



**Haringey Going Green Conference '10  
Haringey Sixth Form Centre**

**Saturday 20<sup>th</sup> February 2010**

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## Summary

The third Going Green Conference took place on Saturday 20 February at the Haringey Sixth Form Centre. Over 100 people attended the event with a focus on carbon reduction which has become even more prevalent over the last year due to the adoption of the aspirational 40% CO<sub>2</sub> target by 2020.

Many of the achievements over the past year have only been made possible due to the partnership between local organisations, businesses and community groups. The conference aimed to highlight some of those actions by including presentations from,

- Tiverton Primary School
- Groundwork
- Volker Highways
- Sustainable Haringey

At a general level the conference reflected on key successes over the past year to deliver the Greenest Borough Strategy and provided a platform for delegates to discuss how collectively we begin to reduce CO<sub>2</sub>. Previous years alluded to the fact that there has not always been a regular flow of information available to the community as to the range of activities taking place to deliver on the environmental agenda along with opportunities for involvement. The conference this year played host to the launch of the Greenest Borough Strategy Annual Report, reflecting on the previous year and outlining the prospective activities to come in 2010.

Overall feedback for the event and the Greenest Borough Strategy Annual Report has been excellent, however it is important to highlight areas for improvement as to how the Council host the event in the future and how we all collectively deliver the Greenest Borough Strategy.

## The Conference

Some delegates felt the opening sequence of talks and voting 'dragged' on too long, was self congratulatory and wasn't necessary. It is difficult to reflect whether this is because many of the delegates are actively engaged with the Council and partners on a regular basis. However, the conference should continue to act as a platform for reflection in future years in order to meet the needs of those less engaged. With the annual report being launched in time for the event, this could conceivably lessen the need for a time consuming reflection and mean that the conference focuses on being an action planning platform for the community, organisations and the Council.

Logistical aspects of the conference went extremely well. There was primary concern around travel to the venue, but no dissatisfaction was voiced on the day. The venue was spacious and ideal for the conference and networking afterwards.

The workshop item like last year was very popular. Delegates found them to be an effective platform form for engagement with staff and residents. There was demand for workshop facilitators to be better briefed and if we continue with the same format next year, a pre-meeting with all may rectify this. As with previous years more time is demanded for discussion. Although this year attempted to be less top down and lecture based, more can be done to facilitate inspiration and engagement.

## **The Greenest Borough Strategy**

Overall, perception for delivering the Greenest Borough Strategy has significantly improved over the past 3 years and many highlighted this to be a good opportunity to hold the Council and partners to account for the delivery of the strategy. It was also commented that it provides a good reflection as to the opportunities available for community involvement.

However, there were three main areas highlighted where many felt more work could be done.

1. Delegates felt that more work was needed specifically focussed on those less engaged. The general feeling was that we collectively need to be more active in firstly highlighting the importance of the environmental agenda and secondly a providing a solid platform of help facilitate action.

Over the next year there should therefore be more focus on establishing and engaging with local leaders in the community. Local leaders do not necessarily need to be highly engaged in the environmental agenda, but if they are a voice, or representative for a group within the community then it is important that they become engaged and an advocate for the environmental agenda. In order to facilitate action, the Council and its partners need to become more mobile and visible to the community using successful and recognised platforms and forums for engagement. This can range from stalls in public spaces to the use of area based meetings.

2. There was also recognition for the role the non-domestic sector should play in carbon reduction. Many felt businesses were not adopting their own level of responsibility in protecting the environment.

More work and engagement is required with the non-domestic sector over the next year. It was recognised through the conference the significant role they play in supporting the delivery of Greenest Borough Strategy. The introduction of the Carbon Reduction Commitment from April 2010 will mean many businesses will begin to prioritise this agenda, but with a high density of small medium enterprises in the borough, a targeted engagement approach will be required.

3. One other area highlighted reflects the Council leading by example. Many of the measures taken by the Council have not been recognised as enough for delegates. Many were unaware of the activity taken and this clearly suggests that the Council needs to improve the way it communicates in relation to the activity being implemented.

