

Greenest Borough Strategy Consultation feedback

v3

Consultation carried out between 1 November 07 and 31 January 08

Introduction

Haringey's Greenest Borough Strategy is about creating an environmentally sustainable future for the borough which at least matches, if not exceeds, aims set out at national and international agreements.

The Greenest Borough Strategy is set within the wider public policy context of Government and EU directives and targets and the Mayor's London Plan. These provide a framework for recycling, waste management, recycling, air quality, energy use, water efficiency, climate change and 'green procurement'.

This paper collates and reports the results of consultations and events held in the development of the Greenest Borough Strategy in which the views and priorities identified by residents, businesses, elected members, and staff are set out by each of the six principles defined by the council.

Section 1 Communications & Consultation Programme

The results of consultations completed to date are discussed in the next section; but the initial programme has consisted of the following activities:

Residents

Web site information and web consultation questionnaire commenced 30 Nov-5 Feb

Information available at Area Assemblies 28 Jan-5 Feb

Publicity of consultation via feature in *Haringey People* and HomeZone

Workshops as part of Going Green Conference 26 Jan

Partners

Mail out to 650 community groups w/c 8 Dec

Presentations to Haringey Strategic Partnership (HSP) Thematic Groups – Enterprise, CYPSPB, HWBPB, SCEB, Better Places between 3-7 Dec

Letters sent to MHT and PCT w/c 21 Jan

Homes for Haringey's Residents' Consultative Forum on 31 Jan

Businesses through Enterprise Theme Board, with further involvement to be built into project plan

Staff

Members' workshops at Nov, Dec and Jan working groups

UE Staff consultation event gathered feedback via talking wall 5 Nov

Receptions tour, distributing leaflets and business cards w/c 7 Jan

Cross-council Managers' Event - Workshops on office recycling 23/24 Jan

Urban Environment Senior Management Team Away Day 14 Jan

Children & Young People via presentation at Haringey's Youth Council on 13 Feb and young people attendance at Going Green Conference

Section 2

Feedback about the strategy overall

A total of 249 views, suggestions and comments were gathered through the consultation process. Priorities 2, 3, and 6 attract the most interest and comment (see table below) therefore can be said to have the most 'resonance' amongst individuals.

Total comments by priority

Priority One: Improving the urban environment	32	13%
Priority Two: Protecting the natural environment	62	25%
Priority Three: Managing environmental resources efficiently	86	35%
Priority Four: Leading by example	14	6%
Priority Five: Supporting sustainable design and construction	11	4%
Priority Six: Promoting sustainable travel	44	18%
	249	total comments

There is a common consensus on the key issues; and that success ultimately depends on everyone 'doing their bit'. There is widespread agreement that climate change, energy saving, recycling, waste management and the environment are not local matters but are issues requiring action at the national and global level.

Feedback from Haringey Strategic Partnership Partnerships:

Better Places Partnership Board

- BP comment that its Priorities include improving the public realm and built environment with good supporting services and infrastructure.
- The GBS reads as a Council-owned document rather than one in which the HSP has ownership. It should be amended in order to ensure that all of the partners were given a sense of ownership.
- Strategy should be amended to highlight achievements to date
- It should make reference to creating Sustainable Communities and the cross-cutting/partnership issues that would need to be addressed
- The Bill going through Parliament will have implications regarding recycling targets.
- Council reports should be required to mention environmental implications in addition to financial and legal implications.

Enterprise Partnership Board

- No issues raised

Well-being Partnership Board

- In terms of linkage to the Well-Being Framework, it was noted that Priority 2 Improved Quality of Life and Priority 6 Economic Well-Being, were strongly linked to the Strategy and were addressed within it.
- The Chair underlined the need to take a holistic approach and to work in partnership to achieve the goals contained within the strategy.
- It was also noted that at present the document referred only to the council as the body responsible for delivering the strategy and suggested that it should be redrafted to reflect the role of partners and to recognise that the strategy would need to be 'owned' by all of the partner bodies in order to be successful.
- The PCT and the MHT should also be invited to respond to the consultation.

Safer Communities Executive Board

- The Partnership board noted of the formation of the Better Haringey Working Group and Stream Board; and of the Away Day event. The SCEB Chair noted that environmental issues had to be addressed at local, as well as at a national and international level. The

SCEB partnership was ideally placed to look at ways of tackling environmental issues at a local level.

- It was noted that the Mental Health Trust's Green Champion had met with the Director for the Urban Environment in order to discuss how the organisation could address environmental issues as an organisation and it was suggested that other partners may also wish to do this.
- The Board discussed cross cutting issues and how these should be addressed by the partnership. Measures such as developing recycling and reducing waste were also likely to impact on reducing crime in the borough's parks and green spaces.
- There was agreement that reference to adopting a more cross cutting approach should be made within the document. Issues such as Designing out Crime and the Safer Transport Programme were highlighted as initiatives where a cross cutting approach had been successfully adopted.
- It was suggested that reference should be made to Section 17 of the Crime and Disorder Act and the council's responsibility to ensure that this was considered.

