

**HOME ENERGY CONSERVATION ACT 1995  
TENTH PROGRESS REPORT (2005)  
FOR THE PERIOD 1 APRIL 2005 TO 31 MARCH 2006**



Please complete this form in full and submit it **no later than 31 October 2006**. For details of where to return it please see the covering letter. Before completing this form you should read the accompanying guidance.

*Pagination in this version of the form, designed for completion on a PC, differs from that of the printed form. The spaces should expand to accommodate the necessary information – but it would be appreciated if the completed form did not extend beyond a total of 8 pages. Please do not edit the existing text.*

*The name and details given here will be taken by Defra as the HECA “lead officer” contact. Completing this section indicates that you have read the section of the accompanying guidance headed “Data Protection Act 1998 – Fair Processing Notice” (paragraphs 6-10), which gives details of Defra’s processing of the data that you have provided on this form.*

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<b>Job Title/Department</b> (as appropriate)	Fuel Poverty Officer		
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1. Have there been any changes to the following elements of your authority’s Home Energy Conservation Act (HECA) strategy in the period covered by this report?

Please summarise elements of the energy conservation report prepared in 1996 (your “HECA strategy”) in the first column of the table below, taking account of any amendments made to the strategy up to and including 31 March 2005. Changes made prior to this date will already have been recorded by Defra from information you have provided. However, if any changes have been made

between 1 April 2005 to 31 March 2006, please tick the relevant “Yes, changes” box(es) and enter the new figure(s) in the final column. If there have been no changes, please tick the “No change” boxes. Refinements to strategies may be necessary from time to time, but fundamental changes to the original strategy are not anticipated. Please explain any changes.

	HECA strategy up to 31 March '05	No change since 1 April '05	Yes, changes since 1 April '05	New figures following changes since 1 April '05
a) Overall energy efficiency improvement identified	27.5%	✓		per cent
b) Number of years to implement the measures identified	15	✓		Years
c) Total cost of implementation of all measures	£86.3m	✓		£ Millions
d) CO <sub>2</sub> reduction per annum as a result of all the measures identified	15,010	✓		Tonnes per annum
e) Indicate the 1 April 1996 baseline energy use (in GJ) against which energy efficiency improvements are being measured	9,977,552 GJ	✓		GJ

Reasons for any changes identified above: It would be helpful if you could provide details of how development of your strategy has been taken forward.	
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2. Are you monitoring changes in the energy efficiency of the housing stock in your area, in order to be able to report progress as required by HECA? YES  NO

If you answered "Yes", please describe briefly:

- (a) the methodology used to monitor progress, listing the main data sources
- (b) how you are monitoring the success of activities designed to promote energy efficiency

If you answered "No", please give reasons.

Methodology used to monitor progress and success of information, advice, education and promotion activities

**a) Methodology used to monitor progress**

1. Warm Front

Data is provided quarterly for each calendar month detailing the total number of referrals received from within Haringey and providing a comprehensive breakdown of which measures were installed within each property (from compact fluorescent light bulbs to complete heating systems).

2. British Gas

Data is provided giving information on the measures installed within council owned properties, furthermore it is hoped that SAP ratings will also be provided for the property for both before and after the installation of the measures from next year.

3. Baring Insulation

Baring Insulation is the contractor engaged in the delivery of the 'here to HELP' scheme within the private sector in Haringey. At the end of the financial year a spreadsheet is provided detailing every property in which work was carried out and providing a comprehensive breakdown of both the security and insulation measures installed.

4. Stock Condition Surveys

Regular assessments of the condition of both private sector and social sector homes are carried out,

**b) How the success of information, advice, education and promotion activities is monitored**

The success of the above mentioned activities is monitored by the number of referrals to the Warm Front scheme and to the 'here to HELP' scheme.

3. It is helpful for Defra to be able to judge the extent to which the HECAMON software (Version 3, issued by Defra in April 1999 and updated in April 2001) is used each year. Therefore, please would you indicate whether or not you used the software when collecting and collating the data to enable you to complete this form?