The Council should become more active in attempting to transfer the knowledge and expertise developed within the organisation specifically around carbon management and behaviour change, primarily to highlight the steps that can and have been taken. More work on communicating the successes to the community will aim to inspire and advocate opportunities throughout the borough. The launch of the Local Authority Carbon Management Plan will provide a stepping stone in outlining the work to be undertaken to meet the aspirational 40% reduction in CO<sub>2</sub> by 2015 within Council building, fleet and schools.

## Dragons Den

The Dragons' Den section allowed delegates to be innovative as they proposed ideas around sustainability that they feel should be adopted in the borough.

In relation to **transport**, the provision of controlled parking zones becoming free for electric vehicles was suggested. The aim of which would incentivise the use of electric vehicles in Haringey and if ultimately adopted by the community, would begin to 'drive down' carbon emissions.

Some of the ideas centred on **increasing the knowledge** around the borough as to the actions that can be taken to protect the environment through the use of road shows. It was felt that the Council along with its partner organisations should aim to take the message to community, exploiting channels of engagement that are successful and embedded. Targeting shopping malls, libraries and community group meetings were provided as examples.

One idea aimed at engaging the **non-domestic sector** on the 40% reduction was to develop a marketing campaign around '40:20' - a take on the successful 10:10 national campaign. This would personalise the 40% reduction target in Haringey and raise awareness to the aspirations Haringey has in reducing CO<sub>2</sub> in the borough.

The **Green Living Hub** proposal was proposed in workshops along with being coined in the Dragons' Den. Some of the ideas focussed on there being investment around certain areas of the borough as a portal of knowledge so that people can learn from. The Low Carbon Zone provides an initial opportunity to do this.

This also facilitates the discussion around providing more practical resources and information so people can learn and adopt in order to take positive action on the environment. The use of libraries which are spread across the borough could act as a credible resource with books, leaflets and informational films to be sourced.

As a way to promote domestic **technological innovation**, it was suggested that by removing planning restrictions for environmental home improvements in conservation areas, it would encourage residents to take up the options available to them.

In order to main innovation in Haringey and adopt best practice where possible. A north London **climate change steering group** was put forward as a way to share resources on a common goal especially around marketing and communication.

In order to further the Council's work on **leading by example**, one idea put forward was to cut down on the use of the Mayor's car. As a figurehead for the Council it would be seen as an indication that the Council are making high profile changes in a bid to lessen its carbon footprint.

Finally, one idea born out of the work ongoing in the Low Carbon Zone was to create a new **economic zone** with emphasis on local well-being, and the environment as drivers rather than continued growth.

## 1. Introduction

Haringey Council and its partners adopted 'Going Green' – Haringey's Greenest Borough Strategy at a meeting of Full Council on Monday 14 July 2008. This set out the partnership's priorities for tackling climate change and embedding sustainability into all our activities.

The strategy contains seven key priorities:

- Improving the urban environment
- Protecting the natural environment
- Managing environmental resources efficiently
- Leading by example
- Promoting sustainable design and construction
- Encouraging sustainable travel
- **Raising awareness and involvement**

## **Going Green Conference**

100 Haringey residents attended the West Green Learning Centre on Saturday 26<sup>th</sup> January 2008, for the first ever Going Green Conference. It provided attendees an excellent opportunity to have a role in shaping the Greenest Borough Strategy.

120 Haringey residents attended the Bernie Grant Centre on Saturday 21<sup>st</sup> February 2009, for the second ever Going Green Conference. It provided delegates an excellent opportunity to engage with the Council and its partners in relation the projects being delivered as part of the Greenest Borough Strategy.

## **2010 Conference**

### **Organisation**

Where the 2008 conference focused on consultation for the development of the strategy, and the 2009 event centred on engagement, the 2010 conference focussed on 'working together in partnership'. The general theme was around carbon reduction and what can be done to meet the 40% CO2 reduction target by 2020.