Feedback from residents, action groups and partners via paper/online survey

Summary: Most people want to do their bit . They want to work with and be guided by the council. Some also suggest that the strategy should be more focussed, rather than a 'catch-all'.

Priorities 4 and 5 attract, in the main, limited comment;

- some suggest changing 'Leading by Example' into 'Supporting by Example'.
- Priority 5 could be broadened into the wider concept of Sustainability; rather than just sustainable design and construction. This would help reduce the concentration of suggestions into Priority 3.

The online questionnaire gives respondents the opportunity to prioritise the actions proposed under the 6 priorities – these are presented under the priorities. Three common questions were asked of all those responding through the talking wall, have your say cards and online questionnaire;

1. Why is it important that we act now to make Haringey a greener borough?
2. Three most important things we the council can do to make a difference
3. How will you/your organisation help make Haringey greener?

Question 1. Why is it important to act now to make Haringey a greener borough?

The clear recommendations are:

- a) We're running out of time, or our survival depends on it. For example, comments include:
 - 8 years left to prevent irreversible damage
 - Survival in the long terms depends on us acting now
 - Our survival depends on it – also shows what the human spirit can achieve
 - Want to see progress in my lifetime
- b) We must all do our bit. For example, comments include:
 - Do our bit to reduce CO2 emissions, cut greenhouse gases
 - We all have a responsibility to do our bit and prevent global warming
- c) Quality of life and wider environmental concerns. For example, comments include:
 - Because of growing population and pollution levels
 - To stop the ice caps melting
 - Less pollution
 - Cut traffic congestion and improve quality of life and environment

Question 2. What are the three most important things the council can do to make a difference?

The clear recommendations are:

- a) Ban plastic bags. For example, comments include:
 - Make Haringey plastic bag free

- b) Preserve and develop green spaces, plant trees. For example, comments include:
 - Conserve green spaces and Green Belt
 - More green spaces for people and wildlife
 - Promote allotments – more trees
 - More cycle paths – more trees

- c) Promote recycling (e.g. through informative leaflets) and provide more recycling services. For example, comments include:
 - Recycle all plastics
 - Reduce landfill waste and promote recycling – especially of plastics
 - Educate citizens to cut waste – restart the old Keep Britain Tidy campaign
 - Educate people about energy saving, recycling and the environment

Question 3. How will you/your organisation help make Haringey greener?

The most common responses are:

- a) Recycle more. For example, comments include:
 - Recycle more, and do it correctly
 - Composting
 - Turn down the heating

- b) Conserve household energy. For example, comments include:
 - Turn off lights and equipment
 - Turn off – don't leave on standby

- c) Walk and cycle; instead of using the car. For example, comments include:
 - Drive less and use public transport
 - Cycle to work – currently use the tube
 - Use my car less
 - Walk more
 - Holiday in Britain and use the train
 - Use my bicycle
 - Find out about electric cars

A strong theme of responses is that success in achieving a greener borough is as much down to individuals taking personal responsibility; rather than expecting the council to do everything.

Conversely, the environmental lobby is more inclined to articulate what they think government and local authorities should do. The environmental lobby is also much more likely to advocate enforcement actions. Specific use of terms such as 'climate change' is more common amongst individuals and groups with claiming specialist knowledge of the subject area.

Given that most people are keen to 'do their bit' then there is a strong case for the council to work with residents to help achieve objectives. There is much to gain by harnessing the evident goodwill.

Response from citizens' group Sustainable Haringey

- The council's vision to "become one of the greenest boroughs in London" should be made stronger

- “Tackling Climate Change” should be included explicitly as one of the priorities and ranked as priority number one
- Include targets for reducing greenhouse gas emissions and set out actions that will measurably achieve them. Targets to be reviewed annually
- Include key recommendations from SEA, London 21 and LGA Climate Change Commission
- The multiple benefits of acting on climate change should be highlighted to support the case for action, including achieving Community Strategy priority “Healthier people with a better quality of life”

Feedback from Urban Environment managers

Managers at the UE SMT away day specifically mention consideration of costs, feasibility and good science in determining the actions in the strategy. Essential considerations also include:

- Marketing, communications,
- Supply of full and accurate information
- Awareness raising
- Good science and research data
- Extensive public consultation and engagement

2.1 Priority One: Improving the urban environment

Streets, buildings, parks and public spaces which foster a sense of pride and ownership amongst all who live and work in Haringey.

Summary:

Area based response to tackling eyesore areas, involving the community and young people

Use planning powers to control overall appearance and quality

More greenery in our streetscape

2.1.1 Responses from Members Working Groups

Priorities:

- Improve infrastructure (e.g. public toilets, existing buildings, pavements), in line with Streetscapes Manual. Ensure that works carried out by transport infrastructure partners (e.g. TfL) fit in with local needs, policies and strategies
- Partnership working – development of strong frameworks, and making partnership working easier for us and our partners
- Increase participation of school children in Better Haringey
- Prioritise the green agenda, to ensure it is on an equal level with the safer agenda

Missing:

- Design out waste traps
- Bring in Children & Young People's Service
- Civic pride

Specific responses from HSP Thematic

None

Responses from residents, interest groups and partners

Priority 1 attracted just 13% of the 249 comments made by respondents. This priority is not seen, by everyone, as an immediately obvious fit with the green agenda.

