development of Affordable Warmth Strategy</p> <p>It is hoped to have developed a workable Affordable Warmth Strategy in conjunction with the strategic partners by the end of the 2007/2008 financial year.</p> <p>Decent Homes Surveys by Warm Front</p> <p>In order to meet our Decent Homes objectives and to generate information on the condition of the homes in which the most vulnerable residents live it is hoped to engage the Warm Front surveyors to conduct Decent Homes surveys at the same time as they conduct the Warm Front surveys. This will be beneficial as the surveys will be done more cheaply than otherwise as the surveyor is already on site.</p> <p>Work with the Temporary Accommodation Team</p> <p>The English House Condition survey regularly shows that living conditions are worst in the private rented sector. In order to improve the conditions of those who live in Temporary Accommodation it is intended to write to all the landlords of Temporary Accommodation properties requesting that they give permission for their properties to be surveyed as part of the 'here to HELP' scheme. The list of properties will then be provided to Baring Insulation. The property list will also be provided to the Fire Service to enable them to conduct home fire safety checks. Once the properties have been surveyed we will then write again to request permission to carry out any work identified as being necessary. Providing permission is granted we will then be able to authorise Baring Insulation to proceed with the work, arranging appointments as necessary with the tenants. Once all the existing properties have been surveyed and improved it is hoped to make participation in the 'here to HELP' scheme mandatory for all properties used by the Temporary Accommodation team, thereby ensuring that every property provides a minimum standard of thermal comfort.</p>	<p>Haringey Council Affordable Warmth Team</p> <p>The Primary Care Trust</p> <p>Age Concer</p> <p>Haringey Council</p> <p>The Warm Front Team</p> <p>Haringey Council Affordable Warmth Team</p> <p>Temporary Accommodation Team</p> <p>Baring Insulation</p> <p>British Gas</p> <p>Haringey Fire Service.</p>		
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5a. Does your authority have an affordable warmth/fuel poverty strategy? YES NO

5b. If you answered 'no' to question 5a, do you have plans to develop an affordable warmth/fuel poverty strategy? YES NO

5c. If you answered 'yes' to question 5a or 5b, please briefly describe below how you are taking forward or planning to take forward a fuel poverty/affordable warmth strategy and advise on successes to date, key partners and anticipated future developments, with a particular emphasis on private sector housing stock.

Haringey Council was successful in a bid to National Energy Action for assistance with the development of an Affordable Warmth Strategy and the assistance provided by our assigned consultant has been invaluable in developing the strategy.

Haringey Council's Affordable Warmth Strategy currently exists in draft form and has been circulated to all prospective partners for comment.

A copy of the draft strategy will also be placed on the Council website to enable members of the public to make comments.

Prospective and Strategic Partners Include:

The Primary Care Trust

Haringey Fire Service

The Metropolitan Police

Major Housing Associations

Sustainable Haringey Network

Haringey Association of Voluntary and Community Organisations

Baring Insulation

British Gas

Warm Front

The consultation period is currently drawing to a close and it is hoped to hold a series of seminars with the prospective partners to ensure that the strategy is complete before submission to Councillors for approval.

6. Please indicate below, for the period 1 April 2006 to 31 March 2007, the percentage improvement in energy efficiency recorded for each of the four housing sectors shown. In each case, please also indicate the resulting

annual reduction in CO₂ emissions and the costs involved. If you do not have the information available by sector, please ensure that you provide overall totals for each column in the table below.

Sector of housing	% improvement in energy efficiency achieved in 2006/07	Reduction in CO ₂ emissions 2006/07 (tonnes)	Cost of the measures in 2006/07	
			Cost to your authority £ millions	Overall cost £ millions
Total for each sector April 2006 to March 2007:				
Owner/Occupied	3.68	26,438	n/a	14,127,600
Local Authority	1.73	6,706	n/a	7,124,500
Private Rented	1.05	2,973	n/a	1,705,469
Housing Associations	5.79	2,637	n/a	2,278,139
OVERALL TOTAL FOR HOUSING, APRIL 2006 TO MARCH 2007				
	3.56	38,880	n/a	25,235,708
<p>Any qualifying comments on the figures should be included here:</p> <p>The figures provided above were obtained from a postal survey of 3000 addresses selected at random from a database of the entire borough. 400 completed survey forms were returned.</p> <p>The HECAMON postal survey form was sent out together with a covering letter and the information analysed using HECAMON v3.1 as approved for use by DEFRA.</p> <p>The figures for % improvement in energy efficiency are those provided per sector by HECAMON and are given in GJ/year.</p> <p>The figures provided for carbon emissions reductions are somewhat higher than for previous years, however this is most probably due to the fact that those most likely to return the survey forms are also those most likely to be concerned about their own personal energy usage and to have taken steps to reduce it. Almost all the survey forms returned detailed improvements of some sort having been made, this is unlikely to be the situation throughout Haringey properties and hence the results may be somewhat optimistic. However, until further survey rounds are completed it is impossible to know perhaps how optimistic the results are.</p> <p>The total cost of measures implemented through Warm Front was £325, 437.51 in the owner/occupier sector and £22, 919.01 in the private rented sector. Through the 'here to HELP' scheme £133, 926.44 worth of improvements were delivered.</p>				

7. Please indicate at (a) the annual percentage improvement (i.e. the reduction in consumption in GJ based on standard occupancy reported in each of the previous progress report periods and, at b) the overall progress recorded up to 31 March 2007. Please add any supplementary information below.

Please note that the figure entered at (b) will NOT be a sum of the figures entered at (a). Please see paragraph 26 of the accompanying guidance.

(a1) Progress reported between 1 April 1996 and 30 June 1997 (1 st progress report)	1.44 %
(a2) Progress reported between 1 April 1997 and 31 March 1998 (2 nd progress report)	1.44 %
(a3) Progress reported between 1 April 1998 and 31 March 1999 (3 rd progress report)	2.01 %
(a4) Progress reported between 1 April 1999 and 31 March 2000 (4 th progress report)	.36 %
(a5) Progress reported between 1 April 2000 and 31 March 2001 (5 th progress report)	5.65 %
(a6) Progress reported between 1 April 2001 and 31 March 2002 (6 th progress report)	3.1 %
(a7) Progress reported between 1 April 2002 and 31 March 2003 (7 th progress report)	2.4 %
(a8) Progress reported between 1 April 2003 and 31 March 2004 (8 th progress report)	3.5 %
(a9) Progress reported between 1 April 2004 and 31 March 2005 (9 th progress report)	2.8 %
(a10) Progress reported between 1 April 2005 and 31 March 2006 (10 th progress report)	3.2 %
(a11) Progress reported between 1 April 2006 and 31 March 2007 (this progress report)	3.56 %
(b) Overall improvement in energy efficiency from 1 April 1996 to 31 March 2007	26.50 %

Any qualifying comments or supplementary information should be included here:

The overall improvement in energy efficiency from 01st April 2006 to 31st March 2007 appears to be lower than that for the period to 31st March 2006. This is because in previous years the calculation had not been done properly and the figure provided was in fact simply the sum of all the previous years percentages.

Before returning this form to your Government Office it must be authorised by the Chief Executive of your authority.

I confirm that I have seen and agreed this report of the progress made by this authority to implement its energy efficiency report as required under the Home Energy Conservation Act 1995.

Signature, Chief Executive

Name

Dr Ita O'Donovan

Authority

London Borough of Haringey

date

31st January 2008