### **Headlines from Haringey**

The conference was opened by Cllr Kober, Leader of the Council. With the Greenest Borough Strategy Annual Report published, the speech provided an overview to the key environmental successes within Haringey over the past 12 months. It also provided an overview of what key activities are to be expected in 2010.

### **What do you think?**

Delegates were able to put their answer to a series of questions from perception, to general knowledge.

### **Partnership Progress**

Four partners provided a brief presentation on their individual approach to environmental sustainability.

- Tiverton Primary School
- Sustainable Haringey
- Volker Highways

- Groundwork

### **Taking action on carbon**

Delegates were able to choose two action topics to visit (from 12), all of which had an energy/carbon angle. Following the introduction of the topic, a task was set relating to the theme of the workshop.

### **Green Dragons' Den**

Delegates were asked to develop a range of environmental ideas that should be adopted within Haringey. A selection of those ideas were posed to the audience on the day.

## 2. Outcomes report

### Taking Action on Carbon Workshops

Twelve 30-minute workshops were run twice to brief delegates on key activities in the borough aimed at reducing the CO<sub>2</sub>. The groups were invited to offer a response to a key question on taking the agenda forward. Below are some of the key points that resulted from the workshop

#### Muswell Hill Low Carbon Zone

*Muswell Hill Low Carbon Zone is part of a Mayor of London initiative to develop 10 flagship Low Carbon Zones across the capital to reduce CO<sub>2</sub> emissions, tackle fuel poverty and support green jobs. This workshop will discuss targets, initiatives and intended outcomes of Low Carbon Zone.*

**How can we transfer the knowledge and community involvement in the LCZ throughout the borough?**

- Road show around the borough showing what is happening in the zone.
- Need a regularly updated interactive website.
- Share experience of how to develop funding bids with other community groups.
- Networking with schools, resident associations and linking other projects together.
- Word of mouth.
- Twinning of schools with those in the borough.
- Tour of residents around the borough (open house).

#### 40% reduction in carbon by 2020

*Haringey Council is the first major local authority to sign a pledge to cut CO<sub>2</sub> by 40% by 2020. Through this workshop delegates will discuss the plans being developed to create an action to meet the carbon reduction target.*

**How can we promote active community participation to achieve a 40% CO<sub>2</sub> reduction?**

- A one-stop-shop for residents on home energy improvements.
- Make it attractive lifestyle option – ‘global cool’.
- Don’t reinvent the wheel – learn about wise resource use from Europe/India.
- Power of word of mouth – schools – kids educating adults.
- Children-led campaign.
- Invest in community centres to promote green agenda.
- A tax/fine for heaters above shop doorways (use to pay for green hubs!).
- Environmental issues should be promoted to Council staff through unions.
- The Council should actively promote what they are doing to reduce their own CO<sub>2</sub>
- We must engage with private sector landlords to improve home energy efficiency. Residents can require information on energy performance before moving into a property but not many people are currently aware of this.
- The Council should promote the boiler scrapage scheme to residents.
- The Council can work with the federation of residents associations and other networks such as the Sustainable Haringey sub groups to promote the environmental message through existing social structures. Behaviour change is more effective when promoted “peer to peer”.

- We can make better use of public libraries to promote information on environmental issues in addition to the new energy monitor loan scheme.
- Money saving is the biggest motivator and should be used through all our awareness raising campaigns
- We could work with schools to design a poster campaign by children to get parents to do more to tackle climate change
- Haringey should provide free loft insulation for all; we must make it really easy for people to make their home more energy efficient.
- We should door knock the area to offer people the support services available. People do not have the time or the “know how” to organise this for themselves so we must offer it to them and make it hassle free.
- Haringey should set up 6 Green Living Hubs, where residents can go to get advice on greening their home and other aspects of sustainable living, such as growing food and saving water.