From the 37 respondents to the online survey, the priorities were as follows:

- | | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------|----|
| ▪ To work with the local community to provide local environmental improvement projects (e.g. Clean sweep - community tidy ups, deep cleans, and repairs) | 21 |
| ▪ Install energy efficient street lighting across the borough | 19 |
| ▪ Encourage more school children to be active citizens by helping protect their local environment (e.g. Junior Wardens scheme). | 18 |
| ▪ Expand the programme to tackle environmental eyesores (e.g. railway embankments, industrial sites, and waterways). | 15 |

Conversely, people do not see as a priority the suggestion of investing more in *high quality materials for the built environment such as paving or signage*.

Other comments are:

- CCTV at known fly-tipping spots like Field Rd N17
- Cut down street furniture e.g. in Tottenham
- Cut traffic congestion and improve quality of life and environment

- Planning regulations should be used to stop inappropriate proposals
- We must all do our bit
- This seems to have very little to do with being green
- Need better architecture - new Wards corner is hideous
- Too much street clutter/furniture
- Expand the range of products that can be recycled; clean up the streets; open the parks more
- I would like to see something done about improving the quality of the urban environment e.g. high quality shops - not the proliferation of cheap and nasty pound shops. Also encouraging high quality restaurants/ coffee shops rather than the poor quality cafes etc we have now

Response from citizens' group Sustainable Haringey

- Council should adopt a policy of increasing street greenery, street trees and hedges - to make streets more attractive and encourage people to walk, cycle use, buses and stop using private cars unless the latter are electric
- All new developments to be free of car parking, except for disabled.
- Extend the congestion charging zone into the borough.
- Create a better environment for walking & cycling – lower traffic speed limits, better cycle parking, cycle hire, better maps.
- Enforce the bus lanes and have better public transport information (countdown more widely provided).
- Start converting large car-parks into open spaces
- Public transport should be affordable or free
- Council should support and promote the use of bio diesel
- Car clubs and car pools should be actively encouraged.
- Tell the North London Strategic Alliance that the council opposes Stansted Heathrow etc

Feedback from Going Green Conference

- Raise awareness to involve young people in issues affecting their futures
- Mainstream Clean Sweep – make it part of the core work.
- Expand the successful eyesores programme – penalties for landlords and businesses
- Introduce comprehensive cycling facilities and attractive open spaces in the public realm and at intersections
- Extensive greenery: turn the “Streetscapes Manual” into an SPD

Additional suggestions:

- Ad campaign about spitting
- Recycling award “photo op” in Haringey People, nominated by bin men
- Top energy rating on all planning applications
- Partnership working – links with other organisations
- GBS and actions must be much more ambitious

Other priorities:

- All land in Haringey to be designated for specific public benefit – S106 criteria to be used in advance of applications
- Strengthen all planning policies

Feedback from Urban Environment managers

Most important activities:

- Joined-up sustainable infrastructure investment.

- Partners' responsibility for infrastructure and spaces – What are their roles?
- Need to implement area based working.
- Develop a framework for improvement, investment and procurement.
- Expanding the Eyesores programme,
- Develop plans for improving the public realm.

UE also make the point that the GBS needs to be clearly positioned in the context of wider initiatives and programs.

Key message: "Area based working and community consultation"

2.2 Priority Two: Protecting the natural environment

Working with all communities to develop, improve and preserve green spaces and habitats.

Summary:

Make more use of small open spaces, including front gardens, allotments

Encourage biodiversity and wildlife

Enforcement community use of open spaces

2.2.1 Responses from Members Working Groups

Priorities:

- Improving smaller open spaces, including those managed by Homes for Haringey
- Dealing with the fear of crime and encouraging diversity of use
- Allotments: infrastructure and investment
- Waterways (including use for walking)
- Front gardens (incl private + RSLs)
- Improve partnerships, e.g. Alexandra Palace and Lee Valley and community engagement
- Adapting to climate change

Missing:

- Tourism
- Drainage

2.2.2 Specific responses from HSP Thematic Groups

Better Places Partnership Board

- BP considered that reference should be made to reducing use of fossil fuels and how people could be encouraged to use alternative fuels.

Responses from residents, interest groups and partners

This priority attracted 25% of the 249 responses. From the 37 respondents to the online survey, public priorities for protecting the natural environment are:

- | | |
|-------------------------------------------------------------------------------------------------|----|
| ▪ Improve small green spaces such as small parks, public squares, and areas near highways | 20 |
| ▪ Update the Council's plans to improve and protect the borough's bio-diversity. | 16 |
| ▪ Implement sustainable land management (e.g. educate watering, avoid use of chemicals)..... | 15 |

There is limited support for the council's suggestion of the need to promote recreational facilities (only 3 see this as a priority).