Postal  Telephone  Both  HECAMON not used

4. Please briefly describe in part a) all activities that are specifically designed to assist in the development and achievement of your HECA strategy. For both parts a) and b) it would be helpful if you could include details of how these activities address the following points:
- Obtaining corporate commitment / Integration of strategy with other council policies
  - Any barriers and how these have been addressed
  - Information, advice, education and promotion activities / Making grants and loans
  - What linkages you have with energy efficiency schemes such as Energy
  - Efficiency Commitment and Warm Front
  - New and innovative approaches

In part b) describe new activities you expect to **commence in the 2006/07 financial year.**

a) activities in 2005/06 financial year			
Activity	Who is involved?	Partners' contribution (£) in 2005/06	Will this continue into 2006/07?
<p><b>British Gas 'here to HELP' Scheme</b></p> <p>Haringey Council has had a contract with British Gas to deliver the 'here to HELP' scheme since 2003 and it is hoped that the contract will be renewed in 2006. Through this scheme, properties in both the private and social sectors receive loft insulation, cavity wall insulation, hot water tank jackets, draught proofing measures, reflective radiator panels and compact fluorescent light bulbs installed by Baring Insulation. Furthermore the scheme provides for a 'Quality of Life' telephone call to all participants whereby trained customer service agents deduce whether the resident would benefit from referral to one of the charity partners: Age Concern; Family Welfare Association; National Debtline and the Royal Institute for the Blind, with a referral made where appropriate. All participants in the scheme also receive a benefit entitlement check to ensure that they are receiving all the benefits to which they are entitled. The benefit checks are conducted by the EAGA group.</p> <p>Residents who live in areas covered by the New Deal for Communities also receive free home security measures.</p> <p>For the financial year 2005/06 1059 Haringey residents received assistance via the 'here to HELP' scheme. The total value of the insulation measures installed was £367,244.22 and the total value of the security measures installed was £104,721.71.</p> <p><b>Warm Front</b></p> <p>On average 35 Haringey residents per month receive heating and insulation measures totalling on average £38, 873.00</p>	<p>British Gas Haringey Council Age Concern Family Welfare Association National Debtline Royal National Institute for the Blind</p> <p>Baring Insulation The EAGA Group</p>	£471, 965.93	YES



5a. Does your authority have an affordable warmth/fuel poverty strategy?

YES  NO

5b. If you answered no to question 5a, do you have plans to develop an affordable warmth/fuel poverty strategy?

YES  NO

5c. If you answered yes to question 5a or 5b, please briefly describe below how you are taking forward or planning to take forward a fuel poverty/affordable warmth strategy and advise on successes to date, key partners and anticipated future developments, with a particular emphasis on private sector housing stock.

Within Haringey Council it is acknowledged that not enough is currently being done to eradicate fuel poverty and improve energy efficiency. Furthermore, although a lot of good work is being done, it is undertaken by disparate departments and not well coordinated, publicised or promoted.

The Well Being board has recommended the Tackling Fuel Poverty project for inclusion in the NRF programme for the financial year 2006/07. This will enable the employment of a dedicated fuel poverty officer, whose remit will include both eradicating fuel poverty and improving the energy efficiency of properties within Haringey.

The central tenets of the project will be:

- To carry out a thermal imaging study of the entire borough which will enable the identification of those properties losing the most heat and hence perhaps most in need of targeted information on insulation and energy efficiency. The use of the thermograph as a layer within a Geographical Information System will facilitate the production of address lists which can be used as the data source for a mailing.
- To continue and improve upon the work carried out by the 'here to HELP' scheme by strengthening existing relationships and forging new ones where appropriate.
- To work more closely with the Warm Front team to promote the take up of Warm Front grants within Haringey.
- To develop an effective referral network involving Haringey Council staff and members of external organisations to identify those in need of assistance and ensure that they receive it.
- To work more closely with external agencies: The North East London Energy Efficiency Advice Centre, The Primary Care Trust, the Metropolitan Police, The London Fire Brigade, Age Concern etc.
- To work with Benefits and Local Taxation to identify those who are likely to be eligible for a Warm Front grant (using benefit data) and send them information on the scheme and how to apply.
- For the fuel poverty officer to assume the strategic lead on fuel poverty and energy efficiency issues within the borough and to better coordinate current activities.
- To publicise the grant assistance available to residents with regard to thermal comfort, energy efficiency and fuel poverty.
- To publicise the availability of grant assistance for the installation of renewable sources of energy within properties.
- To develop a Fuel Poverty Strategy for Haringey.
- To ensure that fuel poverty and energy efficiency feature prominently in the borough's overarching Housing Strategy and other subordinate strategies such as the Income Maximisation Strategy.
- To secure the NRF funding for the financial year 2007/08, and hence the continuation of the project.

6. Please indicate below, for the period 1 April 2005 to 31 March 2006, the percentage improvement in energy efficiency recorded for each of the four housing sectors shown. In each case, please also indicate the resulting

annual reduction in CO<sub>2</sub> emissions and the costs involved. If you do not have the information available by sector, please ensure that you provide overall totals for each column in the table below.

Sector of housing	% improvement in energy efficiency achieved in 2005/06	Reduction in CO <sub>2</sub> emissions 2005/06 (tonnes)	Cost of the measures in 2005/06	
			Cost to your authority £ millions	Overall cost £ millions
Total for each sector April 2005 to March 2006:				
Owner/Occupied	4.0	14,451	n/a	16184.5
Local Authority	6.1	5,435	n/a	5169
Private Rented	0.7	1,632	n/a	2032.5
Housing Associations	2.1	1,114	n/a	1851.5
<b>OVERALL TOTAL FOR HOUSING, APRIL 2005 TO MARCH 2006</b>				
	3.2	22632.5	n/a	25327.5
Any qualifying comments on the figures should be included here:				

7. Please indicate at (a) the annual percentage improvement (i.e. the reduction in consumption in GJ based on standard occupancy reported in each of the previous progress report periods and, at b) the overall progress recorded up to 31 March 2006. Please add any supplementary information below.

Please note that the figure entered at (b) will NOT be a sum of the figures entered at (a). Please see paragraph 26 of the accompanying guidance.

(a1) Progress reported between 1 April 1996 and 30 June 1997 (1 <sup>st</sup> progress report)	1.44%
(a2) Progress reported between 1 April 1997 and 31 March 1998 (2 <sup>nd</sup> progress report)	1.44%
(a3) Progress reported between 1 April 1998 and 31 March 1999 (3 <sup>rd</sup> progress report)	2.01%
(a4) Progress reported between 1 April 1999 and 31 March 2000 (4 <sup>th</sup> progress report)	0.36%
(a5) Progress reported between 1 April 2000 and 31 March 2001 (5 <sup>th</sup> progress report)	5.65%
(a6) Progress reported between 1 April 2001 and 31 March 2002 (6 <sup>th</sup> progress report)	3.10%
(a7) Progress reported between 1 April 2002 and 31 March 2003 (7 <sup>th</sup> progress report)	2.40%
(a8) Progress reported between 1 April 2003 and 31 March 2004 (8 <sup>th</sup> progress report)	3.50%
(a9) Progress reported between 1 April 2004 and 31 March 2005 (9 <sup>th</sup> progress report)	2.80%
(a10) Progress reported between 1 April 2005 and 31 March 2006 (this progress report)	3.20%
(b) Overall improvement in energy efficiency from 1 April 1996 to 31 March 2006	25.90 %
Any qualifying comments or supplementary information should be included here:	

**Before returning this form to your Government Office it must be authorised by the Chief Executive of your authority.**

I confirm that I have seen and agreed this report of the progress made by this authority to implement its energy efficiency report as required under the Home Energy Conservation Act 1995.

Signature, Chief Executive

Name

Authority

date