### **Sustainable Food: reduce/re-use/recycle**

*Haringey Council are in the process of developing a Sustainable Food Strategy and this workshop will cover the importance of sustainable food and whole life cycle analysis.*

**How could neighbours/friends encourage each other to reduce/reuse/recycle their food and how could the Council best support this?**

- Trial Love carbon food labels at retailers across the borough.
- Council to provide information on sustainable food issues (like waste/carbon) at point of sale i.e. shelf signage etc.
- ‘Carbon footprint’ plate of food as a visual representation.
- Training for allotment holders to encourage sustainable practices.
- Emphasis on practical discussion based learning rather than leaflets to promote the sustainable food message.
- Have a Haringey ‘sustainable food cookbook’ with low impact recipes suggested by residents. Food is a good way of engaging with everyone and it provides a way-in for non-‘greenies’ as well as the potential to lead to discussions on many other aspects of the environmental agenda.

### **Haringey Transport Strategy**

*The Mayor of London is consulting on the revised Transport Strategy (MTS) and Haringey Council are currently in the process of scoping the 2<sup>nd</sup> Local Implementation Plan (LIP2) aimed at providing the long term objective led strategy/implementation plan for the borough. This workshop will seek to identify the key transport issues and challenges facing Haringey over the next 20 years.*

**What are the key issues and challenges facing Haringey?**

- Reduction in commuting to central business district.
- Linkage of transport and land use.
- Car parking – conflict between kerb space and car club cards.
- Managing the expectations of the population.
- Need to challenge national transport policies.
- Too much housing is being required.
- Not building housing for communities, but for transient population.

### **Car club and electrical charging points**

*The successful launch of the Haringey Car Club scheme has seen membership increase to over 2000. Last year also saw the introduction of twelve Electrical charging points throughout the borough. This workshop will discuss how the profile and use can*

#### **Where should they go and how can we promote use on a limited budget?**

- White Hart Lane ward would like access to hybrid/electric car club vehicles.
- Incentives for students/OAPs and no upper age restriction.

### **Planning for Climate Change**

*With the development of the Core Strategy reaching its final phase of consultation more emphasis is being placed on how planning documents and regulations can help us plan for climate change. This workshop will discuss how they can be used to deliver the Greenest Borough Strategy.*

#### **How can the core strategy and other planning documents help deliver the Greenest Borough Strategy?**

- South Tottenham should include information on solar panels and sustainable design.
- Push developers harder to achieve more than what can be achieved today.
- Incentives for local householders.
- Make developers proud that they are part of the solution and innovation in Haringey.
- Priority – re-use of buildings before thinking of demolishing.
- Community=led developments.
- If developers cannot meet their targets they should pay into a local fund for energy efficiency and renewable energy projects.
- Quality of housing and public realm contribute to community cohesion.
- Be careful about biomass and air quality in the long term.
- Use variety of renewable energy.
- Support decentralised energy networks.
- Build more shared community space and environmental space. People from within ethnic groups (older people and those with disability) feel isolated if they are housed in sheltered housing. They want to be near to their relatives/community.

### **Biking Borough Strategy**

*Haringey have been awarded Biking Borough status by the Mayor and are currently undertaking a study to develop proposals based on detailed analysis of cycle data and evaluation of road networks. This workshop will discuss how best cycling can be developed within the borough.*

#### **What measures can be put in place to motivate more people in Haringey to use cycling as a significant transport choice?**

- Reduce car use by:
  - a) extending parking controls particularly around tube/train stations.
  - b) radical plans to reduce use of cars by extending congestion charge
- Increase cycle training for adults and children.
- More secure cycle parks and increased parking at stations.
- High quality cycle infrastructure: better signage, continuous cycle routes, audit of current infrastructure.
- Encourage Haringey employees to cycle more – reduce parking spaces at Council venues.
- Bike hire scheme for Haringey.

- Make it easier to get your bike repaired – ‘Dr Bikes’.
- Better mapping for cycle routes.
- Town centre improvements: cycle parking and traffic reduction.
- Tackling the perception of the fear of cycling.