Typical comments include:

- I think climate change should be mentioned more explicitly as it's a big reason to 'go green'. Improve air quality; improve **recycling**; improve **open spaces**
- Introduce **renewable energy schemes**, such as wind and solar, to council estates such as ferry lane; make **plastic recycling** easier; plant **more trees**

Response from citizens' group Sustainable Haringey

- GBS must include targets for reducing green house gases emissions and how they will be achieved
- Single out “Healthier people with a better quality of life” as an additional Community Strategy priority that will be met by acting on climate change
- Appoint a dedicated allotments officer at the earliest possible opportunity
- Protect, improve and expand green spaces, allotments, nature reserves etc
- Develop network of educational/public environmental centres/hubs in every ward
- Promote the use of green roofs for new development
- Create more wildlife areas within parks
- Give designated status to more local nature reserves (e.g. Coldfall Woods, The Paddock and Tottenham Cemetery)
- Develop plans to improve sustainability of open space maintenance e.g. reduce pesticide use, on-site composting, water supply / use
- Develop plans to deal with effects of climate change on green spaces,
- Review impact of major events on parks - e.g. damage caused by heavy vehicles, pollution fumes, waste and litter
- Many of the recent improvements to parks have been the result of external funding or the work of Friends groups. A commitment is needed to provide adequate funding for maintenance and improvements
- Measures of success section should include wildlife surveys to see how situation has improved
- How you can help section should include encouraging residents to create wildlife friendly gardens. The Haringey in Bloom competition should have a category / prize for wildlife friendly gardens

Feedback from Going Green Conference

- Ongoing programme of consultation and promotion of facilities and resources - Needs to be more specific re: the natural environment
- Programme to improve smaller open spaces - Also community gardens and allotments
- Update and strengthen the Bio-diversity action plan - And declare 3 more Statutory Local Nature Reserves
- Sustain and increase open space - Replace this with “increased number of open spaces brought back into community use”
- Does not include any points relating to the natural environment
- Change to increased number of Green Flag *pennants* from 8 to 12 by July 2010.

Feedback from Urban Environment managers

Most important activities:

- Bio-diversity made user friendly.
- Programme to improve smaller open spaces.
- Enhance people focus, incl. residents, businesses and schools.
- Review community use of assets

We need to have a more positive message on allotments and consider private open spaces – gardens. We need to engage with businesses

Key messages: Issues for us all; Ownership; Partnership working and sustainable long term maintenance.

Priority Three: Managing environmental resources efficiently
Reducing waste, recycling and reuse, cutting pollution, saving energy and water, and residual waste management

Summary:

- Increase recycling
- Behavioural change to reduce consumption
- Ban plastic bags

- Increase renewable energy use
- Investigate combined heat and power

- Mitigate flood risks

2.3.1 Responses from Members Working Groups

Priorities:

- Energy efficiency combined with tackling fuel poverty.
- Joined up programme on behavioural change
- Expand roll out of recycling service, to include housing estates, and boost local market for recycled/ fair trade goods
- Homes for Haringey refurbishments – specification (low flush toilets, showers)

Missing:

- Flood action plan

2.3.2 Specific responses from HSP Thematic Groups

Better Places Partnership Board

- Make reference to how fossil fuel use could be reduced and how people could be encouraged to use alternative fuels.
- BP notes there will be a review of recycling and how waste can be treated as a resource. BP also draws attention to the Bill going through Parliament, which has implications for recycling targets.
- Need to encourage behavioural change in relation to reducing consumption
- Consider how waste can be treated as a resource.

Responses from residents, interest groups and partners

86 out of the 249 comments (35%) related to this priority.

From the 37 respondents to the online survey, the following were considered to be a priority for the council for managing environmental resources efficiently:

WASTE

- Achieve equality in coverage of domestic recycling services across the borough. 17
- Maximise participation in recycling services through awareness raising campaigns. 14
- Introduce a business waste recycling service 12

ENERGY

- Increase use of renewable energy in the borough, and by the council 19

- Agree carbon reduction targets for the council and the borough 14
- Offer residents, schools and businesses energy monitoring devices to increase awareness of energy usage 13
- Develop a schools education programme on environmental resources 13

WATER

- Promote sustainable drainage systems, such as natural permeable surfaces and soak-aways 16
- Develop a strategy for air and water quality in the borough 13
- Promotion of 'green roofs' to improve rainwater management, improvement of air quality, reductions in 'heat island' effects, and provide habitats for wildlife 13

Few respondents prioritised other suggestions.

