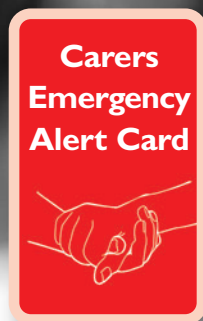


Services for Carers

Community Alarm Service Carers Emergency Alert Card



Carers have told us that having someone to sort out care on their behalf when they have an emergency is top of their priorities. Haringey's Carers Emergency Scheme will do just that.

What is the Carers Emergency Alert Card?

The Carers Emergency Alert Card will identify you as a carer in the event of an accident. It is credit card size so it will fit in a wallet or purse. The card only has your unique PIN number and contact details for the Carers Emergency Scheme. No personal information is recorded on the card.

How will the Carers Emergency Alert Card help you?

It will give you peace of mind. You can be less anxious about going out and leaving the person you care for alone at home. If you have an accident or suddenly fall ill, anyone finding the card (for example, emergency services staff) will be able to contact the Scheme, which is run by the Community Alarm Service. Staff will look up the carer's emergency plans in their records and put them into action.

Can I rely on the Community Alarm Service?

The Community Alarm Service is operated by Haringey Council 24 hours/365 days a year for residents who are elderly, disabled or vulnerable and may need to summon help at short notice. The Service works to the highest quality standards. The Carers Emergency Scheme will have a dedicated telephone line and calls will be voice recorded.

How does the Scheme work?

Carers register with the scheme and provide information about the person they look after (for example, medication) and the names of people who can be contacted in the event of an emergency and who have keys to your home. This information is held by the Community Alarm Service.

If the Community Alarm Service receives a call that you have had an accident, they will take action as follows (depending on what has happened to you):

- Contact family or friends to inform them what has happened
- Contact the person you care for and inform them
- Check that the person's support needs are being met
- Arrange emergency help as required

This service is available to all unpaid carers. Even if you are not able to provide all the emergency contacts, please get in touch; it will not necessarily exclude you from the scheme.

How much does it cost?

There is no charge to carers.

How can I join the scheme?

To join the scheme you must be registered as a carer with Haringey Council. To register as a carer and/or receive information about the Carers Emergency Scheme, contact:

Carers Support Team
Haringey Social Services
40 Cumberland Road,
London N22 7SG

Tel. 020 8489 3967

e-mail: carerssupportteam@haringey.gov.uk

For a copy of this leaflet about Carers Emergency Alert Cards, in your own language, please tick the box, fill in the form and reply to the freepost address below

Albanian

Për një kopje në gjuhën tuaj të kësaj fletushke mbi Kartelat e Kujdesësve të Alarmit të Emergjencës, ju lutem shënjoni ✓ kutinë, plotësoni formularin dhe kthejeni atë tek adresa e mëposhtme me postim falas.

French

Pour obtenir un exemplaire de ce dépliant sur les Cartes d'Alerte d'Urgence pour les Personnes qui s'Occupent de Quelqu'un dans votre langue, veuillez cocher la case, compléter le formulaire et le renvoyer à l'adresse au port payé ci-dessous.

Somali

Si laguugu soo diro nuqul qoraalkan ku saabsan Kaarka Digniinta Xaaladaha Dag-daga ah ee Daryeelayaasha, oo ku qoran afkaaga hooyo, fadlan calaamadee sanduuqa, buuxina foomka kadibna dib ugu soo dir cinwaanka hoos ku xusan. Dib u soo dirista foomka lacag kaagama baahna.

Bengali

কেয়ারার্স এমার্জেন্সি এলার্ট কার্ড অর্থাৎ পরিচর্যাকারীদের জরুরী সতর্কীকরণ কার্ড সম্বন্ধে এই লীফলেটের কপি আপনার নিজের ভাষায় পেতে চাইলে, দয়া করে এই বক্সে দাগ দিন, এই ফর্মটা পূরণ করুন আর নিচের ফ্রীপোস্ট ঠিকানায় ফেরত পাঠান।

Kurdish

Ev belavok li ser Kartên Hişyariya Rewşa Acil ên Nêrevanan e. Heke hun kopîyeke wê bi zimanê xwe dixwazin, ji kerema xwe qutîkê îşaret bikin, formê tije bikin û ji navnîşana posta bêpere ya jêrîn re bişînin.

Turkish

"Bakıcılar Acil Durum Uyarı Kartları" ile ilgili bu broşürün kendi dilinizdeki bir kopyasını isterseniz lütfen kutuyu işaretleyip formu doldurarak aşağıdaki ücretsiz posta (Freepost) adresine yollayın.

Please tell us if you would like a copy of this leaflet in any of the following formats, and send the form to the freepost address below.

In large print On disk On audio tape In Braille

Name: _____

Address: _____

Please return to: Freepost RLXS-XZGT-UGRJ, Haringey Council Translation and Interpretation Services, 8th Floor, River Park House, 225 High Road, London N22 8HQ



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