## Green Dragon’s Den

Delegates were invited to submit ideas for what could be done to achieve further carbon reduction in Haringey. The responses have been roughly grouped into categories. As follows:

### **Travel**

- Web cams at bus stops so you can anticipate arrival time on your computer before leaving home.
- Pedestrianise Wood Green High Road – ban buses to make safe for wheelchair users.
- Pedestrianise Wood Green High Road: improve quality of area; decrease car use; increased walking and sustainable transport.
- Encourage people to walk more around the borough instead of using car and public transport. Good for environment and health.
- A target and policy initiatives to increase cycling levels to 25% of all journeys by Haringey staff and residents.
- Make a number of bicycle-only roads where NO traffic is allowed.
- Reduce volume of traffic by road charging, as in central London.
- Charge for using roads in Haringey for non-zero carbon vehicles and increase charges for parking.
- Make CPZ’s free to electric vehicle users.
- Free parking and CPZ permits for electric/clean fuelled vehicles.
- Cut down on emissions from cars with more fuel-appropriate forms of transport.

### **Education and awareness raising**

- ‘riding the wave’ linking and committing to 10:10 campaign as a stepping stone towards 40:20 targeting individuals, schools organisations, businesses with a Haringey celebration in December 2010.
- Road shows of existing projects on Haringey.
- Skill road show tapping into the collective genius.
- Schools competition on how the grown ups could save their future, with awards ceremony inviting parents, used in communication campaign to reach the ‘uninterested’ eg walls, buses, cinemas.
- More eco teams – people need more information.
- Make Haringey an advertising free zone – no billboards etc. Adverts just encourage people to buy/consume more products which mostly they don’t need.
- Launch eco-teams in every Council workplace, school and sub-contractors workplace. Should be led by trade unions, not imposed from above. The ‘eco-school’ is a good model.
- Allow swifter and easier procedures for council officers to issue promotional materials for schemes like HEEP, otherwise they can’t be promoted in time to get the money spent!

## Green hubs

- Green hubs where you can hear about good energy practice, get free loft insulation, run schools programmes, educate retail outlet managers, apprentice programmes for green jobs.
- Invest in greening community centres as 'green hubs' – they are well-used, run green jobs training, job schemes, promote education and awareness and support to green business who may need office and workspace.
- Invest in community energy schemes as part of the green hubs.
- Make Tottenham Green centre as sustainability flagship: green/solar and water harvesting; green vertical walls – reduce heat island impact on local neighbourhood; library as green info centre and display info on green building performance of the centre; garden the areas behind the library; green exercise circuit in front of centre; form centre user/partnership/group to support; open passage by leisure centre and back of old college building for access/link to BGAC and local residents.
- Wards Corner Sustainability flagship and 'green hub': community/trader partnership and involvement, designed around community needs – link to BGAC arts/cultural focus; revive existing iconic buildings and new high standard affordable small business units and homes; open space away from traffic and accessible to all community (areas of deficiency); renewables, water harvesting.
- Make Alexandra palace the people's Palace of the future: install wind turbines all around it which can be seen from across the Capital.

## Participation

- More consultation involving local people before decisions are made by the Council or other orgs. Not when the plans are already put into place and finalised.
- More grassroots projects that link communities in east and west of the borough.
- Link with neighbours to discuss and act on environmental issues.

## Sustainable Buildings

- Promote the use of sustainable building materials through publicity, subsidy, display, encourage building trade.
- Remove planning restrictions for environmental home improvements in Conservation Areas (e.g. windows, solar panels etc).
- Free loft insulation for everyone.
- Get as many people as possible to pledge to insulate their loft. The street which has achieved the most pledges wins a prize.
- Free energy audits and installation. Do a Kirklees!
- Solar energy bond: a way for people to invest in money to loan, to pay for PV panels upfront capital cost.
- Free insulation programme for the whole borough (a la Kirklees). Street by street retrofitting project (80%reduction) targeting poorest first (ref Brenda Boardman, Env Change Institute, University of Oxford).
- Re use derelict old buildings and retrofit for purpose (specifically in London to Cambridge corridor).

## Energy schemes

- Design a project like the Danish Green Zone where excess heat from stores/factories is used to heat neighbouring buildings.
- Switch it off campaign – very simple pamphlet delivered to each home.
- Investing in renewable energy schemes to take advantage of feed-in tariff.
- Ban biomass.