Typical comments and remarks include:

- Let us know what is happening to our waste - normal refuse and recycling refuse. [online]
- Make solar/wind energy generation compulsory for all new planning apps [online]
- Managing resources efficiently (esp. recycling and reducing landfill) [online]
- Rather vague and needs a lot more specification. At the moment it reads like worthy cant [online]
- Recycle as much as allowed; respect the environment e.g. not littering; take the train when I can instead of the car [online]
- Ensure buildings¹ are brought up to standard of insulation and energy use
- Important to us all – the future is at stake
- Less pollution
- Long life light bulbs
- Make Haringey plastic bag free
- Our survival depends on it – also shows what the human spirit can achieve
- Packaging - use bio-degradable packaging & ban supermarket bags
- Physical and mental health of us all – fight climate change
- Recycle all plastics

Response from citizens' group Sustainable Haringey

- Haringey should publicise the financial savings available to local businesses from energy efficiency and apply pressure to get all businesses to adopt comprehensive energy saving measures.
- One quarter of Haringey's 8,000 businesses are in the food sector, and the Council is already responsible for ensuring food safety. It will collaborate with existing schemes designed to help shops, restaurants and caterers to be "greener" in terms of sourcing, water and energy use, and waste disposal.

Feedback from Going Green Conference

WASTE

- A new waste management service contract - *Too vague*
- Achieve equality in coverage of domestic recycling services. - *Missing boxes – reported? - Composting boxes not fully distributed*
- Maximise participation in recycling services through awareness raising campaigns. - *Recycling 'champions' are a good idea. Fining people who won't recycle? - Education – trips to recycling sorting plants, incinerators, etc ("closing the loop")*

¹ Alex House is poorly insulated, windows not sealed, wastes energy

- Increase the number of re-use schemes in operation - *More organised - Council should publicise Haringey Freecycle*
- Develop on street recycling bins for commuters to include glass, plastic bottles and paper. *Co-mingled? Labelled clearly? "Feed me!"*
- Fine big businesses for not recycling? - *Cost should be paid by business, not shoppers. Introduce a plastic bag tax; aim for plastic-bag free high streets*
- Deliver waste audits to businesses to reduce municipal waste - *At no cost to the householder*
- Help create local markets for recycled materials - *Encourage businesses to use recycled materials; council should do too*

ENERGY

- Agree carbon reduction targets - *Set targets quickly. Agree target now, but make achievable; review in one year*
- Promotion of sustainable energy. *To exceed national targets. Mandatory action with information and discussion to gain consensus*
- Create an energy fund for 'eco-grants' to support projects that reduce carbon emissions in the borough - *Increase amount of money; lobby central government to put more in. Request donations from big companies like Tesco. Will it be free?*
- Develop promotional literature and guidance on how to reduce energy in the home and at work and in schools - *Continuous effort to promote message. Continuous support to encourage practical action*
- Develop partnerships with energy services companies - *Yes, Yes, Yes! Much greater effort to promote combined heat and power*
- *Minimise use of energy (e.g. lighting) outside working hours*
- *Financial incentives to make it happen*
- Set up an 'energy action zone' - *Should improve energy efficiency too*
- Develop environmental awards/incentives to promote 'green' choices to businesses in the borough - *Target fuel poverty / smaller independent businesses; give publicity*
- *Promote energy maintaining devices to increase awareness; also publicity*
- Develop a good practice 'eco-home' in the borough - *Add zero carbon development projects of at least 100 homes. 'Eco-home' available to view in borough's own new build. Wide publicity about energy efficiency*
- Develop a schools education programme. *Encouraged to take up environmental projects - create a fund to achieve this, e.g. section 106 planning gain*

AIR AND WATER

- Offer subsidised water butts to promote water conservation
- Offer water saving devices for toilet cisterns - *How much water-saving benefit?*
- Air quality strategy - *Actions on air pollution do not go far enough*
- Mapping exercise of air pollution - *Monitoring non-domestic premises for pollution, such as supermarkets*
- Creation of 'clean air' zones in the borough through traffic management - *More rewarding, sustainable transport - Exercise, clean air.- Casualty reduction*
- Promotion of green roofs etc - *More trouble than meets the eye (maintenance)*
- Promote sustainable drainage systems etc. - *People's front gardens not concreted over. Consider soakage of rainwater. Lack of plants could contribute to flood*
- Promotion of better water management in the home - *What are the incentives?*

Feedback from Urban Environment managers

3 most important activities:

- Domestic energy consumption
- Education to change lifestyles
- New waste management contract
- Agree carbon reduction targets for the Council and borough
- Develop a Haringey ESCo to design, build, finance and operate a community heating network
- Clean air zones
- What about contaminated land?

We need to develop the skills and knowledge to deliver this new area of policy and work

Key messages: This is a large area of activity that needs to be focussed/coordinated and must be based on good science data

Priority Four: Leading by example

Council as role model, quality of life issues, best practice environmental management, and procurement.

Summary:

Encourage organisational culture where natural resources are valued

Reduce the waste we produce and increase recycling

Calculate baseline for energy consumption from the council and its partners and agree reduction targets

2.4.1 Responses from Members Working Groups

Priorities:

- Consideration of LAA 'use of resources' performance indicator
- Developing procurement across the HSP
- Expertise gap – understand where the sustainability knowledge gaps are within the council
- Implementation of whole life costing
- A carbon neutral development by 2013, using council land for the project
- Embed sustainable actions and processes within the council both physically and culturally

Missing:

- WEEE directive (waste electricals)
- Education of building managers
- Funding – need to be as proactive as possible

Specific responses from HSP Thematic Groups

Better Places Partnership Board

BP believes the GBS should emphasise need for behavioural change in relation to reducing consumption

Safer Communities Executive Board

Reference to adopting a more cross cutting partnership approach should be made within the document. Issues such as Designing out Crime and the Safer Transport Programme were highlighted as initiatives where a cross cutting approach had been successfully adopted.

