

## Consultation Results

### Food Hygiene Inspection Survey

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| Purpose of consultation:                 | <p>It is a statutory requirement to inspect food businesses in line with Food Standard Agency guidance, which detail how, when and what to inspect. The inspection programme is risk based and geared towards those premises that pose a risk to public health.</p> <p>One of Haringey Council's stated objectives is to be more focused on service delivery and address the needs of the community it services. The Food Safety Team provides an opportunity for Food Business Operators to comment on Food Hygiene Inspections undertaken by Officers of the Team.</p>  |
| Methodology:                             | <p>Questionnaires are sent to each Food Business inspected (up to a maximum of 50) the preceding month. The list of the premises inspected is taken from the M3 Database System.</p> <p>Responses to consultation are considered and acted upon where necessary by the Team Leader. Any negative issues are discussed with the inspecting officer and during Team Meetings if appropriate and procedures are amended where necessary.</p> <p>The respondent is written to detailing how we have addressed the issue raised or explaining why we have acted in a particular way. Resulting actions are detailed on the questionnaire and the letter sent is attached to the questionnaire Changes in procedures etc confirmed in Team Meeting Minutes which are circulated to all staff.</p> |
| Findings:                                | <p>The response rate is approximately 25 -30%</p> <p>The responses received have been very positive in respect of the officers and the service provided. Only 4 responses were negative. 1 of these resulted in an amendment to our procedures for inspecting schools. The remaining 3 raised issues related to being the recipient of an enforcement inspection and required no change in our procedures.</p>  |
| What does this mean for us?              | <p>As a result of this survey, we have changed our policy on entering school kitchens. Previously it was acceptable in some schools to enter the Kitchen directly. We will now always enter the kitchen via the school office.</p>  |
| For further information, please contact: | <p>Keith Betts at <a href="mailto:keith.betts@haringey.gov.uk">keith.betts@haringey.gov.uk</a> or Charlie Osinaike at <a href="mailto:charlie.osinaike@haringey.gov.uk">charlie.osinaike@haringey.gov.uk</a></p>  |
| Dates of consultation:                   | <p>Ongoing</p>  |
| Ward/ Neighbourhood affected?            | <p>Borough-wide</p>   |