## Food

- Create community roof edible garden.
- Growing food on the roof of local stores and other buildings.
- Education campaign on use of food surpluses.
- Training for new and prospective allotment holders.
- Circulate the food lovers cookbook.
- Using flat roves to grow fruit and veg – plant fruit and nut trees.
- Ethical and sustainable food workshop.
- Haringey low carbon cook book – low carbon recipes from the borough's diverse population, emphasis on leftovers, and low carbon food groups, and where to shop locally
- Sustainable food festival – discussion not leaflets!
- Use food as a 'way in' on a much wider agenda: easy links to food growing, consumption, water etc.
- Re-unite Turn unused land to community growing food/orchard and a destination/place for people to meet, share ideas.
- A big campaign to encourage people (communities) to use open spaces productively.
- Yes to Crouch End farmers market.
- Wolves Lane should be a food hub.
- Monitoring of eating places such as preparation of meals, what type of cooking oil? Amount of meat, chicken etc.
- Low carbon cooking initiative; cook book, cookery courses; low carbon food festival.

## Waste, Reuse and recycling

- Be able to take paint to our recycling depots so that paint doesn't go to landfill and pollute. Perhaps schools and other groups could use the paint. It will stop people dumping paint in litter bins.
- Make Haringey plastic bag-free. Replace with strong paper, jute, cotton bags with campaign to make all shoppers use their own bags.
- More awareness in educating the locals in recycling their waste.
- First borough wide comprehensive wood recycling network for developing education, eco-building initiatives, self build, renewables.
- Training in repairs so things aren't thrown away.
- Make sure the refuse collection day is the same day as recycling day.
- Scrape project as in Hackney. Reuse items – give and take days, use recycle sites to collect items for re-use.
- Approved Council contractor @recycling for Business' Scheme. Marked containers or bags to be collected in separate vehicles. Joint venture arrangement (waste collector) in partnership with Haringey Council.

## Council

- Leading by example. Annual report could have been condensed by at least 12 pages. Creative thought – efficiency on hard copy literature. Thinner stock and sustainable inks.
- Better communication and transparency of council objectives and activities.
- Put an end to having to fling open the windows in Haringey offices in the middle of winter.
- Green Mayoral cars – lead by example.
- Give all Council workers and teachers free travel on public transport network for work (and leisure) journeys.
- Cut down on using the Mayor's car (or use a bike) – lead by example.

#### Other

- Get rid of old disused toilets (eg Bruce Grove) which is an eye-sore and health hazard.
- Create park in places that don't have them eg Northumberland Park has no park!
- Create New Economic Zone with emphasis on well-being, local and environment as drivers rather than continued growth (see Brixton – NEF).

### Key messages for Haringey Council/Greenest Borough Strategy

At the end of the Conference participants were invited to offer advice and messages to inform work on taking forward the greenest Borough Strategy. Responses were as follows:

- *Increase communication between single issue groups – perhaps through links on Haringey's environmental website.*
- *Do this type of meeting all round the Borough once a month in shopping centres.*
- *Green hubs – an excellent idea.*
- *Ensure that climate change is embedded within every Council Service business so that all of Haringey is engaging in climate change – not just the Greenest Borough strategy team.*
- *The Council can do better.*
- *Abolish money – share all the resources and money for public benefit.*
- *DCSF sustainable schools (carbon usage?) figures are 47% procurement/purchasing; 37% energy; 16% travel; 2% waste. Schools often focus on this area. Need to move schools onto sustainable schools footing.*
- *What is the Council's plan to meet its NI185 target?*
- *Better education programme on ways not to create so much food .*
- *Make Haringey plastic bag free. Reward citizens for recycling on the go – money or vouchers for their cans, plastic, glass brought to a depository.*
- *Be able to recycle paint in our local recycling depots.*
- *How to engage/inform 'transitional' people – students, migrants, new-comers etc.*
- *Try to reach tough target groups (those not concerned) as well as easy target groups.*
- *Invest in green hubs located in community centres for green jobs, green workspace, green education and awareness programmes. They are very well used, need energy generating facilities and can help cultural consensus.*
- *Keep people interested in talking to council members and their neighbours.*
- *Low carbon food initiative – linked into local food sources/local recipes; training for allotment holders; skills training for repairs and a recommended list of existing repairers.*
- *Develop a Green Living Centre in Wood Green High Street.*
- *Green hubs – yeah!*