It was suggested that reference should be made to Section 17 of the Crime and Disorder Act and the council's responsibility to ensure that this was considered.

Responses from residents, interest groups and partners

This priority is not seen as such by respondents. It would be much more meaningful and inclusive if the priority was entitled: *'Supporting by example'*

Only 14 (6%) of the 86 comments related to this priority. Of the 37 respondents to the online questionnaire, the top three priorities were:

- | | |
|--------------------------------------------------------------------------------------------------------------------------|----|
| ▪ Reduce the waste we produce in our buildings and increase our recycling rates | 20 |
| ▪ Encourage an organisational culture where environmental resources are valued and sustainable development is understood | 19 |
| ▪ Calculate a baseline of the council's energy consumption / carbon footprint - and agree reduction targets | 16 |

Additional comments:

- With such a diverse population I think it is up to the council to set the standard high for new green initiatives. The council needs to be very clear about what is acceptable and what isn't and make sure the community are educated about this. I think rewards (perhaps tax rebates) for responsible behaviour are a good idea.

Response from citizens' group Sustainable Haringey

- Promote and support reduced consumption, sharing, repair and re-use schemes, and 100% recycling.
- Letting of commercial premises by the council, planning permissions, and small business support schemes should all give special consideration to encouragement of repair and re-use businesses.
- Schools and major employers should set up a scheme to promote recycling and energy conservation, supported by appropriate award schemes for achievement.
- Refuse new planning applications for advertising hoardings
- Limit illuminated signage on commercial buildings and the wattage of shop window illumination, especially outside opening hours.
- Ban the free issue of single-use plastic bags by retailers for food shopping
- Promote the reduction of all kinds of packaging material used by retailers, in particular of polystyrene food trays and of plastic packaging.
- How you can help section: reduce risk of flooding by planting trees and ensuring that only a small proportion of your garden is concrete / hard surface.
- Set annual reducing targets for energy use in council-managed buildings and set up structure for regular reporting. Make basic energy-saving and energy efficiency measures a core part of the management systems for all council-managed buildings.
- Sign up to the Mayor of London's Green Procurement Code
- Set standards and goals to help reduce carbon emissions in procurement policies
- Matching or better Islington Council's establishment of a £3m Climate Change fund
- Institute a policy for use of caterers who are able to supply local, sustainable food for council events and meetings
- Replace all references to A-rated appliances with "Triple A-rated appliances"
- All references to Sustainable Development be replaced with "Environmental Protection"
- The reference to BV 63 should be replaced by the new national indicator NI 187 Tackling Fuel Poverty which comes into force in April 2008.
- Educate and support staff to use less energy.

Feedback from Going Green Conference

- Embed an integrated management approach to corporate social responsibility and improving our environmental performance, across strategy, policy, financial and operational activities. This could include assessing the feasibility of achieving ISO14001 accreditation for the Council, or other accredited Environmental Management System. - *Rewrite altogether in plain English*
- Encourage an organisational culture where environmental resources are valued and sustainable development is understood - *Add in point 18 from FOE response*
- Disposal of assets - *Change "disposal" to "best use"*
- *Debate needed on economic efficiency versus sustainability (leaf blowers! weed killers!)*
- *Policy for ensuring compliance with standards by contractors and suppliers*
- *New point transport policy for all staff – all levels and members*
- *Develop plan to ensure council premises made as energy-efficient as possible (portacabins!)*

Feedback from Urban Environment managers

3 most important activities:

- Integrated management approach (LBH and its contractors).
- Calculate baseline for LBH's energy consumption (Carbon footprint + reduction targets).
- Reduce waste in LBH buildings + increase recycling.
- Encourage organisational culture (value of natural resources).
- There are both cost and resource implications which must be addressed

What's missing: Assessment of cost implications; Timescales; Communications strategy.

Key message: Go for it!

Priority Five: Supporting sustainable design and construction **Encouraging highest environmental and sustainability standards in existing and new housing and buildings**

Summary:

Capitalise on opportunities from Decent Homes, Building Schools for the Future and new developments to improve carbon efficiency
Include green policies in Local Development Framework
Provide advice and support to encourage people to make their own homes more efficient

Responses from Members Working Groups

Priorities:

- Decent homes standard plans to be audited so they are green and sustainable
- Education:
 - inform residents of what grants are available for upgrading the environmental standard of homes
 - guidance for those living in conservation areas
 - Customer Service Centres developed to become green advice centres
- Improved website with easy access to information
- Include Greening your Home in the Better Haringey Awards
- Improve energy efficiency in buildings, including 'switch off' campaigns
- Partnership working with the private sector – shared learning
- Improve the council's management capacity to deliver the strategy
- Develop showcase homes, including existing ones. Link to 'open house', if possible
- Flood risk management – drainage infrastructure

Missing:

- Use of materials to adapt to climate change.
- Consideration of climate change adaptation in LAA indicators.

2.5.2 Specific responses from HSP Thematic Groups

Well-being Partnership Board

The Board discussed housing issues and the need to ensure that private landlords were included in any drive to raise the quality of homes and to make homes more energy efficient. The Board was advised that there were strategies in place to address the need to reduce poverty and improve heating in homes. A thermal mapping exercise had recently been undertaken to identify where there was energy wastage in the borough and this had been made available online to enable residents to see how energy efficient their home was.

Responses from residents, interest groups and partners

Only eleven (4%) of the 249 responses focused on this priority. The main priorities from the 37 online respondents were:

- | | |
|----------------------------------------------------------------------------------------------|----|
| ▪ Request energy statements for all major new build proposals. | 18 |
| ▪ Develop incentives and projects for existing private sector housing e.g. solar panels | 18 |
| ▪ Define a green building standard for all Council owned office refurbishments and new build | 13 |

- Renewable energy and Combined Heat and Power (CHP) options to be explored for all key regeneration sites, such as Haringey Heartlands.

10

Examples of the few comments are:

- Must provide better information so that no-one has an excuse not to follow best practices.
- Must have better new buildings – planning controls are not effective enough
- Rather than building so many cheap and ugly new housing developments; actually design and build homes and offices that will age well and fit in with the range of e.g. Victorian houses in Tottenham.

Response from citizens' group Sustainable Haringey

- Highly inefficient solid wall buildings should either be clad internally or externally.
- Conversions/extensions should include high levels of efficiency and renewables in whole building. This should be included as a policy in Haringey's new Local Development Framework.
- Haringey should seek to work with other local authorities in this market to use procurement powers to drive energy efficiency improvements in the private rented sector.
- If deemed a success, Haringey should roll out the SH Community Energy Auditors pilot scheme across the borough. This scheme should include information about domestic renewable energy installations as well as energy efficiency advice and the range of grants available for both.
- Grasp the opportunities presented by the Building Schools for the Future (BSF), Decent Homes programmes and CERT (Carbon Emissions Reduction Target) funding to develop programmes of action and raise funds.
- Undertake a pilot scheme for installing and integrating domestic solar thermal hot water heating systems in a terraced street of well-insulated houses.
- The LDF should:
 - require all major new commercial and domestic developments to be zero-carbon or carbon-negative
 - continue to strengthen, prioritise and enforce sustainability policies and lobby for changes in national planning policy to that effect
 - requiring all new developments to create greenery - gardens, trees, green roofs, and for larger developments, allotments and public open green space
 - increase the 10% renewables requirement to 20%
 - take full heed of Environment Agency advice on building on flood plains
- Identify cost-effective locations for the installation of high-profile renewable energy systems
- Ensure sustainable neighbourhoods and communities each with the full range of locally-based amenities, facilities and services they need (e.g. community centres, shops, pubs)
- Ensure all homes built are affordable and secure homes for those most in need
- Work with BioRegional to establish a Building Material Reuse Centre in Haringey. Failing this, establish good links with BioRegional as a party interested in promoting this project.

Feedback from Going Green Conference

No comments

Feedback from Urban Environment managers

3 most important activities:

- Define a green building standard for all council owned office refurbishments and new builds.
- Target private sector to encourage sustainability measures (incentives and projects).
- Showcase achievements

- Context of national and regional initiatives for sustainable design and funding opportunities.

What's missing? Homes for Haringey contribution; Practical tips, ideas and encouragement; Education – what is most effective? Develop targets.

Key messages: Zero carbon scheme by 2013. Partnership, especially RSLs. Showcase projects. Promotion – get the information disseminated.

Priority Six: Promoting Sustainable Travel

Tackle traffic congestion and carbon emissions, discouraging car use and encouraging cycling and walking and use of public transport.

2.6.1 Responses from Members Working Groups

Priorities:

- Within the council:
 - environmentally sustainable office working through Smart Working programme
 - more information available about the Staff Travel Plan
- Encourage cycling (£900k to be spent in 2008/9). Map out key routes/ destinations for secure cycle parking and cycling/walking infrastructure.
- Pilot estate travel plans
- Work with Network Rail to improve rail stations in the borough.
- Facilitate the role out of car clubs.
- Review the impact 20mph zones on the environment – is it better?
- Take part in trials for hydrogen powered buses to bring about improvements more quickly.
- Reduced emissions from council fleet through the re-procurement of the fleet (planned). To include HfH.
- Review private hire arrangements to encourage low emission vehicles.
- Improve cross-borough public transport, particularly to Highgate

Missing:

- Fuel use – could we provide incentives for LPG and other alternative ‘lower carbon’ fuels?
- Provision of cycling at key interchanges – i.e. shops / libraries / transport hubs / leisure centres

2.6.2 Specific responses from HSP Thematic Groups

Better Places notes the need for sustainable and better transport, with reduced congestion; and the importance of achieving environmental sustainability.