- *Less talk and more action.*
- *As a Lambeth resident I'm really impressed by everything I've e heard about greening Haringey. Maybe you could mentor Lambeth?!*
- *More give and take days.*
- *Involve big corporations, independent and public bodies in reducing energy and waste – not just their carbon footprint.*
- *Focusing on domestic use not enough. Private bodies waste a shocking amount of resources.*
- *Signing for 10:10 is good but not enough – act on it!!!!*
- *Build a dedicated team (fulltime) on knowledge (best practice) transfer.*
- *The council need to engage those not already involved and provide the technical and financial support to help residents and businesses implement carbon saving measures.*
- *We need a one-stop shop for information for householders on energy efficiency, renewables, insulation.*
- *We all need to do it together.*
- *Move forward – put people and places first, before profit margins!*
- *Real Farmer's market in Crouch End this year! (no cost!)*
- *Want report on actions arising from the Conference.*
- *The Council need to connect with the general public better, the resources available can be much better used and shared. Need to explore alternatives, not business as usual approach. Think outside the box. Throw the box away!*
- *The council must come to the people – create processes that meaningfully involve citizens in the solution.*
- *The event should be held every year. At it there should be a progress report..*

## Conference Feedback

Participants were invited to offer feedback on their experience of the Conference. Responses were as follows:

- *Excellent event.*
- *Informative, enjoyable conference, well done!*
- *Excellent conference.*
- *Workshops excellent – but more time needed (so less time for presentations) and also workshop coordinators to be better briefed.*
- *Excellent event as opportunity to meet, talk and learn.*
- *Less time on start and presentation; polling should have been speedier.*
- *1<sup>st</sup> half was an embarrassing waste of time – especially the interactive polling sessions.*
- *A bit gimmicky – 1st session too much talk, not learnt anything new.*
- *Peter Woodard the facilitator up to his usual brilliance – excellent let's do it again in 2011. Many thanks Alex and the team. Well done.*
- *Have a conference next year. Was interesting.*
- *A few of the polling questions too polarised – need more choices.*
- *Engaging presenter (wow!) – well prepared info-print outs.*
- *Much better than last year.*
- *Brilliant facilitator.*

- *Great catering.*
- *Dragon's den was a great way to get and present ideas.*
- *Excellent morning, workshops very good.*
- *Workshops and interactive and activity based discussions are much more effective.*
- *Thanks to Haringey Council for organising an excellent conference and all the other work that is going on.*
- *Very useful – should continue.*
- *Please do not employ the facilitator again! Good attempt but feels like a tick boxes event rather than genuine.*
- *Format – the first questionnaire was a bit poor, not exhaustive as people pointed out.*
- *Very useful day: informative; good to meet other interested people and hear what they are achieving.*
- *The process today was infantilising. We're very engaged with the issue and would like our knowledge meaningfully accessed and factored in.*
- *Well done, good event.*
- *Excellent event BUT too much detailed self back-slapping by the Council.*
- *One next year.*
- *Excellent conference, keep them going; bit rushed – need more time to hear more of local projects and discussion time.*
- *Thanks for commissioning a 'sustainable' lunch.*
- *There should be another conference next year. Feedback is very important and to know what worked and what didn't.*
- *Thanks – I thought the morning was informative and inspiring. Well worthwhile.*
- *Glad I came and want to look forward to the positive sustainable changes for the benefits of our local communities.*

### **More information**

For more information about the Going Green Conference or the Greenest Borough Strategy please email,

[Going.green@haringey.gov.uk](mailto:Going.green@haringey.gov.uk)

Or

Call: 020 8489 2243