Responses from residents, interest groups and partners

44 responses (18%) of the total 249 relate to this topic and views can be encapsulated in the phrase ‘walk and cycle more – use cars less’

From the 37 respondents to the online survey, the most important actions for promoting sustainable travel are:

REDUCE CAR USE

- | | |
|-----------------------------------------------------------------------------------------------------------------------|----|
| ▪ Implement a comprehensive staff travel plan, (e.g. flexible working, facilities for cyclists, review staff car use) | 23 |
| ▪ Travel plans for all new building developments | 14 |
| ▪ Implementing car clubs and hire schemes | 13 |
| ▪ Hold car free days | 12 |

PUBLIC AND COMMUNITY TRANSPORT

- | | |
|-----------------------------------------------|----|
| ▪ Improve bus routes, including cross borough | 27 |
| ▪ Improved public transport interchanges | 24 |

CYCLING AND WALKING

- Network of safe cycle routes and secure parking 21
- Pedestrianised streets .. 16
- Network of accessible safe walking routes 13

CLEANER AND EFFICIENT VEHICLES

- Research into alternative fuel and technologies for Council fleet 20
- Purchase electric cars for council business 19

While there is clear support for public transport; there is concern about slow buses and the need to design roads in such a way that restrict cars and their speed; without adversely affecting progress of buses

Typical suggestions are

- Electric pool cars
- Encourage car clubs
- More cycling and walking
- More use of public transport
- More walking – less car use
- Parking spaces for car sharers
- Reduce traffic – make it easier to walk and cycle
- Slow down the cars
- Traffic congestion caused by chicanes like Wood Green High Rd
- Traffic humps cause more emissions because of acceleration/revving
- Use my bicycle

Response from citizens' group Sustainable Haringey

- Make all new developments free of car parking, except for disabled or other key specialist need.
- Extend the congestion charging zone into the borough or introduce levy on Private Non-Residential Parking e.g. at workplaces and supermarkets to fund alternatives and discourage unnecessary car journeys except for disabled or other key specialist need..
- Create a better environment for cycling – lower speed limits, better cycle parking, cycle hire,
- Create a better walking environment including high quality pavements cleared of pavement clutter
- 20mph default maximum speeds for all Haringey streets, plus spreading Home Zones throughout the streets where wanted
- Enforce the bus lanes and provide better public transport information.
- 10-15% of cars on our roads are illegal, and should be removed by robust enforcement action
- Parking restrictions are effective at discouraging short trips and car journeys into London.
- All schools, public buildings and large workplaces should be required to have travel plans.
- Need to reduce need to travel – working from home or close to home, use local shops or get, shopping deliveries, better local facilities and amenities in every neighbourhood, stop building traffic-generators like supermarkets, and start converting large car-parks into open spaces and other much-needed community facilities.
- Roll out of bus arrival time displays should be encouraged as this helps with confidence in bus provision and hence usage.
- Car clubs and car pools should be actively encouraged.
- Where private transport is necessary, vehicles should be replaced with electric ones, perhaps mainly owned by car clubs, recharged wherever possible by renewables

Feedback from Going Green Conference

- **Priority is** user friendly, safer, better etc public transport, walkways, cycle ways
- Reducing car use
- Implement a comprehensive staff travel plan, including flexible working, improved council facilities for showers / locker rooms, recommendations for staff car and essential car user permits and introduction of departmental oyster cards.
- - Greater facilities for cyclists- Why can't it be done in one year?
- Develop travel plans with partners/businesses based on council model.
- Doesn't include transport or freight delivery
- Travel/accessibility plans for all major new developments. - Is this necessary? Question the need - Cycle facilities and play areas in new housing developments
- Expansion of differential charging related to car CO2 emissions. - Nice idea
- - Replacing council vehicles with car club cars
- Car free days. - A car free day in a specific area e.g. Wood Green- Criminalisation of drivers
- Public transport campaigns and advice. - Door-knocking with personalised travel advice- Reducing free travel, or imposing limits
- Cycling - How many more cycle routes? Targets
- Ensure good consultation before installing major road schemes e.g. Bruce Road Maze
- Pedestrianised streets. - pedestrianised street (place to learn and cycle) - Great idea – impact on traffic
- Increased Home Zones/20mph zones. - Need to emphasise this
- Research on-street electric charging points. - Research already done by other councils
- Research into alternative fuel and technologies for Council fleet. - Lobby for alternative technologies

How we will measure success

- Expansion of cycle network in miles
- Reduction in numbers of council vehicles
- Expansion in number of car club members
- Satisfaction with non-car travel options

Key message

- More pedestrianised Home Zones please

Feedback from Urban Environment managers

3 most important activities:

- Staff travel plan.
- Alternative fuels.
- Improve bus routes
- Fleet management

What's missing? Promoting the health benefits of walking and cycling (esp school run) Contractors. Alternative fuel implementation. Costs, timescales and feasibility. Clear and accurate data on what would make the biggest impact.

Key message back: Commitment and partnership working.